

BRIAN RATTANASITH

586 Trovita Court, Escondido, CA 92027 | (619) 417-0548 | rattanasithb@gmail.com

Education

B.A. in Computer Science Info Systems (CSIS) 2013 - Present
CSUSM Transfer (Starting 2017, Expected 2020 Finish)

High School Diploma 2013
Orange Glen High School

Experience

IT Internship JUL 2018 – PRESENT
Cidara Therapeutics San Diego, CA

- Managed and troubleshooted support tickets containing both software and hardware issues.
- Diagnosed, resolved, and communicated with C-level, regular, and other corporate users/contacts to solve intermittent obstacles
- Worked on various projects entailing license acquisitions and security encryption; all while simultaneously efficiently coordinating the time and schedules of a user
- Setup workstations for new users: entire computer configuration and physical wiring arrangement with hardware
- Participated in corporate events involving strategic meetings

Crew Member MAR 2016 – JULY 2017
Chipotle Mexican Grill Escondido, CA

- Challenged various assignments as requested from managers, customers, fellow crew members, as well as customers
- Effectively learned to manage different tasks under critical times

Skills

- Proficient in both hardware and software computer-related tasks (Troubleshooting, Excel, Word, etc.)
- Strong written and verbal communication skills
- Admirable team player/worker in any task
- Easily adaptable to new assignments, as well as being a fast learner
- Responds to any task with a sense of urgency

References

Joey Rewa
Orange Glen Mathematics Teacher
(760) 716-6888

Adam Hebel
Co-Worker
(760) 580-1045