

Nilpa K. Jhaveri

Product UI/UX Designer | Architect

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Education & Credentials

MIT CSAIL xPro Certificate

Human Computer Interaction
Computer Science & AI Lab
(CSAIL)
2020

UX intensive program

Lambda School
8-month full-time UX course
2019-2020

Architecture License

Colorado
2012-Present

Bachelor of Architecture

College of Architecture &
Environmental Design
Cal Poly, San Luis Obispo
1994-1999

CSU International Program
Architecture Study-Abroad
Florence, Italy
1997-1998 academic year

Experience

Product UI/UX Design Consultant - 2019-Present

- **HamiltonPay:** Designed mobile and desktop web app marketing and platform screens to guide B2C product demos for a payment app serving small businesses via a “smart contracts” approach. Served as part of the founding team. Pre-seed startup.
- **Iterant:** Strategized on a three-sided marketplace platform with the founding team to establish a B2B enterprise-scale circular economy marketplace incentivizing durable manufacturing and reuse in supply chains. Conducted user research, conceptualized critical workflows for pitch decks, and advised on MVP site, resulting in acceptance to Berkeley SkyDeck Batch 14.
- **Vox Pulmini:** Generated mockups for a native mobile app designed to gather crowd-sourced data sets to train machine-learning algorithms, to inform and enable a laughter-inducing home asthma management app for children. Pre-seed startup.
- **Key Conservation:** Vastly streamlined a tedious onboarding flow for a native mobile app enabling local conservation through a Citizen Science approach. Presented mockups and design guidelines for app redesign look & feel, with recommendations for phased roll-out of features as app membership scales. Lambda partnership (capstone).
- **SpeakOut:** Designed responsive web app for a Bahraini English language school serving low-income students. Prioritized restructuring of existing website and adding student registration flow to resolve attendance and payment shortfalls. Lambda partnership.

Sr. Project Architect / Project Manager, NELSON Worldwide - 2014-2019 (formerly WK design group)

- Led & designed building shell, core, and interiors projects for commercial spaces including start-ups, work environments, corporate lobbies. Role involved project management, production, client / consultant relations, and mentorship, from schematic design to final occupancy.
- Responsible for office-wide QA of all out-going submittals for jurisdiction approvals and engineer hand-off, focusing on buildability, legibility, completeness, graphic standards, and building code compliance.

Recognition

Exhibits

- American Institute of Architects
“Small Firms Great Projects”
• Sea Ranch Residence & Studio¹
• Noe Valley Residence¹

Project Mentions

- Diamond Heights Residence,¹
House Colors, book by Susan Hershman
- Glen Park Remodel,¹
Big Ideas for Small Spaces, book by Sunset Books
- Neonatal Intensive Care Unit, Kaiser San Diego,² “*Tiny Miracle Baby Finally Big Enough to Go Home*,” CBS News 8 San Diego

¹ with Veverka Architects

² with HGA Architects & Engineers

Experience (continued)

Architect / Medical Planner, HGA Architects & Engineers - 2008-2014

- Created planning, scoping, and feasibility reports for healthcare campus master plans, 20-year phased growth plans, and hospital proposals.
- Designed and collaborated on healthcare building projects including hospitals, medical offices, clinics, residential rehab facilities, and senior living multi-use city blocks.
- Managed office-wide staffing projections, and worked with other offices to balance corporate staffing needs.

Architectural Design Consultant - 2007-2008

Collaborated on laboratory, manufacturing, corporate office, and custom single-family home projects with multiple small design firms.

Project Designer, Veverka Architects - 2000-2007

- Advocated for end-users of single family homes, multi-unit condos, and small commercial spaces from schematic design through construction and move-in.
- Crafted custom spaces and technical / design details under apprenticeship to principal architect.

Designer, Anderson-Brule Architects - 1999-2000

- Participated in running end-user research, focus groups, and community workshops, analyzed findings and created visual representations.
- Surveyed and documented existing conditions, end-user space requirements, and stakeholder / end-user goals.
- Generated “pre-design” materials (site analyses, growth projections, adjacency and stacking diagrams) for larger community center and public library projects.

About Me

Serial half marathoner (will run for donuts). Healthcare system hacker, penetrating the bureaucracy. Lifelong learner with a passion for physical media: wood, glass, ceramics.