

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

Nataly Raya

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.



President & CEO

Certificate Number

58ba9ec6-44f5-4c96-8c46-a3fc2c3fc2d7

Issue Date

March 13, 2025