# **Product and Presentation**

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# PA: Product and Presentation

askFEUP aims to create a collaborative online platform where FEUP students can ask questions, share experiences, and connect on academic and social topics. Our goal is to build a user-friendly, mobile-responsive space where students can seek advice, offer help, and engage with peers in a supportive community.

The platform will feature categorized questions, personalized content via a "For You" page, and interactive tools like upvoting and leaderboards to encourage participation. With clear roles for administrators, moderators, and users, askFEUP will foster a respectful, well-moderated environment, becoming a central hub for student engagement and collaboration.

### A9: Product

askFEUP is a dedicated online platform designed to enhance collaboration and interaction among students at the Faculty of Engineering, University of Porto (FEUP). It aims to serve as a central hub where students can connect, share knowledge, and seek support on both academic and social matters.

### **Q&A Platform:**

Students can post questions on various academic and non-academic topics. Responses from peers or experts foster a culture of mutual assistance.

#### **Categorized Discussions:**

· Questions and topics are neatly organized into tags, making it easy for users to find relevant information or join discussions.

### Personalized "For You" Page:

· Users are presented with tailored content based on their interests and activities, ensuring a customized and engaging experience.

#### Interactive Tools:

· Features like upvoting answers and a leaderboard system encourage active participation and reward contributors.

#### **Community Roles:**

• Clear distinctions between administrators, moderators, and general users ensure smooth and respectful interactions. Moderators and administrators maintain a healthy, well-moderated environment.

### Mobile Responsiveness:

Designed for accessibility across devices, making it easy to use on smartphones, tablets, and desktops.

#### 1. Installation

Due to constrains, we still do not have an image with a working database. This will be updated as soon as we solve this issue.

To run our container, you have to execute the following command:

docker run -d --name lbaw24042 -p 8001:80 gitlab.up.pt:5050/lbaw/lbaw2425/lbaw24042

### 2. Usage

#### 2.1. Administration Credentials

Administration URL: http://localhost:8001/admin-center

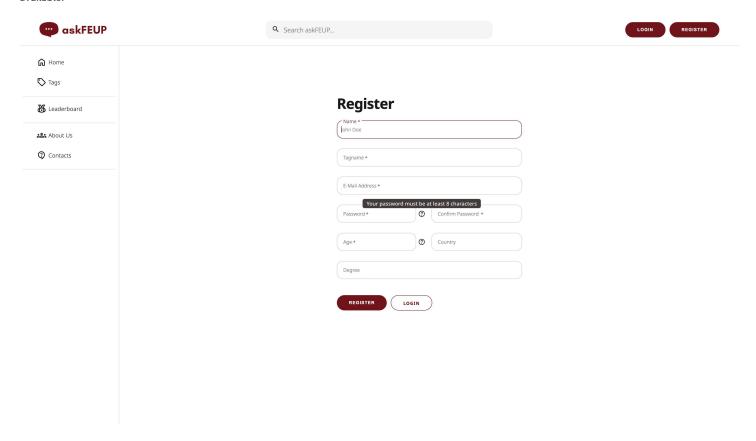
| Username              | Password   |
|-----------------------|------------|
| ines.mendes@gmail.com | securepass |

### 2.2. User Credentials

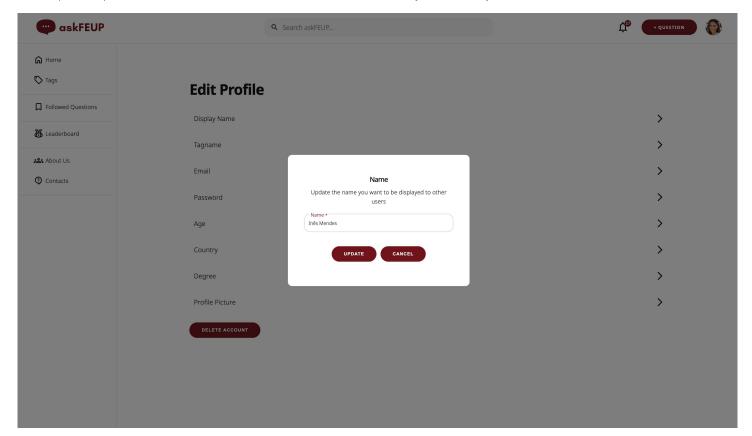
| Туре              | Username                 | Password     |
|-------------------|--------------------------|--------------|
| basic account     | joao.silva@gmail.com     | password123  |
| moderator account | luis.almeida@gmail.com   | luispossible |
| banned account    | carla.oliveira@gmail.com | carla1234    |

# 3. Application Help

Our website includes '?' icons in certain areas, providing users with contextual information or helpful guidance related to the features or actions available.



Some important input fields on our website are marked with an '\*' to indicate that they are mandatory and must be filled out before submission.



# 4. Input Validation

On the client-side, we validate inputs to ensure they match the expected type and verify that the user has the necessary permissions to perform certain actions.

```
public function store(Request $request)
    $validatedData = $request->validate([
        'body' => 'required|string|max:1000',
        'title' => 'required|string|max:255|unique:question_post,title',
        'tag' => 'nullable|integer',
   1);
    $question = QuestionPost::create([
        'text' => $validatedData['body'],
        'user_id' => Auth::id(),
        'title' => $validatedData['title'],
        'tag_id' => $validatedData['tag'],
        'date' => Carbon::now(),
        'is edited' => false,
   1);
    return redirect()->route('questions.show', ['id' => $question->id])
                     ->with('success', 'Question post created successfully.');
```

On the server-side, our database enforces constraints on table parameters and employs triggers and transactions to ensure data integrity and smooth operation.

```
-- R05: Question_Post Table
CREATE TABLE question_post (
   id SERIAL PRIMARY KEY,
   text TEXT NOT NULL,
   date TIMESTAMP NOT NULL CHECK (date <= NOW()),
   is_edited BOOLEAN NOT NULL DEFAULT FALSE,
   user_id INT REFERENCES "user"(id) ON DELETE CASCADE NOT NULL,
   title VARCHAR(255) UNIQUE NOT NULL,
   tag_id INT REFERENCES tag(id) ON DELETE SET NULL,
   nr_likes INT NOT NULL CHECK (nr_likes >= 0) DEFAULT 0
);
```

### 5. Check Accessibility and Usability

The following links show the result from our evalutation of our project in terms of Acessability and Usability:

Acessability

Usability

### 6. HTML & CSS Validation

The following links show the result from the validation of the HTML and CSS:

HTML

CSS

## 7. Revisions to the Project

The database was really troublesome! We had to add new triggers and renew our architecture to something more scalable. Instead of using a single table for each type of notification, we decided it would be more efficient to create a general table, while there was a specific attribute related to the type. We remade all the triggers to be compatible with the new schema. We also didn't take account of the reports, which was an already planned feature. We created a table for that and add the respective triggers!

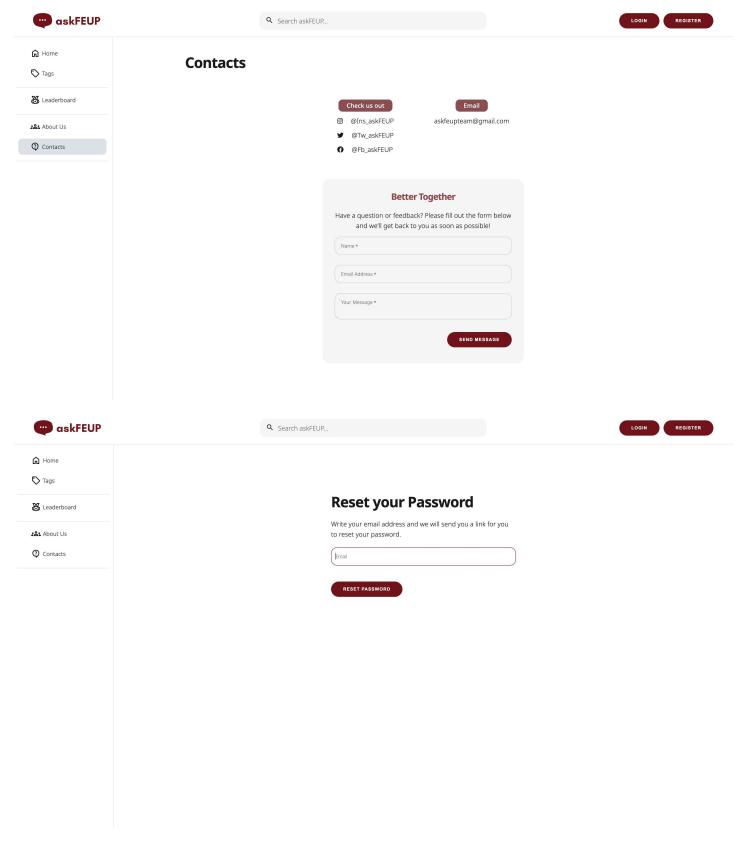
The other phases were well done, specially the component A8. It gave us a really good start and it made possible to keep refining our product!

### 8. Implementation Details

### 8.1. Libraries Used

Mailtrap is an email testing tool that allows developers to capture SMTP traffic from staging and development environments, automate test flows with a flexible API, and analyze email content for spam scores.

In the context of our website, Mailtrap facilitates the testing of features such as password recovery and direct user communication by simulating email reception. This ensures that functionalities like password reset emails and contact form submissions operate correctly before being deployed to a live environment.



For this service, we have the following credentials:

• email: askfeupteam@gmail.com

pass: securepass

# 8.2 User Stories

This section will present all the users stories implemented in our project.

| US Identifier | Name                            | Module | Priority | Team Members      | State |
|---------------|---------------------------------|--------|----------|-------------------|-------|
| FR.031        | Exact Match Search              | M03    | High     | Mariana & Jorge   | 100%  |
| FR.032        | Full Text Search                | M03    | High     | Jorge             | 100%  |
| FR.101        | View Top Questions              | M03    | High     | Mariana & Eduardo | 100%  |
| FR.103        | Browse Questions                | M03    | High     | Everyone          | 100%  |
| FR.105        | View Question Details           | M03    | High     | Mariana & Jorge   | 100%  |
| FR.011        | Login                           | M01    | High     | Jorge             | 100%  |
| FR.012        | Registration                    | M01    | High     | Jorge             | 100%  |
| FR.015        | Logout                          | M01    | High     | Jorge             | 100%  |
| FR.021        | View Profile                    | M02    | High     | Everyone          | 100%  |
| FR.022        | Edit Profile                    | M02    | High     | Everyone          | 100%  |
| FR.201        | View Personal Feed              | M03    | High     | Everyone          | 100%  |
| FR.208        | View My Questions               | M03    | High     | Mariana & Jorge   | 100%  |
| FR.209        | View My Answers                 | M03    | High     | Jorge & Eduardo   | 100%  |
| FR.202        | Post Question                   | M03    | High     | Mariana & Jorge   | 100%  |
| FR.401        | Edit Question                   | M03    | High     | Jorge & Tatiana   | 100%  |
| FR.402        | Delete Question                 | M03    | High     | Jorge & Tatiana   | 100%  |
| FR.203        | Post Answer                     | M03    | High     | Mariana & Jorge   | 100%  |
| FR.403        | Edit Answer                     | M03    | High     | Mariana           | 100%  |
| FR.404        | Delete Answer                   | M03    | High     | Eduardo & Tatiana | 100%  |
| FR.042        | Administer User Accounts        | M04    | High     | Everyone          | 100%  |
| FR.043        | Block and Unblock User Accounts | M04    | Medium   | Everyone          | 100%  |
| FR.052        | Contextual Error Messages       | M04    | Medium   | Mariana & Eduardo | 100%  |
| FR.033        | Search over Multiple Attributes | M03    | Medium   | Everyone          | 100%  |
| FR.034        | Search Filters                  | M03    | Medium   | Eduardo & Tatiana | 100%  |
| FR.104        | Browse Questions by Tags        | M03    | Medium   | Eduardo & Tatiana | 100%  |
| FR.051        | Placeholders in Form Inputs     | M03    | Medium   | Mariana & Tatiana | 100%  |
| FR.053        | Contextual Help                 | All    | Medium   | Mariana & Tatiana | 100%  |
| FR.061        | About Us                        | M02    | Medium   | Jorge & Tatiana   | 100%  |
| FR.063        | Contacts                        | M02    | Medium   | Jorge & Tatiana   | 100%  |
| FR.102        | View Recent Questions           | M03    | Medium   | Mariana & Eduardo | 100%  |
| FR.052        | Contextual Error Messages       | All    | Medium   | Mariana & Tatiana | 100%  |
| FR.062        | Main Features                   | M02    | Medium   | Jorge & Tatiana   | 100%  |
| FR.106        | View User Profiles              | M02    | Medium   | Everyone          | 100%  |
| FR.013        | Recover Password                | M01    | Medium   | Mariana           | 100%  |
| FR.014        | Delete Account                  | M02    | Medium   | Mariana & Jorge   | 100%  |

| US Identifier | Name                        | Module | Priority | Team Members      | State |
|---------------|-----------------------------|--------|----------|-------------------|-------|
| FR.023        | Support Profile Picture     | M02    | Medium   | Eduardo           | 100%  |
| FR.205        | Vote on Answers             | M02    | Medium   | Mariana & Jorge   | 100%  |
| FR.210        | Follow Question             | M03    | Medium   | Eduardo & Tatiana | 100%  |
| FR.211        | Follow Tags                 | M03    | Medium   | Mariana & Jorge   | 100%  |
| FR.024        | View Personal Notifications | M03    | Medium   | Everyone          | 100%  |
| FR.204        | Vote on Questions           | M03    | Medium   | Mariana & Tatiana | 100%  |
| FR.221        | Report Content              | M03    | Low      | Mariana & Jorge   | 100%  |
| FR.222        | Badge Award                 | M02    | Low      | Everyone          | 100%  |
| FR.223        | Statistics                  | M04    | Low      | Jorge & Tatiana   | 100%  |
| FR.224        | Save Questions              | M03    | Low      | Eduardo & Mariana | 100%  |
| FR.502        | Mark Answer as Correct      | M03    | Medium   | Mariana & Jorge   | 100%  |
| FR.701-a      | Notification of Answers     | M02    | Medium   | Mariana & Eduardo | 100%  |
| FR.702-a      | Vote on Content             | M03    | Medium   | Mariana & Tatiana | 100%  |
| FR.501        | Edit Question Tags          | M03    | Medium   | Mariana & Jorge   | 100%  |
| FR.701-b      | Notification of Answers     | M02    | Medium   | Mariana & Eduardo | 100%  |
| FR.702-b      | Vote on Content             | M03    | Medium   | Eduardo & Tatiana | 100%  |
| FR.207        | Comment on Answers          | M03    | Medium   | Jorge & Tatiana   | 100%  |
| FR.405        | Edit Comment                | M03    | Medium   | Eduardo & Jorge   | 100%  |
| FR.406        | Delete Comment              | M03    | Medium   | Eduardo & Tatiana | 100%  |
| FR.702-c      | Vote on Content             | M03    | Medium   | Mariana & Tatiana | 100%  |
| FR.801        | Manage Tags                 | M04    | Medium   | Jorge & Eduardo   | 100%  |
| FR.041        | Administrator Accounts      | M04    | Medium   | Jorge & Tatiana   | 100%  |
| FR.044        | Delete User Account         | M04    | Medium   | Jorge & Mariana   | 100%  |
| FR.802        | Global Statistics           | M04    | Low      | Jorge & Tatiana   | 100%  |
| FR.601        | Delete Content              | M04    | Medium   | Mariana & Eduardo | 100%  |
| FR.602        | Edit Question Tags          | M03    | Medium   | Mariana & Jorge   | 100%  |
| FR.603        | Ban User                    | M04    | Low      | Mariana & Tatiana | 100%  |

# A10: Presentation

This artifact corresponds to the presentation of our product.

# 1. Product presentation

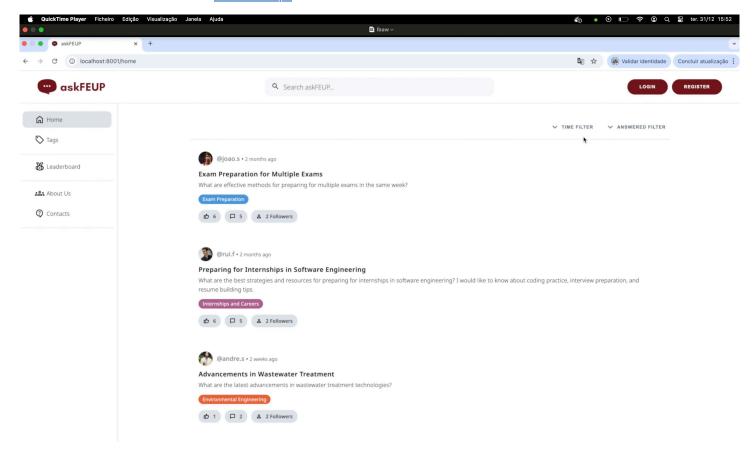
askFEUP is an innovative online platform tailored for FEUP students, designed to foster collaboration, knowledge-sharing, and community engagement. It provides a space where students can ask questions, share experiences, and seek advice on academic and social topics. The platform is user-friendly and mobile-responsive, ensuring seamless access from any device. Through features like categorized questions, personalized "For You" pages, and interactive tools such as upvoting and leaderboards, askFEUP creates a dynamic and engaging experience. These elements encourage active participation and reward contributions, transforming the platform into a vibrant hub for peer support and interaction.

To ensure a respectful and well-moderated environment, askFEUP establishes clear roles for administrators, moderators, and users. Moderation tools help maintain quality and decorum in discussions, while a collaborative atmosphere strengthens the sense of community among students. The platform aspires to become an indispensable resource for FEUP students, addressing academic challenges, offering social connectivity, and empowering users to

thrive both individually and collectively.

### 2. Video presentation

The demo video is available at Moodle in <a href="Lbaw24042.mp4">Lbaw24042.mp4</a> file.



# **Revision history**

1. 31/12/2024 - Content was added to the Video Presentation section of the A10.

## GROUP2404, 22/12/2024

- Group member 1: Eduardo Cruz, <u>up202205138@up.pt</u>
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- Group member 3: Mariana Marques, up201606434@up.pt
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### Comments