



American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

Bianca Mendez

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience
requirements, reflecting a commitment to maintaining the highest standards of
competence as a hospitality professional.



President & CEO

A handwritten signature in blue ink, appearing to read "L. S. ...", written over a horizontal line.

Issue Date

March 13, 2025

Certificate Number

9b92a36b-0ef1-4927-ae5d-e02a216427fc