



University Avenue, Juna Subdivision, Matina, Davao City  
**TERTIARY EDUCATION DEPARTMENT**  
**School Year 2024- 2025**

### **SURVEY QUESTIONNAIRE**

#### **Dear Respondent:**

We are the researchers of Philippine Women's College of Davao specializing in Bachelor of Science in Information Technology of the Tertiary Education Department. As part of our research titled DIGITAL PATHWAY: A UTAUT-Driven Citation Payment and Record Clearance System, we are conducting a survey to gather data that will contribute to a better understanding of user acceptance and the impact of a digital citation payment and record clearance system in improving waste management compliance in barangays, particularly in Toril District. Your participation in this survey is entirely voluntary, and you may choose to withdraw at any time. The information you provide will be treated with the utmost confidentiality and will only be used for academic purposes. No identifiable personal data will be disclosed in any part of the study.

The questionnaire will take approximately 15 minutes to complete. Your insights are highly valuable and will greatly contribute to the success of this research. If you have any questions or concerns regarding this survey or the research, please do not hesitate to contact me at hamdan.lmbao@gmail.com or +639702506008.

**Instructions:** Please read each statement carefully and indicate your response by marking (e.g., ✓) the appropriate box that best reflects your opinion or experience. Your answers should be based on your honest assessment. There are no right or wrong answers.

#### **PART I: Demographic Profile**

Please provide the following information:

1. **Age:**
2. **Gender:** ☐ Male ☐ Female ☐ Prefer not to say
3. **Educational Attainment:**
  - ☐ No Formal Education
  - ☐ Elementary Level
  - ☐ High School Level
  - ☐ College Level
  - ☐ Post Graduate
4. **Employment Status:**
  - ☐ Employed (Government)
  - ☐ Employed (Private Sector)

- ☐ Self-Employed
- ☐ Unemployed
- ☐ Student

5. **Role in the Barangay:**

- ☐ Barangay Official
- ☐ Purok Leader
- ☐ Resident
- ☐ other (Please specify): \_\_\_\_\_

## PART II: Survey Items

**Instructions for Scaling:** Use the following scale to indicate the extent of your agreement or experience:

- 1 - Strongly Disagree
- 2 - Disagree
- 3 - Neutral
- 4 - Agree
- 5 - Strongly Agree

Indicators	5	4	3	2	1
<b>Performance expectancy</b>					
I would find the system useful in my job					
Using the system enables me to accomplish tasks more quickly					
Using the system increases my productivity					
If I use the system I would have more chances for career					
<b>Effort Expectancy</b>					
My interaction with the system would be clear and understandable					
It would be easy for me to become skilful system exploitor					
I would find the system easy to use					
Learning to operate the system will be easy for me					
<b>Social Influence</b>					
People who influence my behaviour think that for me would be easy to use the system					
People who are important to me, believe that I should use the system					
Management would motivate me to use the system					
<b>Facilitating conditions</b>					
I have the reasons and resources necessary to use the system					
I have the knowledge necessary to use the system					
The system is not compatible with other systems I use					
A specific person (or group) is available for assistance with system difficulties					
It would be good to use the system in work, even if it is not compulsory					
Management does not require exploit the system during work time					
It is compulsory to use the system in work					
I would be using voluntary the system					

Adapted to: Lescevic, M., Ginters, E., & Mazza, R. (2013). Unified Theory of Acceptance and Use of Technology (UTAUT) for market analysis of FP7 CHOREOS products. Procedia Computer Science, 26, 51–68. <https://doi.org/10.1016/j.procs.2013.12.007>