

Phase 3 User Testing: Questionnaire



Tester Information:

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Introduction:

Thank you for participating in the user testing of our application, VisuSpeak. Your feedback is invaluable in helping us enhance the functionality and user experience. Please take your time to go through the following questions and provide honest and detailed responses.

General Feedback:

1. What are your overall impressions of VisuSpeak the application?

The color choice is awesome, it looks nice.

2. Is there anything that stood out to you as particularly positive or negative about the application?

Make sure the UI is consistent among the pages.

User Interface and Navigation:

1. How intuitive and user-friendly did you find the interface of the application?

The chat page is not as responsive as it could be. Changing this to Desktop mode through my mobile browser fixed this.

2. Did you encounter any difficulties in finding specific features or information within the application?

After I signed in, the only way to get to Chat was through the Hamburger menu. And when I click on that, it doesn't say "Chat"; it just has the chat bubble. Perhaps this could be added more front and center accompanied by some text.

Feature Testing:

1. Were you able to adjust the translation speed effectively using the provided buttons?

The buttons are a nice addition.

2. How helpful was the countdown feature for indicating the time left for word translation?

The stopwatch timer is nice.

Performance and Responsiveness:

1. How responsive was the application overall, especially when interacting with different features?

The four squares (1 on 1, Quick service, safe, etc.) look and behave like Buttons but nothing happens when you click them. I am guessing that on Desktop it changes color when you mouse over. If you'll be demoing exclusively on Desktop, this is probably fine to keep.

2. Did you experience any delays or lags during your usage of the application?

When you open the Resources, Support, or About Us pages, it opens in the middle of the page instead of the top.

Compatibility:

1. Did you test the application across different devices and browsers? If yes, did you encounter any compatibility issues?

Yes, tested on a mobile browser.

Suggestions and Improvements:

1. Do you have any suggestions for improving the functionality, usability, or performance of the application?

In Desktop mode, I can only see the footer if I scroll down. Not sure if this is possible, but it would be great if this would be visible at all times.

2. Is there anything else you would like to share that would help us in refining and optimizing the ASL application?

These are all very minor things and should be considered optional changes if you are completely done with everything else and still have time.