



Retrieve SnapCenter controller-based license serial number

SnapCenter Software

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If you are using FAS or AFF storage, you can retrieve the SnapCenter controller-based license from the NetApp Support Site before you can install it using the ONTAP command line.

What you will need

- You must have valid NetApp Support Site login credentials.

If you do not enter valid credentials, no information is returned for your search.

- You must have the controller serial number.

Steps

1. Log in to the NetApp Support Site at mysupport.netapp.com.
2. Navigate to **Systems > Software Licenses**.
3. In the Selection Criteria area, ensure Serial Number (located on back of unit) is selected, enter the controller serial number, and then click **Go!**.

Software Licenses

Selection Criteria

Choose a method by which to search

▶ Serial Number (located on back of unit) ▾

Enter Value:

Go!

Enter the Cluster Serial Number value without dashes.

- OR -

▶ Show Me All: Serial Numbers with Licenses ▾

For Company:

Go!

A list of licenses for the specified controller is displayed.

4. Locate and record the SnapCenter Standard or SnapManagerSuite license.

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