



John Baptista

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Experience

Photo Lab Specialist – London Drugs

JULY. 2020 – PRESENT

- Provided customer service at the photo desk, receiving printing, gifting and film development orders.
- Worked in the lab to develop film, make prints, and creating gifting items.

Freelance Work (Graphic Design, Photography, Video editing, AV work)

2017 – PRESENT

- Produced creative media for clients through graphic design, video production, and photo/video editing (Programs used: Adobe Photoshop, Adobe Illustrator, Adobe Premiere Pro).
- Coordinate audiovisual operations for presentations, weddings, and funerals.
- Shot photography for people and events.

Student IT Support Assistant – University of Manitoba

SEPT. 2019 – OCT. 2019, JAN. 2020 – MAR. 2020

- Provided technical support for students' accounts, passwords, and general inquiries.
- Configured students' devices with university utilities such as Wi-Fi and e-mail.



Administrative Assistant – St. Ignatius Church Office

SEPT. 2015 – MAR. 2020

- Answered questions in-person and over the phone in an individual working environment.
- Managed technical support for the office.



Sales Associate – Eph Apparel

MAR. 2017 – SEPT. 2017

- Assisted customers with choosing and tailoring suits.
- Supporting back-end administration such as pressing recent suit orders and updating online statuses.



Education

University of Manitoba

SEP. 2017 – PRESENT

- **Faculty of Science:** Computer Science (Major)
- **Asper School of Business:** Management (Minor)
- **Expected Graduation:** Sept. 2021



University
of Manitoba

Awards

Computer Science Merit Award – Grant Park High School

2017

- Highest mark average attained in Computer Science 40S for 2016–2017

Runner-Up, Computer Science High School Fair – University of Manitoba

2017

- **Project:** "The Basics of AI: Machine Learning and Neural Networks"
- Developed a Single Layer Perceptron Neural Network with Java built-in libraries