

Company Recruitment Team

October 7, 2020

FRAME.IO

22 CORTLANDT STREET, 31ST FLOOR

NEW YORK, NY 10007

Job Application for Technical Support Specialist

To whom it may concern,

About Me

QA Analyst and Technical Support Specialist. Flatiron School graduate with experience in Ruby on Rails, React, and Javascript web development.

Why Frame.io?

Frame.io is a leader in cloud video collaboration, and I believe I would enjoy working at a company that values collaboration and creates wonderful and useful tools for video creators. I also want to work at a tech company and a role that allows me to flex the web development skills that I acquired in Flatiron School, and I think Frame.io can be that company.

Why Me?

I have robust experience in troubleshooting, email, chat, and phone support with high customer satisfaction. I have also worked at cloud video and streaming companies in Vimeo and Livestream previously, and I believe my experience in those companies can be very applicable to this role.

Sincerely,

Jimmy Cheung