

American Hotel & Lodging Association

upon the recommendation of the Education & Certification Advisory Council hereby recognizes

Arnulfo Ramos

as a

Certified Guest Service Professional

attesting to successful completion of the knowledge and experience requirements, reflecting a commitment to maintaining the highest standards of competence as a hospitality professional.



President & CEO

Certificate Number

8baa7581-0e8f-4d5a-a120-0b72d0db8ed8

Issue Date

March 13, 2025