Sydney Hoeper

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Education

University of Minnesota - Twin Cities, Minnesota

2013 - 2017

Bachelor of Science - Individualized Studies

Product Design / Sustainable Systems Management

Graduated May 2017

University of Oregon - Eugene, Oregon

2015 - 2016

National Student Exchange Program provided by University of Minnesota

Experience

Giant Loop Moto - Bend, Oregon

September 2017 - current

Customer Service and Retail Store Representitive

- Supervise retail store front by providing customer service, managing cash register, designing floor layout, and operating point of sale system (Revel)
- Oversee customer service through company phone, email, and store front
- Process website and phone orders for retail and dealer sales
- Execute design projects such as product hang tags, retail pricing labels, weekly sale signs, custom raffle tickets, promotional cards, et cetera

MAINS'L Services - Minneapolis, Minnesota

January - May 2017

Personal Care Assistant

- One-on-one comprehensive care for disabled youth
- Provided behavior intervention and guidance through positive reinforcement
- Encouraged play and personal development

Giant Loop Moto - Bend, Oregon

Summer 2016

Product Design Intern

- Designed and built retail display stand for production and distribution to retail stores
- Created product reference catalog for customer service representatives
- Managed company website by authoring daily blog and maintaining product pages
- Attended the Dream Roll, an all-women's motorcycle rally, outfitted with company motorcycle and gear, to promote company and create blog post for website

Lifeworks Services - Minneapolis, Minnesota

Summer 2015

Personal Care Assistant

- One-on-one comprehensive care for three disabled minors, separately and in-home
- Provided physical therapy, learning assistance, and behavior guidance
- Encouraged play and personal development

Outdoor Outlet - Neenah, Wisconsin

Summer 2014

Sales Associate

- Obtained knowledge of recreational outdoor clothing and equipment
- Designed and created store displays
- Cashier and customer service provider

Menasha Packaging Corporation - Neenah, Wisconsin

Summer 2013

Product Assembler

• Assembled displays for retail stores