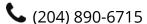
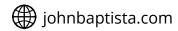
John **Baptista**







Experience

Photo Lab Specialist - London Drugs

JULY. 2020 - PRESENT

- Provided customer service at the photo desk, receiving printing, gifting and film development orders.
- Worked in the lab to develop film, make prints, and creating gifting items.



Freelance Work (Graphic Design, Photography, Video editing, AV work)

2017 - PRESENT

- Produced creative media for clients through graphic design, video production, and photo/video editing (Programs used: Adobe Photoshop, Adobe Illustrator, Adobe Premiere Pro).
- Coordinate audiovisual operations for presentations, weddings, and funerals.
- Shot photography for people and events.

Student IT Support Assistant – University of Manitoba

SEPT. 2019 - OCT. 2019, JAN. 2020 - MAR. 2020

- Provided technical support for students' accounts, passwords, and general inquiries.
- Configured students' devices with university utilities such as Wi-Fi and e-mail.



Teaching Assistant – University of Manitoba

SEPT. 2020 - DEC. 2020

- Facilitated the MIS 2000 Labs, by answer student questions and managing student work.
- Communicated with students via e-mail and voice call on course material.
- Graded student work.



Administrative Assistant - St. Ignatius Church Office

SEPT. 2015 - MAR. 2020

- Answered questions in-person and over the phone in an individual working environment.
- Managed technical support for the office.



Education

University of Manitoba

SEP. 2017 - PRESENT

- Faculty of Science: Computer Science (Major)- Asper School of Business: Management (Minor)
- Expected Graduation: Sept. 2021



Awards

Computer Science Merit Award – Grant Park High School

2017

- Highest mark average attained in Computer Science 40S for 2016–2017

Runner-Up, Computer Science High School Fair – University of Manitoba

2017

- Project: "The Basics of AI: Machine Learning and Neural Networks"
- Developed a Single Layer Perceptron Neural Network with Java built-in libraries