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EDUCATION

University of Michigan

Sep 2017 - Apr 2021

- Bachelors of Science in Statistics
- Bachelors of Science in Information Science
 - Data Analysis
 - UX Design
- GPA: 3.9

SKILLS

Programming

- Python
- SQL
- R
- HTML, CSS
- JavaScript
- jQuery
- C++
- Django

Tools

- Tableau
- Adobe XD
- Photoshop
- Figma
- G Suite
- Microsoft Suite

Languages

- English
- Chinese

LEADERSHIP

- Event Coordinator
 - TCCA (Volunteer)
- Choreographer
 - rXn (Dance)
- Student Mentor
 - CSG (Student Government)
- Executive Board
 - CSA (Cultural)

JESSICA ZHANG

BIG DATA | ANALYTICS | DESIGN

PROFILE

I am a student pursuing a dual degree in Statistics and Information. I have a passion for problem solving and using my versatile skillset to transform data into actionable insights in a wide variety of industries.

EXPERIENCE

Business Intelligence Analyst Intern

Bank of the West BNP Paribas | June 2020 - Aug 2020

- Built statistical models on call center data and designed informational visualizations to identify key predictors based on caller engagement, demographics, digital activity and money movement.
- Wrote extensive SQL queries to clean and mine data for design team research on customers who don't use digital services for their banking.

Data Insights Intern

Mercedes-Benz Financial Services USA LLC | May 2019 - Aug 2019

- Main developer of in-house data catalog application to accelerate business decisions and boost company productivity while maintaining data integrity
- Automated company's monthly inspections on data reports and cubes
- Conducted impact analysis to make recommendations on data consolidation and optimization. Streamlined the reports and dashboards within the Management Reporting environment

Data Scientist Assistant

UM Consulting for Statistics, Computing and Analytics Research | Oct 2019 - Present

- Helped data science consultant design and teach workshops in varying programming languages like Python, SQL, Javascript D3, etc.
- Made up exercises for the workshop attendees to guide them through the code step by step.

PROJECTS

S.M.A.R.T (Save Money and Resources Tool)

Mercedes-Benz Data Catalog Project | May 2019 - Aug 2019

- Programmed using the micro web framework Flask in Python.
- Powered by a search engine capable of taking in free form text or specific elements in company data and returning a list of relevant information for the user to make insights and find trends more effectively.