

CUSTOMER SERVICE – 7:00 am - 6:00 pm
1-800-499-8840

Paying Your Bill



AUTOMATIC PAYMENT

Automatically pay from your checking or savings by logging in at www.ladwp.com/combillpay



ONLINE

Pay from your checking or savings any time by logging in at www.ladwp.com/myaccount



BY PHONE

Pay from your checking or savings any time by calling 1-877-MYPAYDWP (1-877-697-2939)



BY MAIL

Place your payment stub and your check or money order in the envelope provided with the bill.



IN PERSON

Via payment drop box

The 2024 Power Content Label is included in this bill.

SHAPIRO-GILMAN SHANDLER CO, 732 DECATUR ST, LOS ANGELES, CA 90021

Account Summary

| | |
|--------------------------|-------------|
| Previous Account Balance | \$ 4,066.72 |
| Payment Received 11/7/25 | -4,066.72 |
| Remaining Balance | \$ 0.00 |
| New Charges | + 4,241.26 |

Total Amount Due \$ 4,241.26

Summary of New Charges

Details on following pages.

Los Angeles Department of Water and Power Charges

| | |
|-------------------------|--|
| LA DWP | Electric Charges 10/24/25 - 11/26/25 14,640 kWh \$4,241.26 |
| | Total LADWP Charges \$ 4,241.26 |

Total New Charges \$ 4,241.26

Other Important Phone Numbers

HEARING OR SPEECH-IMPAIRED - TTY

1-800-HEAR-DWP(432-7397)

CITY OF LOS ANGELES UTILITY TAX

1-800-215-6277

Correspondence Addresses

Please do not send correspondence with your payment. It may be delayed or lost.

LOS ANGELES DEPT OF WATER & POWER

PO Box 515407
Los Angeles, CA 90051-6707

Customer Service and Payment Information

WHEN TO PAY YOUR BILL

Your bill is due and payable on presentation and shall become delinquent nineteen days after the date of presentation. The payment due on your bill applies to the current charges only and does not extend the due date on any unpaid previous balance. Current City of Los Angeles policy provides for notification ten (10) days prior to discontinuance of service for nonpayment.

LATE PAYMENT CHARGE

A Late Payment Charge amounting to an 18% annual rate, computed on a daily basis, may be assessed on electric and water balances that are not paid by the due date. The charge is made for each day of the billing period shown on the current bill. Service may be discontinued for nonpayment.

IF YOU QUESTION YOUR LADWP CHARGES

Please contact an LADWP representative by phone at (800) 342-5397, in person at any of the LADWP Customer Service Centers listed on the back of your payment stub, or online using our Customer Service form at ladwp.com/contactus. After receiving an explanation, you may ask for more information from a supervisor. If you still disagree with the charges on your bill after communicating with Customer Service, you must send a written request for a dispute determination by the bill due date to: LADWP Customer Relations Office, P.O. Box 51111, Los Angeles, CA 90051-0100. In order to preserve your right to a dispute determination before termination of service, all undisputed amounts must be paid by the bill due date.

If you need help paying your bill, information about payment programs is available at ladwp.com/financialassistance or by calling us at (800) 342-5397.

ELECTRONIC CHECK CONVERSION

Your payment may be processed as a check transaction or a one-time electronic fund transfer, which means funds may be withdrawn the same day as payment, and you will not receive your check back from your bank. For more information on electronic fund transfers and fees for insufficient funds, please see www.ladwp.com/checkconversion.

WHERE TO PAY YOUR BILL

All LADWP Customer Service Centers below are open Mon-Fri, except holidays, from 9:00 am to 5:00 pm. You may make an appointment to visit a service center by calling 1-888-999-0477, or drop your payment in the payment box during normal business hours.

BISHOP

Main Office.....300 Mandich Street

METROPOLITAN LOS ANGELES

Main Office.....111 N. Hope St.
Boyle Heights.....919 S. Soto St., #10
Central.....4619 S. Central Ave.
Crenshaw-Baldwin Hills4030 Crenshaw Blvd.
Hollywood.....6547-B Sunset Blvd.
(entrance on Schrader Blvd.)
Lincoln Heights.....2417 Daly St.
Slauson-Vermont5928 S. Vermont Ave.
Watts.....1647 E. 103rd St

HARBOR AREA

San Pedro535 W. 9th St.
Wilmington931 N. Avalon Blvd

SAN FERNANDO VALLEY

Canoga Park7229 Winnetka Ave.
North Hills9154 Sepulveda Blvd.
Van Nuys6550 Van Nuys Blvd.

WEST LOS ANGELES

West Los Angeles.....1394 S. Sepulveda Blvd.

LA
DWP Los Angeles
Department of
Water & Power

www.ladwp.com **1-800-499-8840**

Hours of operation - 7 am to 6 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments.)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.



Electric Charges

Cust Ref : SHANDLER CO
SA # : 1406710463

BILLING PERIOD DAYS

10/24/25 - 11/26/25 33

RATE SCHEDULE

A-3 and A-3[i] Subtransmission Electric - Rate A TOU - KVAR Metered Service

NEXT SCHEDULED READ DATE

12/26/25

| METER NUMBER | SERVES |
|---------------------|------------|
| APMYV00222-00027735 | BASE KVARH |

| PERIOD | CURRENT READ | - | PREVIOUS READ | x | MULTIPLIER | = | TOTAL USED |
|-----------------|--------------|---|---------------|---|------------|---|------------|
| High Peak kW | 0.62 | | | | 80 | | 49.6 kW |
| Low Peak kW | 0.64 | | | | 80 | | 51.2 kW |
| Base kW | 0.64 | | | | 80 | | 51.2 kW |
| High Peak kWh | 543 | | 521 | | 80 | | 1760 kWh |
| Low Peak kWh | 892 | | 857 | | 80 | | 2800 kWh |
| Base kWh | 2957 | | 2831 | | 80 | | 10080 kWh |
| High Peak kVarh | 335 | | 322 | | 80 | | 1040 kVarh |
| Low Peak kVarh | 501 | | 482 | | 80 | | 1520 kVarh |
| Base kVarh | 1669 | | 1605 | | 80 | | 5120 kVarh |

RIN: USCA-LALA-C01E-0000 0.00

| | |
|-----------------------------|--|
| Service Charge | 75.00 |
| Facilities Charge | 53.6 kW x \$4.56/kW 244.42 |
| ESA | 53.6 kW x \$0.46/kW 24.66 |
| RCA | 53.6 kW x \$0.96/kW 51.46 |
| IRCA | 53.6 kW x \$2.97/kW 159.19 |
| IRCA based on KWH | 14,640 kWh x \$0.04652/kWh 681.05 |
| High Peak Low Season Demand | 49.6 kW x \$4.30/kW 213.28 |
| High Peak Low Season Energy | 1,760 kWh x \$0.05464/kWh 96.17 |
| High Peak ECA | 1,760 kWh x \$0.0569/kWh 100.14 |
| High Peak VEA | 1,760 kWh x \$0.00744/kWh 13.09 |
| High Peak CRPSEA | 1,760 kWh x \$0.01868/kWh 32.88 |
| High Peak VRPSEA | 1,760 kWh x \$0.03208/kWh 56.46 |

High Peak Subtotal (1,760 kWh x \$0.29092/kWh) \$512.02

| | | |
|----------------------------|---------------------------|--------|
| Low Peak Low Season Demand | 51.2 kW x \$0.00/kW | 0.00 |
| Low Peak Low Season Energy | 2,800 kWh x \$0.05464/kWh | 152.99 |
| Low Peak ECA | 2,800 kWh x \$0.0569/kWh | 159.32 |
| Low Peak VEA | 2,800 kWh x \$0.00744/kWh | 20.83 |
| Low Peak CRPSEA | 2,800 kWh x \$0.01868/kWh | 52.30 |
| Low Peak VRPSEA | 2,800 kWh x \$0.03208/kWh | 89.82 |

Low Peak Subtotal (2,800 kWh x \$0.16974/kWh) \$475.26

| | | |
|------------------------|----------------------------|--------|
| Base Low Season Demand | 51.2 kW x \$0.00/kW | 0.00 |
| Base Low Season Energy | 10,080 kWh x \$0.03798/kWh | 382.84 |
| Base ECA | 10,080 kWh x \$0.0569/kWh | 573.55 |
| Base VEA | 10,080 kWh x \$0.00744/kWh | 75.00 |
| Base CRPSEA | 10,080 kWh x \$0.01868/kWh | 188.29 |
| Base VRPSEA | 10,080 kWh x \$0.03208/kWh | 323.37 |

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www.ladwp.com 1-800-499-8840

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VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

USAGE HISTORY

| Bill Date | Days | BASE PERIOD | | LOW PERIOD | | HIGH PERIOD | | Total kWh Consumption | Billing kW (Facilities) | Total Electric Cost |
|---------------|------|-------------|-------|------------|-------|-------------|-------|-----------------------|-------------------------|---------------------|
| | | kWh | kW | kWh | kW | kWh | kW | | | |
| 11/26/25 | 33 | 10,080.00 | 51.20 | 2,800.00 | 51.20 | 1,760.00 | 49.60 | 14,640.00 | 53.60 | 4,241.26 |
| 10/24/25 | 29 | 8,880.00 | 51.20 | 2,880.00 | 52.00 | 1,760.00 | 50.40 | 13,520.00 | 53.60 | 4,066.72 |
| 9/25/25 | 31 | 10,400.00 | 52.80 | 3,680.00 | 53.60 | 2,080.00 | 52.00 | 16,160.00 | 53.60 | 5,034.39 |
| 8/25/25 | 31 | 10,480.00 | 52.00 | 3,280.00 | 53.60 | 1,840.00 | 48.80 | 15,600.00 | 54.40 | 4,870.08 |
| 7/25/25 | 29 | 10,000.00 | 50.40 | 3,280.00 | 52.80 | 1,920.00 | 49.60 | 15,200.00 | 54.40 | 4,748.12 |
| 6/26/25 | 31 | 11,760.00 | 51.20 | 3,440.00 | 51.20 | 2,160.00 | 44.00 | 17,360.00 | 54.40 | 4,778.50 |
| 5/26/25 | 31 | 8,880.00 | 51.20 | 2,560.00 | 50.40 | 1,360.00 | 50.40 | 12,800.00 | 54.40 | 3,517.97 |
| 4/25/25 | 29 | 8,560.00 | 49.60 | 2,560.00 | 50.40 | 1,440.00 | 50.40 | 12,560.00 | 54.40 | 3,462.02 |
| 3/27/25 | 29 | 11,040.00 | 51.20 | 3,360.00 | 49.60 | 2,160.00 | 48.00 | 16,560.00 | 54.40 | 4,205.84 |
| 2/26/25 | 29 | 12,000.00 | 50.40 | 4,000.00 | 51.20 | 2,320.00 | 47.20 | 18,320.00 | 55.20 | 4,569.88 |
| 1/28/25 | 64 | 22,080.00 | 51.20 | 6,480.00 | 49.60 | 3,840.00 | 47.20 | 32,400.00 | 55.20 | 8,197.88 |
| 11/25/24 | 33 | 9,200.00 | 50.40 | 2,160.00 | 49.60 | 1,680.00 | 50.40 | 13,040.00 | 56.00 | 3,381.59 |
| 10/23/24 | 30 | 9,040.00 | 52.00 | 2,880.00 | 50.40 | 1,760.00 | 51.20 | 13,680.00 | 56.00 | 3,618.37 |
| TOTALS | 429 | 142,400.00 | 52.80 | 43,360.00 | 53.60 | 26,080.00 | 52.00 | 211,840.00 | 56.00 | 58,692.62 |
| | | sum | sum | highest | sum | highest | sum | highest | sum | highest |

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| | |
|---|--------------------------------|
| Base Subtotal (10,080 kWh x \$0.15308/kWh) | \$1,543.05 |
| Green LA Program (REO) | 0 kWh x \$0.03000/kWh 0.00 |
| Subtotal Electric Charges | \$3,766.11 |
| City of Los Angeles Utility Tax | \$3,766.11 x 12.5% 470.76 |
| State Energy Surcharge | 14,640 kWh x \$0.0003/kWh 4.39 |
| Total Electric Charges | \$ 4,241.26 |



This QR code is unique to your Rate Identification Number (RIN) noted above. For more information about your RIN, visit ladwp.com/LoadStandards

Este código QR es exclusivo de su Número de Identificación de Tarifa (RIN, por sus siglas en inglés) indicado anteriormente. Para obtener más información sobre su RIN, visite ladwp.com/LoadStandards

Green Power for a Green LA --LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower

Electric Definitions

Demand Charge – a charge related to maximum power measured in kilowatts (kW). It is the highest kW as measured by the meter over a continuous 15 minute interval during the billing period.

Facilities Charge – a charge to recover the cost of transformer and line capacity used in meeting customer's maximum demand as recorded in the last twelve months.

kVarh – (kilo-var-hour) the units in which electric reactive energy usage is measured. One kVarh equals 1000 volt-ampere reactive energy use for one hour.

Minimum Charge – an amount charged if your usage falls below a certain minimum level to cover costs for services provided such as meter reading, billing, postage, etc. when a service charge is not applicable.

Power Factor – the ratio of real Energy (kWh) to reactive energy (kVarh) for a given time period. The Maximum value is 1.0

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

RPS – Renewable Portfolio Standard program to increase the use of energy from photovoltaics, wind, biomass, and other renewable sources.

Service Charge – a charge for services provided such as meter reading, billing, postage, etc.

Time-of-Use – Time-of-Use rates are based on the time of day that you use electricity. During the Base hours, when customer use is low, your price will be lower than the standard rate. Prices during Low Peak hours are slightly higher than standard rate. In High Peak hours, the cost to supply energy is the highest, and it will cost more than the standard rate.