

# Jim Gumbley

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## Summary:

- Attention to detail.
- Organised and delivery focused.
- Pragmatic and cautious.
- Able to understand complex systems quickly.
- Able to come up with creative ideas.
- Works at developing good relationships with colleagues and customers.

## Career

### Experience:

Production Engineer (2008-present). **Medquist Inc, *SpeechMachines Ltd, Merebrook Business Park, Hanley Castle, Malvern, WR16***

#### Responsibilities:

- Interface for Product Development to Production: ~400 application servers with a large Oracle database in the middle.
- Planning and executing major system maintenance; ASP.net, C#/C++ and JEE application releases.
- Developing utility, monitoring and support applications in C# and ASP.net.
- Developing automated build, smoke test and deployment system using Hudson, SoapUI and Python.
- Working with Oracle DBAs, Infrastructure and Network groups on build out and maintenance.
- Collecting performance data to open up new perspectives on the system and reading source code to get to the bottom of things.

#### Achievements:

- Made main production system stable by fixing several very long standing timing issues.
- Automated datacentre inventory collection, build, smoke test and deployment processes.
- Built standardised OS templates and virtualised over 200 servers.
- Rolled out Splunk as troubleshooting tool within proprietary application environment.

#### Technologies:

- Coding (comfortable writing solutions): Python, C#, Java.
- Coding (read and understand): C++, PL/SQL, Perl, VB.
- Windows (Very Strong), Linux (RHCE/2010), Networking (Pretty Good).
- Solid SQL and understanding of Oracle Infrastructure.
- Experienced with ClearCase UCM for Corporate source control and Git for team projects.
- Experienced with VMware VSphere, EMC Storage and F5 BIG-IP datacentre appliances.

Desktop Specialist (2006-08).

**Penske Automotive Group, Sytner Group, 2 Penman Way, Leicester, LE19 1ST.**

#### Responsibilities:

- Lead team of up to 5 third party IT engineers. Responsible for booking, training, supporting and assessing engineers

- Desktop installs at over 50 sites including 7 newly acquired, deploying XP image operating on Least User Access principle using Symantec Ghost.
- Defined estate-wide (4000+ PCs) procedure for installation of applications (100+) on standardised client image.

#### **Achievements:**

- Lead successful desktop installation at largest Ferrari dealership in UK, walking through the door on the first day after group had acquired business.
- Setup and populated a Wiki. Documented over 100 application installation procedures following principles of clear, simple documentation and strict version control.
- Developed library of Operating System images and installation scripts for specific franchise information systems (i.e. Mercedes, BMW, Porsche, Ferrari, etc.)

#### **Skills:**

- Comfortable travelling to site and working with end-users and third parties.
- Windows XP, Windows Networks, Cisco stuff, very wide variety of applications and legacy equipment.

Helpdesk Operative  
(2005-06).

**Penske Automotive Group**, Sytner Group, *2 Penman Way, Leicester, LE19 1ST.*

- Graduate helpdesk job after university: Large SOx compliant car dealership group: Corporate culture and working environment.

#### **Education:**

University:

**University of Sheffield**, *Arundel Street, Sheffield, S3 3FH.*

- *BA Hons Economics II.i* (2004).
- Prior to degree completed a first year in Software Engineering at Sheffield (class II.i grade for year). Taught modules in introductory Java, database systems, data structures and algorithms, object oriented programming.
- Final year studied abroad at Copenhagen Business School, Denmark. Achieved exceptional grade for eBay web "spider" programmed in Python programming language, which monitored eBay bids to test economic predictions about auctions.

School:

**South Bromsgrove High School**, *Charford Road, North Worcestershire, B60 8ST.*

- Four A Levels at grade A: English, Geography, General Studies and Economics. (1999). Gold Duke of Edinburgh Award (2000).

#### **Other**

#### **Experience:**

Web site project:

- During University undertook project for **Institute for Cancer Studies** (*Birmingham University, B17 0JL*) to build corporate website showcasing work undertaken at centre. Designed site presentation in HTML creating custom backend with Visual Basic and MS Access database. Site was combined with general university portal in 2005.

PC Manufacturer.

- Year taken out in industry between University year two and three to fund final year of studies in Denmark. Various tasks undertaken at moderate size PC manufacture and sales operation **Sight & Sound Ltd** (*23 Sherwood Road, Bromsgrove, B61 8HQ*) website maintainer, technical support agent, built PCs, fielded customer service enquiries and acted as telephone salesperson.

#### **Personal:**

- Interests/Activities: mountain biking, visiting historical sites, going to the gym, Film, music, motor cars, photography, reading, history books and the financial markets.
- Has a car and a driver's licence.