

Erica June Jantho

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Intelligent, organized, self-motivated professional with a passion for solving complex problems and developing others in their careers. A natural leader with an enthusiasm that is infectious to the team.

Accenture | Delivery Lead | Chicago, IL

July 2010 to now

Extensive experience managing high-performing, cross-functional, global teams of engineers on projects throughout the software delivery cycle. Exceptional skill for building relationships and strategic partnerships with key stakeholders and clients.

- Managed the release of software for connected medical device with a global team from design, development, test, validation to production launch to support clinical trials in 6 countries across Europe and North America.
- Delivered a 6 month release worth \$2.6 million in revenue with over 30 team members and 35,000 work hours.
- Acted as the SME for the global clinician and patient portals and their supporting device and ERP integrations for a medical device company to streamline patient treatment and customer service processes, emphasizing the global processes while maintaining focus to detail and adhering to local pharmacy laws by practicing solid business acumen.
- Led functional workshops in Europe on behalf of the client to foster relationship with stakeholders from four countries, gather requirements, and strategically align the regional business processes into a global solution.
- Defined the integration test procedure for a custom application interfacing with three ERP systems and delivered on time despite many external obstacles and did so at a 50% cost reduction to the client.
- Formalized and facilitated the deployment process for 4 customer facing pharmaceutical medical and commercial applications, including conversion and data migrations required for initial environment setup.
- Owned a 2000+ step deployment and conversion process collaborating with 45 stakeholders on a \$150 Million implementation of the SAP-SRM for a government agency with 6,000 end-users across 7 supply chains.
- Prototyped a customer application, defined requirements and created functional specifications.
- Experienced in Agile Software Delivery methods, designing, developing and testing units of the application and practicing continuous integration.
- Received an award sponsored by a pharmaceutical client for my ability to cultivate and draw on my extensive network to solve complex problems.

Johns Hopkins University

Graduated May 2010

- B.S. in Biomedical Engineering, Concentration: Computational Biology with cumulative GPA of 3.64
- Minor in Entrepreneurship & Management
- President of Biomedical Engineering Society
- Teaching Assistant for 3 different courses: Introduction to Java Programming, Introduction to Business, Certified Red Cross EFR & CPR Instructor
- Volunteered as an on-call EMT for any medical emergency on campus
- Contributed to 4 papers published on topics ranging from Orthopedic Surgery to Robotics
- Led an undergraduate team on a senior project designing, constructing and testing a medical device
- Completed 3 business plans and competed in finals during the JHU business plan competition

Skills

Agile, MS Suite including Project, Axure, Java, MATLAB, SAP-SRM, Siebel, Oracle-JDE, XML, JIRA, DOORS, QC, SQL