

# HP ProBook PCs - Memory Compatibility Issues Resulting in 2E3 Error Message

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 [support.hp.com/in-en/document/c03904050](https://support.hp.com/in-en/document/c03904050)

HP Customer Support - Knowledge Base

HP ProBook 430 series

HP ProBook 440 series

HP ProBook 445 series

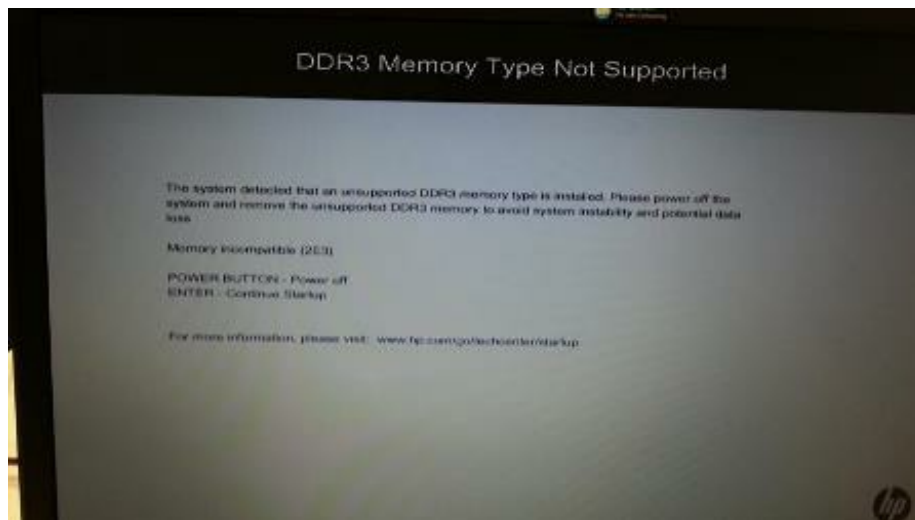
HP ProBook 450 series

HP EliteBook Revolve 810 series

DDR3L memory

PC3L memory

The latest HP notebooks may contain DDR3L or PC3L(Low voltage) DIMMs - conventional DDR3 or PC3 memory will not work in these notebooks and will result in the following error message on power-on



Older DDR3 or PC3 memory modules have identical dimensions to the DDR3L or PC3L, so although they physically fit they must not be used in these systems.



DDR3L or PC3L module (top)

DDR3 or PC3 module (bottom)

Use only DDR3L or PC3L modules in these notebooks

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Country/Region:  India