Jared M. Fipps

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Education

Computer Science, B.S.

2013-2018

California State University, Fullerton, Fullerton, CA

Work Experience

Network Operations Center Lead

The Network Pro, LLC

2022 – current

- Monitoring health vitals of all servers in our ecosystem, ensuring that everything is running efficiently and proactively resolving issues.

- Creating Powershell scripts to manage a variety of automation on the backend for our monitoring system. This can range from alerting when a server reaches a critical state, or updating the server vitals thresholds.

- Managing our backups team to ensure successful backups on all assets.

Support Team Lead

The Network Pro, LLC

2017 – 2022

- Assist clients with troubleshooting technical issues

- Work within our team to maintain ~5000 workstations

- Maintain servers and workstations

- Maintain client domains

- Lead group of support engineers and track their productivity via KPIs

- Train new technicians

Projects

Spoofy

Web app utilizing the Spotify API to give users year-round access to their Spotify Wrapped statistics, as well as music controls. The app uses React and CSS for the front end and a NodeJS backend.

Quizmo

Web app utilizing a free quiz question API that allows users to take quizzes on a variety of topics and compare their high scores to others. The app uses React and CSS on the front end, NodeJS on the backend, and MongoDB as a database solution.

Technical Skills	**Programming Languages/Frameworks**
	HTML, CSS, Javascript, React, NodeJS, ExpressJS, Powershell
	Technologies
	VS Code, Git, MongoDB, MySQL

References	**David Fernandez (Director of Client Services, The Network Pro, LLC)**
	714-448-7687
	dfernandez@thenetworkpro.net
	Alex Gonzalez (Technical Account Manager, The Network Pro, LLC)
	562-360-2393
	agonzalez@thenetworkpro.net