

# JENNIFER HERDZINA

## SOFTWARE ENGINEER

---

jenniferherdzina@gmail.com | 815-289-2797 | [github.com/jherdzina](https://github.com/jherdzina) | [linkedin.com/in/jherdzina](https://linkedin.com/in/jherdzina) | Roscoe, IL

---

As a detail-oriented and analytical Accounts Receivables professional with 6 years of experience, I have developed a strong foundation in data analysis, problem-solving, and project management. Seeking a transition into a career in software development, I have completed coursework in programming languages such as React, JavaScript, and Python through the University of Wisconsin-Madison. I am excited to bring my transferable skills, dedication to accuracy, and passion for learning into a new role in software development.

### AREAS OF EXPERTISE

---

ReactJS - JavaScript - HTML/CSS - Python - SQL - REST - MongoDB -  
Visual Studio Code - pytest - MySQL - Automation Testing - Jira - GitHub

### WORK EXPERIENCE

---

**OrthoIllinois** | Rockford, IL

**Aug 2016 – Dec 2022**

Accounts Receivables Specialist

- Followed up on denied or underpaid claims, working with insurance companies to resolve payment discrepancies.
- Led the implementation of new software platform and onboarded billing department resulting in reduced wait times and increased team productivity.
- Collaborated with team members and healthcare providers to resolve complex claim issues, resulting in increased patient satisfaction and reduced provider write-offs

**Firstsource** | Rockford, IL

**Dec 2013 – Aug 2016**

Medical Claims Adjuster

- Processed and adjudicated medical claims for BCBS Michigan members.
- Maintained a claims processing accuracy rate of 99% or higher and consistently met or exceeded productivity targets.
- Utilized software systems to track claims, payments, and member information

### EDUCATION

---

#### SOFTWARE DEVELOPMENT PROFESSIONAL CERTIFICATE

University of Wisconsin-Madison | Madison, WI

#### BACHELOR'S DEGREE, PSYCHOLOGY

Millikin University | Decatur, IL

### PROJECTS

---

#### Class Group Project: React App

**May 2022**

Baseball Snack Sign-Up Application | <https://github.com/NatalieMae/SportsTeamCalendar>

- Collaborative project to build a RESTful web application using React, Node, Express & SQL.
- Utilized Git workflow as a group by using branches, creating pull requests, performing code reviews, resolving merge conflicts and debugging code.