JARRED FLETES

909-708-9184 • jwfletes@gmail.com • Highland, CA 92346

OBJECTIVE

I am seeking the chance to collaborate with bright, passionate people, contributing to software products that make a difference, and being part of an incredible company who is passionate about doing the right thing-for each individual, our customers, and the local community.

SUMMARY OF QUALIFICATIONS

- Excellent data analysis skills with SQL, SAS, Tableau, Crystal Reports and QuickSight.
- Proven leadership qualities, ability to multi-task, project management and team oriented.
- Experienced programmer with a diverse set of languages.
- An unwavering commitment to customer service, with the ability to build productive relationships and resolve complex issues.

EDUCATION

Bachelor of Arts in Computer Systems
California State University, San Bernardino
Minor in Computer Science

June 2017

Associates of Science in Multiple Sciences Crafton Hills College

May 2015

PROFESSIONAL EXPERIENCE

San Bernardino County, San Bernardino, CA

2017 - Present

Automated Systems Analyst II

- Collaborated with ISD in the design and implementation of the county's new EHR by Netsmart
- Work a diverse scope of projects requiring detailed data analysis, creative/practical problem solving, and sound judgment.
- Worked with SQL and Python to answer complex data questions.
- Create presentations and infographics to present in large meetings.
- Provided data and analytics directly to the Deputy Director of CYCS/MHS using SAS EG and Microsoft Access to save over thousands of dollars
- Acted as a liaison between clinicians, developers, project management groups, and other businesses such as Objective Arts
- Managed projects through status team meetings, weekly reports, identifying risks, and tracking issues
- Provided effective support of large projects and leadership of small/medium projects, dealing with all relevant issues, often without the guidance of the manager
- Helped customers and troubleshooted technical issues with a web-based data collection and reporting system.

ACE the Foundation for Sustainable Communities, San Bernardino, CA

2016 - 2017

Data Analysis/Database Developer Internship

- Used Hadoop to store files, and most importantly process large amounts of data quickly.
- Responsible for analyzing data with IBM's Cognos Analytics to solve workgroup challenges.
- Programmed in SQL to create queries that helped my employers sort through data.
- Created website for ACE to inform future clients of goals and objectives.

California State University, San Bernardino, CA

2016 - 2017

Software Programmer / Unity VR

- Worked in Unity to create a virtual reality archeological stimulation video game.
- Managed a small team to create a VR game from scratch in 6 months.
- Programmed in C# to build clean, readable, and commented code.
- Used algorithms and data structures to implement complex functionalities to achieve all the ideas of our clients as well as any ideas of our own.

Gerrard's Market, Redlands, CA

2013 - 2017

Produce Clerk/ Website Development

- Created store website to keep an older gourmet market with the current times
- While ordering produce and maintaining accurate inventory, kept department numbers up
- Responsible for merchandising presentation and delivering department penetration growth

ADDITIONAL EXPERIENCE

The Complete Digital Marketing Course
The Complete Oracle SQL Certification Course
Sharpen Your GIS Skills
The Complete Ethical Hacking Course
The Complete iOS 9 Developer Course
Udemy Online - Certificate of Completion
June 2015

TECHNICAL SKILLS

- CODING: C++, Swift, C#, UNIX shell scripting, SQL, Javascript, HTML and CSS
- **SOFTWARE:** Xcode, Unity, Vagrant, Ansible, and Chef
- **NETWORKING:** setting up and installing DNS, DHCP, Firewall, LAMP (Linux, Apache, MySQL, and PHP) stack, mail server, FTP, and Syslog server
- OPERATING SYSTEMS: Linux including CentOS, Ubuntu, and Kali, MAC OS, and Windows