The cbcTools Package

Tools for Designing and Testing Choice-Based Conjoint Surveys in R



Sawtooth Software Conference

May 06, 2022



Designing a Choice-Based Conjoint Survey is Hard

Design Parameters

- What are my attributes and levels?
- Sample size (# respondents)
- Choice questions per respondent
- Alternative per choice question
- Labeled or unlabeled design?

Designing a Choice-Based Conjoint Survey is Hard

Design Parameters

- What are my attributes and levels?
- Sample size (# respondents)
- Choice questions per respondent
- Alternative per choice question
- Labeled or unlabeled design?

Design of Experiment

- Orthogonality
- Balance
- Overlap

Designing a Choice-Based Conjoint Survey is Hard

Design Parameters

- What are my attributes and levels?
- Sample size (# respondents)
- Choice questions per respondent
- Alternative per choice question
- Labeled or unlabeled design?

Design of Experiment

- Orthogonality
- Balance
- Overlap



User Experience

- Implausible combinations
- Respondent fatigue

A simple conjoint experiment about cars

Attribute	Levels		
Brand	GW, BMW, Ferrari		
Price	\$20k, \$40k, \$100k		

Design: 9 choice sets, 3 alternatives each

```
Attribute counts:

brand:
GM BMW Ferrari
10 11 6

price:

20k 40k 100k
9 9 9
```

```
Pairwise attribute counts:

brand & price:

20k 40k 100k

GM 3 0 7

BMW 4 5 2

Ferrari 2 4 0
```

A simple conjoint experiment about cars

Attribute	Levels		
Brand	GW, BMW, Ferrari		
Price	\$20k, \$40k, \$100k		

Design: 90 choice sets, 3 alternatives each

```
Attribute counts:

brand:
GM BMW Ferrari
92 80 98

price:
20k 40k 100k
91 84 95
```

```
Pairwise attribute counts:

brand & price:

20k 40k 100k
GM 31 31 30
BMW 25 25 30
Ferrari 35 28 35
```

D-efficient designs

Attempts to maximize information on "Main Effects"

```
Attribute counts:

brand:
GM BMW Ferrari
90 90 90

price:
20k 40k 100k
90 90 90
```

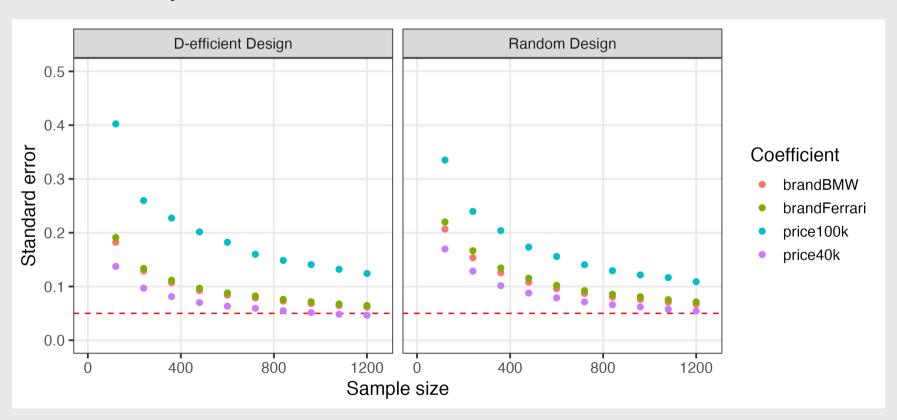
```
Pairwise attribute counts:

brand & price:

20k 40k 100k
GM 30 30 30
BMW 30 30 30
Ferrari 30 30 30
```

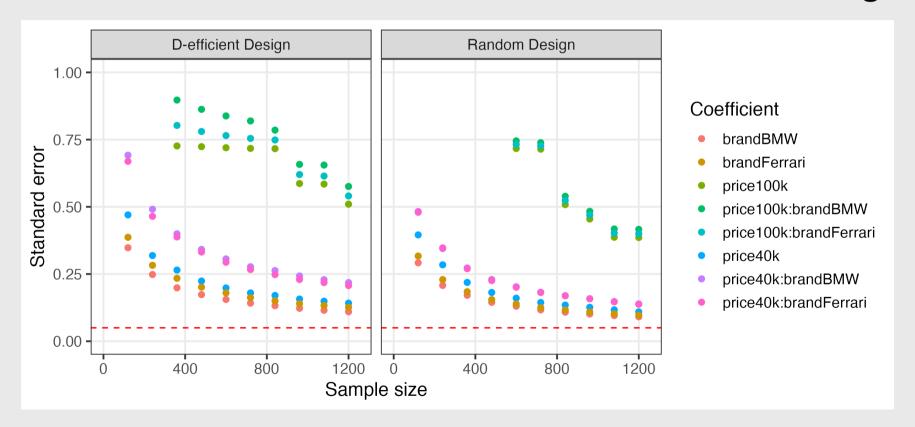
D-efficient designs

Attempts to maximize information on Main Effects



D-efficient designs

...but interaction effects are confounded in D-efficient designs



But what about other factors?

- What if I add one more choice question to each respondent?
- What if I increase the number of alternatives per choice question?
- What if I use a labeled design?
- What if there are interaction effects?

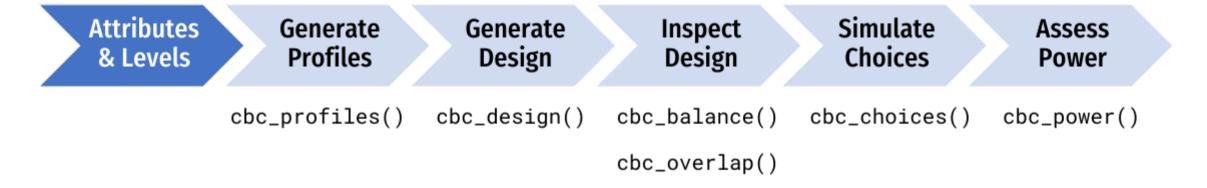
The cbcTools Package



Attributes Generate Generate Inspect Simulate Assess & Levels Profiles Design Design Choices Power

Attributes & Levels	Generate Profiles	Generate Design	Inspect Design	Simulate Choices	Assess Power
	<pre>cbc_profiles()</pre>	<pre>cbc_design()</pre>	cbc_balance()	cbc_choices()	<pre>cbc_power()</pre>
			<pre>cbc_overlap()</pre>		

library(cbcTools) cbc_ cbc_balance(design, atts = NULL) cbc_balance Attribu Assess This function prints out a summary of the counts of each level for {cbcTools} cbc_choices & Leve each attribute across all choice questions as well as the two-way Power counts across all pairs of attributes for a given design. {cbcTools} cbc_design Press F1 for additional help {cbcTools} cbc_overlap _power() cbc_power {cbcTools} chc profiles SchoTools?

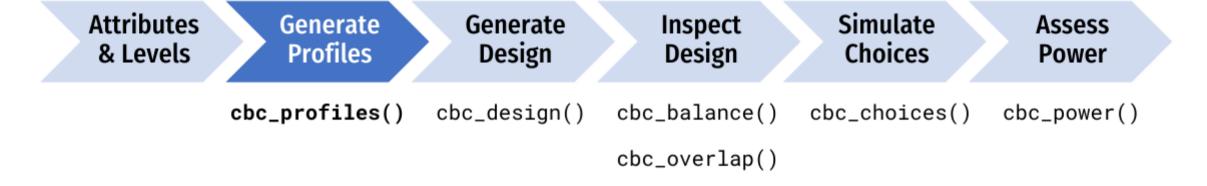


Define the attributes and levels

```
levels <- list(
  price = c(1.00, 1.50, 2.00, 2.50, 3.00, 3.50, 4.00), # $ per pound
  type = c("Fuji", "Gala", "Honeycrisp"),
  freshness = c("Excellent", "Average", "Poor")
)</pre>
```

levels

```
#> $price
#> [1] 1.0 1.5 2.0 2.5 3.0 3.5 4.0
#>
#> $type
#> [1] "Fuji" "Gala" "Honeycrisp"
#>
#> $freshness
#> [1] "Excellent" "Average" "Poor"
```



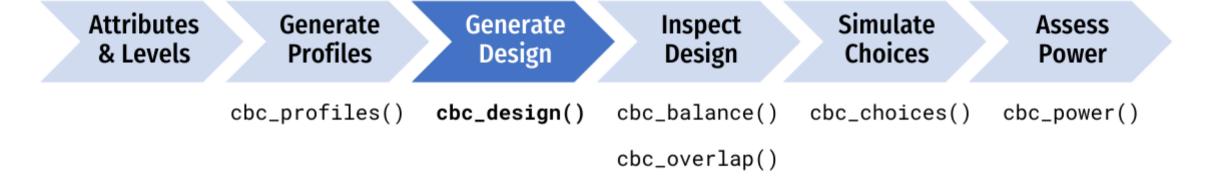
Generate all possible profiles

```
profiles <- cbc_profiles(levels)</pre>
```

```
head(profiles)
```

tail(profiles)

```
#>
              1.5 Honeycrisp
                               Poor
              2.0 Honeycrisp
                               Poor
#> 60
              2.5 Honeycrisp
                               Poor
              3.0 Honeycrisp
#> 61
                               Poor
#> 62
              3.5 Honeycrisp
                               Poor
               4.0 Honeycrisp
          63
#> 63
                               Poor
```



Generate a survey design

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6 # Number of questions per respondent
)</pre>
```

head(design)

```
respID qID altID obsID profileID price type freshness
#> 1
                                    2.0
                                             Gala
                                                   Average
                                             Fuji
                               49 4.0
                                                      Poor
                               16
                                   1.5 Honeycrisp Excellent
                                    2.0
                                             Gala
                                                   Average
                                        Fuji
                                    4.0
                                                      Poor
                                    4.0
                                             Gala
                                                      Poor
```

Include a "no choice" option

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  no_choice = TRUE
)</pre>
```

head(design)

Make a labeled design

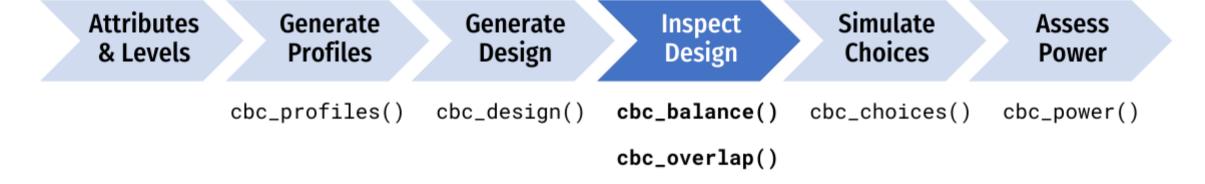
```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  label = "type"
)</pre>
```

head(design)

Make a D-efficient design (coming soon!)

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  d_eff = TRUE
)</pre>
```

- Check out the idefix package
- Import a design: Sawtooth → ➡ → ♠



Check design balance

cbc_balance(design)

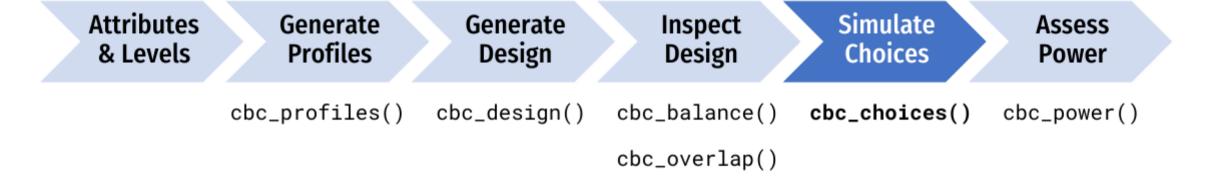
```
Attribute counts:
price:
      1 1.5 2 2.5 3 3.5 4
    825 797 743 743 767 779 746
type:
   Fuji
              Gala Honeycrisp
    1842
               1769
                          1789
freshness:
    Excellent
                Average
                             Poor
                   1775
         1813
                             1812
```

```
Pairwise attribute counts:
price & type:
      Fuji Gala Honeycrisp
       304
            252
                       269
      274
            251
                       272
       257 254
                       232
      240 254
                       249
           263
       249
                       255
                       272
      257
           250
       261 245
                       240
```

Check design overlap

cbc_overlap(design)

```
Counts of attribute overlap:
(# of questions with N unique levels)
price:
   31 630 1139
type:
   156 1248 396
freshness:
   175 1189 436
```



Simulate random choices

```
data <- cbc_choices(
  design = design,
  obsID = "obsID"
)</pre>
```

head(data)

Simulate choices according to a prior

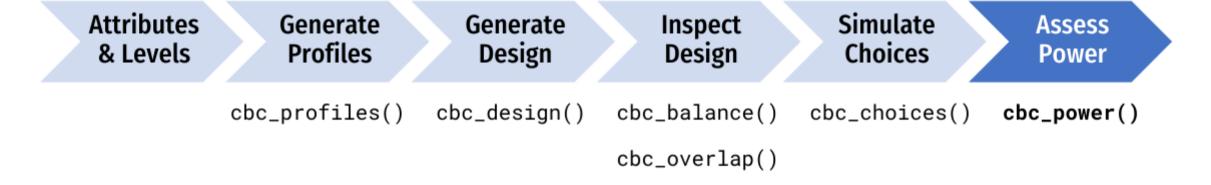
```
data <- cbc_choices(
  design = design,
  obsID = "obsID",
  priors = list(
    price = -0.1,
    type = c(0.1, 0.2),
    freshness = c(0.1, -0.2)
  )
)</pre>
```

Attribute	Level	Utility	
Price	Continuous	-0.1	
Туре	Fuji	0	
	Gala	0.1	
	Honeycrisp	0.2	
Freshness	Average	0	
	Excellent	0.1	
	Poor	-0.2	

Simulate choices according to a prior

```
data <- cbc_choices(
   design = design,
   obsID = "obsID",
   priors = list(
      price = -0.1,
      type = randN(
          mu = c(0.1, 0.2),
          sigma = c(0.5, 1)
      ),
      freshness = c(0.1, -0.2)
   )
)</pre>
```

Attribute	Level	Utility	
Price	Continuous -0.1		
Туре	Fuji	0	
	Gala	N(0.1, 0.5)	
	Honeycrisp	N(0.2, 1)	
Freshness	Average	0	
	Excellent	0.1	
	Poor	-0.2	



Conduct a power analysis

```
power <- cbc_power(
   nbreaks = 10,
   n_q = 3,
   data = data,
   pars = c("price", "type", "freshness"),
   outcome = "choice",
   obsID = "obsID"
)</pre>
```

head(power)

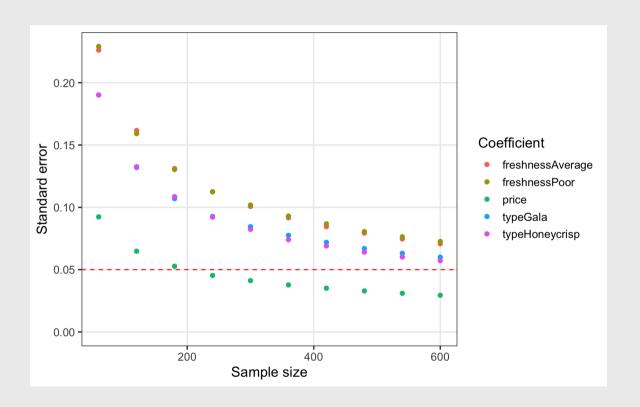
```
sampleSize
                             coef
#>
                                          est
                            price
                                   0.01039211
#> 1
             60
             60
                         typeGala
                                   0.31948570
#> 2
             60
                  typeHoneycrisp
                                   0.32384030
             60 freshnessAverage
                                   0.20887605
                   freshnessPoor 0.14539300
             60
                            price -0.09227504
            120
#> 6
```

```
tail(power)
```

```
#>
       sampleSize
                               coef
#> 45
                     freshnessPoor -0.1177395
              540
#> 46
              600
                              price -0.0822951
#> 47
              600
                          typeGala -0.0061322
#> 48
              600
                    typeHoneycrisp 0.1968087
              600 freshnessAverage 0.1768854
#> 49
                     freshnessPoor -0.1036473
#> 50
              600
```

Conduct a power analysis

plot(power)





Attributes & Levels	Generate Profiles	Generate Design	Inspect Design	Simulate Choices	Assess Power
	<pre>cbc_profiles()</pre>	<pre>cbc_design()</pre>	cbc_balance()	cbc_choices()	<pre>cbc_power()</pre>
			<pre>cbc_overlap()</pre>		

Thanks!

cbcTools documentation: https://jhelvy.github.io/cbcTools/

Slides: https://jhelvy.github.io/2022-sawtooth-conf

@johnhelveston @jhelvy @jhelvy ihelvy.com jph@gwu.edu #

Extra slides