

RAHUL JHA

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Seeking a position in Information Technology Industry to utilize skills and abilities which offer professional growth.

EXPERIENCE

10/2021 – PRESENT

SOFTWARE ENGINEER, MYMOBIFORCE

- MySQL, NoSQL query designing and pulling data through Elastic Search and PostgreSQL.
- Configuration of Dashboards and Reports using dimensions and matrices.
- Debugging of API through Postman API.
- Manual testing of Bugs and new feature are which are to be rolled out.
- Characterized and promoted process and product improvements.
- Defined process capability requirements for product needs.
- Improved test fixtures and methods to improve accuracy and verify
- Designed and implemented tests to improve product reliability.
- Influenced process and product improvements by offering customer-driven feedback.
- Identified and implemented optimal technical solutions within a network environment.
- Handled tickets with remote and on-site support based on the nature and complexity of issues.
- Reproduced and resolved customer issues through internal test environments.
- API development in dot net.

12/2020 – 10/2021

SALES COORDINATOR, HIGHLANDS INFOTECH PVT LTD

- Utilize company resources to develop a filing system that keeps all active sales files available digitally and in hard copy form.
- Take the lead on organizing the resources necessary to put together high quality sales presentations.
- Ensure the inventory of custom sales presentation materials such as brochures and presentation folders is always up to date.
- Act as the primary customer service contact for clients who have questions about their accounts or products.
- Worked with other departments within the company to bring additional help on creating sales presentations when needed.

08/2020 – 12/2020

BUSINESS DEVELOPMENT ASSOCIATE, URBAN COMPANY

- Contributed to business success by cultivating and maintaining strong industry and customer relationships to take advantage of opportunities as they presented themselves.
- Developed new strategies to capitalize on opportunities, meet company goals, and increase the company's growth.
- Determined strategies to address sales numbers and profitability. • Presented management with new strategies to increase sales of products, enlarge territory, and increase market share.

- Collaborated with advertising managers to design and implement plans for AC customers.

EDUCATION

AUGUST 2020

BACHELOR IN COMPUTER APPLICATIONS (BCA)

CHANDERPRABHU JAIN COLLEGE OF HIGHER STUDIES

MAY 2017

XII

SARDAR PATEL PUBLIC SR. SEC. SCHOOL

MAY 2014

X

ARWACHIN BHARTI BHAWAN SR. SEC. SCHOOL

SKILLS & TOOLS

- Postman API
- CouchBaseDB
- Visual Studio Code
- Eclipse IDE
- C/C++
- CSS
- Query Designer
- AWS (EC2 Instance, EC2 Elastic IP's, Snapshots)
- Elastic Search
- PostgreSQL
- AWS Cloud
- MySQL/NoSQL
- HTML
- Core Java
- Data Analysis
- AWS Identity and Access Management (IAM)

ACHIEVEMENTS

- Got Best performer of the month for creating dashboards and reports using Metrics and Dimensions and 24*7 support.