# Requirements Gathering and Architecture

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#### ML Systems Gone Wrong

## Racial bias found in widely used health care algorithm NBC NEWS

An estimated 200 million people are affected each year by similar tools that are used in hospital networks

Nov. 6, 2019, 11:38 AM PST / Updated Nov. 7, 2019, 8:07

By Quinn Gawronski

Why everyone is mad about New York's Al hiring law

The law is a first step in regulating AI, but critics aren't happy

By Tate Ryan-Mosley

July 10, 2023

**Technology** 

KHARI JOHNSON

BUSINESS MAR 7, 2022 7:00 AM



#### **How Wrongful Arrests Based on Al Derailed 3 Men's Lives**

Robert Williams, Michael Oliver, and Nijeer Parks were misidentified by facial recognition software. The impact cast a long shadow.

# Cruise says it's not at fault for woman injured in San Francisco crash

By Zak Sos , Allie Rasmus and Andre Torrez | Updated October 3, 2023 8:10am PDT | San Francisco | KTVU FOX 2 | 🕕

BUSINESS

California allows robo-taxis to expand and emergency responders aren't happy

AUGUST 10, 2023 · 4:44 PM ET



**NEWS** | BAY AREA & STATE

## Waymo driverless car set on fire, destroyed by San Francisco crowd

By Katie Dowd Feb 11, 2024







### Who do you get requirements from?

#### All stakeholders:

- Customers
- Project owners/leadership
- Operations teams
- Regulators
- Affected
- Project owners will change their minds often, and will be vague
- Don't forget safety, responsibility, ethics (hopefully some of this comes from regulators)

#### What requirements should we collect?

- Goals of the project
  - Measurable metrics for each goal
- Data sources
- Potential risks: this list is huge
  - Risk mitigation strategies
- Outline of architectural components
  - This may be flexible, depending on what's available to you

## What if we were asked to build a Smart Transportation System?

• The SFMTA wants to implement a smart transportation management system to optimize traffic flow, reduce congestion, and lower emissions. Using data from traffic cameras, vehicle sensors, public transit GPS, mobile apps, weather services, and scheduled events, the system would predict traffic patterns and adjust traffic light timings, suggest route alternatives, and manage MUNI schedules. The system should be able to adjust to unexpected events, such as collisions, and ensure equitable service across neighborhoods. It should be live 24/7 and demonstrate

measurable improvements in commute times and air quality.





## What if we were asked to build a Smart Transportation System?

 Let's focus on just scheduling the lights on one street according to live traffic from traffic cameras and sensors. In Slack:

List two low-level goals? And what metrics can we use to measure our goals?

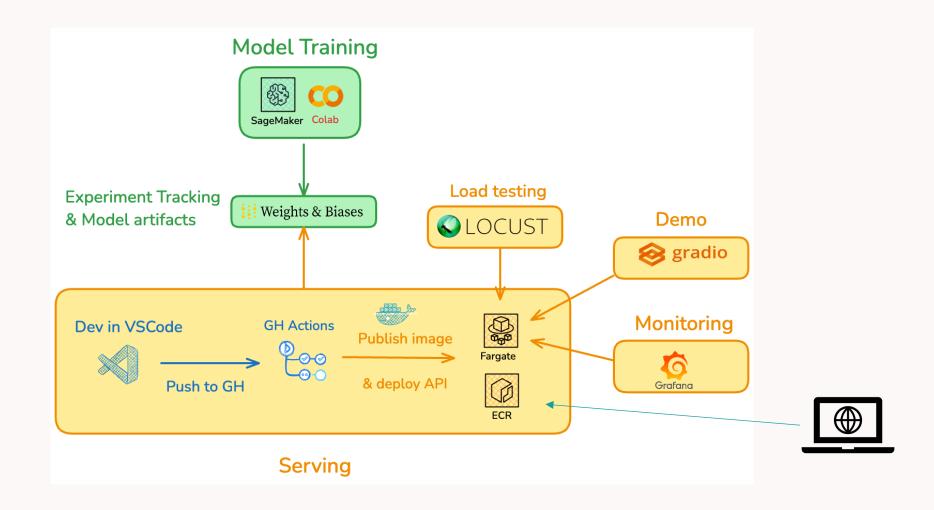




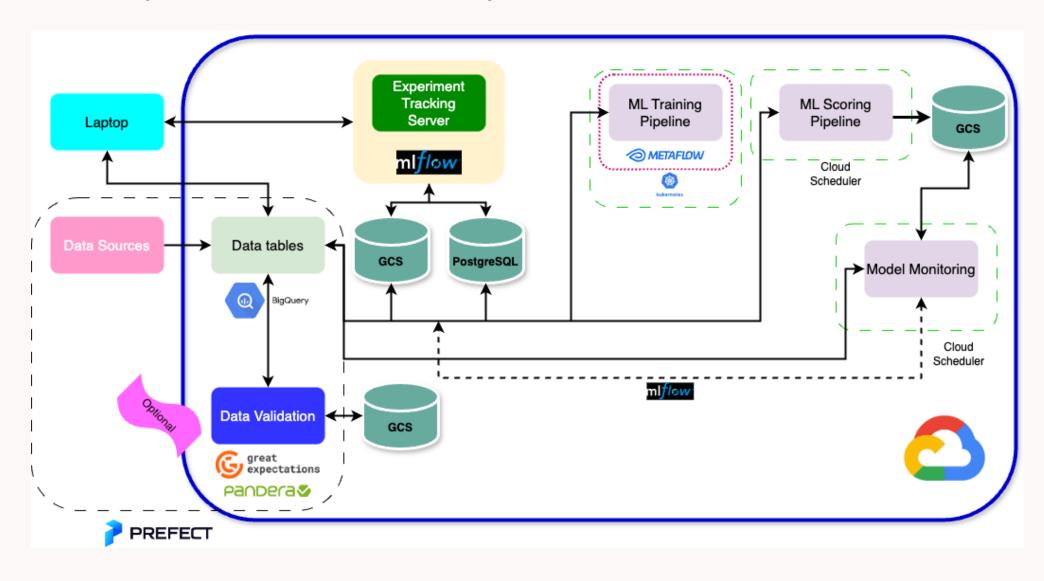
### ML System Architecture

# Let's first zoom in on the MLOps architecture

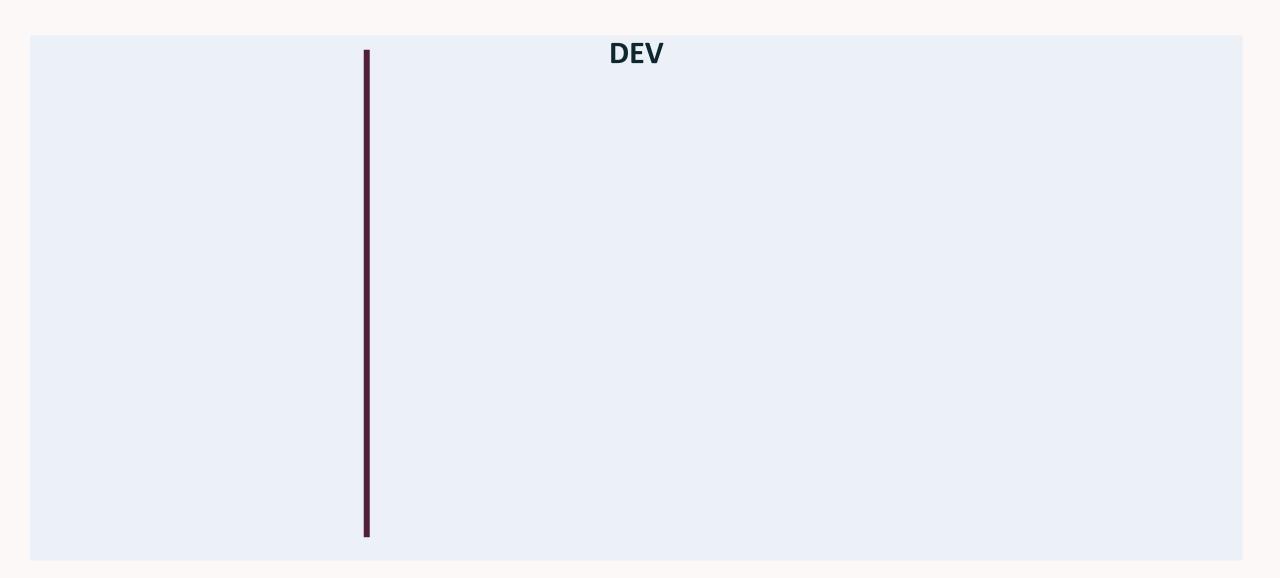
### What pieces is the system made of?



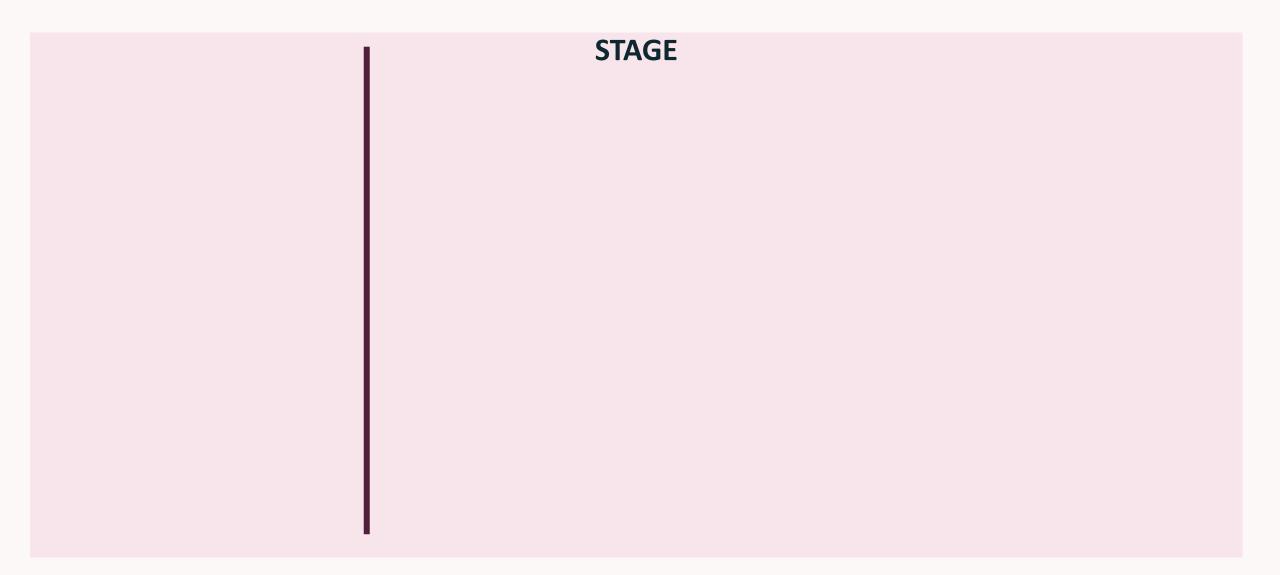
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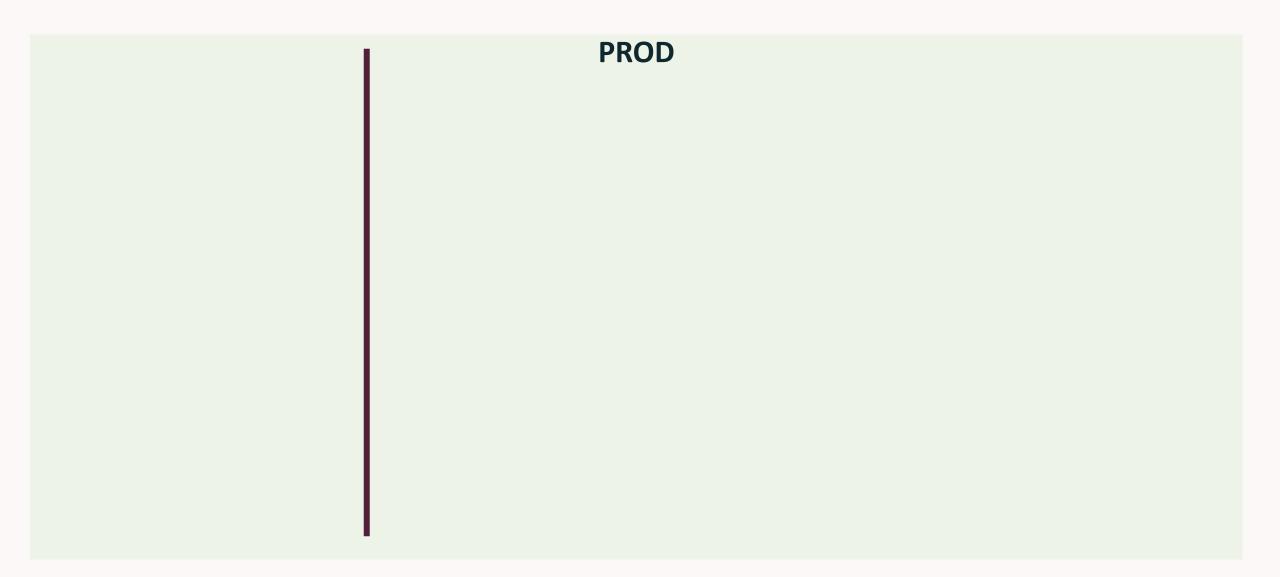
#### **Environments**



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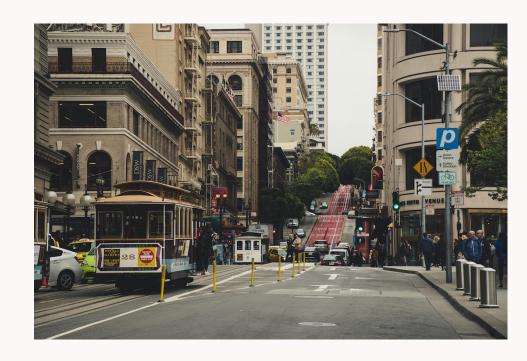


# Now let's zoom out and consider the entire system

## What if we were asked to build a Smart Transportation System?

• Let's focus on just scheduling the lights on *one street* according to *estimated* (not live) traffic from traffic cameras and sensors.





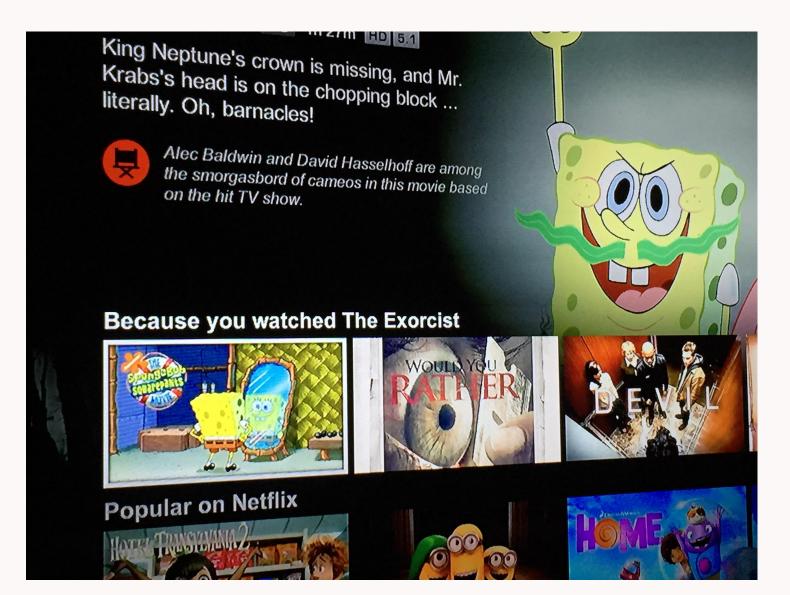
#### How about these other use cases?

This is next word prediction

#### More considerations:

- Cost
- Privacy
- Fairness
- Accuracy
- Model size
- Explainability
- Feedback loop

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