# Michael A. Deming

#### Personal details

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### **Education**

BSc. in Business Administration, Concentration in Finance

2013-2017

University of Oregon

Minor in Economics 2013-2017

University of Oregon

## Work experience

Treasury Analyst 2017-present

Hawes Financial Group, Full-time, Springfield, OR

• Accurately process 2,000 collection statements and client invoices monthly to ensure sure that clients were paid and billed on time.

- Analyze corporate bank accounts to interpret cash flow trends and estimate future cash movement.
- Successfully maintained positive client relations during rollout of new comprehensive collections software.
- Project lead, in partnership with tech support team, on development of new functionality for billing software in Coimbatore, India.
- Work closely with CFO to minimize operating costs and maximize bottom line revenue and workplace efficiency.
- Create and implemented training plan for a full time employee while accurately completing current duties.
- Effectively use Microsoft Office to create and analyze payment reports in order to guarantee accuracy and to increase customer satisfaction.
- Record interactive training videos to document the accounting processes required to process the transactions correctly.
- Led team trainings in electronic payment processing to increase workplace efficiency.
- Develop and implement new system improvements to streamline our processes while increasing accuracy to build client trust and improve satisfaction.

Bank Teller 2015-2017

Wells Fargo, part-time, Eugene, OR

- Managed transactions with high attention to detail to ensure that all transactions were processed correctly.
- Assessed needs of customers by building rapport to enrich customer experience.
- Communicated effectively with customers by speaking English or Spanish to accommodate their language needs.
- Consistently stayed informed on banking regulations with regards to anti-money laundering policies, the BSA and other compliance related banking regulations.
- Recalled previous transactions in order to enhance customer experience as well as increase productivity.

#### Transferable Skills

Languages Spanish (fluent)

Software Microsoft Office, Windows

- Detailed understanding of financial statements and intermediate accounting skills including Accounts Payable, Accounts Receivable and operating accounts.
- Exposure and experience with financial risk analysis along with in depth analysis of financial statements on both a historical and a pro forma basis.