

# JUAN ESCOBAR

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## PROFESSIONAL SUMMARY

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Recognized for exceptional leadership skills, adaptability, and the ability to balance people management with operational goals. Operations professional with a proven track record in optimizing processes and driving efficiency. Strong focus on fostering team collaboration, strategic planning, and achieving measurable results. Skilled at adapting to changing needs and leading cross-functional teams. Experienced in project management, process improvement, and resource allocation. Dependable and results-driven individual known for consistently enhancing operational performance.

## SKILLS

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- Advanced Excel
- QuickBooks
- Time Management
- Team Collaboration
- Leadership
- Operations management
- Data Analysis
- Problem-solving capabilities
- Ability to work under pressure
- Effective communication skills
- Problem-solving
- Customer service

## WORK HISTORY

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- 01/2025 - Currently **Building Manager Jr**  
**The Good Caretaker** – Vancouver, Canada
- Supervising daily operations and maintenance of building facilities, for a safe, clean, and efficient environment for residents
  - Addressing residents' inquiries and concerns, providing excellent customer service, and resolving issues related to building amenities and services.
  - Building and maintaining relationships with contractors, ensuring contract compliance, and delivering high-quality service.
  - Ensuring compliance with all local strata regulations, including health, safety and environmental standards
- 11/2023 to 10/2024 **Operations Manager**  
**ASAMA Solutions - TSG Fleet/ISG Inc** – Los Angeles, USA
- Developed and implemented operational strategies to optimize logistics, inventory management, and supply chain processes
  - Managed budgets and resources, ensuring cost-effective operations while maintaining service quality
  - Managed and monitored daily operations, ensuring adherence to company

- standards and timely delivery of services
- Developed KPI to ensure the quality of the operation
- Conducted performance evaluations and provided training, fostering continuous development
- Prepared regular reports on logistics performance, cost analysis, and data accuracy to support strategic planning

10/2021 to 10/2023 **Logistics Coordinator**

**CONVOY** – Seattle, USA

- Plan and supervise logistical operations to optimize efficiency and meet delivery timelines
- Gather, organize, and analyze logistics data to improve decision-making and process efficiency
- Monitor stock levels, coordinate shipments, and manage inventory to prevent shortages or overstocking
- Identify and implement improvements to streamline logistics operations and reduce costs
- Work closely with warehouse, transportation, and customer service teams to ensure smooth logistics flow
- Prepare regular reports on logistics performance, cost analysis, and data accuracy to support strategic planning
- Participate in ongoing training to stay updated on bank policies and systems

10/2019 to 09/2021 **Supernumerary - Assistant Manager**

**BANCO CAJA SOCIAL** – Bucaramanga, Colombia

- Provide backup in cash handling, customer service, and admin tasks to ensure service continuity
- Organize, review, and file banking documents to keep records orderly
- Follow strict protocols to protect client data and transaction integrity
- Temporarily assist in various departments during absences and high-demand periods
- Participate in ongoing training to stay updated on bank policies and systems

## EDUCATION

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04/2026 **Master of Business Administration**

**University Canada West**

Currently studying

12/2016 **Degree in Economics**

**Universidad Industrial De Santander**

## LANGUAGES

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Spanish

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Native or Bilingual

English

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Native or Bilingual

## CERTIFICATIONS

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- Google Data Analytics Professional Certificate - Google.