**Matthew D. Kleinert**

502 W 52nd Street, Indianapolis, IN 46208 • 317-775-2161 • matt.kleinert@gmail.com

#### PROFESSIONAL EXPERIENCE

KSM Consulting-Indianapolis, IN Aug. 2014 – Present

Data Engineer

* Create innovative solutions involving data analytics and integration.
* Process structured and unstructured large-scale data sets using a variety of integration tools and techniques.
* Identify customer's business and data needs and implemented appropriate technical solution.
* Create and optimize reusable automated ETL processes and scripts for loading, cleaning and integration from disparate data sources.

KEY BENEFIT ADMINISTRATORS-Indianapolis, IN Dec. 2013 – August 2014

Software Engineer

* Gathered requirements and create SSIS packages for data extraction usually containing healthcare claims and eligiblity data.
* Evaluated old DTS packages and convert and optimize in SSIS.
* Gathered requirements from user requests and create reports using Excel, SSRS, or other appropriate tools to facilitate such processes as regulatory reporting requirements, business needs, and auditing.

GE HEALTHCARE Sept. 2006 – Dec. 2013

Senior Software Support Engineer

* Providing advanced upper level support for GE Centricy RIS-IC through an in depth knowledge of radiology and healthcare workfows and technical aspects of product by researching and fixing issues such as product integration, data issues, workflows, crystal reports and identifying failures in product programming.
* Actively use knowledge of interfaces, PACS, database schemas and database management to provide critical off hours support to GE Centricity RIS-IC clients so healthcare facilities can provide 24/7 service without interruption.
* Applying product updates to customer web servers and database servers and working with customer and third party vendors to coordinate update processes.
* Research and resolve issues with data integrity through sql querying and scripting.

Proactive Monitoring Engineer

* Provided off hours proactive monitoring of RIS/PACS systems and servers.
* Support and troubleshooting RIS/PACS systems after identifying issues during monitoring in order for healthcare facilities to maintain 24/7 uptimes.

BENEFIT & RISK MANAGEMENT SERVICES-Sacramento, CA May 2005 – Sept. 2006

EDI/Systems Programmer

* Point person for technical implementation of new clients for online benefits management system and in charge of ETL of data.
* Cleaning up and verifying quality of client and insurance carrier data prior to loading using Access and MS SQL databases.
* Created new and modified existing electronic eligibility exports, using Visual Basic and MS SQL, according to carrier specifications and mapping.

CALIFORNIA LOAN NETWORK-Walnut Creek, CA March 2005

Temporary Contractor

* Extracted data compiled in their SQL Server and using VBScript and XSLT created an XML file to meet specs provided by the lending company.
* Created VBScript to post data to lender using SOAP protocol.

MADISON CENTER-South Bend, IN Jan. 2003 – Feb. 2005

Programmer/Analyst

* Created process and application to allow dictated notes to be saved in medical enterprise information management system. Produced a transcription application using Visual Basic and the WIN32 API which would allow dictated notes to be FTPed to a server which could then be imported using a custom script to store notes in database.
* Maintenance and upkeep of medical enterprise information system through creation of custom scripts, acting on user inquiries about problems and analysis of user requests.
* Participated in implementation and customization of clinical content modules. This included creation of custom scripts according to user requirements and providing user support and training.
* Creation of ad-hoc reports to support business decisions using reporting tools and backup X12 transaction resource.

**EDUCATION**

INDIANA UNIVERSITY School of Informatics, Bloomington, IN 1999 to 2002

Concentration: Computer Science

INDIANA UNIVERSITY School of Public and Environmental Affairs, Bloomington, IN 1992 to 1996

Bachelor of Science in Public Affairs

## **TECHNICAL EXPERIENCE**

* Programming: SQL, Python, Visual Basic 6.0, Java, VBScript, Scheme
* ETL Tools: SSIS, SAP Data Services, Pentaho Data Integration
* Visualization and Reporting: Tableau, SAP Lumira, Crystal Reports, SSRS
* Database: Oracle 8i, mySQL, MS SQL Server 2000/2005/2008R2/2012, SAP HANA, Access
* Healthcare Software: GE Centricity RIS-IC 10.3.9-10.7, GE Centricity One-View, Philips iSite PACS, GE Centricity PACS, GE PACS-IW, CMHC
* Software: Microsoft Excel, Word, Visual Studio, Visual SourceSafe, PowerPoint, Adobe Acrobat, HEAT, familiar with Microsoft Project