

Katie Rapp

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Technical Skills

Proficient	Agile	Jira	SQL	Software Implementation			UAT	User Training
Familiar	CSS	Drupal	Git	Github	HTML	Sass	Squarespace	Wordpress
Beginner	JavaScript	jQuery	Photoshop	Twig				

Experience

Client Services Consultant *Acme Technologies, Remote* June 2016- June 2018

- Managed the implementation of Acme at client sites: gathered requirements, configured the system, planned & lead training sessions, orchestrated user acceptance testing
- Implemented Acme integration with Salesforce and Blackbaud's the Raiser's Edge
- Worked with development team to scope & plan new features
- Created user documentation
- Coded clients' online ticketing website to mimic desired branding with HTML & CSS

Volunteer Frontend Web Developer *DrupalGovCon, Remote* June 2017-Sept 2018

- Volunteer member of an agile development team responsible for the front end development of the DrupalGovCon website (www.drupalgovcon.org)
- Development in CSS, HTML, Twig, Sass, Drupal

Systems Analyst *The Metropolitan Museum of Art, New York, NY* Jan 2016- June 2016

- Member of 5 person agile team responsible for managing & customizing various applications with SQL, SSRS, & Tessitura
- Worked with clients to identify & execute development of application enhancements
- Spearheaded change management initiative to improve relations with user base

IT Project Coordinator *Pacific Northwest National Laboratory, Richland, WA* June 2015-Jan 2016

- Member of an agile Drupal development team
- Collaborated with a variety of teams to manage IT Projects & deploy new technologies
- Prepared & executed change management strategies to increase adoption of new systems
- Wrote test plans & monitored testing of new software

Education

- **University of Missouri**- Masters of Business Administration, Bachelor of Science, Food Science
- **Skillcrush**- Front End Development, Wordpress Development, and Visual Design