

## American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

## meraly flores

as a

## Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.



President & CEO

Certificate Number

77b2fdb6-1e94-470a-94e5-003936c62e7a

Issue Date March 14, 2025