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Create time by starting simple!

How "one thing" kickstarted an automation journey

John Jackson, OpenText

Matt Miller, OpenText

Ryan Ring, CloudMyLab

About OpenText

Our **Vision**
To be the best information management company in the world
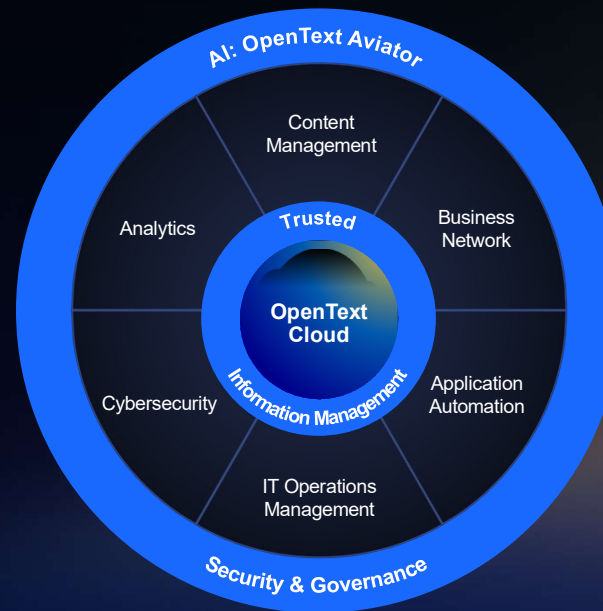
Our **Belief**
Information elevates every individual & organization to be their best

Our **Purpose**
We sit at the center of connected ecosystems, the internet of clouds, and we play a critical role as our customers adopt cloud, security, and AI

Canada's Top 100 Employers 2024 | 2024 CANADA'S GREENEST EMPLOYERS | TIME WORLD'S BEST COMPANIES 2023 | Forbes 2023 WORLD'S BEST EMPLOYERS POWERED BY STATISTA

Information Management

AI: OpenText Aviator

Content Management
Business Network
Application Automation
IT Operations Management
Cybersecurity
Analytics

Trusted

OpenText Cloud

Information Management

Security & Governance

Driving Customer Transformations
Business Clouds | Business AI | Business Technology

$5.3B[2] F'24 Revenues

120,000+[3]
Customers

23,000 Employees

Strategic Partners
SAP | Microsoft | aws partner network | Google | salesforce | ORACLE | Partner

180 Countries of Operations

(1) Total addressable market estimates (dollars in US$ billions) based on market reports from independent industry analysis firms including Gartner and IDC.
(2) F'24 Revenues excluding AMC.
(3) Internal company estimates as of July 2024.

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Setting the stage….

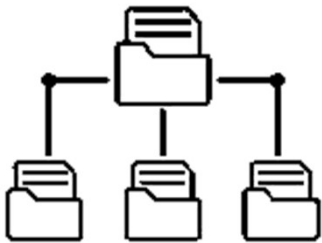## *"Why haven't we seen full adoption of network automation, yet?"*

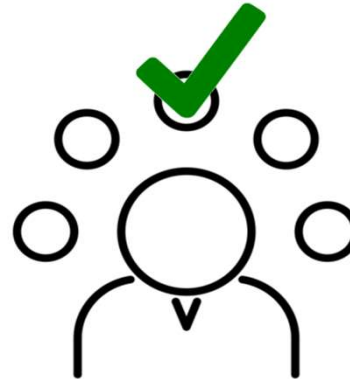Happy Customer

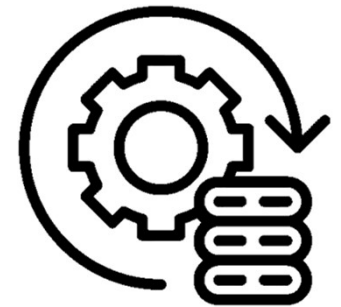Automation Challenged
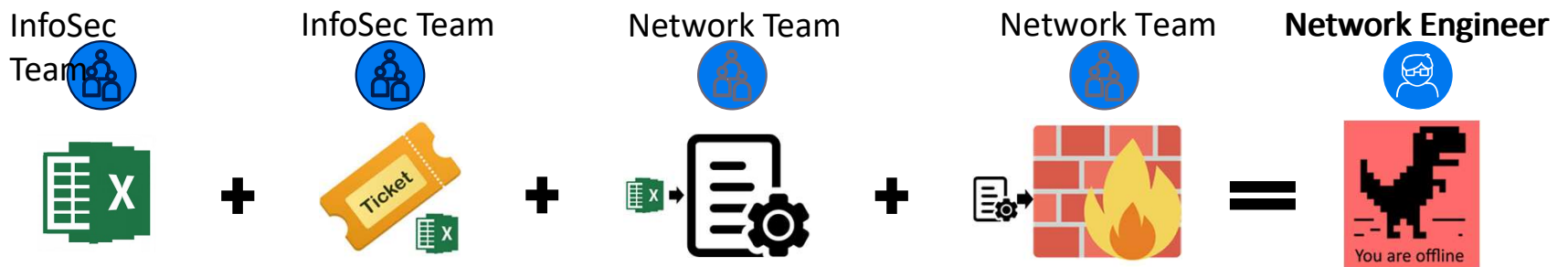
"No downtime"

"One Thing" Use Case

USE CASE

Provide List?

One Thing?

Network Automation

Customer Problem:

Manually update global enterprise FW Infrastructure with malicious IP address list

	InfoSec Team	InfoSec Team	Network Team	Network Team	**Network Engineer**
Task	ID and create lists of malicious IPs to be blocked	Create change ticket(s) to update firewalls	Build FW device configs for each individual FW	Send FW configs to each individual FW	IP address error causes outage for customers
Problem	**Manually** created spreadsheet with IP addresses	**Manually** enter ticket	**Manually** copy IP addresses into a config file	**Manually** configured firewall	Multiple **manual** touchpoints introduce error

Very manual and Time-Consuming Process: Requires FTE effort

This error-prone process caused a MAJOR outage and reverberated throughout the organization!

Customer Solution:

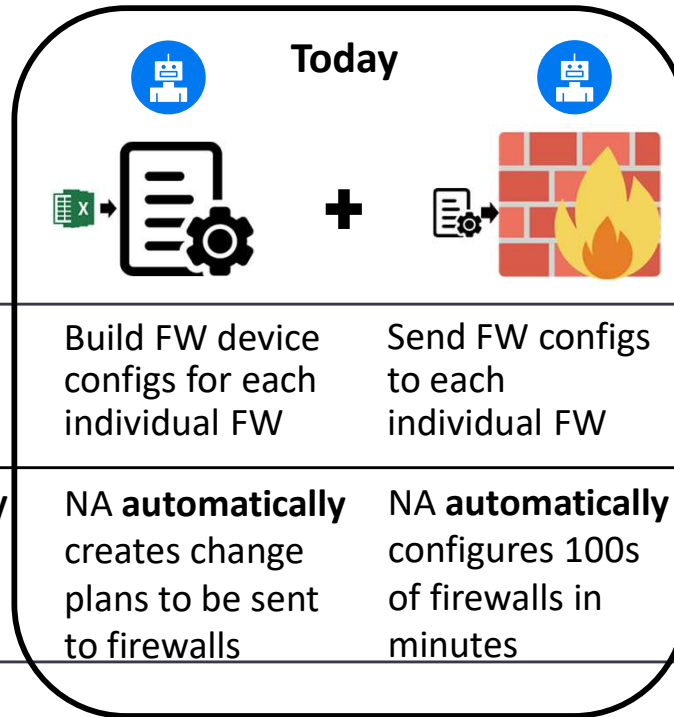Automated update of global enterprise FW Infrastructure with malicious IP address list

InfoSec & Network Teams – **Optionally** Approve/Deny each step

Today

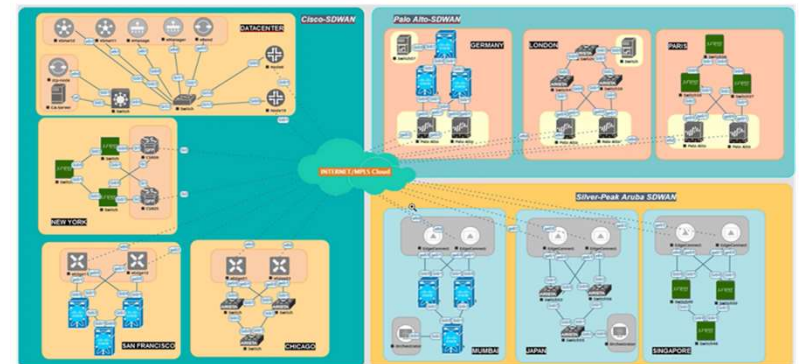|					
Task	ID and create lists of malicious IPs to be blocked	Create ticket(s) to update firewall	Build FW device configs for each individual FW	Send FW configs to each individual FW	Update ticket with results & close ticket
Solution	ArcSight ESM **automatically** imports lists of IP addresses	SMAX **automatically** creates change ticket with lists of IPs	NA **automatically** creates change plans to be sent to firewalls	NA **automatically** configures 100s of firewalls in minutes	NA **automatically** updates and closes ticket

Automated approve/deny Process : FTE effort now takes minutes!
This process eliminates human error and provides insight AND oversight to every step!

What Does Cloudmylab Offer?

✓ Hosted Digital Twin environments

✓ Hosted Network labs

✓ Pre-built proof of concept models

✓ Use with your OpenText non-production license

✓ Migrate your OpenText on-prem solution to the cloud

EU GDPR COMPLIANT

CCPA

AICPA SOC 2
Formerly SAS 70 Reports

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CloudmyLab

24/7
IN HOUSE
SOC-NOC

Let us show you a better way to start on an automation journey

Come by **Booth #1** and let's talk about how OpenText and CloudMyLab can deliver a better automation experience.

And, we've got stuff!

- Free socks!

- Demos

- NetDevOps Lab Passport Challenge

- Chance to win Amazon Gift Card!!

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