

# Jose Torres

2136 Garston St Apt C  
San Diego, CA 92111

240-636-2359  
jose.torres1295@gmail.com

## **EDUCATION**

### **Bachelor of Arts in Mathematics and Economics**

St. Mary's College of Maryland (SMCM), St. Mary's City, Maryland

## **RELEVANT COURSEWORK**

### **Economic Statistics**

- Conducted rigorous analysis of California public schools and the NFL through the use of Excel and SAS
- Collected data and wrote a research paper using statistical analysis to determine the existence of a location premium for NBA player salaries

### **Natural Resource Economics**

- Applied the principles of benefit-cost analysis to discriminate between competing resource uses
- Employed discounting in modeling dynamically efficient resource extraction
- Increased familiarity with accessing publicly available data and used data to assess validity of claims

### **Corporate Finance**

- Conducted financial statement analysis and industry benchmarking for Under Armour Inc.
- Managed and analyzed data, conducted statistical analysis, constructed forecasts, and generated reports through the use SAS and Microsoft Excel in a series of labs

### **Econometrics**

- Applied statistical and mathematical methods to model economic problems
- Estimated and tested economic relationships, theories, and hypothesis involving economic behavior
- Wrote a 15-page research paper on the casual effect of education spending on juvenile crime rates in America using SAS and Excel

### **Industrial Math**

- Analytically modeled, wrote a 10-page paper, and presented on the ontogenetic nature of the predator-prey relationship between cod and herring in the Chesapeake Bay for the Chesapeake Bio Lab in Southern Maryland
- Analyzed the factors that influence students' retention rates and performance at St. Mary's College of Maryland using R and presented findings to SMCM Career Center.

## **WORK EXPERIENCE**

**Teller, Sandy Spring Bank**

**Oct. 2017-Aug. 2018**

- Developed outstanding client relationship through professional and courteous service
- Completed and delegated branch administration and operational functions
- Uncovered sales opportunities and educated clients about product and service alternatives to achieve bank wide goals and campaign goals.

**Application Support Analyst, Sandy Spring Bank**

**Aug. 2018-Nov. 2019**

- Performed support duties and maintenance activities for key bank software platforms across various lines of business
- Gathered requirements and identified needs for initiatives to improve efficiency, productivity, and integrity through the use of applications
- Provided meaningful business reports across varying data sets. Identified gaps in data-driven processes and leveraged business analysis to recommend subsequent data-driven process improvements

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- Successfully translated business requirements to application configuration and identified further integration and automation needs within Salesforce

**Conversion Strategist**, Corelation Inc.

**Nov. 2019 – Present**

- Worked closely with clients to gather requirements, documented business and development requirements, worked with interface and conversion data so they can be translated to the Keystone application.
- Acted as a liaison between credit unions and development team. Advised management on database concepts and functional capabilities. Collaborated with team members to provide timely and accurate updates for our clients and internal staff. Familiarized myself with which resources to consult to efficiently handle client requests.
- Understood and practiced basic concepts of database mapping and database setup, this includes but is not limited to, shares, dividend calculations, statements, courtesy pay, fees, consumer loans, indexes, persons, accounts, collections and batch jobs. Gathered and conveyed table information and cross over data to development team.
- Provided documentation including data standards, external and internal procedures. Wrote technical specifications for custom items. Assisted with client training and support of back office functions.

## **SKILLS**

Data Collection and Analysis, Problem Solving, Critical Thinking, Prioritizing, Multitasking, Communicating, Collaborating, Mathematical Modeling, Researching, Presenting, Data Maintenance/Integration, Business Analysis, Application Support, Database Mapping, Database Configuration, Technical Specification Writing, Requirements Gathering and Documenting

## **COMPUTER AND LANGUAGE SKILLS**

Comfortable with Windows, Mac OS, Microsoft Excel, Microsoft PowerPoint, Microsoft Word, SAS, LaTeX, R, MATLAB, Salesforce, Informatica, Data Studio, SQL, Jira, Confluence, WinSCP, PuTTY