

James Gissendaner Jr.

Permanent: 1303 Payne St., Louisville, KY 40204

Phone: (502) 509-4584 E-Mail: jtgiss01@louisville.edu Github: https://github.com/jgissend10

OBJECTIVE

Computer Science and Engineering Graduate Seeking Full Time Interests: Web Development, Application Design, Data Mining

Fall 2016

EDUCATION

Bachelor of Science in Computer Engineering/Computer Science Masters of Engineering in Computer Engineering/Computer Science J.B. Speed School of Engineering, University of Louisville, Louisville, KY December 2015 Expected August 2016

Dates Attended: August, 2010 - Present

SKILLS

• Python

Django, FlaskHTML, CSS, JSWindows Systems

• Ruby

• PostgreSQL, MySQL

RedisNodeJsJava

• Linux Systems - Ubuntu, Debian

PROJECTS

Simulation of Group Navigation Using Unmanned Aerial Vehicles

Technology employed: Matlab and Simulink Created: Spring 2014 for Capstone Course

CECSAM: Asset Management Software for the CECS Department

Technology employed: Python with Django, HTML5/JQuery and Bootstrap

IPAM: IP Asset Management Software

Technology employed: Ruby with Sinatra, HTML5/JQuery and Bootstrap HolySmokes: Internet Connected Smoke Detector Management System Technology employed: Python, Redis, HTML5/JQuery and Bootstrap

Mirror Mirror: Voice and Gesture Controlled Smart Mirror

Technology employed: Python, Flask, HTML5/JQuery, Socket.io, Myo

WORK EXPIERENCE

Speed School of Engineering, UofL

Graduate Student Assistant

Louisville, Ky August 2016 - Present

- Resolution and Assignment of escalated helpdesk tickets.
- Development of Helpdesk Kiosk for student check-in.
- MSSQL server administration.

Tempur Sealy, Intl.

IT Trainer

Lexington, Ky January 2015 – August 2015

- SharePoint Administrator
- Training Assistant
- Technical Writer
- Administer IT Trainings

Speed School IT Helpdesk

Helpdesk Technician

Louisville, Ky May 2014 – December 2015

- Monitor/maintenance of centralized printing effort (school wide)
- Resolution and Assignment of helpdesk tickets
- Customer Service among peers (students) as well as Faculty/Deans of the Engineering School
- Strict adherence to best practices among IT professionals when dealing with PC repair/troubleshooting



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Computer Engineering and Computer Science IT Helpdesk

Helpdesk Technician

Louisville, Ky August 2012 - May 2014

- Resolution and Assignment of helpdesk tickets
- Customer Service among peers (students) as well as Faculty/Deans of the **Engineering School**
- Strict adherence to best practices among IT professionals when dealing with PC repair/troubleshooting

Mercy Sacred Heart Village (Senior Living and Care Facility)

Louisville, Ky August 2009 - July 2014

Dietary Assistant

- Face to face customer service.
- Special needs accommodations on a daily basis.

ACTIVITIES AND **HONORS**

- **EXTRACURRICULAR** Member of the University of Louisville Cyber Defense Team (Jan, 2011 May 2015)
 - ∘ 2011 Southeast Collegiate Cyber Defense Competition 1st Place
 - ∘ 2011 National Collegiate Cyber Defense Competition 3rd Place
 - ° 2014 Midwest Qualifier
 - Attended ACM International Programming Competition Midwest Qualifiers (2011, 2012, 2013)
 - Member and Lab Manager, Association of Computing Machinery (ACM) National and Local Chapters
 - Member, LVL1 Hackerspace, Louisville, KY (December 2015 Present)
 - Invited/Attended Hackathons: HackGT (2014), HackMIT (2014), WildHacks (2014), RevUC (2014), MHacks (2015), DragonHacks (2016)
 - Placed Hackathons:

RevUC 2014 – 3rd Place DragonHacks - 2nd Place

• Weekly Ballroom and Contra Dancing