

## **JOSHUA F. PRENTICE**

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### **OBJECTIVE**

Recent graduate of Georgia Southern University with a Bachelor of Information Technology, seeking an entry-level IT support position. Enterprising individual with excellent interpersonal skills and experience working under stressful, fast-paced conditions. Detail oriented and capable of handling multiple tasks as part of a team or individually without direct supervision. Looking to further my IT skills and grow as a professional.

### **EDUCATION**

- Georgia Southern University – Armstrong Campus, Savannah, GA, 2016 - 2020  
Bachelor of Information Technology – Cyber Security – Cum Laude
- Google IT Support Professional Certificate  
Issued April 2020

### **TECHNOLOGY SUMMARY**

- Web development experience with HTML and CSS, limited experience in JavaScript and PHP, and fundamental knowledge in SQL and database administration.
- Fundamental Object-Oriented Programming experience with Java, C++, C#, Objective-C, and some Python.
- Hardware: Assembly, Maintenance, Peripheral devices, and Troubleshooting
- Software: Software and Driver installation and setup, MS Office, VMware, VMware vSphere
- Operating Systems: Windows 8/10, macOS, Linux – Mint/Ubuntu
- Networking: Fundamental knowledge of OSI model, router configuration

### **EMPLOYMENT HISTORY**

- Georgia Southern University, Computer Lab Monitor, August 2019 – May 2020
- Green Truck Pub, Line Cook, May 2018 – August 2019
- Abe's on Lincoln, Bouncer/Bartender, August 2016 – December 2017
- Department of State Bureau of Diplomatic Security, TS Clearance, July 2013 – July 2016
- United States Marine Corps, Sergeant, TS Clearance, January 2011 – July 2016

### **HONORS**

- Dean's List – Georgia Southern University – Spring 2017, Fall 2017
- President's List – Georgia Southern University – Fall 2018, Spring 2019, Fall 2019