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IT IMPLEMENTATION COORDINATOR

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Dear Hiring Manager,

**RE: APPLICATION FOR IT IMPLEMENTATION COORDINATOR POSITION.**

I am writing to express my keen interest in the IT Implementation Coordinator position at CallTek, as advertised on LinkedIn. My background aligns perfectly with your requirements, particularly in areas of system implementation, project management, and user-centric solutions.

**Why I'm a Strong Fit:**

1. Proven Implementation Skills: In my previous role as ICT Manager at Fair Acres Boutique Hotel, I spearheaded the implementation of the "Hotel-wise" system, automating workflows and achieving a 20% efficiency boost and 30% reduction in errors. This demonstrates my ability to plan, execute, and manage IT projects effectively.
2. Market Research Expertise: During my internship at Isuzu East Africa, I led market research for a strategic IT hardware upgrade. I analyzed technical specifications and user needs, culminating in a cost-effective solution compatible with upcoming OS updates. This showcases my ability to identify optimal technology solutions while adhering to budgetary constraints.
3. Technical Proficiency: I possess strong skills in various technologies relevant to CallTek, including Microsoft Power Automate, Power Apps, system administration, and databases.

**Key Achievements:**

1. Developed a user-friendly "Vehicle Count" system using Microsoft Power Automate and Power Apps at Isuzu East Africa. This automated system improved efficiency by providing real-time data for production management.
2. Upgraded Fair Acres Boutique Hotel's network infrastructure, resulting in a 25% increase in internet bandwidth. This demonstrates my ability to identify and implement solutions that enhance user experience.
3. Managed a team of IT technicians at Fair Acres Boutique Hotel, ensuring ongoing technical support and efficient user issue resolution.

**Qualifications:**

1. Over 3 years of experience in IT support, project coordination, and system implementation.
2. Proficiency in various technologies aligned with CallTek's requirements.
3. Excellent communication and teamwork skills, honed through user training sessions and team management.

I am passionate about driving efficient and user-friendly IT solutions. I am confident that my skills and experience will significantly contribute to CallTek's continued success. Thank you for your time and consideration. I have attached my resume for your review and welcome the opportunity to discuss my qualifications further in an interview.

Sincerely,

Jezrel Moyani Jumamosi.