



CHOTIRAT JONGGRIT

MSc in Tourism Management

CONTACT DETAILS

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Van Campenhoutstraat 24, 2600 Antwerp,
Belgium

LANGUAGE

Thai (Native)

English (Full Professional Proficiency)

Dutch (Limited Working Proficiency)

CORE STRENGTHS

Project management

Interpersonal skills

Intercultural competence

Hospitality management

HOBBIES & INTERESTS

Traveling and visiting museums

Reading books

Learning languages (Spanish, French, Danish)

Computer programming (HTML, CSS, &
JavaScript)

Cooking & baking

ABOUT ME

I pride myself on being able to be a fast learner who adapts quickly to change and eager to learn. Lived in 8 different countries, I have learned and gained extensive experience in different cultures and societies. Since 2020, I moved permanently to Antwerp to live with my husband and wish to make Belgium my home.

EDUCATION

Sep 2017 - Sep 2019 **European Master in Tourism Management**
UNIVERSITY OF SOUTHERN DENMARK (DENMARK), UNIVERSITY OF LJUBLJANA (SLOVENIA), AND UNIVERSITY OF GIRONA (SPAIN)

Feb 2013 - Nov 2014 **Master's Degree in International Business in Hotel, Resort and Spa Management**
SWISS HOTEL MANAGEMENT SCHOOL (SWITZERLAND)

May 2008 - Apr 2012 **Bachelor's Degree in Business Administration**
THAMMASAT UNIVERSITY (THAILAND)
Finance (Major) and Real Estates Management (Minor)

WORK EXPERIENCE

Nov 2019 - Apr 2020 **Member Relations Executive**
PACIFIC ASIA TRAVEL ASSOCIATION (PATA) (THAILAND)

- Recruited new members and ensured new member engagement
- Managed partnership relationships with existing members
- Developed and updated membership SOP and marketing materials

Nov 2015 - Sep 2016 **Assistant Finance Manager**
AVANI SEPANG GOLDCOAST RESORT, SEPANG (MALAYSIA)

- Worked on following management projects for the 'Minor Hotel Group'
- Big Data Project: studied the possibility to implement Big Data in the hotel
 - The incident management project: examined to resolve guest complaints before their departure
 - The re-branding of the hotels

Apr 2015 - Nov 2015 **Management Trainee**
HUVAFEN FUSHI RESORT (MALDIVES)

- Worked on the following hotel-based projects :
- Thai dining experience: led a project to improve the guests' experience
 - Dry store management: managed and controlled the cost of the dry food store to lower total food costs
 - Initiated the planning of the 'Ascent Program' Facebook page to promote Minor hotel group's management training program

May 2014 - Nov 2014 **Food And Beverage Trainee**
COPTHORNE HOTEL LONDON GATWICK (UNITED KINGDOM)

Sep 2012 - Dec 2012 **Marketing Communication and CRM officer**
BUDDY GROUP HOTELS & RESORTS (THAILAND)