

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

martha berniard

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.

President & CEO

Certificate Number a3760a46-df00-4065-b25f-f5e416a14f16



Issue Date

March 13, 2025