John **Baptista**

📞 (204) 890-6715   🌐 johnbaptista.com   ✉ me@johnbaptista.com

Experience

Photo Lab Specialist – London Drugs

JULY. 2020 – PRESENT
- Provided customer service at the photo desk, receiving printing, gifting and film development orders.
- Worked in the lab to develop film, make prints, and creating gifting items.

Freelance Work (Graphic Design, Photography, Video editing, AV work)

2017 – PRESENT
- Produced creative media for clients through graphic design, video production,
and photo/video editing (Programs used: Adobe Photoshop, Adobe Illustrator, Adobe Premiere Pro).
- Coordinate audiovisual operations for presentations, weddings, and funerals.
- Shot photography for people and events.

Student IT Support Assistant – University of Manitoba

SEPT. 2019 – OCT. 2019, JAN. 2020 – MAR. 2020
- Provided technical support for students' accounts, passwords, and general inquiries.
- Configured students' devices with university utilities such as Wi-Fi and e-mail.

Teaching Assistant – University of Manitoba

SEPT. 2020 – DEC. 2020
- Facilitated the MIS 2000 Labs, by answer student questions and managing student work.
- Communicated with students via e-mail and voice call on course material.
- Graded student work.

Administrative Assistant – St. Ignatius Church Office

SEPT. 2015 – MAR. 2020
- Answered questions in-person and over the phone in an individual working environment.
- Managed technical support for the office.

Education

University of Manitoba

SEP. 2017 – PRESENT
- **Faculty of Science:** Computer Science (Major)
- **Asper School of Business:** Management (Minor)
- **Expected Graduation:** Sept. 2021

Awards

Computer Science Merit Award – Grant Park High School

2017
- Highest mark average attained in Computer Science 40S for 2016–2017

Runner-Up, Computer Science High School Fair – University of Manitoba

2017
- **Project:** "The Basics of AI: Machine Learning and Neural Networks"
- Developed a Single Layer Perceptron Neural Network with Java built-in libraries