Jeff Haineault   229.263.1540
3909 W University Ave   jhaineault1@gmail.com
Gainesville FL 32607

https://www.linkedin.com/in/jeff-haineault-4bb669b9

EDUCATION:
VALDOSTA STATE UNIVERSITY – BSc CIS, August 2012 – 2016
Volunteer for VSU's Technology/Science day.
Volunteer for a homeless shelter to set up desktop workstations and connect them to their network.

EXPERIENCE:
University of Florida   Aug 2017 - Present
Gainesville, FL
Position: IT Technician/Jr. Sys Admin
Work with a team of 6 technicians to provide IT support to 20+ departments across campus. Job duties consist of: Re-image desktops and laptops, troubleshoot desktop, laptop, network, phone, and printer issues. Provision new and exiting employees for various departments on campus: adding to groups through AD, creating user mailboxes, setting Network Managed By. Create documentation on all IT processes and procedures. Manage user accounts in Exchange Admin and Active Directory. Create room calendar resources through Active Directory and Exchange, helping customers manage them effectively.

Barnes Healthcare Services   Jan 2016 – Aug 2017
Valdosta, GA
Position: IT Technician
Work with a team of 3 IT technicians and 2 System Administrators to provide IT support for regional locations. Manage user permissions in Active Directory, Office 365, Shoretel, and Citrix. Troubleshoot hardware, software, and network issues pertaining to desktops, laptops, tablets, phones, and printers. Build, repair, and re-image desktops, laptops, and tablets.

Valdosta State University IT Technician   Feb 2015-Dec 2016
Valdosta, GA
Position: IT Technician
Troubleshoot computer, printer, software, and network issues. Install University software and hardware on computers throughout campus.

Azalea Health   June 2015 – Sept 2015
Valdosta, GA
Position: Summer Internship/Software Developer
Troubleshoot technical problems within the company's database. Customize client options in an EHR system using PHP, SQL, Javascript, HTML, and CSS.

Valdosta State University Student Union   May 2013 – Jan 2015
Valdosta, GA

Position: Building Manager/Audio Visual Technician
Manage co-workers in three departments: AV, helpdesk, floor plan set-up. Troubleshoot audio/visual problems relating to laptops and projectors. Set up events and manage floor layouts for the events. Communicate with event coordinators to assure their event runs smoothly.

TECHNICAL SKILLS:
System Administration: Windows, Linux
Network Administration: CentOS, Infoblox, Cisco, Citrix
Cloud Administration: AWS
Programming: Python, Bash, Ruby, SQL, Java, Javascript, HTML, CSS
Virtualization: Docker, Virtual Machine Manager, Virtualbox, VMware
Container orchestration: Kubernetes
Configuration management: Chef

WEB-BASED TRAINING AND EDUCATION:
I currently have a home network lab set up learning the basics of Linux Network Administration, Kubernetes clusters, and Chef configuration management.
Lynda.com/LinkedIn Learning training Certifications:
- Learning Linux Command Line
- Linux: Shells and Processes
- Linux: System Information and Directory Structure tools
- Learning Linux Shell Scripting
- Linux: Network Configuration
- Practical Linux for Network Engineers
- Linux: Kernels and Logging for System Administration
- Amazon Web Services: Networking
- DevOps Foundations: Infrastructure as Code
- Learning Docker, Learning Kubernetes, Learning Chef
- CompTIA Network+.
Code School: Linux, Python, Ruby, SQL, HTML, CSS
Pluralsight: LFCS: Linux Essentials
Harvard online: C50