



UNITED STATES DEPARTMENT OF COMMERCE
Minority Business Development Agency
Washington, D.C. 20230

January 26, 2011

To whom it may concern,

I had the pleasure to work with Jim Goldbloom during his tenure at the U.S. Department of Commerce's Minority Business Development Agency (MBDA). Mr. Goldbloom collaborated with me and other staff members in the development of various web solutions for the Agency.

Among the many solutions Mr. Goldbloom spearheaded, he was responsible for the development of the first communities of practice, Partnetnet, for MBDA. Partnetnet connects Agency staff and the Agency's network of business development centers to share knowledge, best practices and solutions to business development challenges. Mr. Goldbloom developed the solution from scratch based on business requirements developed by my group, the Research and Knowledge Management unit. He demonstrated a high level of creativity, professionalism, customer service, and knowledge of web tools that could best support the needs of the Agency. Mr. Goldbloom communicated with my team and others effectively and demonstrated a high passion in advising and helping staff with technology solutions. Partnetnet was developed successfully and at a very low cost for the Agency, thanks to Mr. Goldbloom's knowledge of Drupal and other low cost modules.

I have enjoyed working with Mr. Goldbloom at MBDA. Mr. Goldbloom has been an invaluable contributor and an asset to the Agency. I am confident he will continue to leave a big mark in any organization he may join in the future. If you have any questions about Mr. Goldbloom, do not hesitate to contact me at 202-482-2157, or by e-mail at icunarro@mbda.gov.

Sincerely,

A handwritten signature in black ink, reading "Ivonne Cunarro".

Ivonne Cunarro
Chief Knowledge Officer
Research and Knowledge Management