



# American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council  
hereby recognizes

**Jazalyn Heflin**

as a

**Certified Guest Service Professional**

attesting to successful completion of the knowledge and experience  
requirements, reflecting a commitment to maintaining the highest standards of  
competence as a hospitality professional.



President & CEO

A handwritten signature in blue ink, appearing to read "K. Heflin", written over a horizontal line.

Issue Date

March 14, 2025

Certificate Number

0f29153f-7e57-479f-a533-8653700996b9