

## American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

## lucy reine

as a

## Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.



President & CEO

Certificate Number

bccf00c4-4189-40ed-bfc1-d5fd94fb22dd

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