

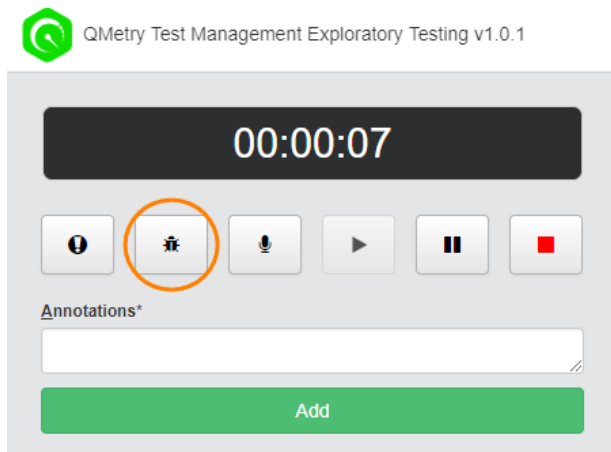
Log Issues

- Log Issues while Recording
 - Logging an Issue in QMetry
 - Logging an Issue in Jira
 - Logging an Issue in Rally
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- View Logged Issues
 - Issue Logged in QMetry
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Log Issues while Recording

You can log issue to the scenario while recording the test session. The issues gets logged into the Issue module of QMetry. If external trackers are linked with QMetry, the issue gets logged into that external tracker.

Note: The logging issue operation will pause your session for a while. If you wish to resume the session, then close the issue logging screen after logging the issue.

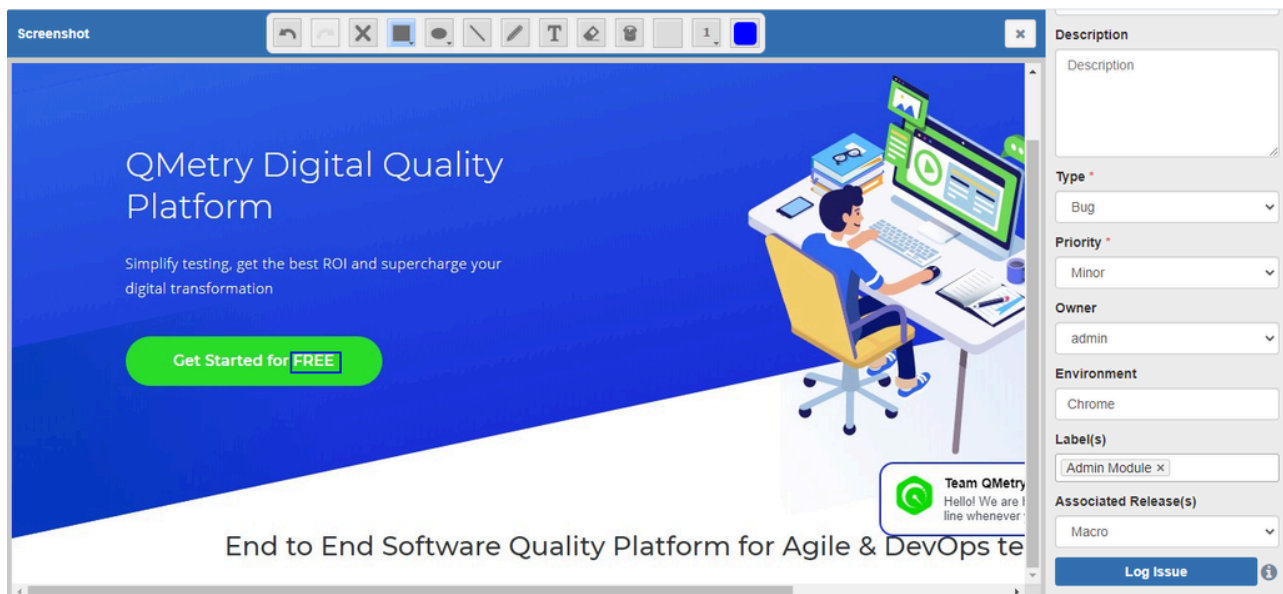


1. Click on the Bug icon



2. The screenshot of the current page opens in a separate tab.
3. The page also has options like any other image editor.

Annotating Screenshot: You can annotate the screenshot you captured using the features available on the editor. It allows you to describe any bug or issue more precisely, which ultimately makes it more comprehensive.



Logging an Issue in QMetry

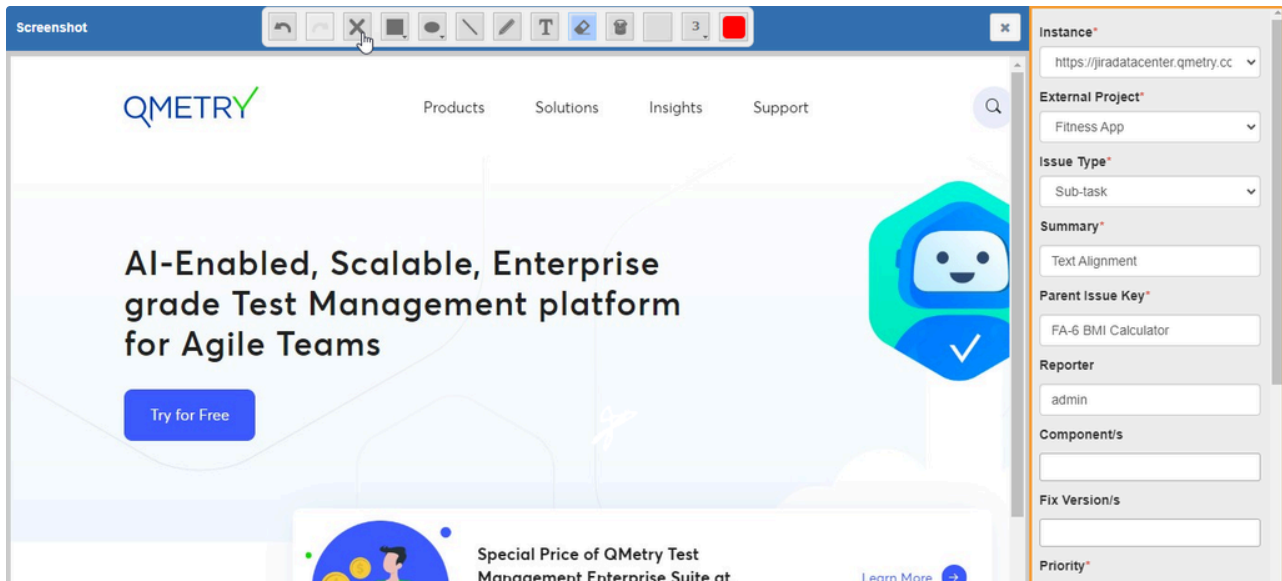
Users can log the issue with the QMetry field values like the following. If the [Layout Management](#) is enabled, then the fields on the Issue create screen appear in accordance with the layout defined for the Add page of the Issue module.

- **Project:** Select the project for which the issue is to be logged.
- **Summary:** Enter the Summary that represents a brief about the issue.
- **Priority:** Select the priority of the issue from the drop-down list.
- **Labels:** Select the Labels applicable to the issue. You can select multiple options for the field.
- **Issue Type:** Select the issue type from Bug, Enhancement, New Feature.
- **Owner:** Select the assignee who will work on the issue from the drop-down list.
- **Description:** Describe the issue in detail in this text area.

Logging an Issue in Jira

If Jira is configured with the project in QMetry, then you can log issue directly in Jira.

- **Project:** This is QMetry project with which Jira is integrated. This project is selected by default here.
- **Instance:** Select the Jira instance to which you want to log the issue.
- **External Project:** The External Project field values populate according to the instance selection. Select the Jira Project you want to log issue to.
- **Issue Type:** The issue type is displayed as per the issue type configuration with the QMetry Issue module while Jira integration. If the Sub-task issue type is also configured while Jira integration, you can create sub-task issue types as defects for failed executions.
 - **Parent Issue Key:** This field will be visible if the "Sub-task" is selected as the Issue Type above. It populates the issues created in the Jira project. Select the applicable one.



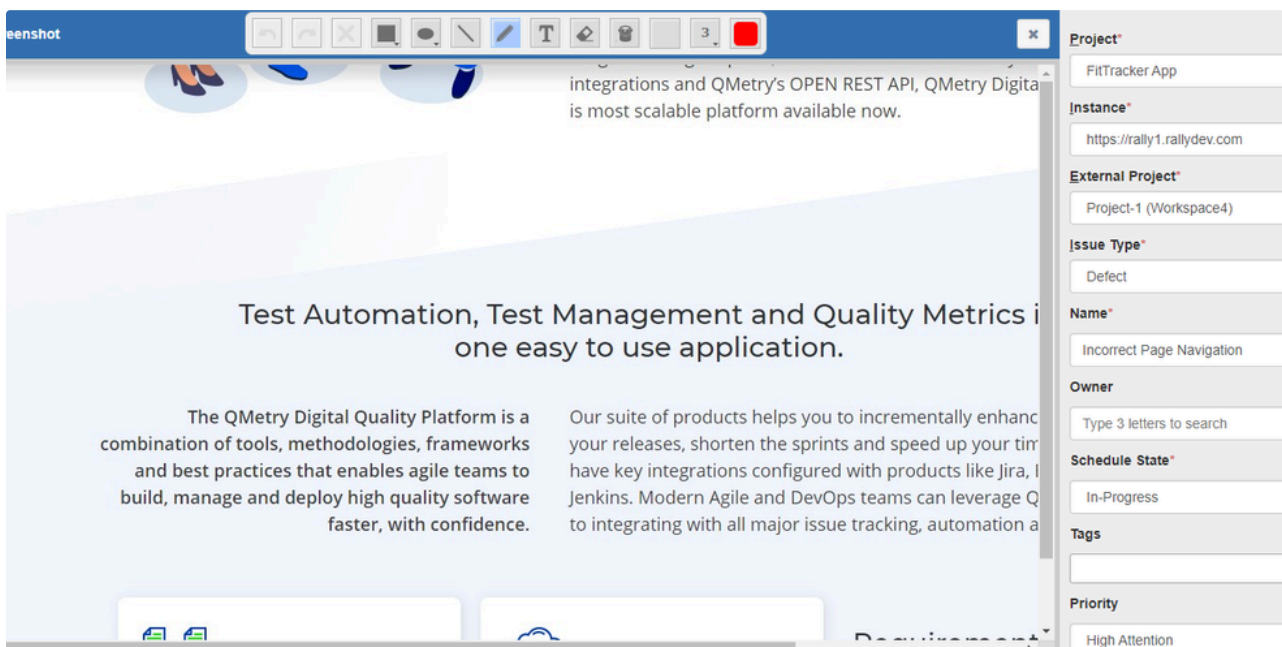
Other fields will appear in accordance with the project selection.

Logging an Issue in Rally

If Rally is configured with the project in QMetry, then you can log the issue directly in Rally.

- Project: This is QMetry project with which Rally is integrated. This project is selected by default here.
- Instance: Select the Rally instance to which you want to log the issue.
- External Project: The External Project field values populate according to the instance selection. Workspace relevant to the projects are displayed in parenthesis. Select the Rally Project you want to log issue to.
- Issue Type: The issue type is displayed as per the issue type configuration with QMetry Issue module while Rally integration.

Fill all the required details on the form and then click on the **Log Issue** button.



Home / Exploratory Testing / Exploratory API

Download Extensions: [Chrome](#) [Firefox](#) [Refresh](#) [Settings](#)

Generate Exploratory API Key

Filter

Session Name	Platform	Status	Tag	Events	Defects	Session Start Time	Session End Time
Regression2	Windows 10 (Chrome 86)	Completed	-	3	1	11-24-2020 00:55:34	11-24-2020 02:09:10

Home / Exploratory Testing / Exploratory API / Session

Regression2 [More details](#) [Print](#) [Refresh](#)

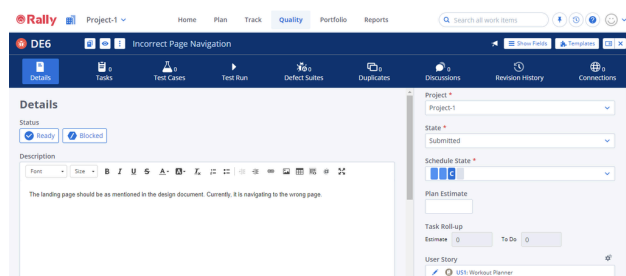
Tested on Windows 10 (Chrome 86) at 24-Nov-2020 12:55 AM for 22secs

[Screens](#) [Document](#) [Event Detail](#) [Defects](#) [Console Logs](#) [Network Logs](#) [Create Test Case](#) [Create Test Execution](#)

Entity Key	Summary	External Key	Type	Priority	Status	Created On	Created By
FA-IS-6432	Incorrect Page Navigation	DE6	Defect	-	-	11-24-2020 01:10:08	Murphy

1 - 1 of 1

Clicking on the External Key opens the issue detail page in Rally.



If you click the Entity Key of the Exploratory session, it opens the QMetry Issue module. In QMetry the issue is created in the Issues module. The screenshot is added as an attachment to the issue in the Issue module.

Clicking on External Key opens the issue detail page in Rally.

Project: FitTracker App

Ask Me Anything

Home / Issues [New](#)

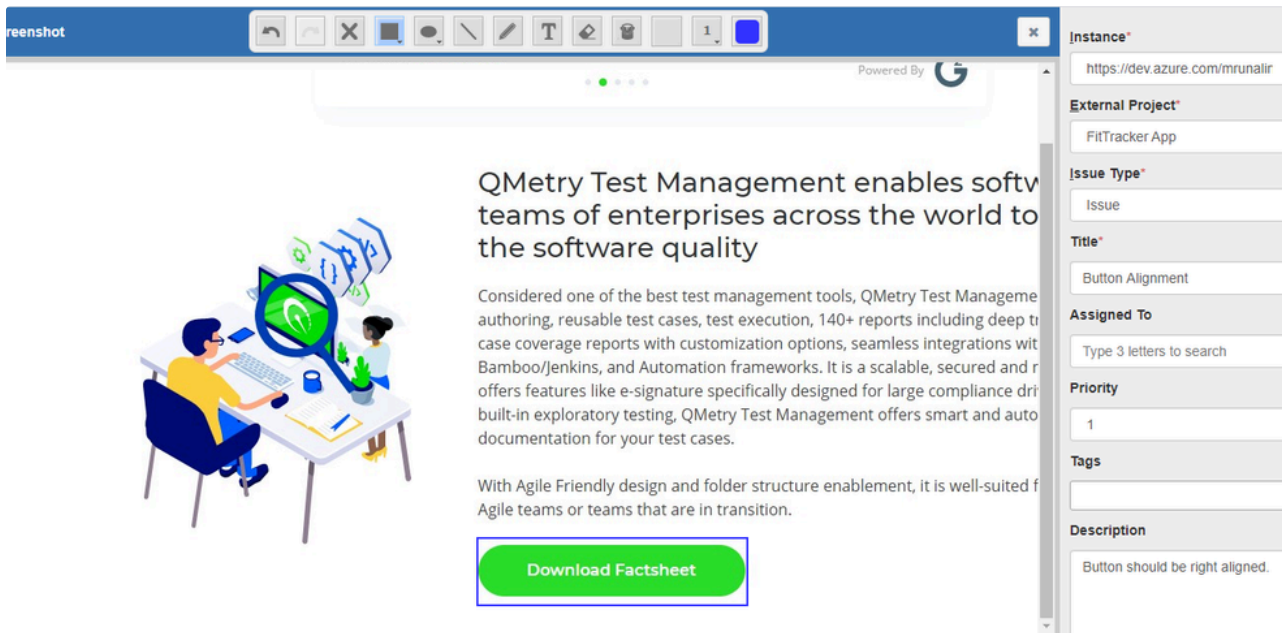
Entity Key	Summary	External Key	Type	Status	Priority	Resolution
FA-IS-6432	Incorrect Page Navigation	DE6	Defect	Submitted	High Attention	None
FA-IS-6431	Login Error	DE5	Defect	Submitted	None	None
FA-IS-6430	OS Compatibility Issues	DE4	Defect	Submitted	High Attention	Code Change

Logging an Issue in Azure DevOps

If Azure DevOps is configured with the project in QMetry, then you can log issue directly in Azure DevOps.

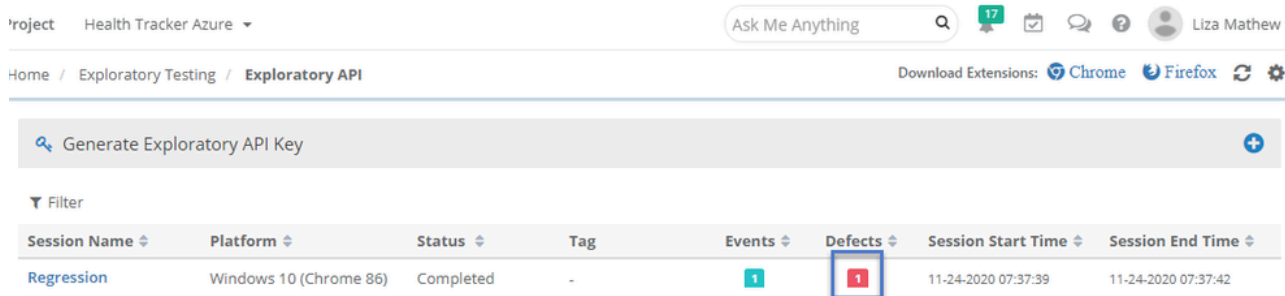
- Project: This is QMetry project. QMetry project with which Azure DevOps is integrated is selected by default here.
- Instance: Select the Azure DevOps instance to which you want to log the issue.
- External Project: The External Project field values populate according to the instance selection. Select the Azure DevOps Project you want to log issue to.
- Issue Type: The issue type is displayed as per the issue type configuration with QMetry Issue module while Azure DevOps integration.

Fill all the required details on the form and then click on the **Log Issue** button. The screenshot is added as an attachment to the issue in the Issue module.

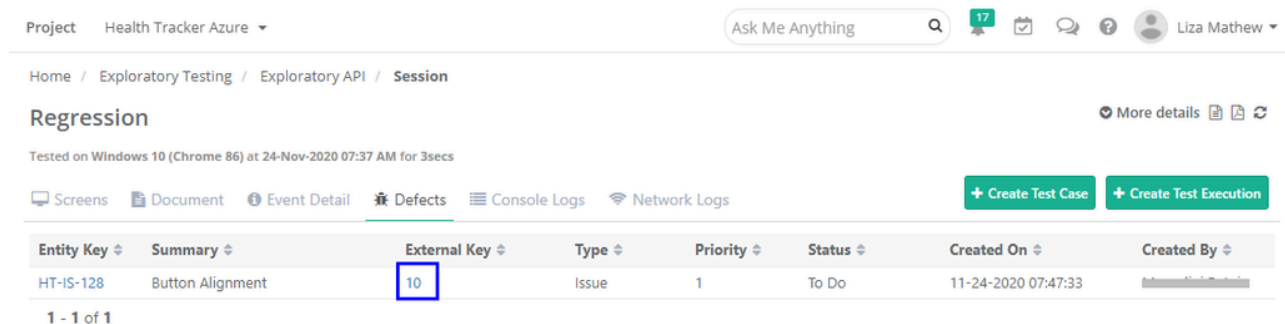


The defect count is displayed for the recorded session on the Exploratory Testing screen.

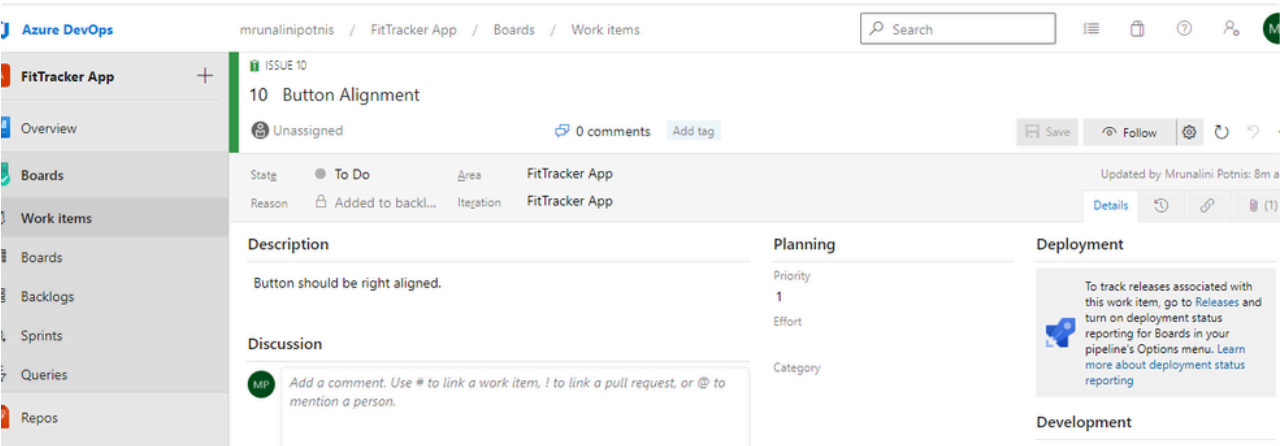
Click on the Defect count to navigate to the Defects tab of the session.



The Defects tab displays details of the logged defect.



Clicking on the External Key opens the issue detail page in Azure DevOps.



If you click the Entity Key of the Exploratory session, it opens the QMetry Issue module, where the issues is displayed with External Key clicking on which opens the issue detail page in Azure DevOps.

Project Health Tracker Azure

Ask Me Anything

Home / Issues

Entity Key	Summary	External Key	Type	Status	Priority	Resolution
HT-IS-128	Button Alignment	10	Issue	To Do	1	Added to backlog
HT-IS-127	[FIT-TC-1] verify app...	6	Issue	To Do	3	Added to backlog
HT-IS-126	Version Compatibilit...	4	Issue	To Do	2	Added to backlog
HT-IS-125	Miscalculation of M...	3	Issue	To Do	3	Added to backlog
HT-IS-124	Login Error	2	Issue	To Do	4	Added to backlog

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View Logged Issues

Issue Logged in QMetry

In QMetry, go to **Automation > Exploratory Testing**.

You can see the count of issues logged for the tests/sessions.

Home / Exploratory Testing / Exploratory API

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Generate Exploratory API Key

Filter

Session Name	Platform	Status	Tag	Events	Defects	Recorded On
Regression Phase1	Windows 10 (Chrome 83)	Completed	-	4	1	06-02-2020 05:09:45

On clicking on the issue count in the grid opens the issue screenshot attached in support of the issue.

You can view the details related to the issue.

Clicking on the Entity Key, it opens the issue detail page in the Issue Module.

Home / Exploratory Testing / Exploratory API / Session

Regression Phase1

Tested on Windows 10 (Chrome 83) at 02-Jun-2020 05:09 AM for 50secs

Screens Document Event Detail **Defects** Console Logs Network Logs

+ Create Test Case + Create Test Execution

Entity Key	Summary	Type	Priority	Status	Created On	Created By
FIT-IS-4	Text should be in lower case	Bug	Minor	Open	06-02-2020 05:27:59	Liza Mathew

Issue Logged in Jira

When you click External Key for the Exploratory session, it opens issue detail page in the external tracker.

In QMetry, you can view the available External issues when you go to log issues from the Execution Screen.

Go to the Execution Screen. Click the Bug icon. It opens the Issues screen.

The issues logged from QMetry Exploratory extension can be seen in the **Available Issues** tab on the Issues screen.

Issues

Available Issue(s) Linked Issue(s) Create Issue

Filters Rally Instance: RallyQMetry Rally Project: Project-1 (Workspace4)

Entity Key	Summary	External Key	External Project	Priority	Work Item Type	State	Tags	Resolution	Owner	Submitted By	Environment
FA-IS-6434	Check Attachment	DE7	Project-1	None	Defect	Submitted	-	None	-	-	None
FA-IS-6432	Incorrect Page Navigation	DE6	Project-1	High Attention	Defect	Submitted	-	None	-	-	None
FA-IS-6431	Login Error	DE5	Project-1	None	Defect	Submitted	-	None	-	-	None
FA-IS-6426	Incorrect Page Navigation	I2	Project-1	-	PortfolioItem	-	-	-	-	-	-
FA-IS-6425	Story	I1	Project-1	-	PortfolioItem	Measuring	-	-	-	-	-
FA-IS-6424	Create BMI Calculator	F1	Project-1	-	PortfolioItem	Discovering	-	-	-	-	-
FA-IS-6428	Login Error	DE3	Project-1	Resolve Immediately	Defect	Submitted	-	None	-	-	None
FA-IS-6429	Compatibility Issue with OS	DE2	Project-1	Resolve Immediately	Defect	Submitted	-	Architecture	-	-	None
FA-IS-6427	Error in BMI Calculation	DE1	Project-1	High Attention	Defect	Submitted	-	None	-	-	None

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Cancel Link Link & Close

Log Issues without Sessions

You may come across certain issues that you can not associate with a session instantly. QMetry Exploratory Testing allows you to log issues even without recording a session.

Issues, logged without session, are added to the **Issue** module in QMetry Test Management.

Steps

Open the QMetry Exploratory Testing add-on.

Click on the **Log Issue** button at top right corner of the QMetry Exploratory Testing extension main screen.



Log Issue

Project*
Incredibles

Name*
Regression Phase1

Platform*
Windows 10 (Chrome 72)

Tags (To create tag : Type ',' or 'Enter' Key)
Tags

Notes

Start Recording

[Want to check your earlier recordings?](#)

Note: Exploratory Testing cannot record your actions in iframe used within webpages you are testing. To enable recording inside iFrame,

It captures the screenshot of the website screen currently open.

Enter issue details same as you do when logging an issue during recording the session.

The issue is added to QMetry **Issue** module in the corresponding project.

Home / Issues						
Entity Key	Summary	External Key	Type	Status	Priority	Resolution
FA-IS-6433	Check Attachment	DE7	Defect	Submitted	None	None
FA-IS-6432	Incorrect Page Navl...	DE6	Defect	Submitted	High Attention	None
FA-IS-6431	Login Error	DE5	Defect	Submitted	None	None
FA-IS-6429	Compatibility Issue ...	DE2	Defect	Submitted	Resolve Immediately	Architecture
FA-IS-6428	Login Error	DE3	Defect	Submitted	Resolve Immediately	None
FA-IS-6427	Error in BMI Calcula...	DE1	Defect	Submitted	High Attention	None