

JOHN GILDAY

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PROFESSIONAL PROFILE

- Successful information technology professional with diverse experience including application support, data management, support documentation and web development.
- Team oriented with excellent interpersonal communication skills, a passion for collaboration and a reputation for persistence, integrity and quality.
- Proven achievements in time management for balancing multiple projects and providing customer service support for internal users and external clients.

SKILLS

Web Design, Website Development, HTML5, CSS3, JavaScript, JQuery, AJAX, JSON, PHP, MySQL, Media Queries, Responsive Design, Bootstrap 2/3/4, High Charts API, Adobe Premier, Logic, Unity, FileZilla, GIMP, VS Code, React, React Native

EDUCATION

Nucamp

Frontend Web Development - Bootstrap 4, React, React Native (07/20 - 11/20)
Coding was done in VS Code. Worked with npm, yarn, git and github on Projects.

Udemy Certifications

React JS, Angular, Vue JS - Quickstart and Comparison (06/20)
Premier Pro CC for Beginners (06/19)

Delaware County Community College

Web Development Certification Program (05/15 - 12/15)

University of Phoenix

Bachelor of Science (B.S.), Information Technology

PROJECT SAMPLES

<http://johngilday.com>

EMPLOYMENT HISTORY

Riverdale Global - Aston, PA
Software Developer

05/16 - Present

- Improved efficiency by creating a Chrome app and extension allowing scale data to be used on a webpage with the weight values and calculated weight percentages stored reducing manual efforts. This project was built using Javascript, HTML and CSS3.
- Promoted customer interaction by updating Riverdale Global's *Global Tracker* system which allows customers to place orders, create color matches and view machine data. Updated the interface's look and feel and also added new functionality like machine charting and a training section with videos, pdfs and images. This project was updated using Bootstrap 2, HTML5, CSS3, PHP, MYSQL, Javascript, JQuery, AJAX, JSON and the Highcharts API to display customer machine data.
- Increased marketing exposure by updating riverdaleglobal.com to a new modern look. UK designers provided Illustrator layout files as foundation to make a new version of the company site. Used creative choices on how to deal with the different responsive layouts and breakpoints. This project was built using Bootstrap 3, HTML5, CSS3, PHP, Javascript, JQuery, Media Queries and Responsive Design layouts.
- Increased marketing exposure by creating a new meetglobalbot.com website to generate new sales leads. UK designers provided layout files for the new site design. Collaborated with the designers on the site functionality as well as the Globalbot animations using css positioning to keep the file sizes smaller. This project was built using Bootstrap 4, HTML5, CSS3, PHP, Javascript, JQuery, Media Queries and Responsive Design layouts.
- Recorded and edited videos in Adobe Premier for use in training and marketing.

Independent Contractor
Ride-sharing TNC

11/15 - 06/16

Odessa Technologies - Philadelphia, PA
Client Services Analyst

08/14 - 02/15

- Provided post-implementation support working cooperatively with developers to resolve defects and answer questions raised by clients.
- Acted as a customer service liaison between clients and developers while managing defects, changes and releases which in turn allowed clients to be better informed and more satisfied.

Hibu(Yellowbook) / Yell Adworks - King of Prussia, PA
Application Engineer

07/05 - 04/14

- Supported proprietary in-house software as well as over a dozen other applications for 400+ users locally and offshore maintaining 98% uptime for systems.
- Actively participated in the training of new local employees as needed.
- Conducted Knowledge Transfer sessions in Lync with offshore team members in India which improved standardization of troubleshooting via open information exchange.
- Initiated and Coauthored a SharePoint support documentation Wiki for the streamlining of repetitive tasks which provided engineers locally and offshore centralized access to troubleshooting details for improved efficiency.