



CS 250 Agile Team Charter Template

To complete this template, replace the bracketed text with the relevant information.

SNHU Travel Booking System

Item	Response
Business Case/Vision (value to attain)	The SNHU Travel project aims to provide a simple, user-friendly travel booking platform that allows users to search, compare, and book travel services efficiently. The goal is to improve customer experience by offering a reliable system that reduces booking time and minimizes errors while supporting future feature expansion.
Mission Statement (result to accomplish)	Our mission is to deliver a functional, secure, and scalable travel booking application using Agile Scrum practices while maintaining high-quality standards and continuous improvement throughout development.
Project Team (team members and roles)	<ul style="list-style-type: none">Product Owner: Defines user stories, prioritizes the product backlog, and ensures maximum business value.Scrum Master: Facilitates Scrum events, removes impediments, and ensures Agile principles are followed.Development Team: Designs, builds, tests, and delivers product increments each sprint.
Success Criteria	Start date: January 2026 Expected completion date: March 2026 Final deliverable: A working travel booking system prototype Key project objectives: <ul style="list-style-type: none">Deliver functional booking featuresMaintain sprint deadlinesEnsure system usability and reliability
Key Project Risks	<ul style="list-style-type: none">Changing requirementsMiscommunication between team membersTechnical challenges or integration issues
Rules of Behavior (values and principles)	<ul style="list-style-type: none">Respect all team members and their ideasMaintain honesty and transparencyEncourage collaboration and accountabilityCommitting to sprint goals
Communication Guidelines (scrum events and rules)	<ul style="list-style-type: none">Daily Scrum meetings held every weekdaySprint Planning, Review, and Retrospective at the end of each sprintOpen communication using agreed collaboration toolsIssues and blockers raised immediately

