

Calling Into Systems Service Desk with Pin Pad Issues 888-444-4848

Presently two different models of pin pads are being supported by the System Service Desk.

When calling in pin pad issues to the Systems Service Desk, ensure that you choose the correct option for you store's pin pad model.

Not selecting the correct option below, will slow down the process of getting assistance.

Model MX925 (older Model)



Press option 9

All calls will be routed to the correct team supporting this model

Model M440 (newer model)



Press option 2

All calls will be routed to the Verifone team supporting this model