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DUPLICATE

Page 1 of 4



Jared G Kramer  
33 Anthem Creek Cir  
Henderson, NV 89052-6613

**Service Address:** 33 Anthem Creek Cir, Henderson, NV 89052

**\$413.68**  
AMOUNT DUE

PAST DUE AFTER  
**02/27/2023**

**ACCOUNT 910000438105**

Billing From 01/05/2023 - 02/02/2023

Date Mailed 02/06/2023

**Your Local Office Is:**

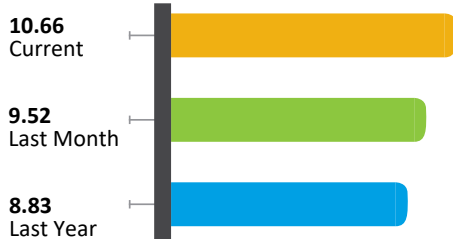
1631 W Craig Rd Suite 2, No Las Vegas, NV 89032

Customer Solutions/Soluciones al Cliente

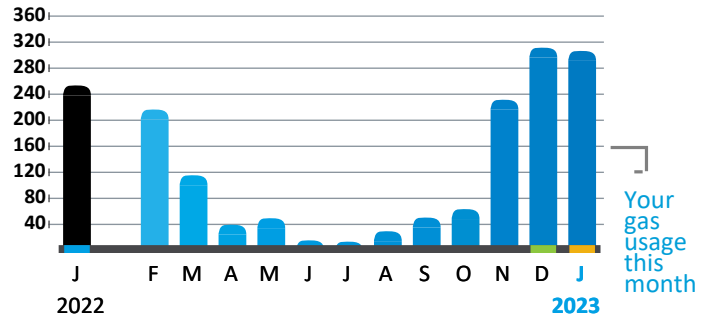
Toll Free/Llamada Gratis **877-860-6020**

Hearing Impaired: **711**

### DAILY AVERAGE USAGE (THERMS)



### MONTHLY USAGE (THERMS)



### IMPORTANT MESSAGES

#### STRONGER TOGETHER

Our Energy Share Program allows you to lend a helping hand to a neighbor in need. Your Energy Share contribution is tax-deductible and makes a difference. Go to [swgas.com/energysave](https://swgas.com/energysave) for more information.

#### APP DEDUCTION

An Automatic Payment Plan (APP) amount of \$413.68 will be deducted from your bank account on February 27, 2023.

### CONSERVE ENERGY AND SAVE MONEY

Reduce your energy usage during the cooler months to help you save both energy and money. Find helpful energy saving tips, tools, assistance programs and more at [swgas.com/savemoney](https://swgas.com/savemoney).



REMIT WITH PAYMENT



Jared G Kramer  
33 Anthem Creek Cir  
Henderson, NV 89052-6613

**"A P P"**  
AMOUNT DUE

PAST DUE AFTER  
**02/27/2023**

**ACCOUNT 910000438105**

#### SOUTHWEST GAS

PO Box 24531

Oakland, CA 94623-1531



Please include account number on check or money order and make payable to Southwest Gas. Do not send cash through the mail.



91000043810560000413680000399370

SEE REVERSE SIDE FOR IMPORTANT DETAILS

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927.0 12/2019

**NOTICE TO SOUTHWEST GAS CORPORATION (SWG) NEVADA CUSTOMERS**

**CUSTOMER QUESTIONS OR ASSISTANCE NEEDED?** Visit [www.swgas.com](http://www.swgas.com) and create a MyAccount to view, manage, and customize your gas account online, or call our local toll-free number (llamada gratis) at 1-877-860-6020 for billing questions.

**Basic Service Charge and Delivery** - These charges recover the costs of operating the natural gas distribution system.

**Billing Factor** - The billing factor is used to convert the metered volume of gas into units of heat energy which are called therms. SWG bills customers on a per therm basis for the amount of energy contained in the gas delivered. The current reading minus the previous reading, times the billing factor, equals the number of therms you have used in the current billing period.

**Customer Buried Gas Piping** - Customers may have underground gas piping that is not maintained by SWG. (Reference Federal Regulation 49 CFR Part 192.16) This piping, which is typically located between the gas meter and a building or outdoor gas appliance, may consist of buried steel gas lines. Steel gas lines are subject to the effects of corrosion if they are not maintained, which could result in leakage. Regardless if the pipe is steel or plastic, it is important that underground natural gas piping is periodically monitored to identify potential problems that might cause a hazardous condition. Federal regulations encourage customers to employ qualified plumbing and heating contractors for all inspections, monitoring, and repairing of customer buried gas piping. Unsafe conditions discovered must be repaired immediately. For assistance in locating licensed plumbers or contractors, or reviewing relocation, replacement, or maintenance options, call Energy Services at 1-800-654-2765. Remember, call before you dig to locate gas piping in advance, and excavate by hand.

**Deposits** - If you are an existing customer, your deposit will be credited to your account, with any applicable interest, after continuous service and timely payment of bills in accordance with SWG commission approved rules. If your service has been discontinued, either at your request or by SWG, your deposit, plus any applicable interest, will be refunded to you, less the amount of any unpaid bills.

**Disconnection of Service at Customer Request** - Please call SWG at least five (5) working days in advance of the date you wish to have service disconnected. If SWG is not notified, service will continue to be billed to the customer of record.

**Electronic Check Conversion** - When a check is provided as payment, SWG is authorized to either use information from the check to make a one-time electronic funds transfer from the account or to process the payment as a check transaction.

**Emergency Service** - In case of an emergency or if you smell natural gas, call SWG at 1-877-860-6020, or dial 911. Emergency service is also available by calling: Southern Nevada (including Bullhead, Las Vegas, Laughlin, and Needles) 1-800-447-5422 or, Northern Nevada 1-800-772-4555.

**Gas Cost** - This charge recovers the cost of natural gas purchased by SWG on behalf of its customers.

**Infrastructure Expansion (IE) Rate** - The rate established for the purpose of providing natural gas service to unserved or underserved areas in the state pursuant to Nevada Revised Statutes 704.9925

**Notice to Employers** - Request a Safety Data Sheet (SDS) for natural gas by calling Energy Services at 1-800-654-2765 or visiting [www.swgas.com/emergencysafety](http://www.swgas.com/emergencysafety). Please ensure your employees know how to obtain SDS information.

**Past Due Date/Late Pay Charge** - The monthly bill is due and payable upon presentation and becomes past due if not paid by the "Past Due After" date on the bill. A late pay charge may be added to any past due amount.

**Rates and Other Information** - The Rules and Rate Schedules of SWG are available at your nearest SWG Customer Business Office or by going online at [www.swgas.com](http://www.swgas.com). The address and telephone number of the office that serves you are printed on the front of this bill (top).

**Renewable Energy Program (REP) Rate** - The REP Rate recovers the cost of SWG's participation in the Solar Thermal Demonstration Program. For more information visit [www.swgas.com/nvsolar](http://www.swgas.com/nvsolar).

**Right of Access and Bill Estimation** - SWG will have the right of access to your premises for any purpose normally connected with the furnishing of natural gas service(s). If SWG is unable to read a meter on the scheduled date because of circumstances beyond its control, SWG will calculate the bill based upon estimated usage for that billing period.

**Service Establishment Charge** - For each establishment of service there is a charge which appears on the first bill following the establishment of service. This charge partially covers the costs incurred to set up the service and create the account in the SWG billing system. Whenever gas service is turned off because of nonpayment, the delinquent bill, plus a reestablishment charge, must be paid and credit reestablished before service will be restored.

**Special Services** - Every effort will be made to ensure uninterrupted service to residential customers who notify SWG about permanent residents in their household who are seriously ill, disabled, or elderly. Also, in an effort to avoid service being turned off, any residential customer may elect to designate a third party (agency or individual) to receive a copy of all Disconnect Notices.

**Universal Energy Charge** - Nevada law requires SWG to include a "Universal Energy Charge" (UEC) on customer's monthly gas bills. The money collected from this charge is used for programs to assist eligible households in paying for natural gas and electricity and for programs of energy conservation, weatherization and energy efficiency. y22, m10,v4

Should you believe you have been billed incorrectly, please contact SWG at our toll-free number (llamada gratis) 1-877-860-6020. If you thereafter wish to dispute this bill, you should submit your dispute in writing to the Public Utilities Commission of Nevada (PUCN) at Capital Plaza, 1150 E. William Street, Carson City, Nevada 897013109, or 9075 West Diablo Drive, Suite 250, Las Vegas, Nevada 89148. The PUCN Consumer Division offices may also be reached by telephone at the following phone numbers: Las Vegas (702) 486-2600, Carson City (775) 684-6100, or visit [puc.nv.gov](http://puc.nv.gov). The amount of this bill must be paid to prevent discontinuance of service; however, your payment to SWG may be made under protest if you so desire.

**Payments** - To pay 24 hours a day, 7 days a week using a debit or credit card or electronic check, go to [myaccount.swgas.com](http://myaccount.swgas.com) to log into your personal MyAccount or make a payment with no log-in required. To use our automated phone system, call us toll free at 877-860-6020, and select option 2.

----- RETAIN PORTION ABOVE DOTTED LINE FOR YOUR RECORDS -----



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☐ If address changed, please check the box and provide new address below.

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**WAYS TO PAY****ONLINE****MOBILE APP****PHONE****MAIL****PAY LOCATIONS**

**PREVIOUS BILL:**

Previous Balance	399.37	
Payment(s) Since Last Bill - Thank You	399.37CR	
Balance Forward		\$0.00

**\$413.68**  
 AMOUNT DUE

PAST DUE AFTER  
**02/27/2023**

**ACCOUNT 910000438105**

**RATE SCHEDULE:**  
SG-RS RESIDENTIAL GAS SERVICE

**CURRENT BILLING: 29 DAYS**

	Current		Previous		Billing Factor		Total Therms
<b>METER READING</b>	Feb 02	-	Jan 05				
	2993	-	2678	=	315 x 0.9809	=	309
	Next meter read date is: March 06, 2023				Cycle 21		

**CHARGES**

**COST**

Delivery Charge	309 Therms X	0.430720	=	133.09
Gas Cost	Total Therms X	0.802770	=	248.06
Basic Service Charge				10.80
REP Rate	Total Therms X	0.000630	=	0.19CR
IE Rate	Total Therms X	0.004050	=	1.25
Local Taxes				19.65
Universal Energy Charge				1.02
Current Bill				\$413.68
Balance Forward				\$0.00
Amount Due				\$413.68

AUTOMATIC PAYMENT PLAN "APP" AMOUNT	\$413.68
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**NEW YEAR, NEW SAVINGS!**

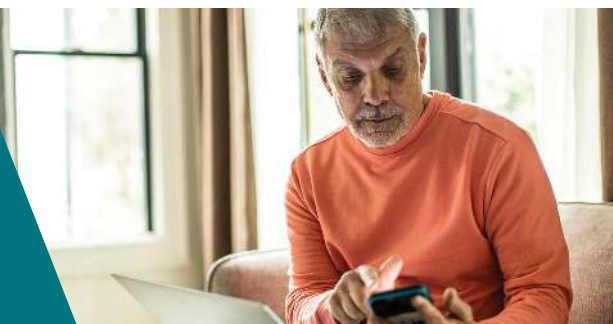
Ring in the new year with energy savings for every room of your home! Explore our Energy Savings Portal to find out how natural gas is used at your residence and for easy steps to start saving today.

Use the account number on your bill for personalized savings tips at [swg.opower.com](http://swg.opower.com).

**SAVE TIME WITH MYACCOUNT**

Log in or register today to quickly schedule service, make a payment or enroll in paperless billing with MyAccount. Save time with automatic payments, easily update your account info, manage notifications and more.

Visit [myaccount.swgas.com](http://myaccount.swgas.com) to get started.



<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20230102.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20230101.pdf>

<https://eVue-SWG2.fisglobal.com/swg/images/inserts/20230106.pdf>