



THE LINUX FOUNDATION  
OPEN SOURCE SUMMIT  
NORTH AMERICA

# 5 things I wish I knew before becoming a community organizer



Well, more like 25 things I wish I knew

Jason Hibbets

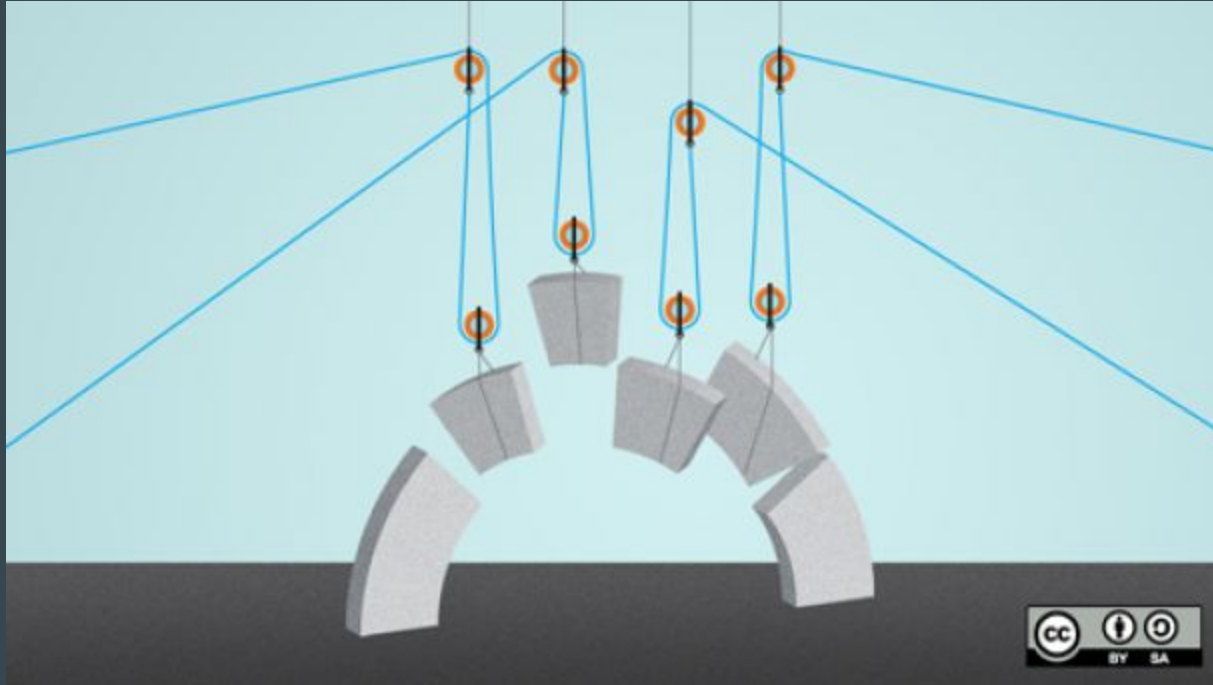
Community Evangelist, Opensource.com and Red Hat

@jhibbets | #OSSummit

# Shared purpose and passion



# Understand the talent and motivations of participants



# Find your superstars and let them shine



# Be prepared and communicate effectively



# Community means something different to almost everyone



# Burnout is real (avoid it)



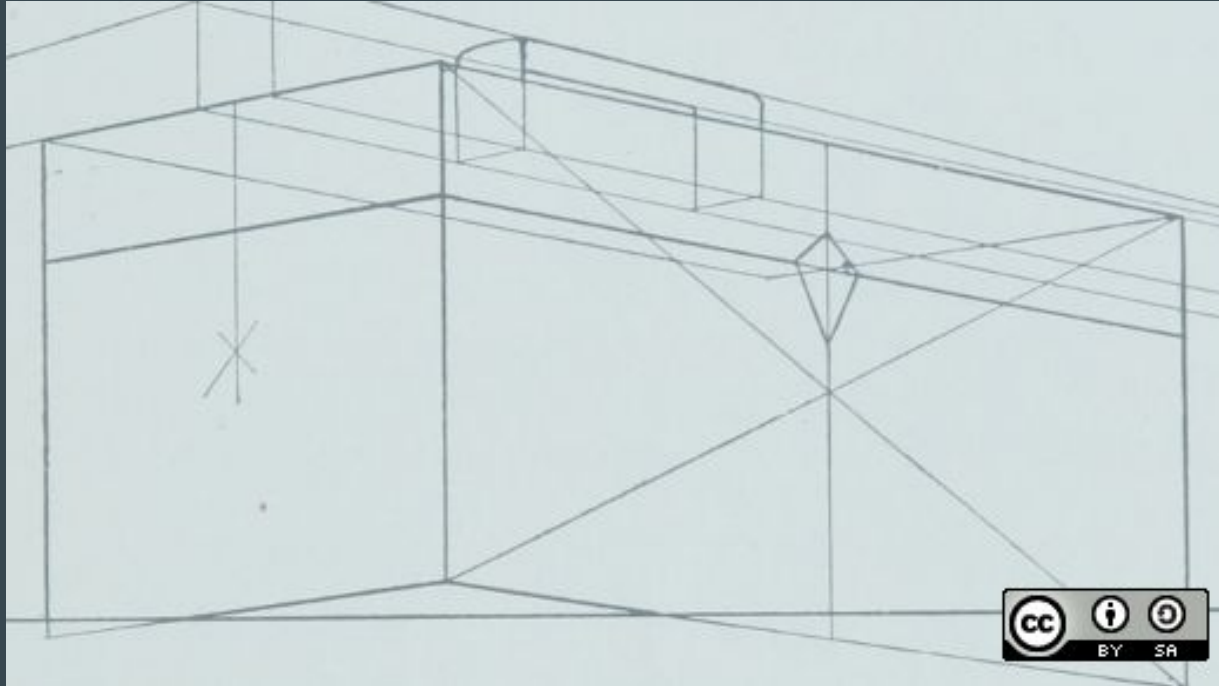


# Bonus: Grow your career and sharpen the stone





# Deep dive into community building



# Points and badges

## Points

- Voting (in a poll) - 1 point
- Giving comment thumbs up - 1 point
- Getting a thumbs up (on a comment you made) - 1 point
- Posting a comment - 5 points
- Submit an event (that gets approved) - 10 points
- Contributed to a published article - 15 points
- Authoring a published poll - 20 points
- Authoring a published article - 30 points
- Top Contributor - 50 points
- Community Awards - 50 points
- Moderator's Choice Award - 100 points
- People's Choice Award - 100 points
- 100+ Contributions Club - 1,000 points

## Badges

- New Member / 0-9 points
- Community Member / 10-29
- Open Enthusiast / 30-99
- Open Minded / 100-499
- Open Source Evangelist / 500-999
- Open Source Champion / 1,000-2,499
- Open Source Sensei / 2,500-4,999
- Open Sourcerer / 5,000-9,999
- Star / 10,000-24,999
- Super Star / 25,000+

# Points and badges



**Robin Muilwijk**  
Netherlands

Points  
13,364

Robin Muilwijk is Advisor Internet and e-Government. He also serves as a community moderator for Opensource.com, an online publication by Red Hat, and as ambassador for The Open Organization. Robin is also Chair of the eZ Community Board, and Community Manager at [eZ Systems](#).

Robin writes and is active on social media to promote and advocate for open source in our businesses and lives. Follow him on Twitter [@i\\_robin](#) or on [LinkedIn](#).

Follow me at [@i\\_robin](#)

OPEN SOURCE STAR	100+ Contributions Club	Open Organization Ambassador	Best Interview Award	Moderator's Choice Award	Social Sharer Award
Social Sharer Award	Social Sharer Award	Moderator	Top Contributor	Comment Gardener	Author

# Community moderator program



# Community moderator program



Jono Bacon



Ben Cotton



Joshua Allen Holm



Joshua Pearce



D Ruth Bavousett



Justin Flory



Robin Mulwijk



Jason van Gumster



David Both



Jeremy Garcia



Scott Nesbitt



Don Watkins



VM (Vicky) Brasseur



Chris Hermansen



Deb Nicholson

# Awards program





# Your most valuable asset



# Questions & contact details

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Slides:

<https://github.com/jhibbets/presentations>

Book: <http://theopensourcecity.com>

