CAP Resource and Learning Virtual Library

Welcome to the CAP Resource Library (pilot version)

The information resources here are organized by topic areas. Each topic area is a focus area for the specific work, tasks, and overall strategy for the organization. For each topic area there are three sets of resources.

1. **"Best Practices"** – There is a summary document which describes our current thinking on the most effective ways to approach the issues and challenges typically seen in this topic area. Also, any recommended measurements for this area that are meaningful and where available any benchmarks for this area. This document is expected to be updated periodically and you are encouraged to check back for helpful updates.
2. **Resources** – This is a set of links to documents and web pages that have helpful information, papers or other resources for additional insights and learning.
3. **Services and Tools** – Links or references to tools, organizations or services that are available to help

Topic Area Guides

Client Focused	Internal to CAP
Overall Strategies and Missions	*Strategic Consulting Projects*
Finances and Financial Models	*Brainstorming Sessions*
Marketing and Communications	*Focused Projects*
Information Services and Applications (IT)	*Volunteer Training and Expectations*
People Management	*Quality Control/Assurance*
Board Responsibilities and Roles	*Internal tools and processes*
Governance	*Past project reports as appropriate*
New Board Members	
Volunteers	
Funding Relationship Management	

Click on a topic area to get more information (Bold ones are available for the pilot version)