



American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council
hereby recognizes

zayuri portales

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience
requirements, reflecting a commitment to maintaining the highest standards of
competence as a hospitality professional.



President & CEO

A handwritten signature in blue ink, appearing to read "L. S. S.", written over a horizontal line.

Issue Date

March 13, 2025

Certificate Number

cf987af3-9712-46ca-8077-800cbb7f6918