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# JOHN GEDDES

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## Audio Visual Engineer

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## Professional Summary

Audio Visual Engineer with 3+ years of experience managing and supporting AV technologies in a corporate and educational environment. Proficient in numerous platforms and technologies such as Microsoft Excel, Q-sys, Crestron, and Dante to deliver seamless and organized AV experiences. Experienced in providing white-glove service to executive clientele and ensuring the highest quality satisfaction during events and meetings.

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## Area of Expertise

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|---------------------------|---------------------------|-----------------------|------------------------|
| • AV system management    | • Crestron Programming    | • Tech Documentation  | • White Glove Service  |
| • Excel for Data Analysis | • Event setup and support | • Troubleshooting     | • Vendor Coordination  |
| • End-User Training       | • Teams Administrator     | • Webex Administrator | • Webex & Zoom support |

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## Education

2019 – 2023 | Loyola University of Chicago

Bachelor of Science | Major in Computer Science Minor in Philosophy

Representative for Student Government for the Computer Science Department.

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## Work Experience

### Kirkland & Ellis

Audio Visual (A.V.) Technology Specialist | March 2024 - June 2024

- Developed and implemented over 50 VBA macros to automate Excel sheets which functioned to do data transfers and room testing in Excel, enhancing operational efficiency by over 23%, and reducing manual errors by 47%.
- Installed, setup, and coordinated over 200 conference rooms for customer meetings with technology including but not limited to Cisco and Crestron systems, Shure microphones, and Projectors, integrating support for Zoom, Microsoft Teams, and WebEx to ensure a smooth and professional experience.
- Performed training for End-Users and professional peers alike on new office features and Excel sheet functionalities, improving user adoption and client satisfaction.
- Worked closely with the IT department to troubleshoot and enhance technological functionalities, resulting in a 33% increase in network speed for T-Mobile users as well as employee satisfaction in the corporate environment.

### Loyola University of Chicago

Audio Visual (A.V.) Technician | January 2021 – May 2023

- Managed and facilitated over 15 multipurpose spaces at Loyola as well as outdoor events using advanced AV technology, ensuring high-quality execution and attendee satisfaction.
- Partnered with IT Services to maintain and upgrade AV equipment, significantly enhancing campus technology capabilities and user experience, as well as improve many Wi-Fi services for the community spaces.
- Operated and maintained analog technology, mixers, and projectors, providing expert troubleshooting and repair during critical campus events.
- Configured and troubleshooted Microsoft Teams, Zoom, and Crestron systems for over 100 video presentations and conferences, ensuring seamless campus-wide communication and reducing technical issues by 20%.

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## Certificates in Progress/Completed

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| • MySQL Bootcamp Oct. 2023  | • Avixa CTS cert. in progress | • Salesforce Admin in progress |
| • Q-sys level 1 in progress | • Dante level 1 in progress   |                                |

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## Technical Skills

Excel, VBA Macros, Q-sys Mapping, Javascript, Java, Python, React.js, HTML/CSS, React Native, SQL