

CS 250 Agile Team Charter Template

To complete this template, replace the bracketed text with the relevant information.

SNHU Travel Booking System

Item	Response
Business Case/Vision (value to attain)	The SNHU Travel project aims to provide a simple, user-friendly travel booking platform that allows users to search, compare, and book travel services efficiently. The goal is to improve customer experience by offering a reliable system that reduces booking time and minimizes errors while supporting future feature expansion.
Mission Statement (result to accomplish)	Our mission is to deliver a functional, secure, and scalable travel booking application using Agile Scrum practices while maintaining high-quality standards and continuous improvement throughout development.
Project Team (team members and roles)	<ul style="list-style-type: none"> • Product Owner: Defines user stories, prioritizes the product backlog, and ensures maximum business value. • Scrum Master: Facilitates Scrum events, removes impediments, and ensures Agile principles are followed. • Development Team: Designs, builds, tests, and delivers product increments each sprint.
Success Criteria	Start date: January 2026 Expected completion date: March 2026 Final deliverable: A working travel booking system prototype Key project objectives: <ul style="list-style-type: none"> • Deliver functional booking features • Maintain sprint deadlines • Ensure system usability and reliability
Key Project Risks	<ul style="list-style-type: none"> • Changing requirements • Miscommunication between team members • Technical challenges or integration issues
Rules of Behavior (values and principles)	<ul style="list-style-type: none"> • Respect all team members and their ideas • Maintain honesty and transparency • Encourage collaboration and accountability • Committing to sprint goals
Communication Guidelines (scrum events and rules)	<ul style="list-style-type: none"> • Daily Scrum meetings held every weekday • Sprint Planning, Review, and Retrospective at the end of each sprint • Open communication using agreed collaboration tools • Issues and blockers raised immediately

