

# How to reach the ECP Registry Helpdesk

If you would prefer to interact with a member of our support staff, we can be reached by phone or email:

- Phone (voice): +1 314-362-7185 or 314-362-7194
- Email: [help@ecpregistry.wustl.edu](mailto:help@ecpregistry.wustl.edu)

## **When submitting support requests via email, please include:**

- Your contact information
- The URL of the page you were on, if applicable
- A description of the problem and steps to recreate it
- The text of any error messages you have received