

# John Hassler

Software Developer and IT Professional

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## EXPERIENCE

### **Solutions Unlimited, Spartanburg, SC - Lead Technician & Service Manager**

March 2008 - May 2018

Prioritized client support requests and managed a team of technicians to deliver excellent customer service

Monitored client networks to ensure business continuity and data security

Participated in project planning and solo/team based project implementation including network and server upgrades

Contributed to documentation of over 30 client systems and the development of internal processes and procedures

### **Radioshack, Greenville, SC — Assistant Manager**

October 2007 - July 2010

Drove sales through excellent customer service

Assisted with the training of new team members and the re-merchandising of 3 stores in the Greenville, Greer, and Taylors

## EDUCATION

### **Carolina Code School, Greenville, SC — 12 Week Immersive Web Development Certification**

May 2018 - August 2018

Full stack web development with an emphasis on backend engineering using Python/Django, as well as frontend principles and the use of Javascript/React.

### **University of South Carolina, Upstate, Spartanburg, SC — B.S. in General Business Administration**

August 2003 - May 2006

Fundamentals of business including accounting, management, economics, and marketing.

## TECHNICAL SKILLS

Python/Django

JavaScript/React

HTML/CSS/SCSS

Bootstrap

Git/GitHub

MS Windows Desktop &  
Server OS

Networking, including Sophos  
UTM

Backup systems including  
StorageCraft, Veeam, Datto,  
Arcserve, Infracore, and  
Servosity

VMware/vSphere