

Adaptivity Lifecycle Suite Blueprint Manifest

Introduction

Getting IT infrastructure deployed requires a proper build plan that gives all IT stakeholders complete traceability across the entire IT infrastructure lifecycle (from design through build to operate). Adaptivity's Blueprint4IT Library provides the knowledge capital and assets needed to quickly optimize your IT infrastructure lifecycle.

Problem Space: Complexity

The problem, simply put, is that the level of complexity present in today's IT environment cannot be effectively managed with its current mixture of manual process and non-integrated toolsets. This level of complexity increases operational risk and cost, while inhibiting market facing agility and strategic innovation.

In today's IT environment there are multiple stakeholders that make decisions from their unique perspective, not realizing the impact of those decisions on other dimensions that have to be considered when building and managing IT. The big challenge is ensuring that all design decisions made reflect the defined requirements and those decisions are realized in the runtime environment.

Meeting the requirements requires a combination of industry and institutional best practices, operational experience and 'tribal knowledge' – tacit expertise most often passed on via informal conversations amongst IT and business owners. In addition, the new deployments must also reduce risk, promote opportunities or reduce cost.

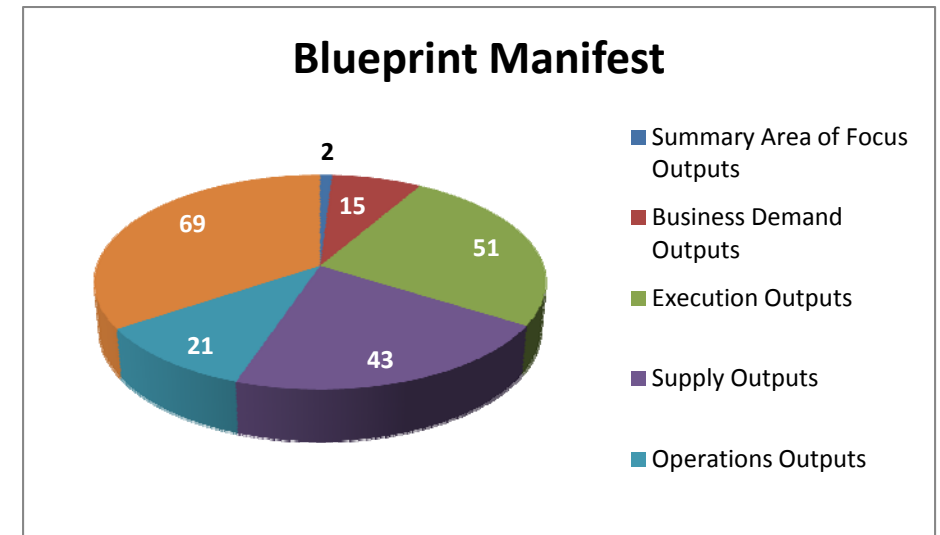
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Adaptivity's technology platform allows companies to create IT blueprints tailored for specific audiences and is used to make informed, data-driven intelligent design, build, and runtime decisions in managing complex enterprise infrastructure environments.

Whether seeking to implement a cloud delivery model, optimize a datacenter, or rationalize applications portfolios, Adaptivity's patented approach to dynamically generating IT blueprints enables clients to control and manage all facets of the infrastructure lifecycle.

The Living Blueprint

With Adaptivity's Blueprint4IT Lifecycle Suite provides out-of-the-box expert knowledge capital that will quickly improve and mature the IT infrastructure lifecycle and coordination of all the various participants and stakeholders. The library's catalog of assets provides the linkages of business demand to IT supply to runtime execution and operations. This pre-built library enables your resources to focus on solving problems rather than creating the process and assets for problem solving.



| Sheet Categories | Sheet Count |
|------------------------|-------------|
| Summary of Focus Areas | 2 |
| Business Demand | 15 |
| Execution | 51 |
| Supply | 43 |
| Operations | 21 |
| Governance | 69 |
| Total | 201 |

Blueprint Manifest

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|------|--|------------------------|-----------------------|--|--|
| 0.00 | Blueprint Cover Sheet | Introduction | Cover Sheet | Title page for entire Blueprint | Universal IT |
| 0.01 | Blueprint Table of Contents | Introduction | Table of Contents | | Universal IT |
| 1.00 | Summary of Focus Areas | Summary Areas of Focus | Cover Sheet | Title page for Summary of Focus Areas. It is a section header that lists the sheets printed in that section | Universal IT |
| 1.03 | NGDC Reference Architecture Scope | Summary Areas of Focus | Architecture | This sheet tells the story of how business demand and IT supply for chosen business functions are explicitly linked through the relationship between business architecture and infrastructure platform architecture | Universal IT |
| 1.04 | Summary Recommendations | Summary Areas of Focus | Recommendations | Provides an executive summary of all recommendations made throughout the Blueprint | "Business Executives, IT Senior Staff" |
| 2.00 | Business Demand Outputs | Demand | Cover Sheet | Title page for Business Demand | Universal IT |
| 2.01 | Business Priorities & KPIs | Demand | Business Alignment | Shows how BVC key performance indicators (KPIs) map to business drivers in more detail by BF. The KPIs guide recommendations | "Business Executives, IT Senior Staff, Business analysts" |
| 2.02 | Selected Business Process Workload | Demand | Demand Profile | Purpose is to show how the selected workload fits into the business process. Focus is on the <i>selected</i> BFs for the workload being analyzed. Illustrates the linked business drivers and characteristics that are brought into focus as a result of choosing these BF. | Application Owners |
| 2.03 | Workload Quality Profile | Demand | Demand Profile | Purpose is to characterize the quality of experience (QoE) for the workload using qualities, showing how they are based on the quality profile (QP) for each business activity (BA) | Business Analysts" Application Owners , Architects |
| 2.04 | Workload Functional Patterns | Demand | Demand Profile | Purpose is to show what functional patterns pertain to the workload being analyzed | application architects |
| 2.05 | Workload Volume | Demand | Demand Profile | Illustrates how workload volume changes over time (24-hour period) | Application architects, Owners |
| 2.06 | Business & IT Fulfillment Landscape | Demand | Business Alignment | Executive overview of Demand section showing linkages between business functions and activities with a variety of concerns that ultimately affect an organizations infrastructure. This picture shows the linkage between business functions and key problems in the functional workload | "Business Executives, IT Senior Staff Business Analysts" |
| 2.07 | Business Function Inventory | Demand | Application Portfolio | A summary of the chosen business functions and their high-level characteristics, including business capabilities, known challenges, and demand characteristics. Objective is to show the business side only, without reference to IT concepts | "Business Executives, IT Senior Staff, Application Owners" |
| 2.08 | Business Dedicated Apps & Top Problems | Demand | Application Portfolio | Shows how BFs are mapped into the IT supply chain. (ITSC) via applications and summarizes the top problems with the ITSC from the perspective of each BF. This links the demand to the infrastructure at a very high level. | "Business Executives, IT Senior Staff" |
| 2.12 | Selected Application SOA Common Services Consumption | Demand | Application Portfolio | Illustrates how a selected business process relates to BA. Note that business process = workload (e.g. transaction reconciliation) | "Business Executives, |
| 2.13 | SOA Services Manifest | Demand | Application Portfolio | Provides a compendium of all service oriented architecture (SOA) services consumed and offered across all applications | "IT Senior Staff, Business Analysts" Application Owners. Architects |
| 2.14 | Functional Pattern Common Service Linkage | Demand | Application Portfolio | Illustrates how a functional pattern (FP) relates to BAs and common services. Multiple instances of this sheet may be needed - one for each FP. | "Architects, Application owners" |
| 2.15 | BVC Showing BF by BVC Legs | Demand | Business Alignment | Shows the business functions (BF) chosen in the context of the classic Michael Porter defined business value chain (BVC) Legs | "Business Executives, IT Senior Staff" |
| 2.16 | Information - Security Pattern | Demand | Demand Profile | Identifies roles and security patterns, and the various access rights to consider | Architects, engineering |
| 2.17 | Information - Storage Pattern | Demand | Demand Profile | Identifies storage patterns in terms of read and writes activity, and other more detailed qualities that affect performance | Architects, engineering |
| 2.18 | Information - Network Pattern | Demand | Demand Profile | Identifies network patterns, including dispersion, bandwidth allocation policies, security and segmentation | Architects, engineering |
| 3.00 | Execution Outputs | Execution Management | Cover Sheet | Title page for Execution | Universal IT |

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|-------|--|----------------------|----------------------------|--|--|
| 3.01 | Demand Management Strategy | Execution Management | Demand Mgmt Strategy (SOA) | Provides a contextual overview of processes involved in creating a demand management strategy | "IT executives, Architects, Operations |
| 3.02 | Workload Priority | Execution Management | Demand Mgmt Strategy (SOA) | Identifies the relative priority of the chosen workloads. This is done in the context of a daily business cycle and the BAs that this workload touches | Application owners, architects, operations |
| 3.03 | Deployment Pattern for SOA | Execution Management | Demand Mgmt Strategy (SOA) | Depicts a logical deployment architecture of server types which the workload runs on. Based on 15 deployment types that can be composed for more complex environments | Architects, engineers |
| 3.5 | Business Activity Storage Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how BA are mapped to storage ensembles which determine applicable storage policies | "IT Senior Staff, Architects Engineers, Operations |
| 3.06 | Supply Driven Demand Management | Execution Management | Demand Mgmt Strategy (SOA) | Provides a contextual overview of demand management using a bottom-up approach (forensics) Scenario as opposed to a top-down requirements scenario | " Architects, Engineers, Operations |
| 3.07 | Forensic Heat Map Imported | Execution Management | Demand Mgmt Strategy (SOA) | Shows the Imported Heat Maps for the systems that were forensically analyzed. This may not relate to a particular application | Architects Engineers, Operations |
| 3.08 | Functional Pattern Deployed | Execution Management | Demand Mgmt Strategy (SOA) | Illustrates how the FP is deployed. Shows how the components of a FP fit into a systematic deployment scheme | Application Owners, Architects, Engineers |
| 3.09 | Application Forensic Heat Map | Execution Management | Demand Mgmt Strategy (SOA) | Application heat maps shown in a deployment context where consumption on key metrics per server type is shown with the functionality deployed on each server. This provides a summary view of the demand consumption characteristics exhibited by the functionality on that server | Architects Engineers, Operations |
| 3.10. | Forensic Heat Map Synthesis | Execution Management | Demand Mgmt Strategy (SOA) | Shows a rollup and analysis of the heat maps by server type (e.g. DB server) | Architects Engineers, Operations |
| 3.11 | Supply-Driven Storage Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how storage ensembles can be derived using supply driven rationalization of storage policies | Architects Engineers, Operations |
| 3.12 | Workload Allocation Policy Overview | Execution Management | Execution Mgmt Strategy | Shows an overview of different workload allocation policies. Overview of all Process Execution Destination (PED) types, their capabilities, and the problem domains they address. This diagram makes it is easier to perform side by side comparisons" in order to effectively choose an approach. The result is to pick one of the following sheets (3.13, 3.14, 3.15, 3.16, 3.17) | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.13 | Static Workload Allocation Policy | Execution Management | Execution Mgmt Strategy | One of several choices for allocating workload. Picture shows an approach assuming no dynamic load balancing of resources | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.14 | Virtual Workload Allocation Policy | Execution Management | Execution Mgmt Strategy | Depiction of the problems domains addressed by the use of the capabilities provided by the Virtual PED | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.15 | Temporal Workload Allocation Policy | Execution Management | Execution Mgmt Strategy | Depiction of the problems domains addressed by the use of the capabilities provided by the Temporal PED | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.16 | Dynamic Workload Allocation Policy | Execution Management | Execution Mgmt Strategy | Depiction of the problems domains addressed by the use of the capabilities provided by the Dynamic PED | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.18 | Demand Driven Execution Management | Execution Management | Execution Mgmt Strategy | Provides an overview introduction to execution management. It shows the scope of dynamic infrastructure management capabilities that must be adopted to achieve a real-time infrastructure (RTI). It is expected that the organization would adopt these in phases using a top-down process | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.19 | Server Ensemble Workload Profile Mapping | Execution Management | Supply Mgmt Strategy (SOI) | Shows how QPs lead to the selection of server ensembles. This highlights the chosen ensemble in terms of the major aspects that determine its choice and its typical processing requirements. Aspects may include the typical pattern affinity, typical application usages, QoE expectations, consumer (patterns) processing requirements, and highlights of its capabilities | Architects Engineers, Operations |
| 3.20. | Supply Driven Execution Management | Execution Management | Execution Mgmt Strategy | Provides an overview introduction to execution management. It shows the scope of dynamic infrastructure management capabilities that must be adopted to achieve a RTI. It is expected that the organization would adopt these in phases using a bottom-up process (This sheet is mutual exclusive with sheet 3.18, only one approach will be taken per project) | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.21 | Supply Driven Server Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how IT server types can be rationalized into fewer canonical builds via the use of server ensembles | Architects Engineers, Operations |

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|------|---|----------------------|----------------------------|--|---|
| 3.22 | Server Ensemble Detail | Execution Management | Supply Mgmt Strategy (SOI) | Shows the technical capabilities (TC) within a server ensemble. This highlights the key TCs that the chosen ensembles must have. It also shows nesting of the base ensembles that the chosen ensemble uses | Architects Engineers, Operations |
| 3.23 | Monitoring Capability Strategy | Execution Management | Execution Mgmt Strategy | Shows the monitoring stack with applicable elements highlighted | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.24 | Execution Management Services Stack | Execution Management | Execution Mgmt Strategy | Shows the runtime services by <i>enterprise stack layer</i> down to the <i>execution management layer</i> . There are many runtime services required to make an ensemble run effectively. This sheet is a subset of the entire <i>runtime services framework stack</i> | Architects Engineers, Operations, Application Owners |
| 3.25 | PEM Service Portfolio Mapping | Execution Management | Execution Mgmt Strategy | Shows a summary of capabilities and value of the TC in the <i>runtime services framework stack</i> | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.26 | Resource Utilization Forecast | Execution Management | Demand Mgmt Strategy (SOA) | Shows resource consumption per unit of work based on the deployment topology used by the application | Application Owners, Architects, Engineers |
| 3.27 | Predicted Resource Heat Map | Execution Management | Demand Mgmt Strategy (SOA) | Shows the QoE and resource gaps based on the ensembles selected and previously gathered forensic data about the application | Application Owners, Architects, Engineers |
| 3.28 | Supply Management Strategy | Execution Management | Supply Mgmt Strategy (SOI) | Provides contextual overview of the supply management strategy steps | Architects Engineers, Operations |
| 3.29 | Server Ensemble Family | Execution Management | Supply Mgmt Strategy (SOI) | Introduces the repertoire of server <i>ensembles</i> . This provides an overview of the server ensemble family, showing the representative capabilities that each ensemble would employ. It also show how base ensembles are used to build more complex ones. | Architects Engineers, Operations |
| 3.30 | Business Activity Server Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how BAs are allocated to server ensembles. Summarizes the linkage between business demand characteristics and IT supply | "IT Senior Staff, Architects Engineers, Operations |
| 3.31 | Business Activity Security Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how BAs are mapped to security ensembles, which determine applicable security policies | "IT Senior Staff, Architects Engineers, Operations |
| 3.32 | Supply Driven Security Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how security concerns are mapped to security ensembles which determine applicable security policies | Architects Engineers, Operations |
| 3.33 | Security Ensemble Detail | Execution Management | Supply Mgmt Strategy (SOI) | Shows the TC within a security ensemble | Architects Engineers, Operations |
| 3.34 | Business Activity Network Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how BA are mapped to network ensembles which determine applicable network policies | "IT Senior Staff, Architects Engineers, Operations |
| 3.35 | Supply Driven Network Ensemble Map | Execution Management | Supply Mgmt Strategy (SOI) | Shows how network resources are mapped to network ensembles which determine applicable network policies | Architects Engineers, Operations |
| 3.36 | Network Ensemble Detail | Execution Management | Supply Mgmt Strategy (SOI) | Shows the TCs within a network ensemble | Architects Engineers, Operations |
| 3.37 | Data Usage Workload Qualities | Execution Management | Supply Mgmt Strategy (SOI) | Summary of the typical workload qualities exhibited by various file types that would be used in the organization | Architects, Engineering |
| 3.38 | Data Management Qualities | Execution Management | Supply Mgmt Strategy (SOI) | Summary of the typical data management policies that would be used to manage the data workload types that would be used in the organization | Architects , Engineering |
| 3.39 | Storage Ensemble Detail | Execution Management | Supply Mgmt Strategy (SOI) | Shows the TC within a storage ensemble | Architects Engineers, Operations |
| 3.40 | Database Server Detail | Execution Management | Supply Mgmt Strategy (SOI) | Shows the TC for a database Server | Architects Engineers, Operations |
| 3.41 | Resource Pool Sizing Analysis | Execution Management | Execution Mgmt Strategy | Shows analysis used to dimension the size of the resource pool | Architects Engineers, Operations, Application Owners |
| 3.43 | Cloud Allocation Policy | Execution Management | Execution Mgmt Strategy | Depiction of the problems domains addressed by the use of the capabilities provided by the Cloud PED | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 3.44 | Cloud Decision Support Summary | Execution Management | Execution Mgmt Strategy | Shows a summary of the answers to the 19 questions about demand characteristics that will indicate best fit for a cloud model. Shows recommended cloud fit for an application | Architects Engineers, Operations, Application Owners |
| 3.45 | PED/ PEM Capability Resource Mapping | Execution Management | Execution Mgmt Strategy | Shows the relationship between the PED, and the chosen ensemble's capabilities, the business demand requirements that drove the ensemble choice, and the infrastructure processing requirements | Architects , Engineering, Operations |

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|------|---|----------------------|----------------------------|---|---|
| 3.46 | Application Deployment Topology | Execution Management | Demand Mgmt Strategy (SOA) | Depicts the topology of an application in terms of the physical assets included in the deployment (servers, network switches, etc.) | Application Owners, Architects, Engineers |
| 3.47 | Data Flow Map | Execution Management | Demand Mgmt Strategy (SOA) | Conveys information on how the depicted application collects and sends data to collaborating applications | Application Owners, Architects |
| 3.48 | Logical Partitioning & Allocation Architecture | Execution Management | Demand Mgmt Strategy (SOA) | Depicts a deployment's physical assets according to architectural layers such as access, mediation, service and SOA layers | Application Owners, Architects, Engineers |
| 3.49 | Logical Application Dependency | Execution Management | Demand Mgmt Strategy (SOA) | Shows the relationship the application in focus has with other applications in terms of the legs of the Porter BVC. This sheet can be used to visualize the criticality of related applications for discussions relating to business continuity planning | Application Owners, Architects, Engineers |
| 3.50 | Physical Application Dependency | Execution Management | Demand Mgmt Strategy (SOA) | Shows the relative "network" distance in terms of hops between servers of an application, and its collaborators | Application Owners, Architects, Engineers |
| 3.51 | Shared Resource Consumption by Host Resource Usage Sharing by Host | Execution Management | Demand Mgmt Strategy (SOA) | A holistic view of resource consumption on a shared physical server. Depicts the consumption by applications sharing that server within virtual machines. Resources shown include network, compute, memory and storage. | Architects Engineers, Operations |
| 3.52 | Shared Resource Consumption by Host Type Resource Usage Sharing By Host Type | Execution Management | Demand Mgmt Strategy (SOA) | A holistic view of resource consumption across a class of servers that are shared (e.g. a set of application servers). Depicts consumption by applications sharing that server within virtual machines. Resources shown include network, compute, memory and storage. | Architects Engineers, Operations |
| 3.53 | Logical Platform Blueprint (Hardware System View) | Execution Management | Supply Mgmt Strategy (SOI) | A view of capabilities with an emphasis on the infrastructure view by leading with facilities and hardware capabilities and then layering in infrastructure management capabilities. This can be contrasted with 4.18 (Technical Capability Manifest) which also shows capabilities but the leads with software architectural layers which are then followed by the infrastructure management capability layers. This sheet (3.53) appeals to a more traditional siloed infrastructure view of the logical platform whereby facilities, compute, storage and network are typically organizationally aligned | Architects Engineers, Operations, Application Owners |
| 3.54 | Application Suite Summary Forensic Data | Execution Management | Supply Mgmt Strategy (SOI) | Shows resource consumption for a chosen suite of applications (resource metrics for compute, memory, storage and network) are included in a bar graph | Senior IT Executives, Architects, Application Owners |
| 4.00 | Supply Outputs | Supply | Cover Sheet | Title page for Supply | Universal IT |
| 4.01 | Problem Remediation Overview | Supply | Problem Remediation | Illustrates the relationship between symptoms, problems, remediations and capabilities | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 4.02 | Symptom Summary | Supply | Problem Remediation | Presents a list of symptoms and the known problem (KP) that they were associated with | "IT Senior Staff, Architects Engineers, Operations, Application Owners |
| 4.03 | Forensic Heat Map to Symptoms | Supply | Problem Remediation | Identifies the recurring symptoms found in the Forensic Heat Map Synthesis tables | Architects Engineers, Operations, Application Owners |
| 4.04 | Deployment Pattern - Known Problems | Supply | Problem Remediation | A depiction of the chosen typical DP. This highlights the typical arrangement of the deployed server types. The key value of this diagram is showing the typical problems that occur in traditional deployments | Architects Engineers, Operations, Application Owners |
| 4.05 | Deployment Pattern - Suggested remediations | Supply | Problem Remediation | Introduces the specific remediation tactics for the KPs typically found in the selected DP. These remediation tactics were selected by the user | Architects Engineers, Operations, Application Owners |
| 4.06 | Functional Pattern Known Problems | Supply | Problem Remediation | A depiction of the chosen FP in a typical DP. This highlights the typical location of the functional components onto the deployed server types. The key value of this diagram is showing the typical problems that occur in traditional deployments. | Architects Engineers, Operations, Application Owners |
| 4.07 | Functional Pattern: Suggested Remediations | Supply | Problem Remediation | Introduces the specific remediation tactics for the KPs typically found in the selected FP. These remediation tactics were selected by the user | Architects Engineers, Operations, Application Owners |
| 4.08 | Demand Driven PED Introduction | Supply | Resource Profile | Presents an overview of how the logical content of a PED is mapped onto fit-for-purpose resources | Senior IT Staff, Architects Engineers, Operations, Application Owners |
| 4.09 | Supply Driven PED Introduction | Supply | Resource Profile | Presents an overview of how the supply-driven content of a PED is mapped onto fit-for-purpose resources (this sheet is mutually exclusive with 4.8 as it attacks the problem from a different approach) | Senior IT Staff, Architects Engineers, Operations, Application Owners |
| 4.11 | Automated Application Deployment and Activation | Supply | Resource Profile | Shows how a grid / transaction broker can be used to deploy application environments faster than using classical provisioning methods | Application Architect, Engineering , Operations |

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|-------|---|-----------|---------------------|---|---|
| 4.12 | Dynamic Service Provisioning | Supply | Resource Profile | Shows how a grid / transaction broker can ready execution environments faster than using classical provisioning methods. | Application Architect, Engineering , Operations |
| 4.13 | Runtime Workload Orchestration | Supply | Resource Profile | Shows how a grid / transaction broker can rebalance workload dynamically as demand changes | Application Architect, Engineering , Operations |
| 4.14 | Automatic Service Pool Provisioning | Supply | Resource Profile | Shows hoe a grid / transaction broker can add additional resources to the resource pool if workload orchestration cannot keep up to demand due to inadequate supply | Application Architect, Engineering , Operations |
| 4.15 | Storage Tiers | Supply | Resource Profile | Shows the full policy applied to each storage tier | Engineer |
| 4.16 | Demand Driven PED Sizing Analysis | Supply | Resource Profile | Shows the actual PED supply by workload and the execution level agreement (ELA) that is being committed | Engineer, Architect |
| 4.17 | Supply Driven PED Sizing Analysis | Supply | Resource Profile | Shows the actual PED supply by resource consolidation and the ELA that is being committed (his sheet is mutual exclusive with the 4.16) | Engineer, Architect, Operations |
| 4.18 | Technology Capability Manifest | Supply | Resource Profile | Presents all the TC that are required: including PED and runtime services capabilities | Architects, Engineering |
| 4.19 | PED Bill of Materials | Supply | Resource Profile | Presents only the <i>new</i> capabilities that must be acquired as part of the solution | Architects, Engineer |
| 4.21 | Info Pattern - Security KP | Supply | Problem Remediation | Illustrates the security-related KP | Architects Engineers, Operations, Application Owners |
| 4.22 | Info Pattern - Network KP | Supply | Problem Remediation | Illustrates the network KP | Architects Engineers, Operations, Application Owners |
| 4.23 | Info Pattern - Storage KP | Supply | Problem Remediation | Illustrates the storage KP | Architects Engineers, Operations, Application Owners |
| 4.24 | Technical Capability KP | Supply | Problem Remediation | Associates symptoms to technical capabilities | Architects Engineers, Operations, Application Owners |
| 4.25 | Process Capability KP | Supply | Problem Remediation | Associates symptoms to process capabilities | Architects Engineers, Operations, Application Owners |
| 4.26 | Information - Security Pattern Suggested Remediations | Supply | Problem Remediation | Introduces the remediations for the security pattern KPs | Architects Engineers, Operations, Application Owners |
| 4.27 | Information Network Pattern Suggested Remediations | Supply | Problem Remediation | Introduces the remediations for the network pattern KPs | Architects Engineers, Operations, Application Owners |
| 4.28 | Information Storage Pattern Suggested Remediations | Supply | Problem Remediation | Introduces the remediations for the storage pattern KPs | Architects Engineers, Operations, Application Owners |
| 4.29 | Summary Technical Capability Suggested Remediations | Supply | Problem Remediation | Introduces remediations for TC related KP | " Architects Engineers, Operations, Application Owners |
| 4.30 | Process Capability Suggested Remediations | Supply | Problem Remediation | Introduces remediations for process capabilities (PC) and competency capabilities (CC) related KPs | Architects Engineers, Operations, Application Owners |
| 4.31 | Thin Provisioning Rules | Supply | Resource Profile | Shows the details of the thin provisioning policies to be applied | Engineer |
| 4.32 | Resource Inventory By Application | Supply | Resource Profile | Shows which resources are used by an application | Engineer, Architect, Operations, Application Owner |
| 4.33 | Resource Inventory Usage Schedule by Resource Type | Supply | Resource Profile | Shows how all resource types are used over time (across all applications) so that periods of inactivity can be identified | Engineer, Architect, Operations, Application Owner |
| 4.34 | Resources Reuse Summary | Supply | Resource Profile | Shows which resources are reused due to resource optimization by time or by priority | Engineer, Architect, Operations, Application Owner |
| 4.35 | PED Service Continuity | Supply | Facilities Impact | Shows service continuity considerations relative to other workloads | "Engineer, Operations |
| 4.20. | Footprint Consumption (Rack View) PED Profile | Supply | Facilities Impact | Shows physical footprint, power and cooling of PED | "Engineer, Operations |
| 4.36 | Footprint Consumption Cross PED Summary | Supply | Facilities Impact | Shows footprint consumption (floor view) across PEDs | "Engineer, Operations |
| 4.37 | Power Consumption Cross PED Summary | Supply | Facilities Impact | Shows power consumption (floor view) across PEDs | "Engineer, Operations |
| 4.38 | Cooling Consumption Cross PED Summary | Supply | Facilities Impact | Shows cooling consumption (floor view) across PEDs | "Engineer, Operations |
| 4.39 | PED Facilities Cost Analysis | Supply | Facilities Impact | Shows the financial aspect of the PED | "Engineer, Operations |
| 4.40 | Next Gen Data Center Financial Summary | Supply | Facilities Impact | Shows internal vs. external cost tradeoffs | "Engineer, Operations |
| 4.41 | Application Optimization Storyboard | Supply | Problem Remediation | Overview of a three-phased approach to remediating typical problems in a traditional rigid infrastructure deployment of an e-Commerce application | Architects, Senior IT, Application Owners, Engineering , Operations |
| 4.42 | Virtualization Optimization Storyboard | Supply | Problem Remediation | Overview of a three-phased approach to remediating typical problems in a traditional virtual server farm that does not have real-time policy-based allocation | Architects, Senior IT, Application Owners, Engineering , Operations |

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|------|--|------------|------------------------|--|--|
| 4.43 | Dev/Test Optimization Storyboard | Supply | Problem Remediation | Overview of a three-phased approach to remediating typical problems in a traditional dev / test environment that is under utilized | Architects, Senior IT, Application Owners, Engineering, Operations |
| 4.44 | Infrastructure Rack Depiction | Supply | Resource Profile | A logical view of a potential physical rack layout of physical components that provide those infrastructure capabilities (such as compute, memory, storage, network) | Architects, Senior IT, Application Owners, Engineering, Operations |
| 5.00 | Operations Outputs | Operations | Cover Sheet | Title page for Operations | Universal IT |
| 5.01 | Technical Capabilities by IT Function | Operations | Capability Inventory | Shows TCs using the lens of IT Functions | Senior IT Staff |
| 5.02 | Technical Capabilities by IT Process Area | Operations | Capability Inventory | Shows TCs using the lens of IT Process Areas | Senior IT Staff |
| 5.03 | Capability Summary Scorecard by IT Function | Operations | Capability Inventory | Scorecard of overall capability maturity by IT Function | Senior IT Staff |
| 5.05 | IT Organization by IT Function | Operations | Operational Model | Shows how the IT organizational structure is mapped into the IT functions of the operational model | Senior IT Staff |
| 5.06 | IT Organization by IT Process | Operations | Operational Model | Shows how the IT organizational structure is mapped into the IT Process Areas of the operational model | Senior IT Staff |
| 5.07 | Operational Policy TC Detail | Operations | Operational Model | Shows the operational policies that should be added to the run book for each new TC in this solution | Operations Staff |
| 5.08 | Operational Policy PC Detail | Operations | Operational Model | Shows the PCs that are being introduced for this solution | Operations Staff |
| 5.09 | Resource Maintenance Schedule | Operations | Operational Model | Shows the windows when resources can be taken offline for maintenance | Operations Staff |
| 5.10 | Process Assessment Detail Report | Operations | Capability Inventory | Shows the results of assessing existing PCs | Senior IT Staff |
| 5.11 | Technical Assessment Detail Report | Operations | Capability Inventory | Shows the results of assessing existing TCs | Senior IT Staff |
| 5.12 | Competency Assessment Detail Report | Operations | Capability Inventory | Shows the results of assessing existing CCs | Senior IT Staff |
| 5.13 | Process Capabilities by IT Process Area | Operations | Capability Inventory | Shows PCs using the lens of IT Process Areas | Senior IT Staff |
| 5.14 | Process Capabilities by IT Function | Operations | Capability Inventory | Shows PCs using the lens of IT Functions | Senior IT Staff |
| 5.15 | Process Capabilities by Utility Focus Area | Operations | Capability Inventory | Shows PCs using the lens of IT Utility Focus Areas | Senior IT Staff |
| 5.16 | Technical Capabilities by Utility Focus Area | Operations | Capability Inventory | Shows TCs using the lens of IT Utility Focus Areas | Senior IT Staff |
| 5.17 | Competency Capabilities by IT Function | Operations | Capability Inventory | Shows CCs using the lens of IT Functions | Senior IT Staff |
| 5.18 | Capability Summary Scorecard by IT Process Area | Operations | Capability Inventory | Scorecard of overall capability maturity by IT Process Area | Senior IT Staff |
| 5.19 | Capability Summary Scorecard by Utility Focus Area | Operations | Capability Inventory | Scorecard of overall capability maturity by Utility Focus Area | Senior IT Staff |
| 5.20 | Capability Transition Heatmap | Operations | Capability Improvement | Shows a heat map that highlights where the capabilities being added are in relation to the utility operations model. | Senior IT Staff |
| 5.21 | Focus Area Selection and Constraints | Operations | Capability Improvement | Shows which criteria were used to include / exclude capabilities for improvement | Senior IT Staff |
| 5.22 | Capability Improvement Program | Operations | Capability Improvement | Shows the order and timeline for capability improvement | Senior IT Staff |
| 6.00 | Governance Outputs | Governance | Cover Sheet | Title page for Governance | Universal IT |
| 6.01 | ATAM Evaluation by Technical Capability | Governance | IT Resource Mgmt | Logs evaluation for a particular capability / product so that the decisions for accepting / rejecting are logged | Architects, Engineering |
| 6.02 | IT Strategic Alignment | Governance | Strategic Alignment | Shows the steps and stakeholders involved to successfully create a sustainable IT alignment model | Senior IT Staff |

| Ref# | Sheet Type | Dimension | Topic | Description | Audience |
|------|---|------------|---------------------|---|--|
| 6.03 | IT Planning Objectives | Governance | Strategic Alignment | Shows radiograph of IT KPIs similar in layout to business KPIs. Also shows the IT improvement projects that are intended to close the gap on each arm of the radiograph | Senior IT Staff |
| 6.04 | IT Strategic Alignment Scorecard Detail | Governance | Strategic Alignment | Depicts the current alignment rating of IT to the business by IT function and process areas, focusing of alignment by capability and its priority | Senior IT Staff |
| 6.05 | IT Strategic Alignment Scorecard Summary | Governance | Strategic Alignment | A summarized view of 6.4 highlighting capabilities to focus on based upon IT KPIs and priorities | Senior IT Staff |
| 6.06 | IT Improvement Program by IT KPI | Governance | Strategic Alignment | A list of IT improvement programs that are aligned to specific IT KPIs, emphasizing progress by IT priority | Senior IT & Business Executives |
| 6.07 | IT Improvement Program by IT Function | Governance | Strategic Alignment | Improvement programs (see 6.6) organized by responsible IT function, highlighting accountability | Senior IT & Business Executives |
| 6.08 | Application Future State Portfolio | Governance | Strategic Alignment | Shows the <i>rolling</i> future state portfolio of applications with targeted lifecycle stage (usually 18-36 months in advance of current state) | Senior IT & Business Executives, Application Owners |
| 6.09 | Application Component Harvesting By Quarter | Governance | Strategic Alignment | A rolling snapshot of what components are being reused and contributed for reuse by <i>application</i> and <i>owner</i> , by <i>time</i> and <i>dependencies</i> | Senior IT Executives, Application Owners |
| 6.10 | Application Component Harvesting and Re-Use | Governance | Strategic Alignment | A list of reuse and contributions by application, owner and BF/BA | Senior IT Staff |
| 6.11 | Application Portfolio Transition | Governance | Strategic Alignment | Shows a rolling interim state of the application portfolio, marking progress in time increments comparing progress against current state, and movement to future state—usually by quarter | Senior IT & Business Executives, Application Owners |
| 6.12 | Application Current State Portfolio | Governance | Strategic Alignment | Shows the rolling current state portfolio of applications across BFs & BAs with assessment of their lifecycle stage | Senior IT & Business Executives, Application Owners |
| 6.13 | Application Status by Portfolio Process Stage | Governance | Strategic Alignment | Shows applications by lifecycle stage, focusing on one stage at a time as opposed to a timeline | Senior IT & Business Executives, Application Owners |
| 6.14 | IT Value Delivery | Governance | IT Value Delivery | How IT is measures value in terms of dollars spent while meeting business and IT defined KPIs | Senior IT & Business Executives |
| 6.15 | IT Value Model by Project | Governance | IT Value Delivery | Shows status of specific project value measures | Senior IT & Business Executives, Application Owners |
| 6.16 | Value Delivered Summary | Governance | IT Value Delivery | Summarizes where IT has delivered value and how it was measured | Senior IT & Business Executives |
| 6.17 | Utility Utilization Strategy | Governance | IT Value Delivery | Describes how IT plans to increase utilization in the IT utility, breaking the grip of siloed dedicated hardware | Senior IT & Business Executives |
| 6.18 | Utility Investment in Transformation | Governance | IT Value Delivery | What investment IT is making in transforming applications to the utility, this relates to cost across all capabilities | Senior IT & Business Executives |
| 6.19 | Utility Resource Re-Useable Capacity Plan | Governance | IT Value Delivery | Describes expected results for ensuring reusable of the utility based on measurable criteria | Senior IT & Business Executives |
| 6.20 | Utility Resource Re-use by Project | Governance | IT Value Delivery | Emphasizes utility reuse progress by project as a measure | Senior IT & Business Executives, Application Owners |
| 6.21 | Risk Management | Governance | Risk Management | A summary of risks in the environment based on various categories | Senior IT & Business Executives |
| 6.22 | IT Policy by IT Function | Governance | Risk Management | Definitions of IT policies by IT function used as a measure for compliance | Senior IT & Business Executives |
| 6.23 | IT Policy Compliance by Project | Governance | Risk Management | Summary of projects and their compliance status by various categories (e.g. security, reliability, legacy exposure) | Senior IT & Business Executives, Application Owners |
| 6.24 | Architecture Review Process | Governance | Risk Management | A guidance for types of architecture reviews to perform including participants, outputs, preparation | Senior IT & Business Executives |
| 6.25 | Architecture Council Strategic Priorities | Governance | Risk Management | Defined priorities that feed IT KPIs by category, date and progress, defining measures of success | Senior IT Executives, Architects |
| 6.26 | Application Architecture Review Status | Governance | Risk Management | Organized list of architecture review status by project, application, review type, and compliance | Senior IT Executives, Architects, Application Owners |
| 6.27 | Application Review Scorecard | Governance | Risk Management | The detailed review, working sheet used for the exercise: includes a questionnaire per review type. | Architects, Application Owners |
| 6.28 | Architecture Remediation Action Plan by Application | Governance | Risk Management | A specific set of actions that must be addressed to meet the architecture review recommendations | Senior IT Executives, Architects, Application Owners |

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| 6.29 | Operational Risk Reduction Strategic Priorities | Governance | Risk Management | A list of risk reduction initiatives and their priorities and its alignment to IT KPIs | Senior IT Executives, |
| 6.30 | Operational Risk Reduction by Capability | Governance | Risk Management | Highlights what capability risks and gaps must be fixed | Senior IT Executives, Architects |
| 6.31 | Operational Risk Reduction by Capability by Project | Governance | Risk Management | Details capability gaps/ risks that must be fixed by project | Senior IT Executives, Architects, Application Owners |
| 6.32 | IT Performance Management | Governance | IT Performance Mgmt | Summary of the current state of IT as it relates to maturing its organization and capabilities | Senior IT Executives, |
| 6.33 | Capability Assessment by IT Function | Governance | IT Performance Mgmt | Maturity assessment of capabilities by IT functions, highlighting accountability. | Senior IT Executives, |
| 6.34 | Capability Approval Decision Log | Governance | IT Performance Mgmt | Summarizes the process of deciding upon what capabilities to introduce based on risk analysis | Application Architect, application Owners, Engineering, Operations |
| 6.35 | Capability Usage and Approval by IT Project | Governance | IT Performance Mgmt | A log of capability approvals by IT project which assists in compliance tracking | Senior IT Executives, Architects, Application Owners |
| 6.36 | IT Function Capability Maturity Roadmap | Governance | IT Performance Mgmt | State of capability maturity and adoption highlighting anticipated progress | Senior IT Executives, Architects, Application Owners |
| 6.37 | Capability Maturity Improvement by Utility Focus Area | Governance | IT Performance Mgmt | Highlights capability improvement by focus area to assist in tracking categories that will need more effort. Related to risk | " Senior IT Executives, Architects |
| 6.38 | SLA by Business Value Chain Function | Governance | IT Performance Mgmt | Related to QoE profiles, business drivers and demand characteristics, defines typical performance and reliability expectations of a BF, establishing a baseline which can be altered per BA and application / workload | Senior IT Executives, Architects, Business Analysts, Application Owners |
| 6.39 | OLA by Application | Governance | IT Performance Mgmt | Defined agreement between operations and the application owners as to the expected resources available for the application on a daily cycle. Creates a base line for cost | Architects, Engineering, Application Owners, operations |
| 6.40 | ELA by PED | Governance | IT Performance Mgmt | Establishes how resources will be utilized per platform (PED). This needs to be defined if PED is dedicated or part of a utility, so the resource availability is clear | Engineering, Operations |
| 6.41 | IT Resource Management | Governance | IT Resource Mgmt | Overall scope and strategy of IT resource management, including steps and processes | Senior IT Executives, Architects, Operations |
| 6.42 | "Architecture Principles, Policies, & IT Standards" | Governance | IT Resource Mgmt | Lists defined IT principles and their relationships to IT KPIs, business KPIs and its impact on policies and standards | Senior IT Executives, Architects, |
| 6.43 | IT Principles Mapped to Applications | Governance | IT Resource Mgmt | Lists what IT principles have been embraced by applications. Not all principles apply, but this serves as a measuring stick for architecture reviews | Senior IT Executives, Architects, Business Analysts, Application Owners |
| 6.44 | IT Standards Rationalization Process Storyboard | Governance | IT Resource Mgmt | Depicts how the IT standards rationalization process works, includes steps, inputs and outputs, actors | Senior IT Executives, Architects, Engineering, Operations |
| 6.45 | IT Standards Rationalization | Governance | IT Resource Mgmt | A series of tables that show products and their defined lifecycle stage | Architects, Engineering |
| 6.46 | Product Lifecycle Rationalization Process Storyboard | Governance | IT Resource Mgmt | Shows steps to rationalize groups of capabilities into a form that drives down redundant proliferation of instances (e.g. too many versions of an operating system product) | Senior IT Executives, Architects, Engineering, Operations |
| 6.47 | Physical Ensemble Bill of Materials Product Lifecycle Rationalization | Governance | IT Resource Mgmt | Highlights the quality class of HW, (compute, network, storage, memory) that would be required to be placed into the PED to make the ensemble work | Architects, Engineering, Operations |
| 6.48 | Product Lifecycle Adoption Curve | Governance | IT Resource Mgmt | Calculated chart showing the progress of adoption and sunset by lifecycle stage of a particular product over time | Senior IT Executives, Architects, Engineering, Operations |
| 6.49 | Architecture Standards Usage by Project | Governance | IT Resource Mgmt | Indicates what defined standards are used per project, used for exception and compliance tracking | Senior IT Executives, Architects, Engineering, Operations, Application Owners |
| 6.50 | Corporate ATAM Standards | Governance | IT Resource Mgmt | Defined list of measures used to consistently evaluate a capability or architecture, utilized in all technical reviews | Senior IT Executives, Architects |
| 6.51 | Product Lifecycle Rationalization by Platform | Governance | IT Resource Mgmt | Comprehensive list of all instances of a product type (operating system), listed by time and lifecycle stage. Shows progress in adoption and sunseting | Architects, Engineering, Operations |
| 6.52 | Software Stack Rationalization | Governance | IT Resource Mgmt | Provides guidance on how the varied software revisions that proliferate an organization can be brought under control with the use of ensembles—PEDs in phases. This is phase 1, which emphasizes software stack rationalization | Architects, Engineering, operations |

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| 6.53 | Product Lifecycle Rationalization Process Storyboard | Governance | IT Resource Mgmt | Depicts the steps, actors and data required to effectively create this process | Architects, Engineering, operations |
| 6.54 | Platform (Ensemble) Configuration Detail Platform Configuration Rationalization Process | Governance | IT Resource Mgmt | A table of decisions made about all the capability choices made for an ensemble, and its predicted resource consumption of all infrastructure capabilities | Architects, Engineering, operations |
| 6.55 | Infrastructure Standardization | Governance | IT Resource Mgmt | Provides guidance on how the varied software revisions that proliferate an organization can be brought under control with the use of ensembles—PEDs in phases. This is phase two, which emphasizes infrastructure standardization into optimized footprints | Architects, Engineering, operations |
| 6.56 | Platform Configuration Decision Analysis Ensemble Configuration Decision Analysis | Governance | IT Resource Mgmt | Illustrates the configuration details required to properly setup any ensemble image so that it will have the appropriate resources upon activation. This is a step toward structuring the product | Architects, Engineering, operations |
| 6.57 | Deployment Optimization | Governance | IT Resource Mgmt | Provides guidance on how the varied software revisions that proliferate an organization can be brought under control with the use of ensembles—PEDs in phases. This is phase three, which emphasizes the reduction of unnecessary network hops | "Engineering , Operations |
| 6.58 | Cloud Sourcing Policy | Governance | IT Resource Mgmt | Defined constraints and criteria for an application or workload to engage in the cloud by cloud type | Senior IT Executives, Application Owners, Senior Architects |
| 6.59 | Outsourcing Policy by Operations Function | Governance | IT Resource Mgmt | Lists the defined policies that each operations function must meet if it were to be outsourced | Senior IT Executives |
| 6.69 | Business Value Chain and Application Overview | Governance | Strategic Alignment | Focuses on where all applications are aligned to a business value chain leg (e.g. sales) | Senior Business & IT Executives, Application Owners |
| 6.60 | Application Workload Map | Governance | Strategic Alignment | Shows how applications are related to defined workloads in the business (workloads can transcend applications, e.g. general ledger) | Senior IT Executives, Application Owners |
| 6.61 | Applications by Business Functions | Governance | Strategic Alignment | Lists what business functions are covered by what applications | Senior IT Executives, Application Owners |
| 6.62 | Applications by Business Activities | Governance | Strategic Alignment | Lists what business activities which are aggregated by business functions) are associated with what applications | Senior IT Executives, Application Owners |
| 6.63 | Portfolio Gap: Business Activities Unsupported by Applications | Governance | Strategic Alignment | Highlights what business activities lack applications and thus automation.. Guides investment discussion | Senior IT Executives, Application Owners |
| 6.64 | "Portfolio Overlap: Applications by Business Activity, Affinity and Lifecycle" | Governance | Strategic Alignment | Shows the degree of affinity of all applications to business activities, their relative lifecycle stage and the degree of overlapping functionality that this causes | Senior IT Executives, Application Owners |
| 6.65 | Portfolio Exposure: End-of-Life Applications | Governance | Strategic Alignment | Highlights the risk exposure due to end life applications | Senior IT Executives, Application Owners |
| 6.66 | Business Activities by Application | Governance | Strategic Alignment | Shows how applications cover business activities | Senior IT Executives, Application Owners |
| 6.67 | Portfolio Conflict: KPI Models | Governance | Strategic Alignment | Shows how KPI models across BFs cause conflicting requirements for applications that span BFs | Senior IT Executives, Application Owners |
| 6.68 | Portfolio Conflict: Quality Profiles | Governance | Strategic Alignment | Shows QP conflicts for BAs and their potential impact on applications that span those BAs | Senior IT Executives, Application Owners |