The cbcTools Package

Tools for Designing and Testing Choice-Based Conjoint Surveys in R



Sawtooth Software Conference

May 06, 2022



Designing a Choice-Based Conjoint Survey is Hard

Design Parameters

- What are my attributes and levels?
- Sample size (# respondents)
- Choice questions per respondent
- Alternative per choice question
- Labeled or unlabeled design?

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Design of Experiment

- Orthogonality
- Balance
- Overlap

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User Experience

- Implausible combinations
- Respondent fatigue

A simple conjoint experiment about cars

| Attribute | Levels |
|-----------|----------------------|
| Brand | GM, BMW, Ferrari |
| Price | \$20k, \$40k, \$100k |

Design: 9 choice sets, 3 alternatives each

```
Attribute counts:

brand:
GM BMW Ferrari
10 11 6

price:

20k 40k 100k
9 9 9
```

```
Pairwise attribute counts:

brand & price:

20k 40k 100k

GM 3 0 7

BMW 4 5 2

Ferrari 2 4 0
```

A simple conjoint experiment about cars

| Attribute | Levels |
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| Brand | GM, BMW, Ferrari |
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Design: 90 choice sets, 3 alternatives each

```
Attribute counts:

brand:
GM BMW Ferrari
92 80 98

price:

20k 40k 100k
91 84 95
```

```
Pairwise attribute counts:

brand & price:

20k 40k 100k
GM 31 31 30
BMW 25 25 30
Ferrari 35 28 35
```

Bayesian D-efficient designs

Maximize information on "Main Effects" according to priors

| Attribute | Levels | Prior |
|------------------|----------------------|-----------|
| Brand | GM, BMW, Ferrari | 0, 1, 2 |
| Price | \$20k, \$40k, \$100k | 0, -1, -4 |

```
Attribute counts:

brand:
GM BMW Ferrari
93 90 86

price:

20k 40k 100k
97 93 78
```

```
Pairwise attribute counts:

brand & price:

20k 40k 100k

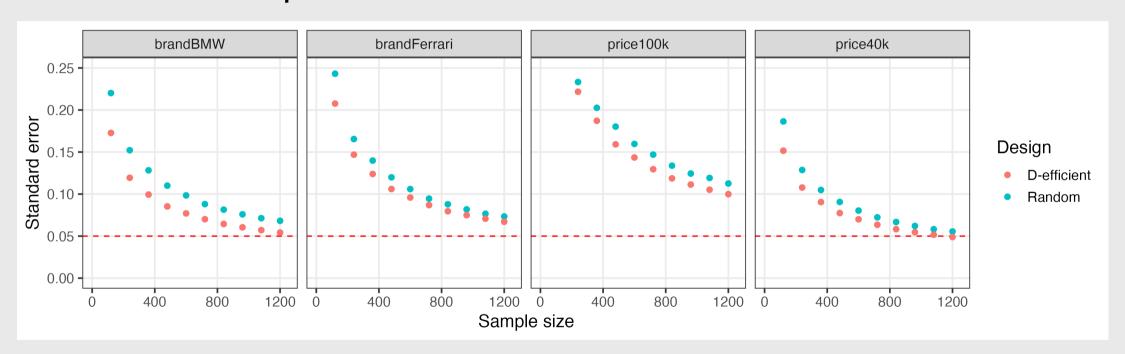
GM 52 41 0

BMW 30 30 30

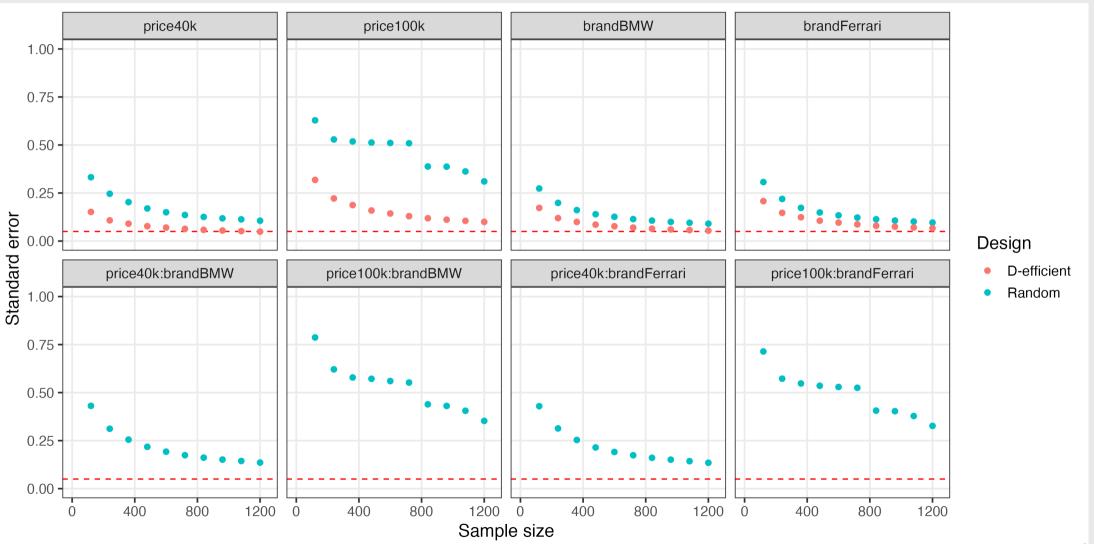
Ferrari 15 22 49
```

Bayesian D-efficient designs

Attempts to maximize information on Main Effects



...but interaction effects are confounded in D-efficient designs



But what about other factors?

- What if I add one more choice question to each respondent?
- What if I increase the number of alternatives per choice question?
- What if I use a labeled design (aka "alternative-specific design")?
- What if there are interaction effects?

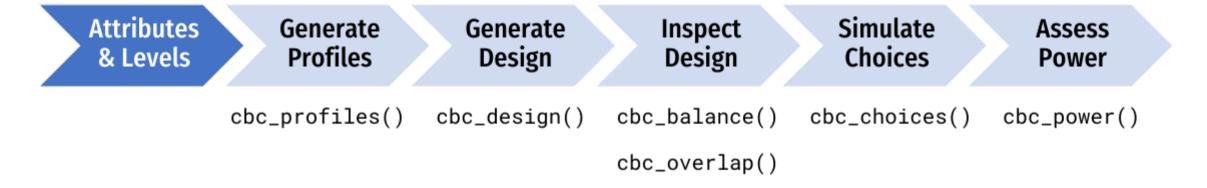
The cbcTools Package



Attributes Generate Generate Inspect Simulate Assess & Levels Profiles Design Design Choices Power

| Attributes & Levels | Generate Profiles | Generate Design | Inspect Design | Simulate Choices | Assess Power |
|------------------------|---------------------------|-------------------------|--------------------------|---------------------|------------------------|
| | <pre>cbc_profiles()</pre> | <pre>cbc_design()</pre> | cbc_balance() | cbc_choices() | <pre>cbc_power()</pre> |
| | | | <pre>cbc_overlap()</pre> | | |

library(cbcTools) cbc_ cbc_balance(design, atts = NULL) cbc_balance Attribu Assess This function prints out a summary of the counts of each level for {cbcTools} cbc_choices & Leve each attribute across all choice questions as well as the two-way Power counts across all pairs of attributes for a given design. {cbcTools} cbc_design Press F1 for additional help {cbcTools} cbc_overlap _power() cbc_power {cbcTools} chc profiles SchoTools?

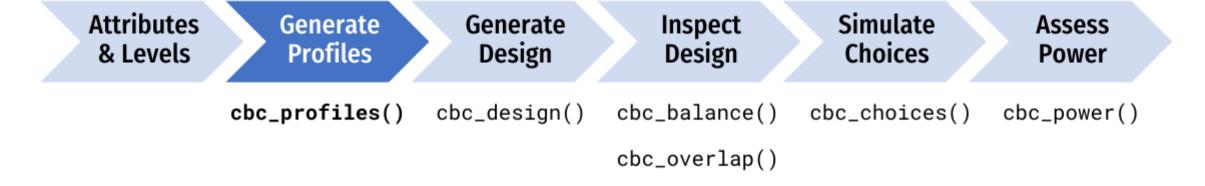


Define the attributes and levels

```
levels <- list(
   price = c(1.00, 1.50, 2.00, 2.50, 3.00, 3.50, 4.00), # $ per pound
   type = c("Fuji", "Gala", "Honeycrisp"),
   freshness = c("Excellent", "Average", "Poor")
)</pre>
```

levels

```
#> $price
#> [1] 1.0 1.5 2.0 2.5 3.0 3.5 4.0
#>
#> $type
#> [1] "Fuji" "Gala" "Honeycrisp"
#>
#> $freshness
#> [1] "Excellent" "Average" "Poor"
```



Generate all possible profiles

```
profiles <- cbc_profiles(levels)</pre>
```

```
head(profiles)
```

tail(profiles)

```
#>
              1.5 Honeycrisp
                               Poor
              2.0 Honeycrisp
                               Poor
#> 60
              2.5 Honeycrisp
                               Poor
              3.0 Honeycrisp
#> 61
                               Poor
#> 62
              3.5 Honeycrisp
                               Poor
               4.0 Honeycrisp
          63
#> 63
                               Poor
```

Attribute-specific levels

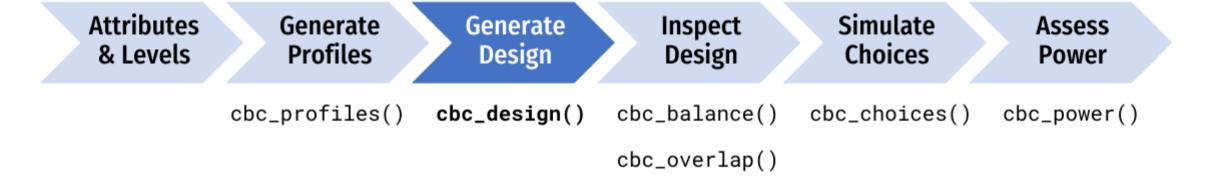
```
levels <- list(</pre>
 price = c(1.00, 1.50, 2.00, 2.50, 3.00, 3.50, 4.00),
 freshness = c("Excellent", "Average", "Poor"),
 type = list(
   "Fuji" = list(
        price = c(2.00, 2.50, 3.00)
    "Gala" = list(
        price = c(1.00, 1.50, 2.00)
    "Honeycrisp" = list(
        price = c(2.50, 3.00, 3.50, 4.00),
        freshness = c("Excellent", "Average")
```

Generate restricted set of profiles

```
profiles <- cbc_profiles(levels)</pre>
```

```
head(profiles)
```

tail(profiles)



Generate a survey design

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6 # Number of questions per respondent
)</pre>
```

head(design)

Include a "no choice" option

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  no_choice = TRUE
)</pre>
```

```
head(design)
```

Make a labeled design

(aka "alternative-specific design")

```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent
  label = "type"
)</pre>
```

head(design)

Make a Bayesian D-efficient design

(coming soon!)

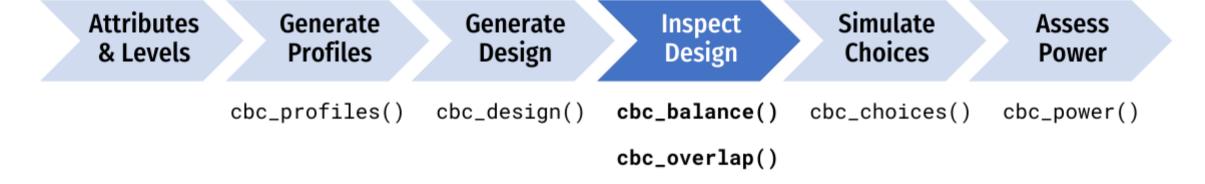
```
design <- cbc_design(
  profiles = profiles,
  n_resp = 300, # Number of respondents
  n_alts = 3, # Number of alternatives per question
  n_q = 6, # Number of questions per respondent

priors = list(
  price = -0.1,
  type = c(0.1, 0.2),
  freshness = c(0.1, -0.2)
)</pre>
```

Make a Bayesian D-efficient design

(coming soon!)

- Check out the idefix package
- Import a design: Sawtooth → 🛗 → 😱



Check design balance

cbc_balance(design)

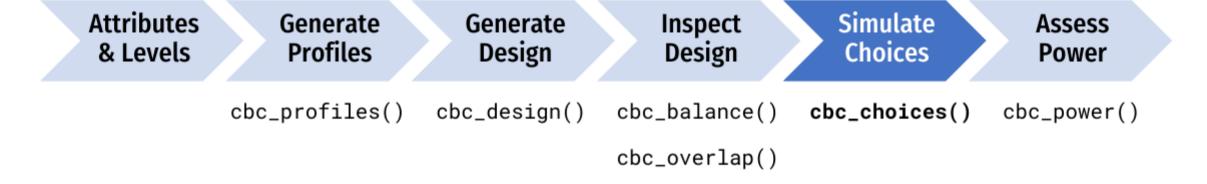
```
Attribute counts:
price:
      1 1.5 2 2.5 3 3.5 4
    825 797 743 743 767 779 746
type:
   Fuji
              Gala Honeycrisp
    1842
               1769
                          1789
freshness:
    Excellent
                Average
                             Poor
                   1775
         1813
                             1812
```

```
Pairwise attribute counts:
price & type:
      Fuji Gala Honeycrisp
       304
            252
                       269
      274
            251
                       272
       257 254
                       232
      240 254
                       249
           263
       249
                       255
                       272
      257
           250
       261 245
                       240
```

Check design overlap

cbc_overlap(design)

```
Counts of attribute overlap:
(# of questions with N unique levels)
price:
   31 630 1139
type:
   156 1248 396
freshness:
   175 1189 436
```



Simulate random choices

```
data <- cbc_choices(
  design = design,
  obsID = "obsID"
)</pre>
```

head(data)

Simulate choices according to a prior

```
data <- cbc_choices(
   design = design,
   obsID = "obsID",

   priors = list(
      price = -0.1,
      type = c(0.1, 0.2),
      freshness = c(0.1, -0.2)
   )
)</pre>
```

| Attribute | Level | Utility |
|-----------|------------|---------|
| Price | Continuous | -0.1 |
| Туре | Fuji | 0 |
| | Gala | 0.1 |
| | Honeycrisp | 0.2 |
| Freshness | Average | 0 |
| | Excellent | 0.1 |
| | Poor | -0.2 |

Simulate choices according to a prior

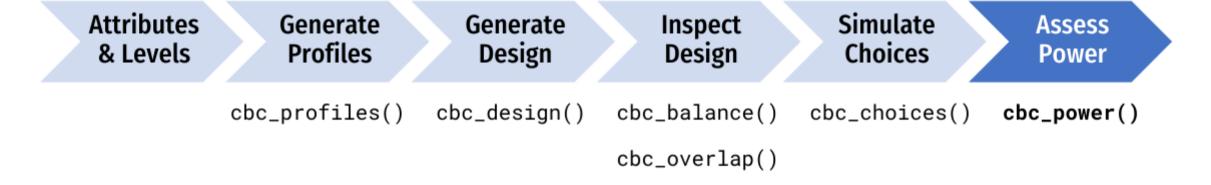
```
data <- cbc_choices(
   design = design,
   obsID = "obsID",
   priors = list(
      price = -0.1,
      type = randN(
          mu = c(0.1, 0.2),
          sigma = c(0.5, 1)
      ),
      freshness = c(0.1, -0.2)
   )
)</pre>
```

| Attribute | Level | Utility |
|-----------|------------|-------------|
| Price | Continuous | -0.1 |
| Туре | Fuji | 0 |
| | Gala | N(0.1, 0.5) |
| | Honeycrisp | N(0.2, 1) |
| Freshness | Average | 0 |
| | Excellent | 0.1 |
| | Poor | -0.2 |

Simulate choices according to a prior

```
data <- cbc_choices(
   design = design,
   obsID = "obsID",
   priors = list(
      price = -0.1,
      type = c(0.1, 0.2),
      freshness = c(0.1, -0.2),
      "price*type" = c(0.1, 0.5)
   )
)</pre>
```

| Attribute | Level | Utility |
|--------------|------------|---------|
| Price | Continuous | -0.1 |
| Туре | Fuji | 0 |
| | Gala | 0.1 |
| | Honeycrisp | 0.2 |
| Freshness | Average | 0 |
| | Excellent | 0.1 |
| | Poor | -0.2 |
| Price x Type | Fuji | 0 |
| | Gala | 0.1 |
| | Honeycrisp | 0.5 |



Conduct a power analysis

```
power <- cbc_power(
   nbreaks = 10,
   n_q = 6,
   data = data,
   obsID = "obsID",
   outcome = "choice",
   pars = c("price", "type", "freshness")
)</pre>
```

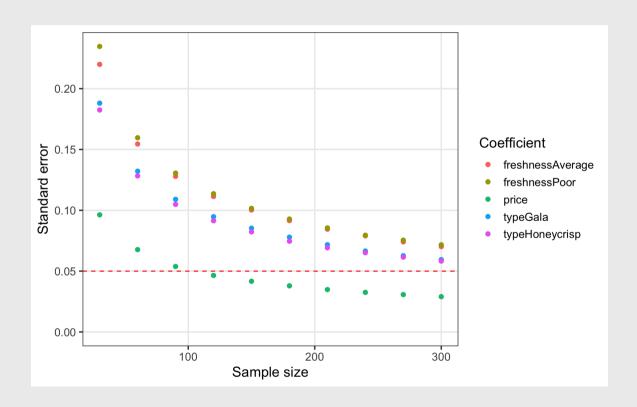
head(power)

```
tail(power)
```

```
#>
       sampleSize
                              coef
#<> 45
                     freshnessPoor -0.1834163
              270
#> 46
              300
                             price -0.1105467
#> 47
              300
                          typeGala 0.0954400
#> 48
                    typeHoneycrisp 0.183693
              300
              300 freshnessAverage 0.1352345
#> 49
                     freshnessPoor -0.1942773
#> 50
              300
```

Conduct a power analysis

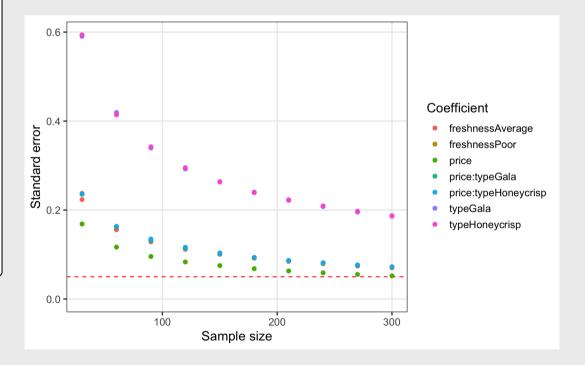
plot(power)



Conduct a power analysis

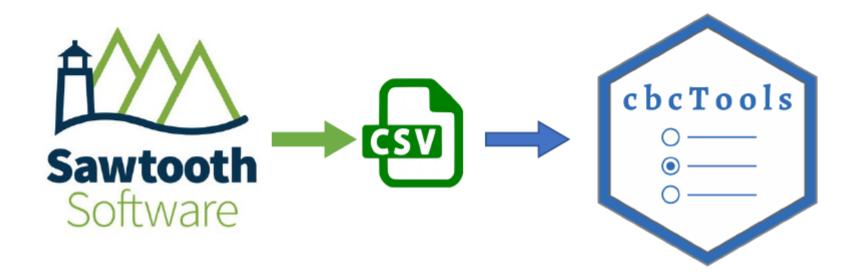
```
power_int <- cbc_power(</pre>
    nbreaks = 10,
   n_q = 6,
data = data,
    pars = c(
      "price",
      "type",
      "freshness",
      "price*type"
    outcome = "choice",
    obsID = "obsID"
```

```
plot(power_int)
```





| Attributes & Levels | Generate Profiles | Generate Design | Inspect Design | Simulate Choices | Assess Power |
|------------------------|---------------------------|--------------------|--------------------------|---------------------|-----------------|
| | <pre>cbc_profiles()</pre> | cbc_design() | cbc_balance() | cbc_choices() | cbc_power() |
| | | | <pre>cbc_overlap()</pre> | | |



Attributes Inspect Simulate Generate Generate **Assess Choices Profiles** Design Design & Levels **Power** cbc_profiles() cbc_design() cbc_balance() cbc_choices() cbc_power() cbc_overlap()



| Attributes & Levels | Generate Profiles | Generate Design | Inspect Design | Simulate Choices | Assess Power | |
|------------------------|---------------------------|--------------------|--------------------------|---------------------|-----------------|---|
| | <pre>cbc_profiles()</pre> | cbc_design() | cbc_balance() | cbc_choices() | cbc_power() | |
| | | | <pre>cbc_overlap()</pre> | A . | | |
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| | | | S | awtooth | | |
| | | | (| Software | | |

Thanks!

cbcTools documentation: https://jhelvy.github.io/cbcTools/

Slides: https://jhelvy.github.io/2022-sawtooth-conf

@johnhelveston @jhelvy @jhelvy ihelvy.com jph@gwu.edu #

Extra slides