Jim Gumbley

j.gumbley@gmail.com

Summary:

- Delivery Focussed. Organised.
- Understands complex systems quickly. Strong troubleshooting skills. Attention to detail.
- Pragmatic, systematic and cautious approach to systems, process and change.
- Values development of good relationships with colleagues, end users and customers.
- Good timekeeping and presentation.

Career Experience:

Production Engineer (2008-Present).

Medquist Inc, *SpeechMachines Ltd, Merebrook Business Park, Hanley Castle, Malvern, WR16*

Responsibilities:
- Planning major system maintenance.
- Simplifying Inventory, Deployment and Change Management across Development, QA, Performance Testing and PROD.
- Automating as much as possible.
- Focus on Monitoring and Management.
- Focus on datacenter (700+ server) performance analysis. Performance testing.

Achievements:
- Replaced aging development lab with dynamic environment based on VMWare ESXi.
- Automated datacentre inventory collection.
- Created standard deployment planning template to guarentee process, review, safety and configuration management.
- Integrated JBoss application server deployment and cluster configuration with in-house distributed deployment and monitoring tools, reducing downtime.

Technologies:
- Linux, JBoss, JEE, Java.
- Windows Server, DCOM and IIS, C++ and C#.
- Oracle, RAC and BI, SQL, PL/SQL, Grid and Toad.
- Splunk, JIRA, ClearCase, ClearQuest.
- VMWare, VSphere.
- Automation in Python and IronPython.

Desktop Specialist (2006-08).

Penske Automotive Group, Sytner Group*, 2 Penman Way, Leicester, LE19 1ST.*

Responsibilities:
- Lead team of third party IT engineers. Responsible for booking, training, instructing, supporting and assessing engineers
- Desktop installs at over 50 sites including 7 newly acquired, deploying XP image operating on Least User Access principle using Symantec Ghost.
- Defined estate-wide (4000+ PCs) procedure for installation of applications (100+) on standardised client image.

Achievements:
- Lead successful desktop installation at largest Ferrari dealership in UK, walking through the door on the first day after group had acquired business.
- Setup and populated a Wiki, which became popular and used, from own initiative. Documented over 100 application installation procedures following principles of clear, simple documentation and strict version control.

- Developed library of Operating System images and installation scripts for specific franchise information systems (i.e. Mercedes, BMW, Porsche, Ferrari, etc.)

Skills:
- Comfortable travelling to site and working with end-users and third parties.
- Windows XP, Windows Networks, Cisco stuff, very wide variety of applications and legacy equipment.

Helpdesk Operative (2005-06).	**Penske Automotive Group,** Sytner Group*, 2 Penman Way, Leicester, LE19 1ST.*

- Graduate helpdesk job after university.
- Large SOx compliant car dealership group: Corporate culture and working environment.
- Problem-solving, customer service and managing issue resolution to completion with third parties.
- Rapidly promoted to role as Desktop Specialist.

Education:

School:	**South Bromsgrove High School***, Charford Road, North Worcestershire, B60 8ST*.

- Four A Levels at grade A: English, Geography, General Studies and Economics. (1999). Gold Duke of Edinburgh Award (2000).
- Ten top grade GSCEs including grade A Maths, English and Science (1997).

University:	**University of Sheffield**, *Arundel Street, Sheffield, S3 3FH*.

- *BA Hons Economics II.i* (2004).
- Prior to degree completed a first year in Software Engineering at Sheffield (class II.i grade for year). Taught modules in introductory Java, database systems, data structures and algorithms, object oriented programming.
- Final year studied abroad at Copenhagen Business School, Denmark. Achieved top grade for eBay web "spider" programmed in Python programming language, which monitored eBay bids to test economic predictions about auctions.

Work Experience:

Web site project (2000):	**Institute for Cancer Studies**, *Birmingham University, B17 0JI*.

- Summer project undertaken in 2000 to build corporate website showcasing work undertaken at centre. Designed site presentation in HTML creating custom backend with Visual Basic and MS Access database.
- Interacted with academics to obtain and generate copy and images for site. Site was combined with general university portal in 2005.

PC Manufacturer (2002-03). .	**Sight & Sound Ltd,** *23 Sherwood Road, Bromsgrove, B61 8HQ.*

- Year spent in industry between University year two and three to fund final year of studies in Denmark.
- Moderate size PC manufacture and sales operation.
- Range of projects and tasks: acted as website maintainer, technical support agent, fielded customer service enquiries and acted as telephone salesperson.

Personal:

- Interests: Friends, mountain biking, Films, music, the Internet, motor cars, photography, historical sites, fiction, history books and the financial markets.
- Car, licence, drives.