



VEHICLES

SHOP

MY LEXUS

HI JAMES



# APPOINTMENTS

UPCOMING

PAST



THERE ARE NO UPCOMING APPOINTMENTS TO DISPLAY

## NEED ROADSIDE ASSISTANCE?

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## SERVICE HISTORY

Your vehicle's maintenance history can be accessed by any Lexus dealer you visit. You can also use your My Lexus account to view and manually enter additional records should you have service performed elsewhere. If your history is not displaying below, you can [manually add service](#).

8/29/2024 (114900 miles)



**REPORTED BY:** Jiffy Lube

[EDIT](#)

**SERVICE:**  
**DESCRIPTION:**  
**COMMENTS:** Miscellaneous Service

8/29/2023 (108112 miles)



**REPAIR NUMBER:** 0247609  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** MISCELLANEOUS ELECTRICAL SYSTEM - REPAIR  
**DESCRIPTION:** ~|~CUSTOMER WOULD LIKE REAR WIPER ARM REPLACED. ~|~ ~|~108112 REPLACED REAR WIPER BLADE ARM

**SERVICE:** MISCELLANEOUS ELECTRICAL SYSTEM - REPAIR  
**DESCRIPTION:** ~|~CUSTOMER STATES CHECK ENGINE LIGT 4X4 LOW LIGHT ON. CHECK AND ADVISE ~|~ ~|~108112 FOUND MULTIPLE CODE PERTAINING TO ENGINE CONTROL AND LOST OF COMMUNICATION. FOUND EXCESSIVE AMOUNTS OF WATER INSIDE VEHICLE ON PASSENGER SIDE AND WITHIN THE CONNECTORS UNDER PASSENGER SIDE DASH, WITHIN ENGINE CONTROL MODULE, JUNCTION CONNECTORS, AN

**SERVICE:** [19~  
**DESCRIPTION:** ~|~REMOVE INTERIOR AND DRY OUT VEHICLE ~|~ ~|~108112 REMOVED INTERIOR OF VEHICLE AND DRY OUT CARPETING, PADDING, AND SOUND DEADENING MATERIAL UNDER CARPETING.

**SERVICE:** [19~  
**DESCRIPTION:** ~|~REMOVE DASH PANEL AND FIND SOURCE OF LEAK ~|~ ~|~108112 REMOVED DASH PAD, HARNESS, AND MULTIPLE ECUS WITH WATER INTRUSION. FOUND QUESTIONABLE AREAS WHERE WATER WAS LEAKING IN(WITHIN A PILLAR), CLEANED AND SEALED UP AREA. CLEANED AND DRYED OUT CONNECTORS OF ECUS ALONG WITH DRYING OUT ECUS, CLEANING GROUND

**SERVICE:**  
**DESCRIPTION:** LEXUSQUALITY VEHICLE INSPECTION - INSPECT FOR PROPER DRIVER FLOOR MAT INSTALLATION ~|~LEXUS QUALITY VEHICLE INSPECTION - INSPECT FOR PROPER DRIVER FLOOR MAT INSTALLATION ~|~ ~|~108112 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:**  
**DESCRIPTION:** LEXUSQUALITY VEHICLE INSPECTION - INSPECT FOR PROPER DRIVER FLOOR MAT INSTALLATION

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED. ~|~108112 THANK YOU FOR SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE. SEE YOU ON YOUR NEXT VISIT.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "

**REPAIR NUMBER:** 0246984  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** REPLACE WIPER BLADES+++REAR WIPER ARM NEEDS TO BE REPLACED, MUST ORDER \$534+++  
**DESCRIPTION:** ~|~CUSTOMER WOULD LIKE ALL 3 WIPERS REPLACED ~|~ ~|~107554 REPLACE WIPER BLADES+++ALSO REAR WIPER ARM IS HANGING, MUST REPLACE+++

**SERVICE:** NEW YORK STATE SAFETY/EMISSIONS INSPECTION.  
**DESCRIPTION:** ~|~NEW YORK STATE SAFETY/EMISSIONS INSPECTION. ~|~ ~|~107554 NYSI

**SERVICE:** SERVICE - 110,000 MILES  
**DESCRIPTION:** ~|~SERVICE - 110,000 MILES ~|~ ~|~107554 NYSI

**SERVICE:** REPLACE ENGINE OIL  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL FILTER  
**DESCRIPTION:**

**SERVICE:** RESET SERVICE INDICATOR  
**DESCRIPTION:**

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** ROTATE TIRES  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS  
**DESCRIPTION:**

**SERVICE:** PERFORM DEALER RECOMMENDED WHEEL BALANCE IN CONJUNCTION WITH TIRE ROTATION  
**DESCRIPTION:**

**SERVICE:** BREAKDOWN TIRE, REMOVE NAIL IN LEFT FRONT, PLUG, MOUNT AND REBALANCE  
**DESCRIPTION:** ~|~LEFT FRONT TIRE HAS A NAIL IN IT ~|~

**SERVICE:** PADS AND ROTORS REAR - REPLACE  
**DESCRIPTION:** ~|~PADS AND ROTORS REAR - REPLACE ~|~ ~|~107554 PERFORMED REAR BRAKE SERVICE, REMOVE OLD BRAKE PADS, CLEAN CALIPER SLIDE SURFACE, MEASURE THE ROTORS FOR CORRECT THICKNESS, REPLACE ROTORS, REPLACE BRAKE PADS AND ROAD TEST.

**SERVICE:** MR WALSH OKAYED REPAIR 7/25 153PM. \$1212  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION - INSPECT FOR PROPER DRIVER FLOOR MAT INSTALLATION ~|~ ~|~107554 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPFRIENCE "TRUIY OUTSTANDING"YOU MAY RECIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED. ~|~107554 THANK YOU FOR SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE. SEE YOU ON YOUR NEXT VISIT

**REPAIR NUMBER:** 0240957  
**REPORTED BY:** New Country Lexus of Latham  
**SERVICE:** DIAGNOSIS  
**DESCRIPTION:** ~|~C3 4WD WAS ENGAGED AND WOULD NOT DISENGAGE / CHECK ENGINE LIGHT WAS ON - ~|~ ~|~103091 P0705 TRANS RANGE INPUT MALFUNCTION. POSSIBLE CAUSE OF VEHICLE STUCK IN 4WD DUE TO ECU UNSURE OF WHAT GEAR RANGE VEHICLE IS IN. NEED TO REPLACE PARK NEUTRAL SAFETY SWITCH.

**SERVICE:** OIL CHANGE  
**DESCRIPTION:** ~|~OIL CHANGE ~|~ ~|~103091 PERFORMED LUBE, OIL AND FILTER CHANGE, CHECK AND TOP OFF ALL FLUIDS. CHECK / ADJUST TIRE PRESSURES AS NEEDED AND VISUALLY INSPECT TIRES FOR WEAR AND DAMAGE.

**SERVICE:** REPLACE ENGINE OIL  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL FILTER  
**DESCRIPTION:**

**SERVICE:** RESET SERVICE INDICATOR  
**DESCRIPTION:**

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS  
**DESCRIPTION:**

**SERVICE:** REPLACEMENT OF P/N SWITCH  
**DESCRIPTION:** ~|~REPLACE PARK NEUTRAL SAFETY SWITCH\*\*PRICE ON P/N: 84540-35060 \*\* ~|~ ~|~103091 REPLACED PARK NEUTRAL SAFETY SWITCH, ADJUST AND VERIFIED PROPER OPERATION OF 4WD ENGAGE/DISENGAGEMENT ALONG WITH PROPER START OF VEHICLE.

11/13/2022 (101341 miles)  
**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~ ~|~103091 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.  
**REPAIR NUMBER:** 0238629  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~ ~|~101341 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:** REMOVED SHIELD  
**DESCRIPTION:** ~|~C/S NOISE COMING FROM REAR OF VEHICLE -- SOUNDS LIKE A LOOSE HEATSHIELD - CHECK AND ADVISE - ~|~ ~|~101341 X NO WAY TO REATCH HEAT SHIELD CAUSING RATTLE REMOVE HEAT SHIELD .

8/9/2022 (98461 miles)

**REPAIR NUMBER:** 0235579  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** EVACUATE AND VACUUM TEST AC SYSTEM, RECHARGE SYSTEM AND TEST OUTPUT  
**DESCRIPTION:** ~|~EVACUATE AND VACUUM TEST AC SYSTEM, RECHARGE SYSTEM AND TEST OUTPUT -- C/S AC IS BLOWING WARM --- HIS SON HAD HIS VEHICLE, STATES IT WAS BLOWING HOT FOR A WHILE THEN EVENTAULLY GOT COLDER. SEEMS TO JUST BE BLOWING HOT NOW -- CHECK AND ADVISE - ~|~ ~|~98461 CODE B1423 AIR CONDITION PRESSURE SENSOR OPEN REPLACE AND RECHECK

**SERVICE:** MISCELLANEOUS AIR CONDITIONING - REPAIR  
**DESCRIPTION:** ~|~MISCELLANEOUS AIR CONDITIONING - REPAIR ~|~ ~|~98461 REPLACED FAULTY SENSOR EVACUATED AND RECHARGED SYSTEM VERIFIED REPAIRS

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~ ~|~98461 I HAVE COMPI ETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.  
**REPAIR NUMBER:** 0234898  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** [19~  
**DESCRIPTION:** ~|~C/S: FRONT END WOBBLY AT HIGHWAY SPEEDS. WHEN STEPPING ON BRKAES, CAR PULLS TO THE RIGHT - PLEASE CHECK ALIGNMENT ~|~

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~ ~|~97765 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:** PADS AND ROTORS FRONT - REPLACE  
**DESCRIPTION:** ~|~PADS AND ROTORS FRONT - REPLACE ~|~ ~|~97765 PERFORMED FRONT BRAKE SERVICE, REMOVE OLD BRAKE PADS, CLEAN CALIPER SLIDE SURFACE, MEASURE THE ROTORS FOR CORRECT THICKNESS, REPLACE ROTORS, REPLACE BRAKE PADS, TORQUE LUG NUTS TO THE PROPER SPECIFICATIONS AND ROAD TEST.

**SERVICE:** MISC REPAIRS OF VEHICLE. SEE STORY  
**DESCRIPTION:** ~|~INSTALL NEW FRONT CALIPERS ~|~ ~|~97765 REPLACED BOTH FRONT CALIPERS BLED BRAKES

**SERVICE:** MOUNT AND BALANCE TWO TIRES 18IN OR LARGER INCLUDING RUN FLATS.  
**DESCRIPTION:** ~|~MOUNT AND BALANCE TWO TIRES 18IN OR LARGER INCLUDING RUN FLATS.265/60/18 DT00015266HKX ~|~ ~|~97765 DISMOUNT TIRES, CHECK WHEELS FOR DAMAGE, MOUNT AND HIGH SPEED COMPUTER BALANCE TIRES. SET AIR PRESSURES TO SERVICE  
**REPAIR NUMBER:** 0231816  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** SERVICE 10,000 MILES  
**DESCRIPTION:** ~|~SERVICE - 10,000 MILES ~|~

**SERVICE:** REPLACE ENGINE OIL  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL FILTER  
**DESCRIPTION:**

**SERVICE:** RESET SERVICE INDICATOR  
**DESCRIPTION:**

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** ROTATE TIRES  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS  
**DESCRIPTION:**

**SERVICE:** PERFORM DEALER RECOMMENDED WHEEL BALANCE IN CONJUNCTION WITH TIRE ROTATION  
**DESCRIPTION:**

**SERVICE:** [19~  
**DESCRIPTION:** ~|~CUSTOMER STATES CAR PULLS TO THE RIGHT ~|~ ~|~95255 AFTER ROTATE VEHICLE TRACKS STRAIGHT ON TEST DRIVE

**SERVICE:** NEW YORK STATE SAFETY/EMISSIONS INSPECTION.  
**DESCRIPTION:** ~|~NEW YORK STATE SAFETY/EMISSIONS INSPECTION. ~|~

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~ ~|~95255 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED. ~|~95255 THANK YOU FOR SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE.  
**REPAIR NUMBER:** 0231816  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED. ~|~95255 THANK YOU FOR SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE.  
**REPAIR NUMBER:** 0231816  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** BATTERY - REPLACE  
**DESCRIPTION:** ~|~C/S VEHICLE HAD TO BE JUMP STARTED - CHECK BATTERY AND ADVISE - ~|~LOW CCA ~|~93121 JUMP STARTED VEH TO GET INTO SHOP. PERFORMED BATTERY TEST. BATTERY FAILED TEST WITH 391CCA OUT OF 630. REPLACED BATTERY AND VERIFIED PROPER START UP. ALL OK AFTER REPLACEMENT. WARRANTY CODE DCAQ2G7UKNNDEC BATTERY WAS PREVIOUSLY REPLACED 01/19/2018 O

**SERVICE:** REPLACE BATTERY ASSY UNDER BATTERY WARRANTY 50% PART ONLY.  
**DESCRIPTION:** ~|~C/S VEHICLE HAD TO BE JUMP STARTED - CHECK BATTERY AND ADVISE - ~|~LOW CCA ~|~93121 JUMP STARTED VEH TO GET INTO SHOP. PERFORMED BATTERY TEST. BATTERY FAILED TEST WITH 391CCA OUT OF 630. REPLACED BATTERY AND VERIFIED PROPER START UP. ALL OK AFTER REPLACEMENT. WARRANTY CODE DCAQ2G7UKNNDEC BATTERY WAS PREVIOUSLY REPLACED 01/19/2018 O

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~



**REPAIR NUMBER:** 0214645  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** SERVICE - OIL CHANGE  
**DESCRIPTION:** ~|~SERVICE - OIL CHANGE ~|~

**SERVICE:** REPLACE ENGINE OIL  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL FILTER  
**DESCRIPTION:**

**SERVICE:** RESET SERVICE INDICATOR  
**DESCRIPTION:**

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT

**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS

**DESCRIPTION:**

**SERVICE:** FOUND RATTLE COMING FROM SKID PLATE BEING LOOSE

**DESCRIPTION:** ~|~C/S RATTLE FROM L/F AREA WHEN DRIVING / GOING OVER BUMPS - CHECK AND ADVISE - ~|~

**SERVICE:** TIRES LOW, BRAKES LOW  
**DESCRIPTION:** ~|~CHECK TIRE AND BRAKE LIFE AND ADVISE - ~|~

**SERVICE:** PUMP, COOLANT - REPLACE  
**DESCRIPTION:** ~|~PUMP, COOLANT - REPLACE-SLOWLY LEAKING  
~|~

**SERVICE:** PADS AND ROTORS FRONT - REPLACE  
**DESCRIPTION:** ~|~PADS AND ROTORS FRONT - REPLACE ~|~

**SERVICE:** PADS AND ROTORS REAR - REPLACE  
**DESCRIPTION:** ~|~PADS AND ROTORS REAR - REPLACE ~|~

**SERVICE:** MOUNT AND BALANCE FOUR TIRES - 2656018  
**DESCRIPTION:** ~|~ ~|~CUSTOMER DECLINED SERVICE -  
 CUSTOMER DEFERRED TIRES AT THIS TIME

**SERVICE:** PERFORM 4 WHEEL ALIGNMENT.  
**DESCRIPTION:** ~|~ ~|~,CUSTOMER DECLINED SERVICE -  
CUSTOMER DEFERRED REPAIRS AT THIS TIME

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~

5/3/2020 (81200 miles)

**REPAIR NUMBER:** 0207733  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:**

**DESCRIPTION:** DIAGNOSIS OF CUSTOMER'S CONCERN - WOULD NEED TO REPLACE HEAD UNIT \$1225 PLUS TAX INSTALLED - WOULD ~|~C/S VEH HAD TO BE JUMP STARTED AND NOW BUTTONS ALL AROUND SCREEN DO NOT WORK ~|~OPEN CIRCUIT ~|~81198 INSPECTED SYSTEM CIRCUITS FOR PROPER POWER/GROUND-ALL WITH GOOD CONTACTS. VERIFIED CONNECTORS FULLY SEATED BEHIND CENTER CONSOLE AREA. ISSUE IS INTERNAL OF NAVIGATION HEAD UNIT/WILL NEED TO REPLACE TO ADDRESS CONCERN. REPLACED HEAD UNIT FOR CONCERN,

**SERVICE:**  
**DESCRIPTION:** DIAGNOSIS OF CUSTOMER'S CONCERN - WOULD  
NEED TO REPLACE HEAD UNIT \$1225 PLUS TAX INSTALLED -  
WOULD

**SERVICE:** RADIO TUNER ASSEMBLY

**DESCRIPTION:** ~|~C/S VEH HAD TO BE JUMP STARTED AND NOW  
BUTTONS ALL AROUND SCREEN DO NOT WORK ~|~OPEN CIRCUIT  
~|~81198 INSPECTED SYSTEM CIRCUITS FOR PROPER  
POWER/GROUND-ALL WITH GOOD CONTACTS. VERIFIED  
CONNECTORS FULLY SEATED BEHIND CENTER CONSOLE AREA.  
ISSUE IS INTERNAL OF NAVIGATION HEAD UNIT/WILL NEED TO  
REPLACE TO ADDRESS CONCERN. REPLACED HEAD UNIT FOR  
CONCERN

12/9/2019 (79970 miles)

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~81198 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~COMPLIMENTARY COURTESY VEHICLE PROVIDED TO GUEST AT A VALUE OF \$120.00 PER DAY.WE REQUIRE SAME DAY RETURNUPON COMPLETION OF SERVICE TO YOU VEHICLE.FAILURE TO DO SO COULD LEAD TO ADDITIONAL CHARGES. WE THANK YOU FOR YOUR BUSINESS. ~|~



**REPAIR NUMBER:** 0194045  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~MULTI-POINT VEHICLE INSPECTION ~|~  
~|~70364 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:** SERVICE - 70,000 MILES  
**DESCRIPTION:** ~|~SERVICE - 70,000 MILES ~|~

**SERVICE:** REPLACE ENGINE OIL  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL FILTER  
**DESCRIPTION:**

**SERVICE:** RESET SERVICE INDICATOR  
**DESCRIPTION:**

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** ROTATE TIRES  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND  
ROTORS  
**DESCRIPTION:**

**SERVICE:** PERFORM DEALER RECOMMENDED WHEEL BALANCE IN  
CONJUNCTION WITH TIRE ROTATION  
**DESCRIPTION:**

7/12/2018 (65540 miles) —

**REPAIR NUMBER:** 0187526  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** SERVICE - 65,000 MILES  
**DESCRIPTION:** ~|~SERVICE - 65,000 MILES ~|~ ~|~65540  
COMPLETED 65K SERVICE

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** ROTATE TIRES  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND  
ROTORS  
**DESCRIPTION:**

**SERVICE:** INSPECT AND ADJUST ALL FLUID LEVELS  
**DESCRIPTION:**

**SERVICE:** PERFORM DEALER RECOMMENDED WHEEL BALANCE IN  
CONJUNCTION WITH TIRE ROTATION  
**DESCRIPTION:**

**SERVICE:** REPLACE REAR BRAKE PADS AND ROTORS.  
**DESCRIPTION:** ~|~REPLACE REAR BRAKE PADS AND ROTORS. ~|~  
~|~65540 PERFORMED REAR BRAKE SERVICE, REMOVE OLD BRAKE  
PADS, CLEAN CALIPER SLIDE SURFACE, MEASURE THE ROTORS FOR  
CORRECT THICKNESS, REPLACE ROTORS, REPLACE BRAKE PADS  
AND ROAD TEST.

**SERVICE:** REPLACE FRONT BRAKE PADS AND ROTORS.  
**DESCRIPTION:** ~|~REPLACE FRONT BRAKE PADS AND ROTORS. ~|~  
~|~65540 PERFORMED FRONT BRAKE SERVICE, REMOVE OLD  
BRAKE PADS, CLEAN CALIPER SLIDE SURFACE, MEASURE THE  
ROTORS FOR CORRECT THICKNESS, REPLACE ROTORS, REPLACE  
BRAKE PADS, TORQUE LUG NUTS TO THE PROPER SPECIFICATIONS  
AND ROAD TEST.

**SERVICE:** MR WALSH OKAYED REPAIR 7/12 346PM. \$1185 + TAX  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~65540 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY  
FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE  
TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR  
LEXUS SURVEY WHEN RECEIVED. ~|~65540 THANK YOU FOR  
SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE.  
SEE YOU ON YOUR NEXT VISIT.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "

**REPAIR NUMBER:** 0181481  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** SERVICE - 60,000 MILES  
**DESCRIPTION:** ~|~SERVICE - 60,000 MILES ~|~ ~|~60960  
COMPLETED 60K SERVICE

**SERVICE:** REPLACE BRAKE FLUID  
**DESCRIPTION:**

**SERVICE:** REPLACE CABIN AIR FILTER  
**DESCRIPTION:**

**SERVICE:** LUBRICATE DRIVE SHAFT, RE-TORQUE NUTS AND BOLTS  
**DESCRIPTION:**

**SERVICE:** INSPECT BODY PAINT AND CORROSION  
**DESCRIPTION:**

**SERVICE:** INSPECT BRAKE LINES, HOSES AND CONNECTIONS  
**DESCRIPTION:**

**SERVICE:** INSPECT DRIVE AXLE BOOTS  
**DESCRIPTION:**

**SERVICE:** INSPECT DRIVE BELT(S)  
**DESCRIPTION:**

**SERVICE:** INSPECT EXHAUST SYSTEM AND HEAT SHIELDS  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT DIFFERENTIAL FLUID LEVEL  
**DESCRIPTION:**

**SERVICE:** INSPECT FUEL TANK, CAP, LINE AND HOSES  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL  
**DESCRIPTION:**

**SERVICE:** INSPECT REAR DIFFERENTIAL FLUID LEVEL  
**DESCRIPTION:**

**SERVICE:** INSPECT SUSPENSION BALL JOINTS  
**DESCRIPTION:**

**SERVICE:** INSPECT STEERING OPERATION AND LINKAGE  
**DESCRIPTION:**

**SERVICE:** INSPECT ENGINE COOLANT LEVEL  
**DESCRIPTION:**

**SERVICE:** INSPECT TRANSFER CASE FLUID LEVEL  
**DESCRIPTION:**

**SERVICE:** INSPECT TRANSMISSION FOR LEAKS  
**DESCRIPTION:**

**SERVICE:** INSPECT RACK AND PINION ASSEMBLY  
**DESCRIPTION:**

**SERVICE:** INSPECT INSTALLATION OF DRIVER'S FLOOR MAT  
**DESCRIPTION:**

**SERVICE:** INSPECT FRONT AND REAR BRAKE PADS, CALIPERS AND ROTORS  
**DESCRIPTION:**

**SERVICE:** PERFORM DEALER RECOMMENDED WHEEL BALANCE IN CONJUNCTION WITH TIRE ROTATION  
**DESCRIPTION:**

**SERVICE:** REPLACE ENGINE OIL FILTER  
**DESCRIPTION:**

**SERVICE:** RESET SERVICE INDICATOR  
**DESCRIPTION:**

**SERVICE:** ROAD TEST  
**DESCRIPTION:**

**SERVICE:** ROTATE TIRES  
**DESCRIPTION:**

**SERVICE:** REPLACE AIR CLEANER FILTER  
**DESCRIPTION:**

**SERVICE:** MEASURE BRAKE PAD THICKNESS AND ROTOR RUNOUT  
**DESCRIPTION:**

**SERVICE:** REPLACE BATTERY(S) IN MASTER KEY  
**DESCRIPTION:**

**SERVICE:** AUTO TRANSMISSION SERVICE.  
**DESCRIPTION:** ~|~AUTO TRANSMISSION SERVICE. ~|~ ~|~60960  
PERFORMED AUTOMATIC TRANSMISSION FLUID FLUSH, REMOVE OLD FLUID, POWER FLUSH THE TRANSMISSION ASSEMBLY, ADD CONDITIONER AND REPLACE WITH NEW FLUID

**SERVICE:** BATTERY - REPLACE  
**DESCRIPTION:** ~|~BATTERY - REPLACE ~|~ ~|~60960 CHECKED CHARGING SYSTEM, REMOVED OLD BATTERY, CLEAN CABLE ENDS AND INSTALL NEW BATTERY

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED. ~|~60960 THANK YOU FOR SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE. SEE YOU ON YOUR NEXT VISIT.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~ ~|~60960 I HAVE COMPLETED A MULTI-POINT INSPECTION AND IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~COMPLIMENTARY COURTESY VEHICLE PROVIDED TO GUEST AT A VALUE OF \$120.00 PER DAY.WE REQUIRE SAME DAY RETURN OR ON COMPLETION OF SERVICE TO YOU VEHICLE FAILURE TO DO SO COULD LEAD TO ADDITIONAL CHARGES. WE THANK YOU FOR YOUR BUSINESS. ~|~ ~|~60960 PLEASE RETURN LOANER VEHICLE AS SOON AS VEHICLE IS REPAIRED. IT WILL BE RESERVED FOR ANOTHER VALUED GUEST.

10/25/2017 (58591 miles)



**REPAIR NUMBER:** 0178348  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** NEW YORK STATE SAFETY/EMISSIONS INSPECTION.  
**DESCRIPTION:** ~|~NEW YORK STATE SAFETY/EMISSIONS  
INSPECTION. ~|~

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~~LEXUS QUALITY VEHICLE INSPECTION~~

**SERVICE:**  
**DESCRIPTION:** CHECKFOR LEAKS AND BENT VALVE STEMS, NONE FOUND. GAVE CUSTOMER PRICE TO REPLACE 4 VALVE STEMS AN  
~|~CUSTOMER STATES REAR TIRES VALVE CONTINUE TO LEAK.  
WOULD LIKE ALL CHECKED ~|~

**SERVICE:**  
**DESCRIPTION:** CHECKFOR LEAKS AND BENT VALVE STEMS, NONE FOUND. GAVE CUSTOMER PRICE TO REPLACE 4 VALVE STEMS AN

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED.  
 5/29/2017 (54218 miles)

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
**REPAIR NUMBER:** 0172782  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** A SERVICE 4-6-8 CLYINDER  
**DESCRIPTION:** ~|~A SERVICE 4-6-8 CLYINDER ~|~|~54218 A  
 SERVICE

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~54218 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

12/21/2016 (49370 miles)

**REPAIR NUMBER:** 0167581  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** B SERVICE 6 CYL USEING SYNTHETIC OIL.  
**DESCRIPTION:** ~|~B SERVICE 6 CYL USEING SYNTHETIC OIL. ~|~

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~49370 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

9/25/2016 (45602 miles)

**REPAIR NUMBER:** 0164520  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** REPLACE LIGHT BULBS REAR BACK UP  
**DESCRIPTION:** ~|~REPLACE REVERSE LIGHT BULBS ~|~ ~|~45602  
REPLACED BOTH REVERSE LIGHT BULBS

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~NEW YORK STATE SAFETY/EMISSIONS INSPECTION. ~|~

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~45602 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

6/19/2016 (42662 miles)

**REPAIR NUMBER:** 0160942  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** REPLACED KEY FOB BATTERY  
**DESCRIPTION:** ~|~REPLACE KEY BATTERY IN FOB ~|~

**SERVICE:** B SERVICE 8 CYL USEING SYNTHETIC OIL.  
**DESCRIPTION:** ~|~B SERVICE 8 CYL USEING SYNTHETIC OIL. ~|~

**SERVICE:** MOUNT AND BALANCE FOUR TIRES 18IN OR LARGER INCLUDING RUN FLATS.

**DESCRIPTION:** | THOUGHT AND DRAINAGE FOR TIRES 10IN OR LARGER INCLUDING RUN FLATS. ~|~

**DESCRIPTION:** ~|~REPLACE FRONT BRAKE PADS AND ROTORS. ~|~

**DESCRIPTION:** ~|~REPLACE REAR BRAKE PADS AND ROTORS. ~|~

**DESCRIPTION:** ~|~PERFORM 4 WHEEL ALIGNMENT. ~|~

**CUSTOMER**  
**DESCRIPTION:** ~|~SERVICE COUPON DISCOUNT ATTACHED

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW

COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "

9/28/2015 (35627 miles)  
**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~~LEXUS QUALITY VEHICLE INSPECTION~~

## DESCRIPTION: | LEAKS & SAFETY VEHICLE INSPECTION |

**REPAIR NUMBER:** 0151866  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** A SERVICE 4-6-8 CLYINDER  
**DESCRIPTION:** ~|~A SERVICE 4-6-8 CLYINDER ~|~

**SERVICE:** REPLACED HI/LO SWITCH  
**DESCRIPTION:** ~|~CUST STATES 4X4 LOW BUTTON IS LOOSE  
~|~LOOSE HI/LO SWITCH ~|~35627 NEEDS A NEW SWITCH

**SERVICE:** CUSTOMER CAR WASH  
**DESCRIPTION:** ~|~SET TIRE PRESSURES ~|~ ~|~35627 35 PSI

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~35627 I HAVE COMPLETED A MULTI-POINT INSPECTION AND  
IMPUTED THE RESULTS FOR YOUR VEHICLE.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY  
FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE  
TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR  
LEXUS SURVEY WHEN RECEIVED. ~|~35627 THANK YOU FOR  
SERVICING YOUR VEHICLE WITH US TODAY. IT WAS A PLEASURE.  
SEE YOU ON YOUR NEXT VISIT.  
5/29/2015 (31296 miles)

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
**REPAIR NUMBER:** 0147127  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** C SERVICE 6 CYL USING SYNTHETIC OIL.  
**DESCRIPTION:** ~|~C SERVICE 6 CYL USING SYNTHETIC OIL. ~|~  
~|~31296 PERFORMED 30K SERVICE

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~31296 PERFORMED QVI

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY  
FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE  
TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR  
LEXUS SURVEY WHEN RECEIVED. ~|~31296 LOOK FORWARD TO  
SEEING YOU AT YOUR NEXT SERVICE, LEXUS MASTER TECH BILLY

**SERVICE:** 5 (24391 miles)  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
**REPAIR NUMBER:** 0142628  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:**  
**DESCRIPTION:** REPLACEDSTARTER WITH NEW AND RETURNED  
OLD STARTER TO PARTS FOR CUST SATISFACTION UPON REQUEST  
~|~3RD TIME BACK IN WANTS A NEW REMOTE STARTER ~|~ ~|~24391  
REPLACED REMOTE STARTER

**SERVICE:**  
**DESCRIPTION:** REPLACEDSTARTER WITH NEW AND RETURNED  
OLD STARTER TO PARTS FOR CUST SATISFACTION UPON REQUEST

**SERVICE:** BALANCED ALL TIRES  
**DESCRIPTION:** ~|~CENCE TIRE BALANCE SEEMS UNEVEN  
FEELING ~|~ ~|~24391 BALANCED ALL 4 TIRES

**SERVICE:**  
**DESCRIPTION:** COMPLIMENTARYCOURTESY VEHICLE PROVIDED  
TO GUEST AT A VALUE OF \$120.00 PER DAY.WE REQUIRE SAME DA  
~|~COMPLIMENTARY COURTESY VEHICLE PROVIDED TO GUEST AT  
A VALUE OF \$120.00 PER DAY.WE REQUIRE SAME DAY  
RETURNUPON COMPLETION OF SERVICE TO YOU  
VEHICLE.FAILURE TO DO SO COULD LEAD TO ADDITIONAL  
CHARGES. WE THANK YOU FOR YOUR BUSINESS. ~|~NO CHARGE  
RENTAL CAR.

**SERVICE:**  
**DESCRIPTION:** COMPLIMENTARYCOURTESY VEHICLE PROVIDED  
TO GUEST AT A VALUE OF \$120.00 PER DAY.WE REQUIRE SAME DA

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~24391 CONPLETED

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY  
FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE  
TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR  
LEXUS SURVEY WHEN RECEIVED. ~|~24391 THANK YOU FOR  
SERVICING YOUR VEHICLE WITH US TODAY-TYLER  
5/22/2015 (22305 miles)

**SERVICE:** MISC REPAIRS OF VEHICLE. SEE STORY  
**DESCRIPTION:** ~|~REPLACE KEY FOB BATTERYS CHECK REMOTE  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY  
FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE  
TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR  
LEXUS SURVEY WHEN RECEIVED. ~|~22305 THANK YOU FOR  
ALLOWING US TO PREFORM YOUR SERVICE WE LOOK FORWARD  
TO YOUR NEXT VISIT

**SERVICE:** COMPLETED  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~  
~|~22305 QVI COMPLETE

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY  
FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE  
TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR  
LEXUS SURVEY WHEN RECEIVED. ~|~22305 THANK YOU FOR  
ALLOWING US TO PREFORM YOUR SERVICE WE LOOK FORWARD  
TO YOUR NEXT VISIT

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW  
COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH  
EXPERIENCE "

**REPAIR NUMBER:** 0135143  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** ALL ITEMS IN "A" SERVICE ALSO REPLACE WIPER INSERTS,REPLACE CABIN AIR FILTER.  
**DESCRIPTION:** ~|~ALL ITEMS IN "A" SERVICE ALSO REPLACE WIPER INSERTS,REPLACE CABIN AIR FILTER. ~|~

**SERVICE:** DEFAULT  
**DESCRIPTION:** ~|~CUST STATES THE REMOTE START WILL SOMETIMES NOT START FROM 20FT AWAY ~|~D

**SERVICE:** MISC REPAIRS OF VEHICLE. SEE STORY  
**DESCRIPTION:** ~|~C/S: C/S DINGS THAT NEED REPAIRING- BASICALLY FRONT BUMPER ~|~ ~|~16842 VEHICLES REMOTE START IS OPERATING AS DESIGNED

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED.

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED.

**REPAIR NUMBER:** 0130240  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** 10,000 MILE FULL SERVICE  
**DESCRIPTION:** ~|~10,000 MILE FULL SERVICE ~|~10K SERVICE ~|~11177 10K SERVICE

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~LEXUS QUALITY VEHICLE INSPECTION ~|~

**SERVICE:**  
**DESCRIPTION:** COMPLIMENTARYRENTAL CAR VALUED AT 60.00 PER DAY. CUSTOMERS RESPONSIBILITIES INCLUDE GAS REPLACEME ~|~COMPLIMENTARY RENTAL CAR VALUED AT 60.00 PER DAY. CUSTOMERS RESPONSIBILITIES INCLUDE GAS REPLACEMENT,INSURANCE AND DAMAGE.PARKING FINES OR TOLL FINES WILL ALSO BE COLLECTED. ~|~NO CHARGE RENTAL CAR.

**SERVICE:**  
**DESCRIPTION:** COMPLIMENTARYRENTAL CAR VALUED AT 60.00 PER DAY. CUSTOMERS RESPONSIBILITIES INCLUDE GAS REPLACEME

**SERVICE:**  
**DESCRIPTION:** \*\*\*\*\*THANKYOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE " ~|~\*\*\*\*\*THANK YOU FOR SERVICING WITH NEW COUNTRY LEXUS OF LATHAM.WE STRIVE TO MAKE EACH EXPERIENCE "TRULY OUTSTANDING"YOU MAY RECEIVE A SURVEY FROM LEXUS AND I WOULD APPRECIATE IT IF YOU WOULD PLEASE TAKE THE TIME TO COMPLETE IT.\*\*\*\*\* ~|~PLEASE FILL OUT YOUR LEXUS SURVEY WHEN RECEIVED.

**REPAIR NUMBER:** 0126764  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** 5,000 MILE LIGHT SERVICE  
**DESCRIPTION:** ~|~5,000 MILE LIGHT SERVICE ~|~5K MAINTENANCE

**SERVICE:** DENT WIZARD REMOVED DING PER DING SHIELD  
**DESCRIPTION:** ~|~CHECK DENT WIZARD REPAIR I.A.S.

**SERVICE:** LEXUS QUALITY VEHICLE INSPECTION  
**DESCRIPTION:** ~|~CUSTOMER WILL LEAVE WITH US UNTIL MONDAY

7/2/2013 (207 miles)

**REPAIR NUMBER:** 0124040  
**REPORTED BY:** New Country Lexus of Latham

**SERVICE:** PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES  
**DESCRIPTION:** ~|~RE-PDI. DEALER SWAP FROM ANOTHER DEALER ~|~ ~|~10 PDI

**SERVICE:** APPLY PHANTOM FOOT PRINS/THEFT CODES  
**DESCRIPTION:** ~|~APPLY PHANTOM FOOT PRINS/THEFT CODES ~|~ ~|~207 TDS

**SERVICE:** FILL GAS  
**DESCRIPTION:** ~|~FILL GAS

**SERVICE:** NEW YORK STATE SAFETY INSPECTION.  
**DESCRIPTION:** ~|~NEW YORK STATE SAFETY INSPECTION. ~|~ ~|~207 NYS

**SERVICE:** APPLY ENVIORMENTAL PACKAGE.  
**DESCRIPTION:** ~|~APPLY ENVIORMENTAL PACKAGE.

**SERVICE:** MISC REPAIRS OF VEHICLE. SEE STORY  
**DESCRIPTION:** ~|~INSTALL EXHAUST TIP ~|~ ~|~207 INSTALL EXHAUST TIP

**SERVICE:** NEW CAR CLEAN FOR DELIVERY.  
**DESCRIPTION:** ~|~NEW CAR CLEAN FOR DELIVERY.

**SERVICE:** MISC REPAIRS OF VEHICLE. SEE STORY  
**DESCRIPTION:** ~|~INSTALL DOOR EDGE GAURDS ~|~ ~|~207 INSTALL DOOR EDGE GUARDS

**SERVICE:** PREP SUPPLIES.  
**DESCRIPTION:** ~|~PREP SUPPLIES.

7/1/2013 (2 miles)

**REPAIR NUMBER:** 0411835  
**REPORTED BY:** Lexus of Smithtown

**SERVICE:** PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES  
**DESCRIPTION:** ~|~PRE-DELIVERY SERVICE FOR USA ALL ALTITUDES



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