

MR. Jose Hernandez Torres
10164 E Canyon Meadow Dr
Tucson, AZ 85747 US
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Email: jose.hernandeztorres@yahoo.com

Availability:**Job Type:** Permanent**Work Schedule:** Full-Time, Part-Time, Shift Work, Intermittent, Job Sharing, Multiple Schedules

Desired locations:

United States - AZ - Tucson

Work Experience:**MUSA Technology**330 Bear Hill Road
North Waltham, MA 02451 United States**06/2015 - Present****Salary:** 51,800.60 USD Bi-weekly**Hours per week:** 40**IT Solutions Consultant****Duties, Accomplishments and Related Skills:**

DELIVERED CUSTOMER SUPPORT SERVICES, INCLUDING INSTALLATION, CONFIGURATION, AND TROUBLESHOOTING for Moderna Therapeutics, a leading billion-dollar biotech company located in Cambridge, Massachusetts. Assisted over 500 customers in a corporate environment with scientific software, Microsoft applications, and in-house programmed applications. Answered routed phone calls to resolve after hours' support issues for corporate, research & development, and production environments. Reviewed standard operating procedures (SOP), developed procedures for software installations and implementation of customer systems.

PLANNED, CONFIGURED, TESTED, IMPLEMENTED, AND MANAGED SYSTEMS in Good Manufacturing Practices (GMP), corporate, and laboratory environments. Responsible for ensuring compliance with FDA's CFR Title 21 Part 11 guidelines and procedures. Domain administrator for over 1000 computers with diverse operating systems (Windows, MAC, Linux).

APPLIED ANALYTICAL PROCESSES TO PLAN, DESIGN, AND IMPLEMENT new servers for laboratory environment to meet customer requirements for new scientific software. Administrator for multiple Windows servers across different locations. Reengineered Moderna's lab computer creation process decreasing deployment time by 95%. Increased team productivity by automating repetitive tasks using batch scripts, PowerShell, and VBScript.

Supervisor: Jose Casablanca (7813531346)**Okay to contact this Supervisor:** Yes

Air Force Reserve2255 Westover Road
Chicopee, MA 01022 United States**07/2016 - Present****Hours per week:** 16**Unit Training Manager****Duties, Accomplishments and Related Skills:**

Manage all personnel in career upgrade training by ensuring records are up to date in USAF Training Business Area(TBA) and Air Force Training Records(AFTR) systems. Coordinate with supervisors for deployment of study materials in accordance with USAF standards, overseen by 2 squadron commanders. Arrange for ongoing technical training, disseminate training changes in career fields, and conduct orientation sessions for new hires and current staff members

Supervisor: MSgt Michael Russo (5082829006)**Okay to contact this Supervisor:** Yes

Air Force (Active and Reserve)6201 E Oak Street
Phoenix, AZ 85008 United States**12/2012 - 07/2016****Hours per week:** 40**Geospatial Intelligence Analyst****Duties, Accomplishments and Related Skills:**

Lead imagery analyst in joint Air Force and Navy reserve unit in support of Defense Intelligence Agency using computerized light table techniques. Coordinated 10 person team to ensure maximum coverage and force protection analysis of the area of interest for the South American trip by the President of the United States. Provided imagery analysis to support insurgent threats, mission planning, target development, damage assessment, and counter-terrorism in the area of responsibility encompassing parts of Afghanistan, Iraq, Africa, and Latin America.

SMartWave Technologies1016 E Pennsylvania Ave
Suite 303
Tucson, AZ 85714 United States

04/2015 - 06/2016

Hours per week: 40

Network Worker

Duties, Accomplishments and Related Skills:

INSTALLATION, CONFIGURATION, TESTING, IMPLEMENTATION, AND MANAGEMENT of Point-to-point radios connecting high traffic intersections, Police, and Fire departments to city wireless mesh radio infrastructure expediting emergency response in the city. APPLIED ANALYTICAL PROCESS TO PLAN, DESIGN, AND IMPLEMENT resolution to IP address conflict preventing differing radios from connecting to city network and preventing precincts from addressing emergency situations. Installed/quality checked over 200 wireless and hard-wired LAN connection for NVIDIA GPU conference in San Jose, CA

Air Force

511 N Chindit Boulevard

Las Cruces, NM 88013 United States

01/2007 - 06/2012

Hours per week: 40

Traffic Management Office

Duties, Accomplishments and Related Skills:

Created computerized Air Force logistics budget tracker in forward operating location for transporting mission essential equipment totaling over \$13 million with zero discrepancies and saving the Air Force \$1.7 million. System administrator for the Cargo Movements Operations System and Transportation Operation Personal Property System, overseeing 20 computers in 4 different offices in support of over 200,000 soldiers and contractors. Supervised two offices monitoring inbound household good items entering the United Kingdom, a contract totaling over \$15 million annually. Administrator for Standard Assets Tracking System, locating 250+ delinquent shipments totaling \$465,000. Inventoried 12,000 items in the Standard Assets Tracking System totaling \$65 million in support of Special Operations Forces aircraft.

Education:

Community College of the Air Force Maxwell AFB, AL United States

Associate's Degree 03/2014

Major: Intelligence Studies and Technology

Community College of the Air Force Maxwell AFB, AL United States

Associate's Degree 03/2014

Major: Transportation

American Military University Charles Town, WV United States

Some College Coursework Completed

Major: Business Administration **Minor:** Entrepreneurship

Job Related Training:

Fundamentals of TIR Exploitation and Analysis 1

Basics of Light Detection and Ranging (LIDAR) Exploitation

Fundamentals of Spectral Exploitation and Analysis (MSI)

ConnectWise

Dell KACE (K1000)

MS Office Suite

Dameware

VNC Platforms

Socket GXP

ArcGIS

ArcMap

RemoteView

Analysts Notebook

Quick Terrain Modeler

Environment for Visualizing Images (ENVI)

VMWare ESXi

VMWare Workstation

SOPHOS Antivirus

N-Able

MAC OS

Linux

Language Skills:

Language	Spoken	Written	Read
Spanish	Advanced	Intermediate	Advanced
English	Advanced	Advanced	Advanced

References:

Name	Employer	Title	Phone	Email
Jose Casablanca (*)	MUSA Technology	IT Technical Manager	7813531346	jcasablanca@musatechnology.com
Fernando Vals (*)	MUSA Technology	IT Solutions Consultant	7874664153	fvalls@musatechnology.com
Kevin Follet (*)	MUSA Technology	Service Manager	4156724058	kfollet@musatechnology.com

(*) Indicates professional reference

Additional Information:

Joint Service Achievement Medal
Meritorious Unit Award
AF Outstanding Unit Award
National Defense Service Medal
Iraq Campaign Medal
Global War On Terrorism Expeditionary Medal
Global War On Terrorism Service Medal
Korean Defense Service Medal
Air Force Expeditionary Service Ribbon with Gold Border
NATO Medal