

- Title: Return And Exchange Information for your rebounder | Leaps & Rebounds
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- Headings:
 - h1: Returns and Exchanges
 - h2: Returns - Money-back Guarantee
 - h2: Returns - Lifetime Warranty
 - h2: Refunds (if applicable)
 - h2: Late or missing refunds (if applicable)
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- Content:

Our money-back guarantee is for 30 days on orders that are not international. You have up to 30-days after your rebounder arrives to your door to return your rebounder for a full refund. We do not accept returns after 30-days. In the case of damaged items, please see below for lifetime warranty information. To be eligible for a return, your item must be undamaged and in the same condition that you received it. To begin your free return, email us atinfo@leapsandrebounds.com. Please provide your order number. This can be found in your order confirmation email by searching for "leaps." We will email you a prepaid return label. Attach the label to your box and drop off at any UPS store. Please Note: Due to the size of the product, Limited American Edition Rebounder is not eligible for Returns. You have a lifetime warranty for your Rebounder that includes everything except the bungees. To get a replacement part, please fill out this form and we will send that out. Please include your order number, what part got damaged and how it happened. You can find your order number by finding the order confirmation in your email - just search "leaps". We will send you a new part free of charge! Please note, For the Limited American Edition Rebounder, we will send you

replacement legs, and mats but are unable to ship you a new Frame due to the shipping cost and size. Once your return is received and inspected, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 1 to 5 days. If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at atinfo@leapsandrebounds.com. Please provide your order number. This can be found in your order confirmation email by searching for "leaps." Sale items are eligible for return or refund. If you return a sale priced item for any reason, your refund cannot exceed the price you paid for the item. We only replace items if they are defective or damaged. If you need to exchange it for the same item please fill out this form and we will get back to you! If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you. If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return. To return your product, you should use the pre-paid label to send us back your Rebounder. Depending on where you live, the time it may take for your exchanged product to reach you, may vary. Unfortunately, we cannot honor Warranties for International orders outside of the USA. We also cannot accept Returned Rebounders due to the high shipping costs. If you bought your rebounder on Amazon please contact your Amazon seller for assistance. Buy your rebounder by clicking [here](#)! Copyright © 2025 Leaps and Rebounds Add your favorite items to your cart. Shop Now F.A.Q. Love at First Bounce – 10% Off with Promo Code VDAY10 ! Questions? | Contact Us Cart 0 Shopping Cart All Trampolines Original Trampolines American Tough Accessories All Accessories Stability Bar Bungees Apparel Sales Info Mini Trampoline Workouts About Us The Benefits Why Leaps? Community Reviews Cart 0 Shopping Cart Returns and Exchanges Returns - Money-back Guarantee Our money-back guarantee is for 30 days on orders that are not international. You have up to 30-days after your rebounder arrives to your door to return your rebounder for a full refund. We do not accept returns after 30-days. In the case of damaged items, please see below for lifetime warranty information. To be eligible for a return, your item must be undamaged and in the same condition that you received it. To begin your free return, email us at info@leapsandrebounds.com . Please provide your order number. This can be found in your order confirmation email by searching for "leaps." We will email you a prepaid return label. Attach the label to your box and drop off at any UPS store. Please Note: Due to the size of the product, Limited American Edition Rebounder is not eligible for Returns. Returns - Lifetime Warranty You have a lifetime warranty for your Rebounder that includes everything except the bungees. To get a replacement part, please fill out this form and we will send that out. Please include your order number, what part got damaged and how it happened. You can find your order number by finding the order confirmation in your email - just search "leaps". We will send you a new part free of charge! Please note, For the Limited American Edition Rebounder, we will send you replacement legs, and mats but are unable to ship you a new Frame due to the shipping cost and size. Refunds (if applicable) Once your return is received and inspected, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 1 to 5 days. Late or missing refunds (if

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received your refund yet, please contact us at info@leapsandrebounds.com . Please provide your order number. This can be found in your order confirmation email by searching for "leaps."

Sale items (if applicable) Sale items are eligible for return or refund. If you return a sale priced item for any reason, your refund cannot exceed the price you paid for the item.

Exchanges (if applicable) We only replace items if they are defective or damaged. If you need to exchange it for the same item please fill out this form and we will get back to you!

Gifts If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you. If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

Shipping To return your product, you should use the pre-paid label to send us back your Rebounder. Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

International Orders Unfortunately, we cannot honor Warranties for International orders outside of the USA. We also cannot accept Returned Rebounders due to the high shipping costs. If you bought your rebounder on Amazon please contact your Amazon seller for assistance. Buy your rebounder by clicking [here](#)!

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