

**CUSTOMER SERVICE – 7:00 am - 6:00 pm**  
1-800-499-8840

SHAPIRO-GILMAN SHANDLER CO, 739 DECATUR ST, LOS ANGELES, CA 90021

### Paying Your Bill



**AUTOMATIC PAYMENT**

Automatically pay from your checking or savings by logging in at [www.ladwp.com/combillpay](http://www.ladwp.com/combillpay)



**ONLINE**

Pay from your checking or savings any time by logging in at [www.ladwp.com/myaccount](http://www.ladwp.com/myaccount)



**BY PHONE**

Pay from your checking or savings any time by calling

1-877-MYPAYDWP (1-877-697-2939)



**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.



**IN PERSON**

Via payment drop box

The 2024 Power Content Label is included in this bill.


### Account Summary

Previous Account Balance		\$ 21,842.75
Payment Received 11/7/25	Thank you	-21,842.75
Remaining Balance		\$ 0.00
New Charges		+ 22,462.77

**Total Amount Due \$ 22,462.77**

### Summary of New Charges

*Details on following pages.*

Los Angeles Department of Water and Power Charges			
 800-499-8840	Electric Charges	10/24/25 - 11/26/25	81,920 kWh \$22,462.77
	<b>Total LADWP Charges</b>		<b>\$ 22,462.77</b>

**Total New Charges \$ 22,462.77**

## Other Important Phone Numbers

### HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

### CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

## Correspondence Addresses

*Please do not send correspondence with your payment. It may be delayed or lost.*

### LOS ANGELES DEPT OF WATER & POWER

PO Box 515407  
Los Angeles, CA 90051-6707

## Customer Service and Payment Information

### WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

### LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

### IF YOU QUESTION YOUR LADWP CHARGES

Please contact an LADWP representative by phone at (800) 342-5397, in person at any of the LADWP Customer Service Centers listed on the back of your payment stub, or online using our Customer Service form at [ladwp.com/contactus](http://ladwp.com/contactus). After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges on your bill after communicating with Customer Service, you must send a written request for a dispute determination by the bill due date to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. In order to preserve your right to a dispute determination before termination of service, all undisputed amounts must be paid by the bill due date.

If you need help paying your bill, information about payment programs is available at [ladwp.com/financialassistance](http://ladwp.com/financialassistance) or by calling us at (800) 342-5397.

### ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see [www.ladwp.com/checkconversion](http://www.ladwp.com/checkconversion).

## WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. You may make an appointment to visit a service center by calling 1-888-999-0477, or drop your payment in the payment box during normal business hours.

### BISHOP

Main Office.....300 Mandich Street

### METROPOLITAN LOS ANGELES

Main Office.....111 N. Hope St.  
Boyle Heights.....919 S. Soto St., #10  
Central.....4619 S. Central Ave.  
Crenshaw-Baldwin Hills.....4030 Crenshaw Blvd.  
Hollywood.....6547-B Sunset Blvd.  
(entrance on Schrader Blvd.)  
Lincoln Heights.....2417 Daly St.  
Slauson-Vermont.....5928 S. Vermont Ave.  
Watts.....1647 E. 103rd St

### HARBOR AREA

San Pedro.....535 W. 9th St.  
Wilmington.....931 N. Avalon Blvd

### SAN FERNANDO VALLEY

Canoga Park.....7229 Winnetka Ave.  
North Hills.....9154 Sepulveda Blvd.  
Van Nuys.....6550 Van Nuys Blvd.

### WEST LOS ANGELES

West Los Angeles.....1394 S. Sepulveda Blvd.



**www.ladwp.com 1-800-499-8840**

Hours of operation - 7 am to 6 pm

**DEFINITIONS** (For residential customers, the tier rates on your bill may include the following adjustments.)

**CRPSEA** – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

**ECA** – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

**ESA** – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

**IRCA** – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

**kWh** – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

**RCA** – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

**VEA** – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

**VRPSEA** – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



## Electric Charges

**Cust Ref : SHANDLER CO**  
**SA # : 8729100019**

**BILLING PERIOD**      **DAYS**      **ZONE**  
10/24/25 - 11/26/25      33      2

### RATE SCHEDULE

A-2 and A-2[i] Primary Electric - Rate B TOU - KVAR Metered Service

### NEXT SCHEDULED READ DATE

12/26/25

**METER NUMBER**      **SERVES**  
APMYV00222-00027443      BASE KVARH

PERIOD	CURRENT READ	–	PREVIOUS READ	x	MULTIPLIER	=	TOTAL USED
High Peak kW	2.59				80		207.2 kW
Low Peak kW	2.39				80		191.2 kW
Base kW	2.13				80		170.4 kW
High Peak kWh	5606		5460		80		11680 kWh
Low Peak kWh	7609		7419		80		15200 kWh
Base kWh	26408		25720		80		55040 kWh
High Peak kVarh	4256		4150		80		8480 kVarh
Low Peak kVarh	5878		5732		80		11680 kVarh
Base kVarh	20222		19705		80		41360 kVarh

RIN: USCA-LALA-B01E-0000		0.00
Service Charge		28.00
Facilities Charge	207.2 kW x \$5.36/kW	1,110.59
ESA	207.2 kW x \$0.46/kW	95.31
RCA	207.2 kW x \$0.96/kW	198.91
IRCA	207.2 kW x \$2.97/kW	615.38
IRCA based on KWH	81,920 kWh x \$0.04652/kWh	3,810.92
High Peak Low Season Demand	207.2 kW x \$4.75/kW	984.20
High Peak Low Season Energy	11,680 kWh x \$0.05688/kWh	664.36
High Peak ECA	11,680 kWh x \$0.0569/kWh	664.59
High Peak VEA	11,680 kWh x \$0.00744/kWh	86.90
High Peak CRPSEA	11,680 kWh x \$0.01868/kWh	218.18
High Peak VRPSEA	11,680 kWh x \$0.03208/kWh	374.69
<b>High Peak Subtotal (11,680 kWh x \$0.25624/kWh)</b>		<b>\$2,992.92</b>
Low Peak Low Season Demand	191.2 kW x \$0.00/kW	0.00
Low Peak Low Season Energy	15,200 kWh x \$0.05688/kWh	864.58
Low Peak ECA	15,200 kWh x \$0.0569/kWh	864.88
Low Peak VEA	15,200 kWh x \$0.00744/kWh	113.09
Low Peak CRPSEA	15,200 kWh x \$0.01868/kWh	283.94
Low Peak VRPSEA	15,200 kWh x \$0.03208/kWh	487.62
<b>Low Peak Subtotal (15,200 kWh x \$0.17198/kWh)</b>		<b>\$2,614.11</b>
Base Low Season Demand	170.4 kW x \$0.00/kW	0.00
Base Low Season Energy	55,040 kWh x \$0.03895/kWh	2,143.81
Base ECA	55,040 kWh x \$0.0569/kWh	3,131.78
Base VEA	55,040 kWh x \$0.00744/kWh	409.50
Base CRPSEA	55,040 kWh x \$0.01868/kWh	1,028.15
Base VRPSEA	55,040 kWh x \$0.03208/kWh	1,765.68

(Continued on next page)



**www.ladwp.com 1-800-499-8840**

Hours of operation - 7 am to 6 pm

**DEFINITIONS** (For residential customers, the tier rates on your bill may include the following adjustments.)

**CRPSEA** – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

**ECA** – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

**ESA** – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

**IRCA** – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

**kWh** – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

**RCA** – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

**VEA** – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

**VRPSEA** – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

(Continued from previous page)

<b>Base Subtotal (55,040 kWh x \$0.15405/kWh)</b>	<b>\$8,478.92</b>
<b>Subtotal Electric Charges</b>	<b>\$19,945.06</b>
City of Los Angeles Utility Tax	\$19,945.06 x 12.5% 2,493.13
State Energy Surcharge	81,920 kWh x \$0.0003/kWh 24.58
<b>Total Electric Charges</b>	<b>\$ 22,462.77</b>



This QR code is unique to your Rate Identification Number (RIN) noted above. For more information about your RIN, visit [ladwp.com/LoadStandards](http://ladwp.com/LoadStandards)

Este código QR es exclusivo de su Número de Identificación de Tarifa (RIN, por sus siglas en inglés) indicado anteriormente. Para obtener más información sobre su RIN, visite [ladwp.com/LoadStandards](http://ladwp.com/LoadStandards)

**Green Power for a Green LA**--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit [www.ladwp.com/greenpower](http://www.ladwp.com/greenpower)

## USAGE HISTORY

Bill Date	Days	BASE PERIOD		LOW PERIOD		HIGH PERIOD		Total kWh Consumption	Billing kW (Facilities)	Total Electric Cost
		kWh	kW	kWh	kW	kWh	kW			
11/26/25	33	55,040.00	170.40	15,200.00	191.20	11,680.00	207.20	81,920.00	207.20	22,462.77
10/24/25	29	52,720.00	172.80	14,560.00	182.40	11,360.00	188.00	78,640.00	206.40	21,842.75
9/25/25	31	62,960.00	188.00	19,040.00	203.20	14,240.00	203.20	96,240.00	206.40	27,349.37
8/25/25	31	62,880.00	192.80	17,040.00	200.00	12,960.00	206.40	92,880.00	206.40	26,551.12
7/25/25	29	56,160.00	186.40	16,000.00	184.00	12,240.00	200.00	84,400.00	204.00	24,247.07
6/26/25	31	55,760.00	180.00	16,800.00	177.60	12,480.00	188.80	85,040.00	204.00	22,476.83
5/26/25	31	55,120.00	188.00	14,880.00	180.00	11,040.00	204.00	81,040.00	204.00	20,253.43
4/25/25	29	49,440.00	160.00	14,480.00	163.20	10,800.00	180.00	74,720.00	200.00	18,735.54
3/27/25	29	45,760.00	150.40	13,520.00	174.40	9,360.00	165.60	68,640.00	200.00	17,071.89
2/26/25	29	43,920.00	146.40	11,840.00	162.40	9,440.00	172.00	65,200.00	200.00	16,395.79
1/28/25	33	47,440.00	154.40	12,480.00	152.00	9,120.00	154.40	69,040.00	200.00	16,960.58
12/26/24	31	49,200.00	154.40	14,720.00	164.80	11,120.00	187.20	75,040.00	200.00	17,758.87
11/25/24	33	54,800.00	159.20	14,960.00	159.20	11,360.00	184.80	81,120.00	200.00	18,893.40
<b>TOTALS</b>	399	691,200.00	192.80	195,520.00	203.20	147,200.00	207.20	1,033,920.00	207.20	270,999.41
sum		sum	highest	sum	highest	sum	highest	sum	highest	sum

---

## Electric Definitions

**Demand Charge** – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

**Facilities Charge** – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

**kVarh** – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

**Minimum Charge** – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

**Power Factor** – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

**Rate Schedule** – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit [www.ladwp.com](http://www.ladwp.com)

**RPS** – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

**Service Charge** – a charge for services provided such as meter reading, billing, postage, etc.

**Time-of-Use** – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.