



# Real-time Services

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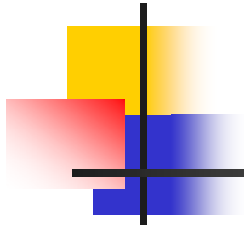
BUPT/QMUL  
2010-12-21



# Agenda

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- Real-time services over Internet
- Real-time transport protocols
  - RTP (Real-time Transport Protocol)
  - RTCP (RTP Control Protocol)
- Multimedia signaling protocols
  - H.323
  - SIP (Session Initiation Protocol)



# Real-time services over Internet



# Real-time Services Over Internet

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- What is a real-time application?
- Multimedia application types
- Isochronous feature
- QoS requirements



# What is a Real-time Application?

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- A real-time application (RTA) is an application program that functions **within a time frame** that the user senses as **immediate or current**. (*[whatis.com](http://whatis.com)*)
  - The **latency** must be less than a defined value, usually measured in seconds.
- Examples of RTA:
  - Videoconference applications
  - VoIP (Voice over Internet Protocol)
  - Online gaming
  - Some e-commerce transactions
  - Chatting
  - IM (Instant Messaging)



# Multimedia Application Types

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## ■ Streaming

- Clients request audio/video files from servers and pipeline reception over the network and display
- User can control the operation (similar to VCR: pause, resume, fast forward, rewind, etc.)
- **Delay**: typically 1 to 10 seconds from client request until display start

## ■ Unidirectional real-time

- Push service, similar to existing TV and radio stations, but delivery over the network
- **Non-interactive**, just listen/view

## ■ Interactive real-time

- Phone conversation or video conference
- More **stringent delay requirement** than Streaming and Unidirectional because of real-time nature



# Isochronous Services

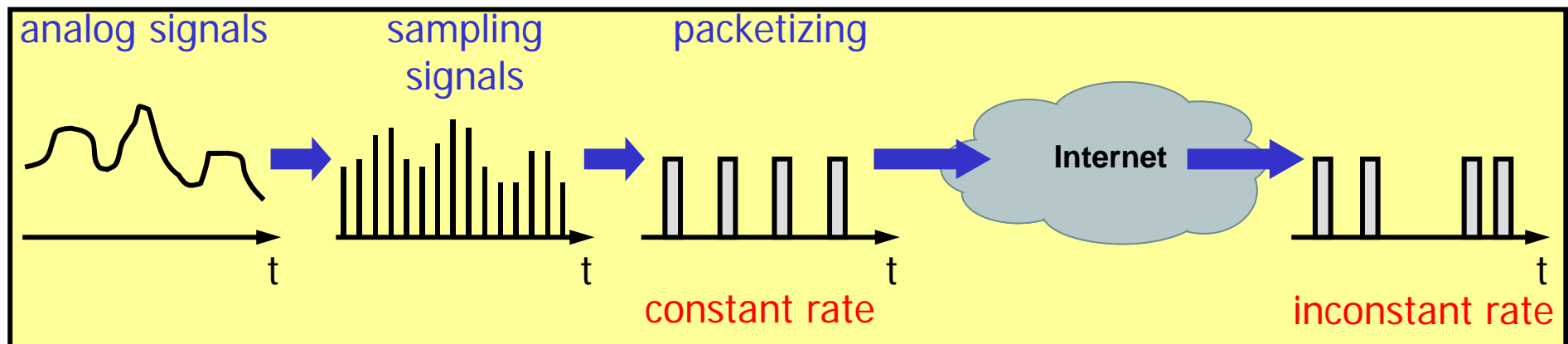
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- **Isochronous**: From Greek *iso*, *equal* + *chronos*, *time*.
  - literally means to occur at the same time or at equal time intervals. (*wikipedia*)
- In information technology, **isochronous** pertains to processes that require **timing coordination** to be successful, such as voice and digital video transmission (*whatis.com*)
  - A coder~decoder (codec) device converts between an analogue signal and an equivalent digital representation
  - The conventional telephone system uses the Pulse Code Modulation (PCM) standard that specifies taking an 8-bit sample every 125  $\mu$ s (i.e., 8000 times per second). As a result, a digitized telephone call produces data at a rate of 64 Kbps.

Data flow should be **continuously**  
and **at a steady rate**

# Isochronous Services over Internet

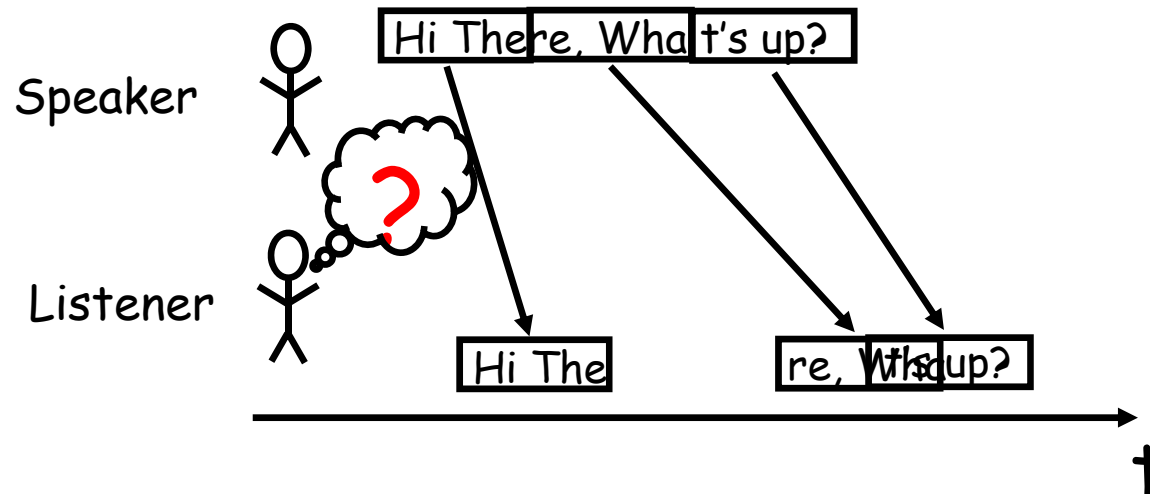
- Internet is **not** isochronous
  - Connectionless
  - Best effort
  - Adaptive routing





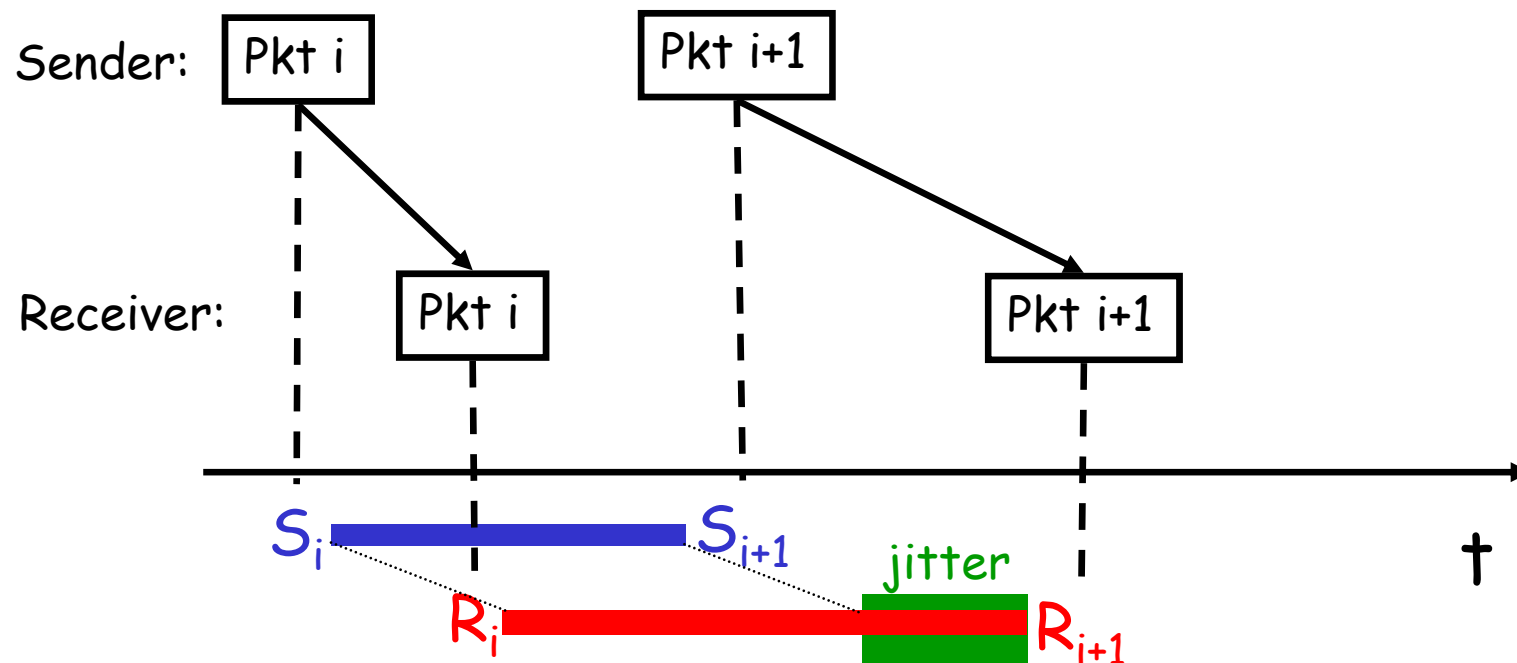
## QoS Requirements of Real-time Services (1)

- Typically sensitive to delay (**both end-to-end delay and jitter**), but can tolerate packet loss
  - E.g., delay < 150msec , jitter < 10msec
- **Jitter**
  - The Internet makes no guarantees about time of delivery of a packet
  - Consider an IP telephony session:



# What is Jitter?

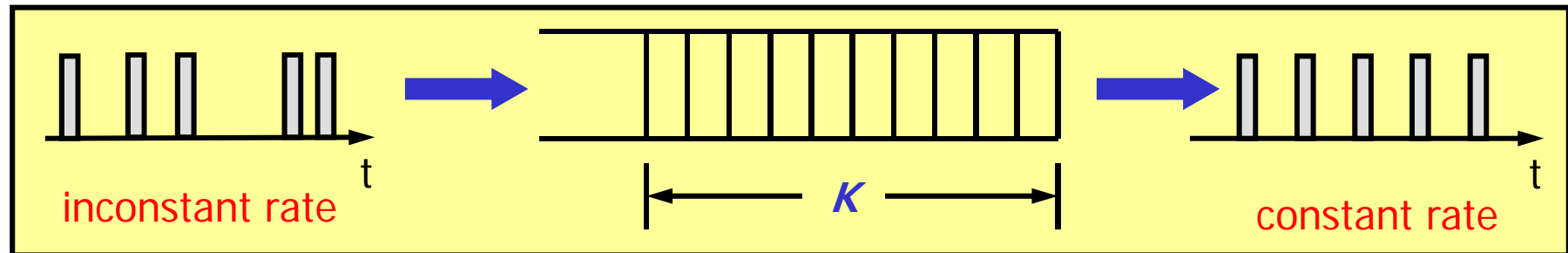
- A packet pair's **jitter** is the difference between the transmission time gap and the receive time gap



- Desired time-gap:  $S_{i+1} - S_i$     Received time-gap:  $R_{i+1} - R_i$
- Jitter between packets i and i+1:  $(R_{i+1} - R_i) - (S_{i+1} - S_i)$

# Jitter Compensation and Playback Delay

- Jitter compensation: **playback buffer**



- Playback point
  - Labeled  $K$  in the figure
  - Is measured in time units of data to be played
- Incurs playback delay
- Choice of  $K$ 
  - Large  $K$ : playback delay is increased
  - Small  $K$ : Jitter compensation effect is weakened



# Key Technologies

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## ■ Signaling technology

- ITU-T **H.323** IETF **SIP** for multimedia signaling control
- RTSP (Real-Time Streaming Protocol) for streaming media application control

## ■ Media Coding technology

- G.723.1、G.729, G.729A etc. for voice compress coding
- MPEG-X for media compress coding

## ■ Real-time transport technology

- **RTP** (Real-time Transport Protocol)

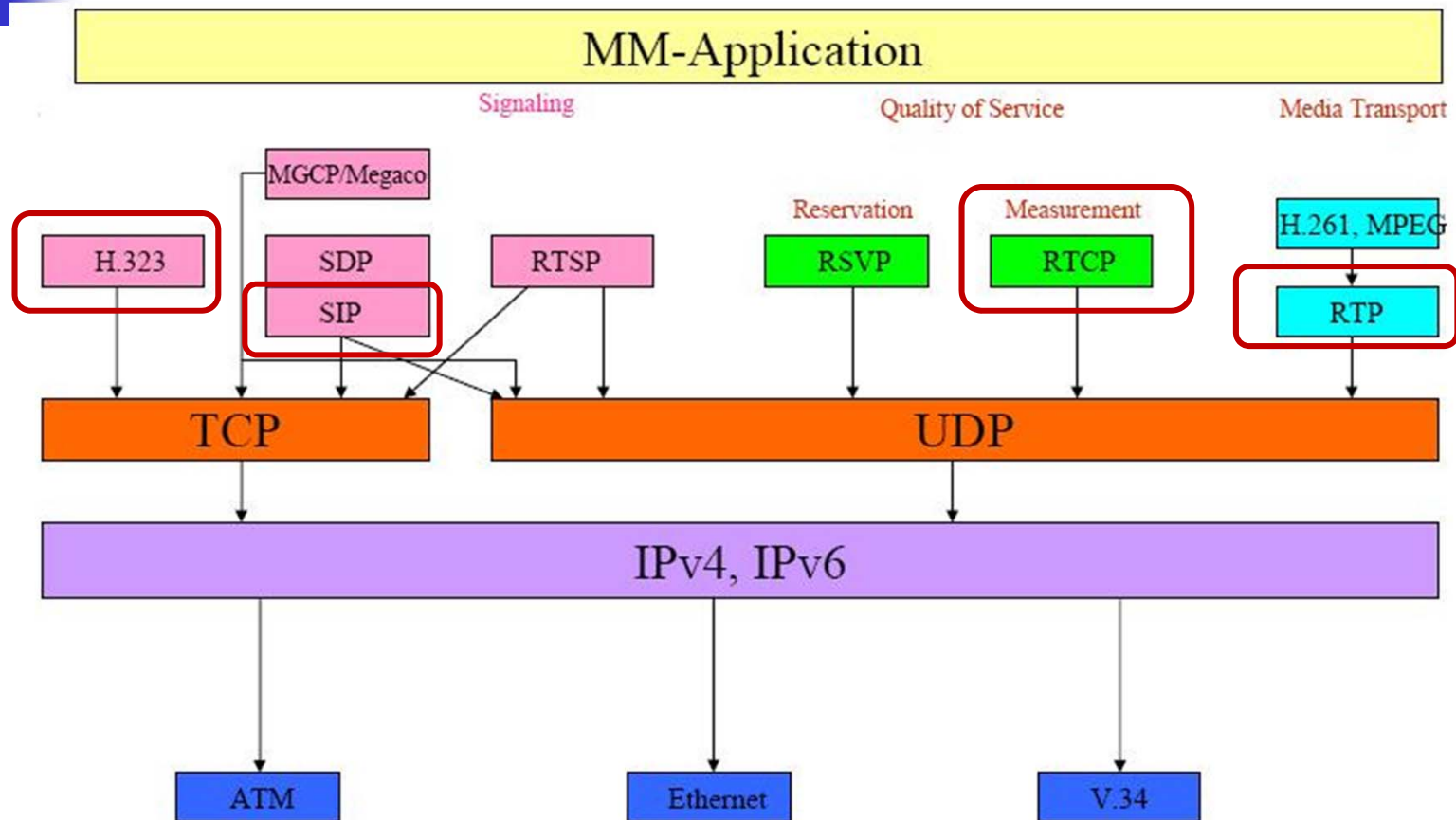
## ■ QoS guarantee technology

- **RTCP** (RTP Control Protocol)
- RSVP (Resource ReSerVation Protocol)/IntServ
- DiffServ

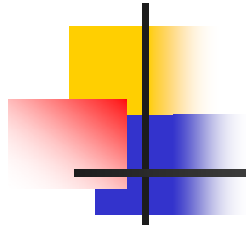
## ■ Others

- Synchronization technology
- Gateway interconnection
- Network management technology
- Security
- Billing

# Multimedia Technologies over Internet



MGCP(Media Gateway Control Protocol)/Megaco is the protocol used to communicate between the softswitch and the media gateways



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# RTP / RTCP

## Real-time Transport Protocol

## RTP Control Protocol

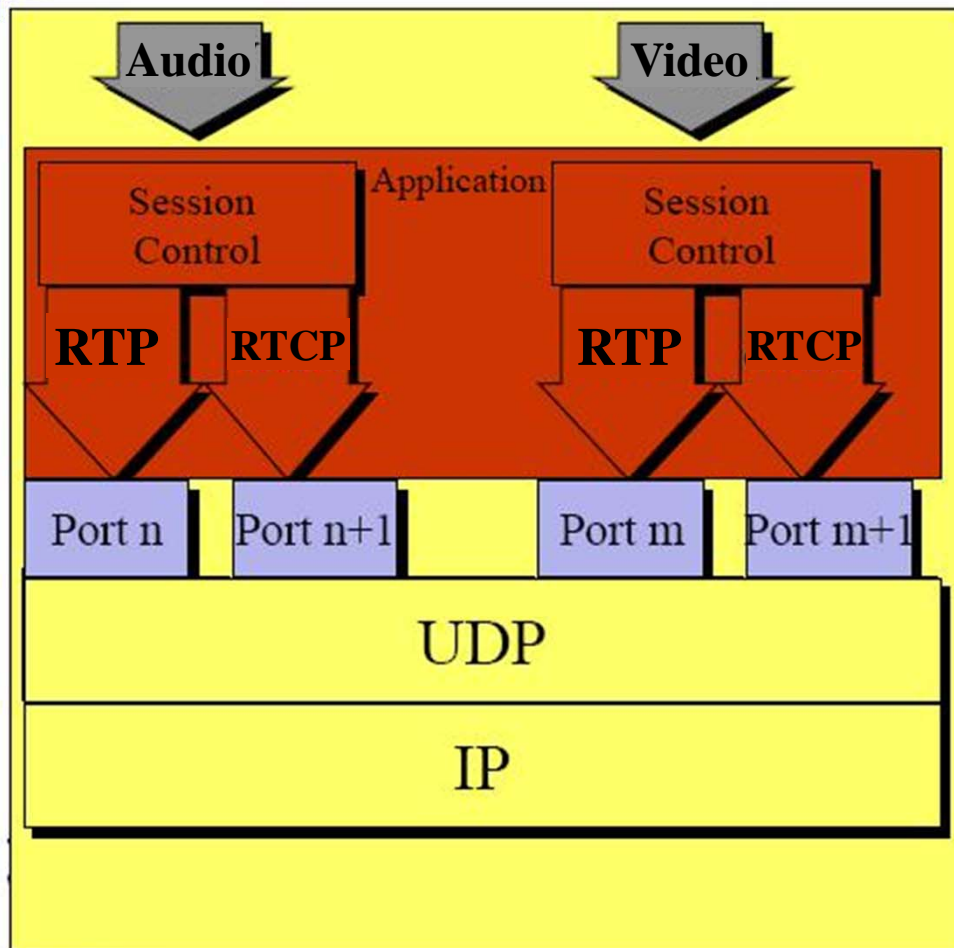


# RTP/RTCP Overview

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- Defined in RFC 3550 etc.
- RTP
  - Provides end-to-end transmission for real-time applications
  - Does **not** define any QoS mechanism for real-time delivery
- RTCP
  - RTP's companion control protocol
  - Provides **flow control** and **congestion control** for RTP

# RTP and RTCP



## RTP

- for data
- Important fields in header
- Sequence number
- timestamp
- synchronization ID

## RTCP

- for QoS monitoring and control
- provides feedback on the quality of the data distribution



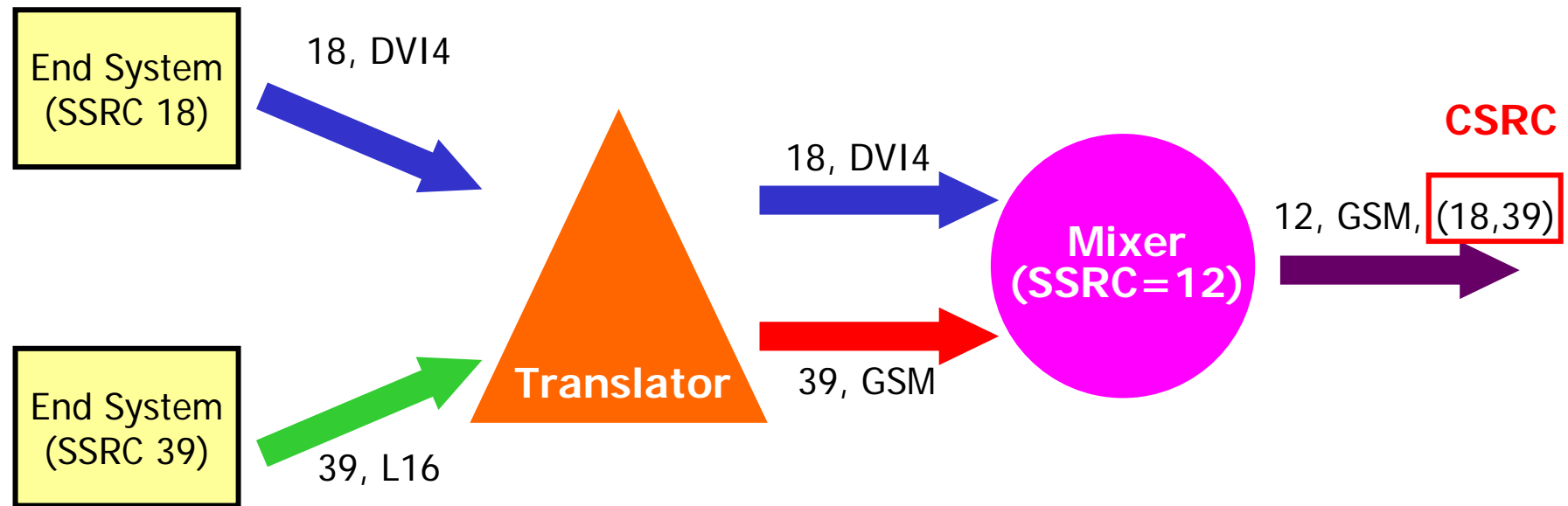


# RTP/RTCP Definitions (1)

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- ***End system***: An application that **generates the content** to be sent in RTP packets and/or **consumes** the content of received RTP packets.
- ***Mixer***: An **intermediate system** that receives RTP packets from one or more sources, possibly changes the data format, **combines** the packets in some manner and then **forwards** a new RTP packet.
- ***Translator***: An **intermediate system** that forwards RTP packets with their **synchronization source identifier(SSRC) unchanged**. E.g., devices that convert **encoding** without mixing
- ***Monitor***: An application that **receives RTCP packets** sent by participants in an RTP session, in particular the **reception reports**, and estimates the current quality of service for distribution monitoring, fault diagnosis and long-term statistics.

## RTP/RTCP Definitions (2)



SSRC: Synchronization SouRCe Identifier

CSRC: Contributing SouRCe Identifier



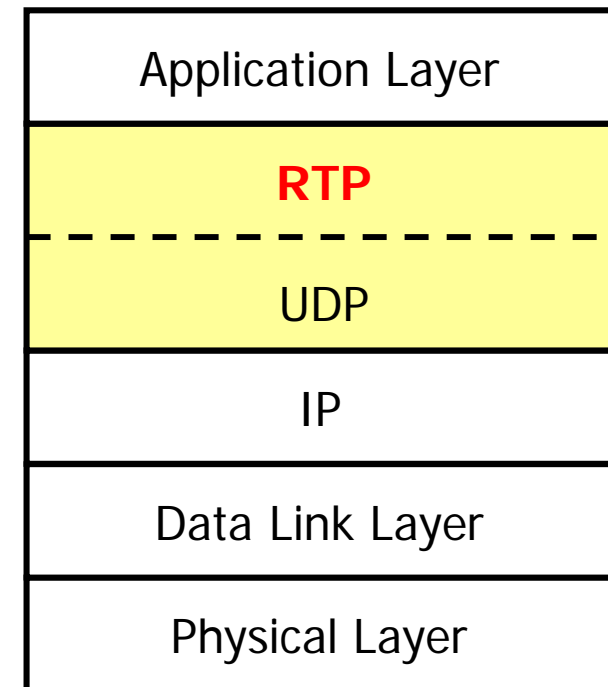
# RTP

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- Because an **Internet is not isochronous**, additional protocol support is required when sending digitized real-time data
  - The basic **sequence information** that allows detection of lost, duplicate or reordered packets
  - Each packet must carry a separate **timestamp** that tells the receiver the exact time at which the data in the packet should be played
- RTP provides these two facilities and is used to transmit digitized audio or video signals over an Internet
- RTP is suitable for applications transmitting real-time data, such as audio or video, over multicast or unicast network services
- Defined in RFC3550, RFC 3551 etc.

# RTP and UDP

- RTP is a **transport-level** protocol
- RTP runs **over UDP**
  - Each RTP message is encapsulated in a UDP datagram
- RTP does not use a reserved UDP port number
  - A port is allocated for use with each session and the remote application must be informed about the port number
  - Generally, RTP chooses an **even** numbered UDP port



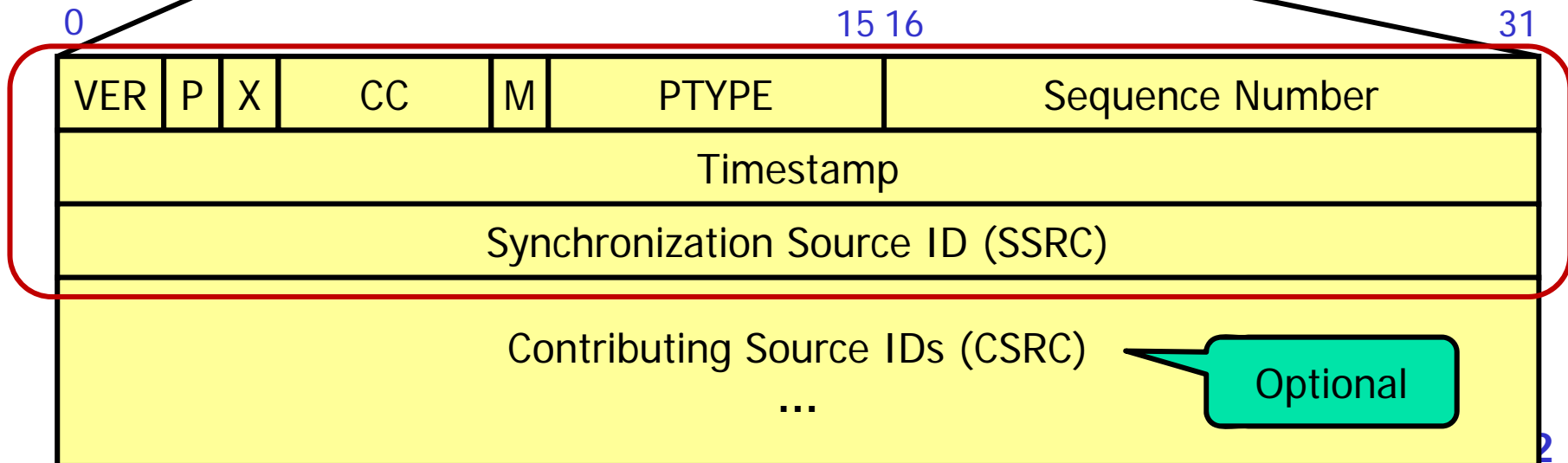
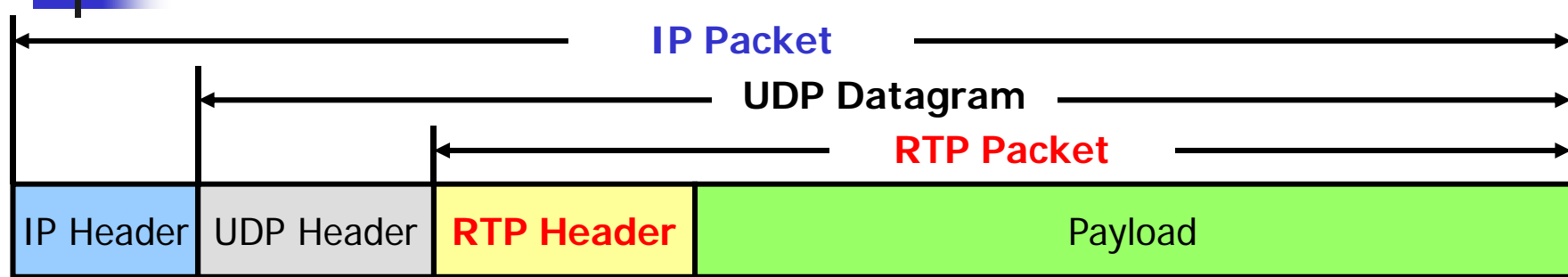


# RTP and QoS

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- RTP **does not** address **resource reservation** and does not guarantee **QoS** for real-time services
  - RSVP/IntServ
  - DiffServ
- RTP **does not** guarantee reliable and sequenced delivery
  - It assume that the underlying network is reliable and delivers packets in sequence
  - Relies on **RTCP** to provide flow control and congestion control

# RTP Packet Format (1)





## RTP Packet Format (2)

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- The **first 12 octets** are present in every RTP packet, while the list of **CSRC** identifiers is present only when inserted by a mixer.
- The fields have the following meaning:
  - **Version (V)**: 2 bits - This field identifies the version of RTP. The current version is two (2).
  - **Padding (P)**: 1 bit - If the padding bit is set, the packet contains one or more additional padding octets at the end which are not part of the payload. The **last octet of the padding contains a count** of how many padding octets should be ignored, including itself
  - **Extension (X)**: 1 bit - If the extension bit is set, the fixed header **MUST** be followed by exactly one **header extension**, with a defined format



# RTP Packet Format (3)

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- **CSRC count (CC)**: 4 bits - The CSRC count contains the number of CSRC identifiers that follow the fixed header
- **Marker (M)**: 1 bit - The interpretation of the marker is defined by a profile
- **Payload type (PTYPE)**: 7 bits - This field identifies the format of the RTP payload and determines its interpretation by the application. (RFC3551)
- **Sequence number**: 16 bits - The sequence number increments by one for each RTP data packet sent, and may be used by the receiver to detect packet loss and to restore packet sequence





# Payload Types

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<i>Type</i>	<i>Application</i>	<i>Type</i>	<i>Application</i>	<i>Type</i>	<i>Application</i>
0	PCMu Audio	7	LPC audio	15	G728 audio
1	1016	8	PCMA audio	26	Motion JPEG
2	G721 audio	9	G722 audio	31	H.261
3	GSM audio	10-11	L16 audio	32	MPEG1 video
5-6	DV14 audio	14	MPEG audio	33	MPEG2 video

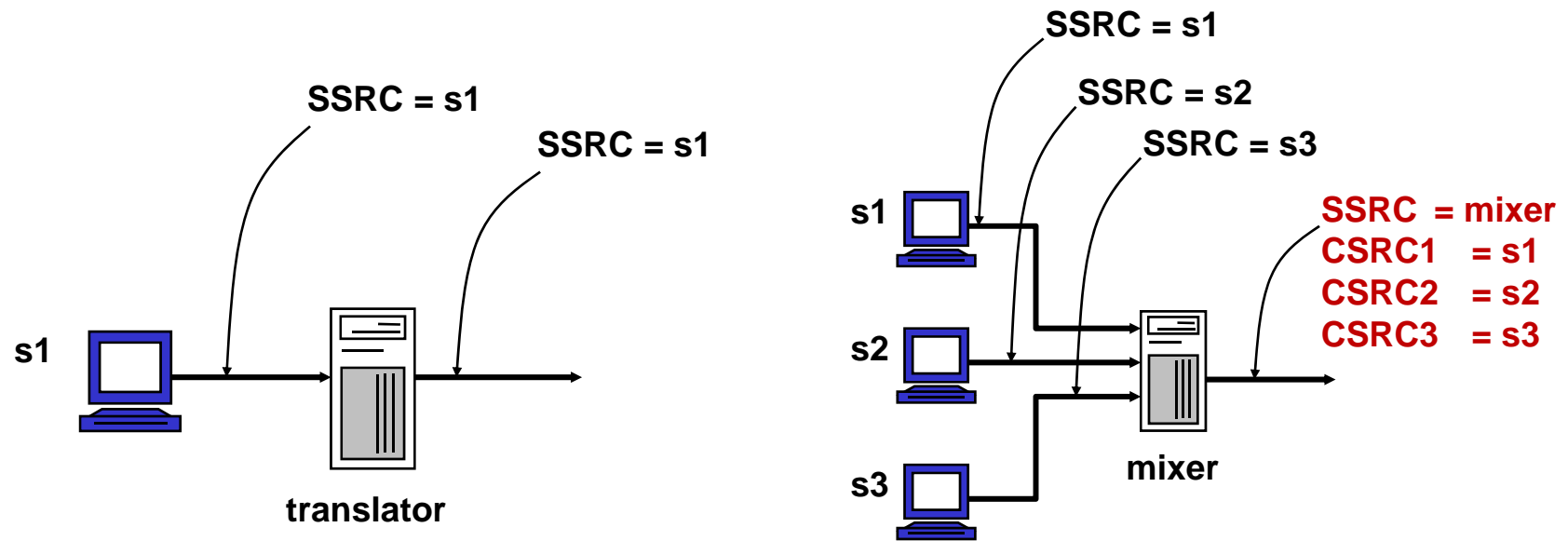


# RTP Packet Format (4)

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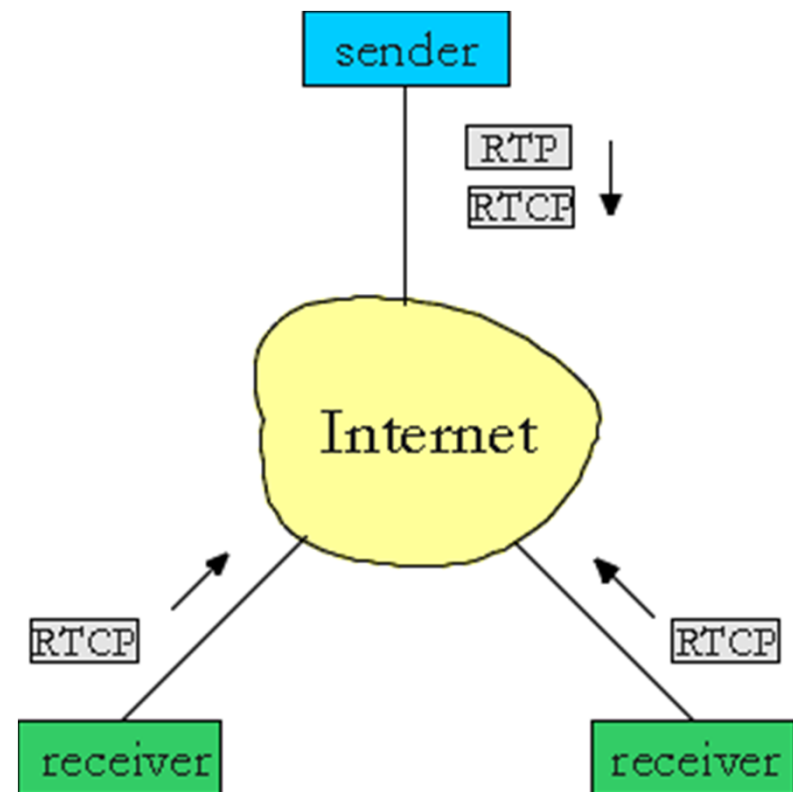
- **Timestamp**: 32 bits - The timestamp reflects the **sampling instant** of the first octet in the RTP data packet. The sampling instant MUST be derived from a clock that increments monotonically and linearly in time to **allow synchronization and jitter calculations**
- **SSRC**: 32 bits - The SSRC field identifies the synchronization source (the source of a RTP packet stream). i.e. **mixer**.
- **CSRC list**: 0 to 15 items, 32 bits each - The CSRC list identifies the **contributing sources** (**sources before mixing**) for the payload contained in this packet. The number of identifiers is given by the CC field.

# SSRC vs. CSRC



# RTCP

- RTCP is a **companion protocol and integral part of RTP**. It provides control functionality
- Primary function
  - provide **feedback** on the quality of the data distribution exchanged between **sources and destinations** of multimedia information
- Usage of the feedback report
  - Be directly useful for **control of adaptive encodings**
  - Allows receivers /monitors to **diagnose faults** in the distribution
- RTCP messages are encapsulated in **UDP** for transmission
  - $\text{RTCP-port} = \text{RTP-port} + 1$





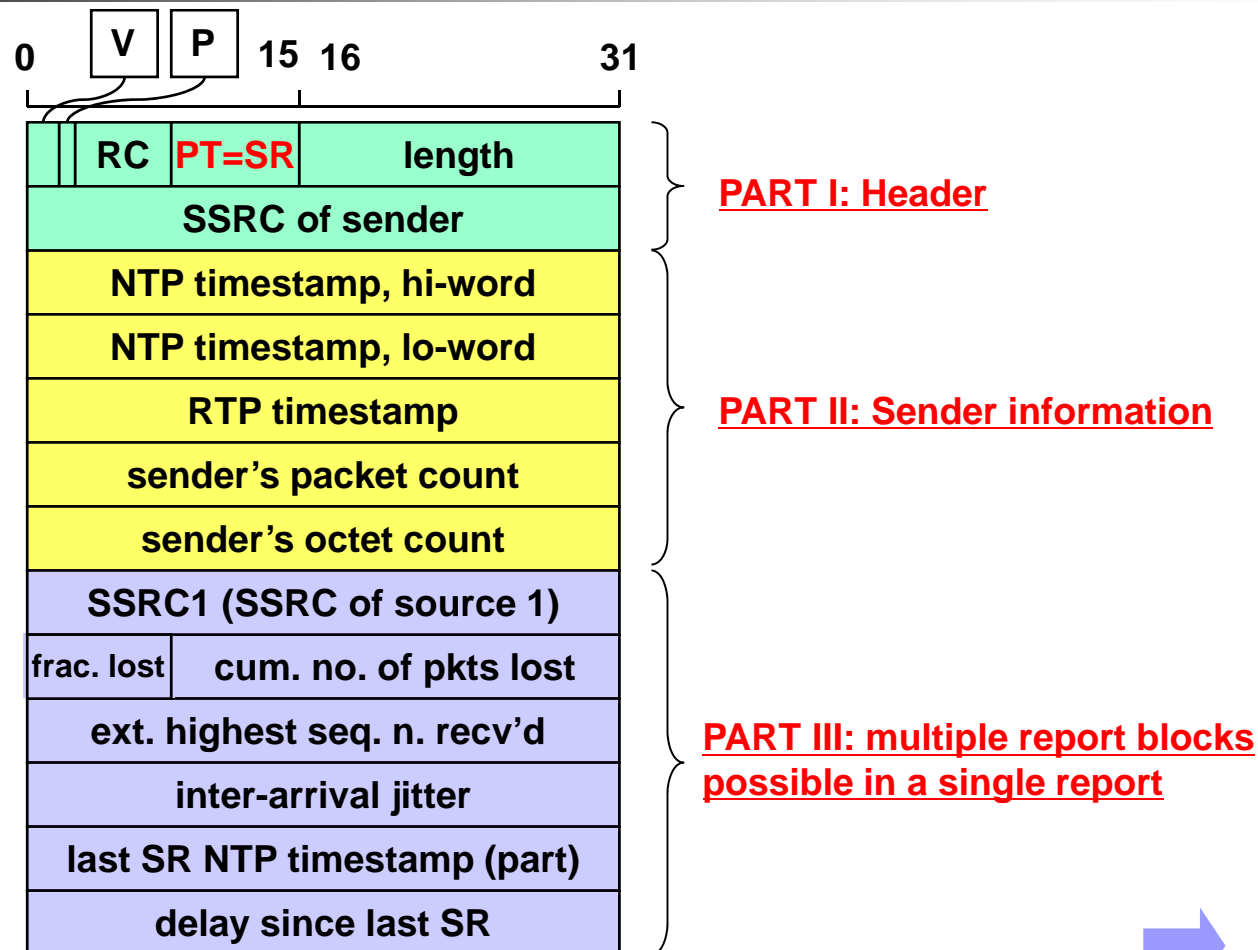
# RTCP Packet Types

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Type	Name	Description
200	SR	Sender Report – transmission & reception statistics
201	RR	Receiver Report – reception statistics
202	SDES	Source DEscription – Source description items
203	BYE	Indicates end-of-participation
204	APP	application-specific functions

- Typically, several RTCP packets of different types are transmitted in a single UDP packet

# RTCP Packet Types – SR (1)





# RTCP Packet Types – SR (2)

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- PART I: Header

- **Version (V):** 2 bits - Identifies the version of RTP, which is the same in RTCP packets as in RTP data packets. The current version is two (2)
- **Padding (P):** 1 bit – similar to P field in RTP packets
- **Reception report count (RC):** 5 bits - The number of report blocks contained in this packet
- **Packet type (PT):** 8 bits - Contains the constant **200** to identify this as an RTCP SR packet.
- **Length:** 16 bits - The length of this RTCP packet in 32-bit words **minus one**, including the header and any padding.
- **SSRC:** 32 bits - The synchronization source identifier for the originator of this SR packet





# RTCP Packet Types – SR (3)

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- **PART II: Sender Information** (summarizes the data transmissions from this sender)
  - **NTP timestamp:** 64 bits – an absolute timestamp of the data sending time
  - **RTP timestamp:** 32 bits – relative timestamp referring to the current RTP flow
  - **Sender's packet count:** 32 bits - The total number of RTP data packets transmitted by the sender since starting transmission up until the time this SR packet was generated
  - **Sender's octet count:** 32 bits - The total number of **payload** octets (i.e., not including header or padding) transmitted in RTP data packets by the sender since starting transmission up until the time this SR packet was generated







# RTCP Packet Types – SR (4)

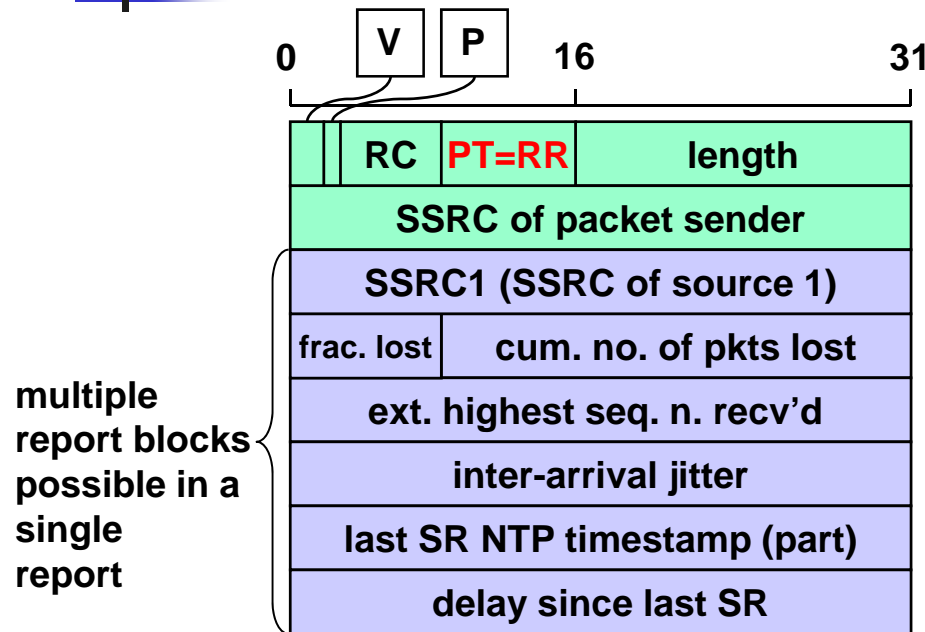
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- PART III: Report Blocks

- SSRC\_n (source identifier): 32 bits
- Fraction lost: 8 bits
- Cumulative number of packets lost: 24 bits
- Extended highest sequence number received: 32 bits
- Interarrival jitter: 32 bits
- Last SR timestamp (LSR): 32 bits
- Delay since last SR (DLSR): 32 bits



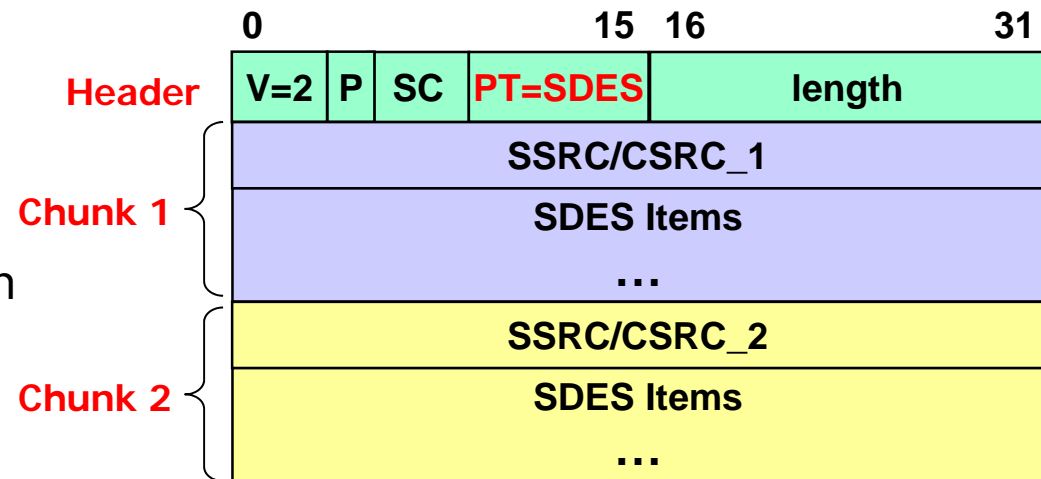
# RTCP Packet Types – RR

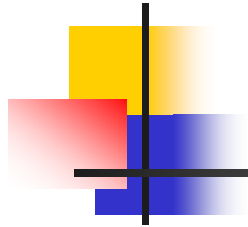


- Difference between RR and SR
  - Packet type code
  - SR includes a sender information section for use by active senders

# RTCP Packet Types – SDES

- Used by **sources and destinations** to identify themselves
- SDES may contain:
  - CNAME: user identifier (user@host.domain)
  - NAME: name of the person using the application
  - EMAIL
  - PHONE
  - LOC: geographical location of the user
  - TOOL: application name and version generating the stream
  - NOTES





# Multimedia Signaling Protocols

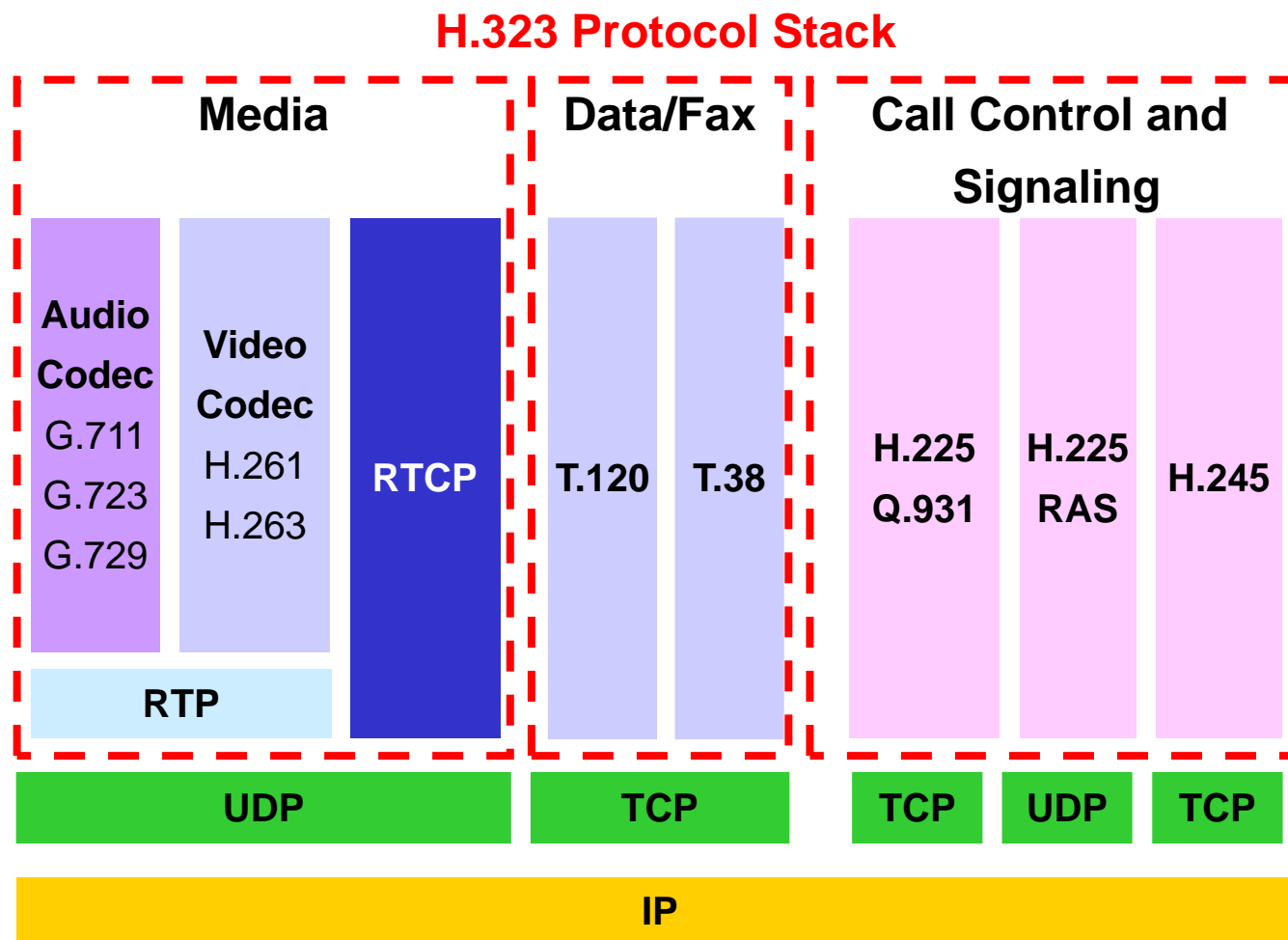


# H.323 – Overview

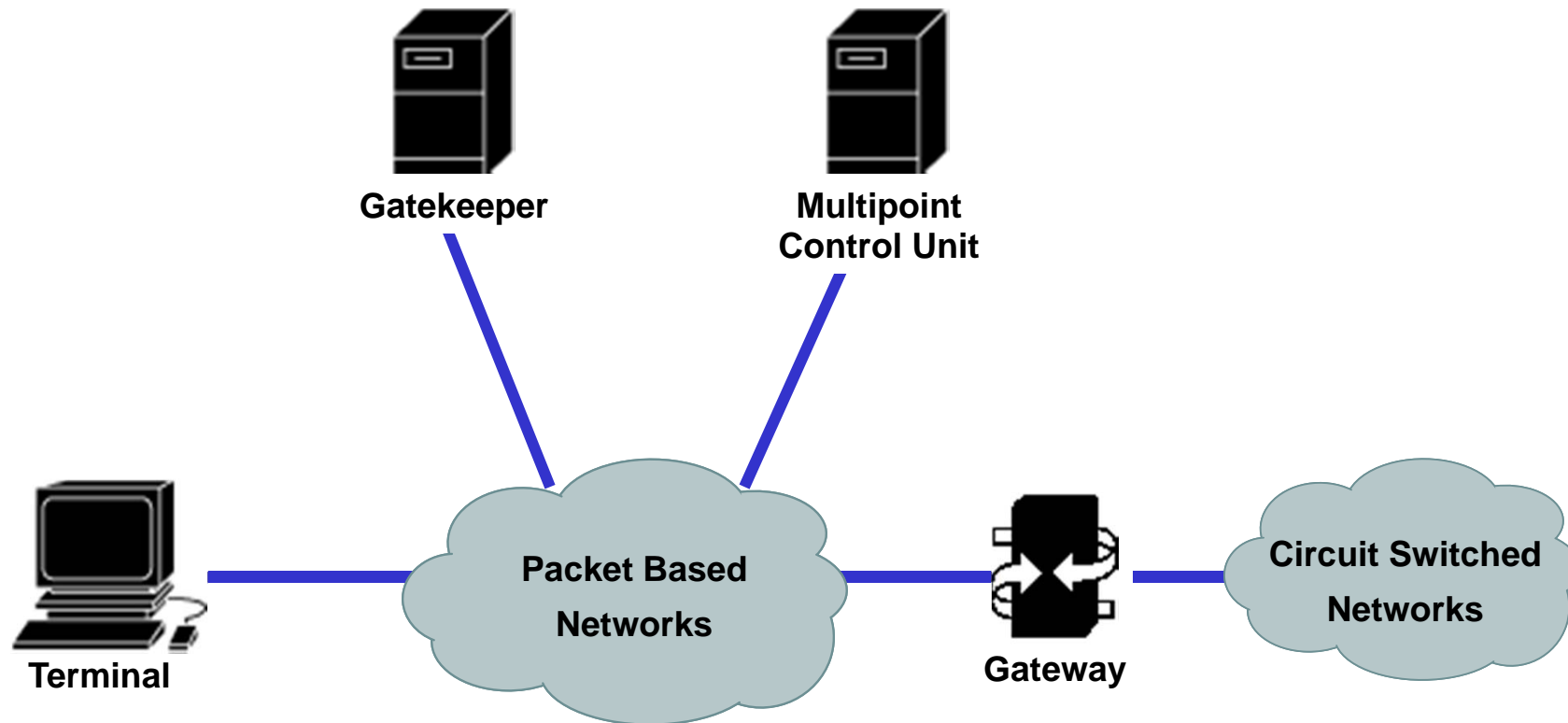
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- H.323 – Describes terminals and other entities that provide multimedia communications services over Packet Based Networks (PBN) which may not provide a guaranteed Quality of Service. H.323 entities may provide real-time audio, video and/or data communications
  - *(from ITU-T Recommendation H.323 Version 4)*
- Defined by ITU-T
- Actually is composed of a set of protocols

# H.323 Protocol Stack



# H.323 – Components (1)





# H.323 – Components (2)

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- **H.323 Terminals:** **client endpoints** that must support:
  - H.225 call control signaling
  - H.245 channel control signaling
  - RTP/RTCP protocols for media packets
  - Audio codecs
  - Video codecs support is optional
  
- **H.323 Gateway:** provides **translation**
  - Provide translation between entities in a packet switched network (e.g. IP network) and circuit switched network (e.g., PSTN network)
  - Provide transmission formats translation, communication procedures translation, H.323 and non-H.323 endpoints translations or codec translation





# H.323 – Components (3)

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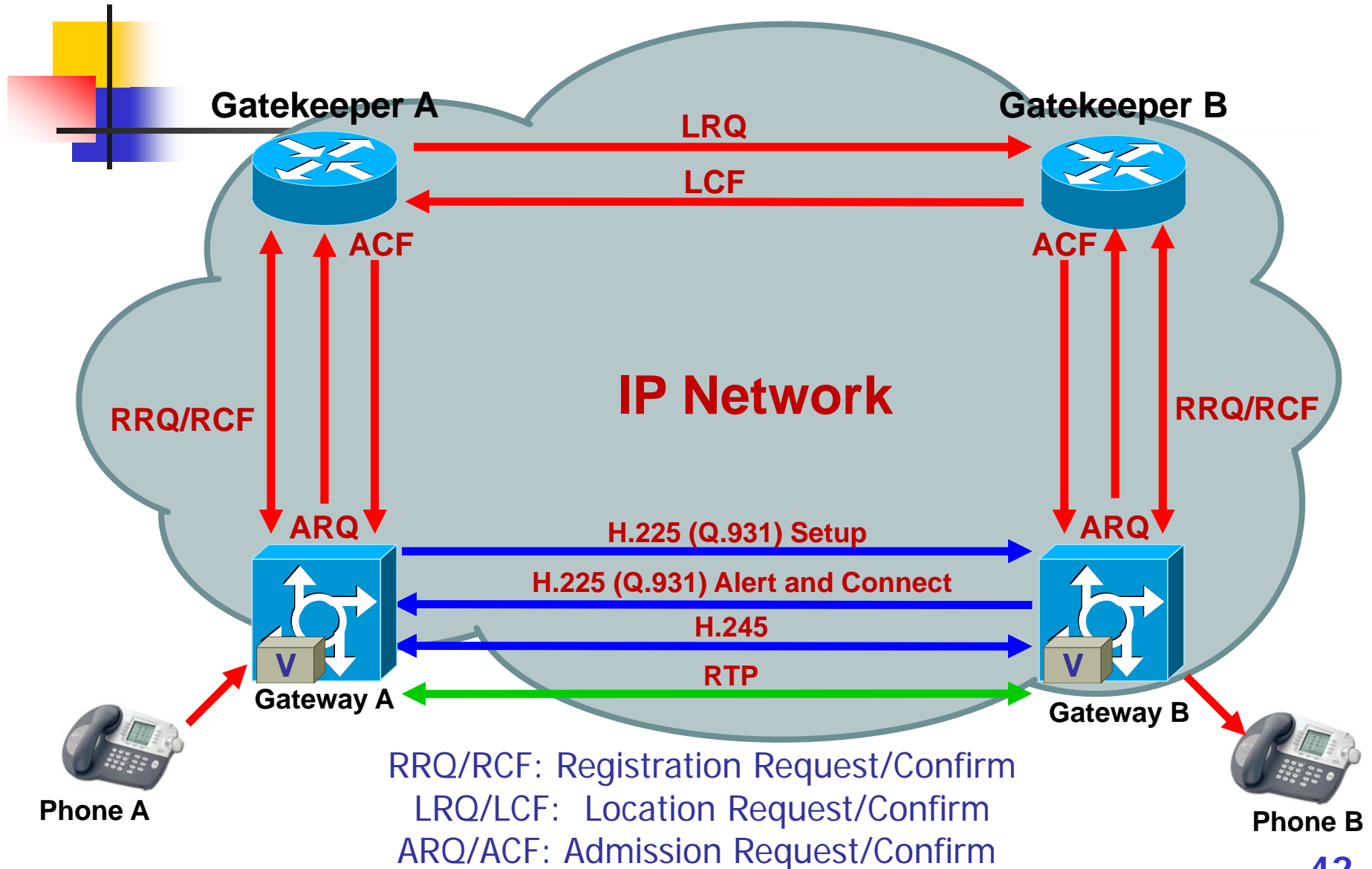
## ■ H.323 Gatekeepers

- Provide following functions
  - Address translation
  - Admission control
  - Bandwidth control
  - Zone management
  - Optional: Call control signaling, Call authorization, Bandwidth management, Call management
- Gatekeepers are optional but if present in a H.323 system, all H.323 endpoints must register with the gatekeeper and receive permission before making a call

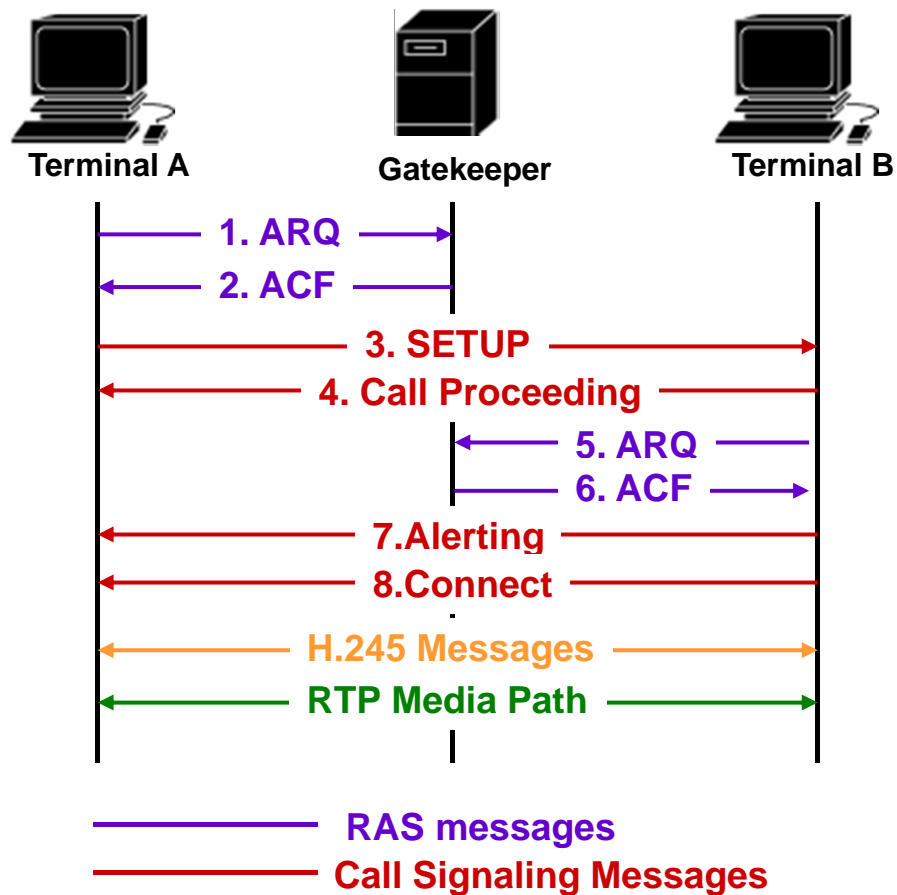
## ■ H.323 MCU (Multipoint Control Unit)

- Providing support for conferences of **three or more endpoints**.
- A MCU consists of:
  - Multipoint Controller (MC) – provides control functions.
  - Multipoint Processor (MP) – receives and processes audio, video and/or data streams

# Basic H.323 Call Procedure



# Simplified H.323 Call Setup Procedure



- RAS messages
  - ARQ – Admission Request
  - ACF – Admission Confirm



# SIP – Overview

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- Session Initiation Protocol - An **application layer signaling protocol** that defines **initiation**, modification and termination of **interactive, multimedia** communication sessions between users
  - (from RFC 3261)
- Defined in **RFC 3261** etc.
- Based on **TCP or UDP**

**Instant Messaging**

**Personal Mobility**

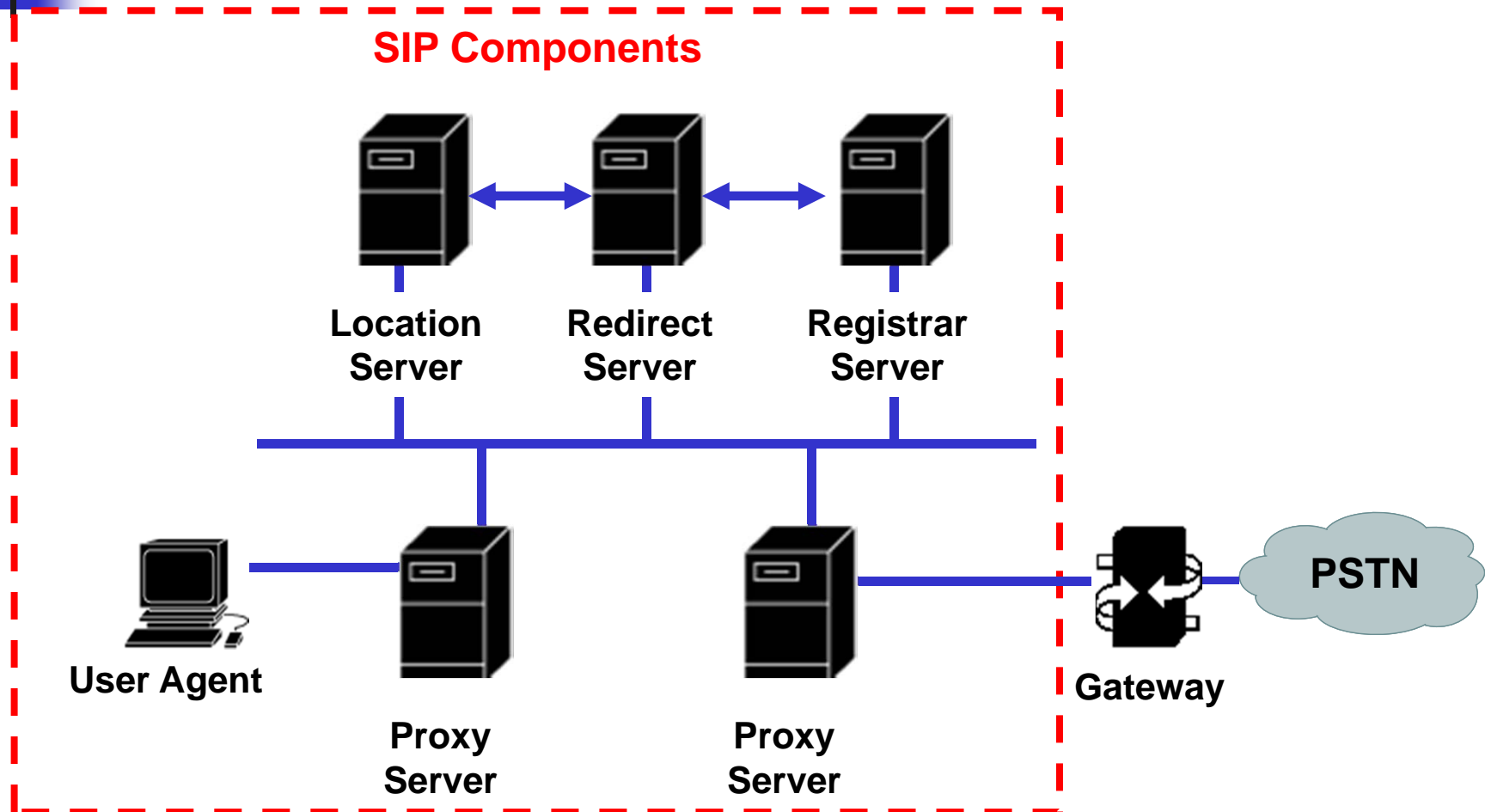
**Voice Calls**

**Video Conferencing**

**Distance Learning**

**MPEG, MP3, Audio, HTML, XML**

# SIP – Architecture





# SIP – Components (1)

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- UA (User Agent): An application that **initiates, receives and terminates calls**
  - UAC (User Agent Clients) – An entity that initiates a call
  - UAS (User Agent Server) – An entity that receives a call
  - Both UAC and UAS can terminate a call
- Proxy Server
  - An intermediary program that acts as both a server and a client to make requests **on behalf of other clients**.
  - Requests are serviced internally or by passing them on, possibly after translation, to other servers.
  - Interprets, rewrites or translates a request message before forwarding it



# SIP – Components (2)

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- Redirect Server

- A server that accepts a SIP request, **maps the address** into zero or more new addresses and returns these addresses to the client.

- Registrar Server

- A server that **accepts REGISTER requests**.
- The register server may support **authentication**.
- A registrar server is typically co-located with a proxy or redirect server and may offer location services.

- Location Server

- A location server is used by a SIP redirect or proxy server to obtain information about a called party's **possible location(s)**.



# SIP Messages – Methods and Responses

- SIP components communicate by exchanging SIP messages

## ■ SIP Methods

- **INVITE** – Initiates a call by inviting user to participate in session.
- **ACK** - Confirms that the client has received a final response to an INVITE request.
- **BYE** - Indicates termination of the call.
- **CANCEL** - Cancels a pending request.
- **REGISTER** – Registers the user agent.
- **OPTIONS** – Used to query the capabilities of a server.

## ■ SIP Responses

- **1xx** - Informational Messages.
- **2xx** - Successful Responses.
- **3xx** - Redirection Responses.
- **4xx** - Request Failure Responses.
- **5xx** - Server Failure Responses.
- **6xx** - Global Failures Responses.



# SIP Headers

- SIP borrows much of the syntax and semantics from HTTP.
- A SIP messages looks like an HTTP message – message formatting, header and MIME support.
- An example SIP header:

Startline  
route  
dialog

```
-----
                        SIP Header
-----
INVITE sip:5120@192.168.36.180 SIP/2.0
Via: SIP/2.0/UDP 192.168.6.21:5060
From: sip:5121@192.168.6.21
To: <sip:5120@192.168.36.180>
Call-ID: c2943000-e0563-2a1ce-2e323931@192.168.6.21
CSeq: 100 INVITE
Expires: 180
User-Agent: Cisco IP Phone/ Rev. 1/ SIP enabled
Accept: application/sdp
Contact: sip:5121@192.168.6.21:5060
Content-Type: application/sdp
```

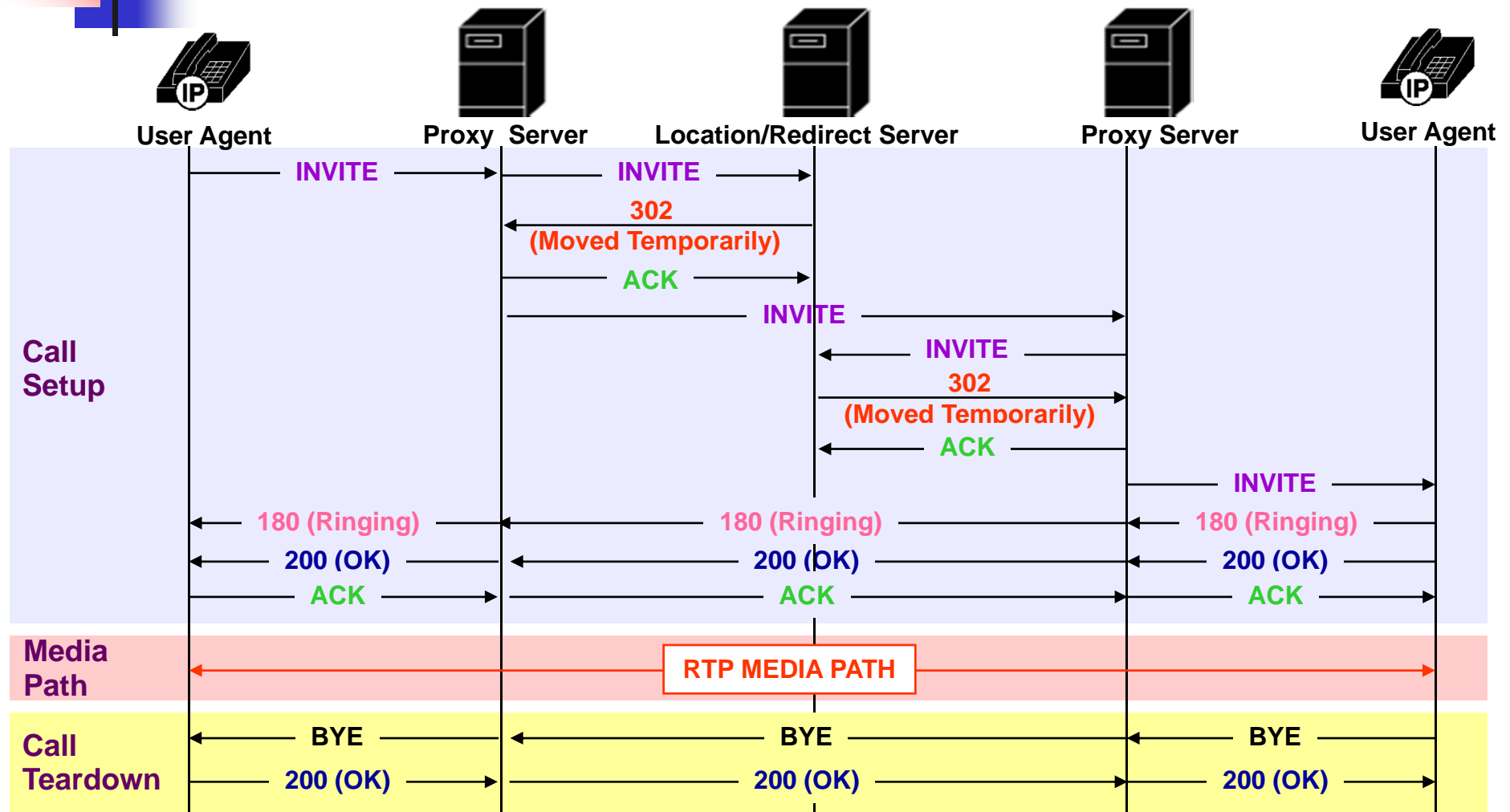


# SIP Addressing

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- The SIP address is identified by a **SIP URL**, in the format: **user@host**
- Examples of SIP URLs:
  - sip:hostname@vovida.org
  - sip:hostname@192.168.10.1
  - sip:14083831088@vovida.org

# Example SIP Call Procedure





# SIP – Integration With IETF Protocols

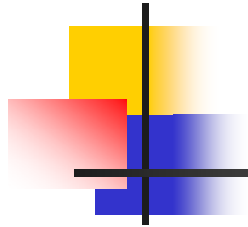
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- SIP can work with existing IETF protocols, for example:
  - RSVP – to reserve network resources.
  - RTP / RTCP – to transport real time data and provide QOS feedback.
  - RTSP – for controlling delivery of streaming media.
  - SAP (Session Advertisement Protocol) – for advertising multimedia session via multicast
  - SDP (Session Description Protocol) – for describing multimedia sessions



# H.323 vs. SIP

	H.323	SIP
Philosophy	Designed for multimedia communication over different types of networks	Designed to session between two points
Reliability	Designed to handle failure of network entities	No defined procedures for handling device failure
Message Encoding	Encodes in compact binary format	Encodes in ASCII text format. Hence easy to debug and process
Addressing	Flexible addressing scheme using URLs and E.164 numbers	Understands only URLs style addresses
IM Support	No	Yes
Architecture	Monolithic	Modular



# Summary



# Summary

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- Real-time services
  - Isochronous services and QoS requirements
  - Jitter compensation via playback buffer
- RTP/RTCP
  - Functions of RTP/RTCP
  - Definitions: end system, translator, mixer
  - RTP packet format
  - RTCP packet types and format
- Multimedia signaling protocols
  - H.323
    - Function, H.323 protocol stack
    - Architecture and components
    - Simple call setup procedure
  - SIP
    - Function
    - Architecture and components
    - SIP messages and simple call procedure



# Useful URLs

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- RFCs for RTP/RTCP/SIP
  - <http://www.ietf.org/>
- SIP
  - <http://www.cs.columbia.edu/~hgs/sip/>
- H.323
  - <http://www.itu.int/itudoc/itu-t/rec/index.html>
  - <http://www.openH323.org>
- Useful tools downloading
  - <http://www.programsalon.com/downloads72/sourcecode/multimedia/streaming/detail261996.html>
  - <http://sourceforge.net/projects/rtpmonitor/>