Jaqweal Holit

ALSO KNOWN AS "JACK"

PRODUCT DESIGNER

📞 508-818-6639

✉ jholit@protonmail.com

🌐 LinkedIn & Portfolio

📍 Rockland, Massachusetts USA

Contact & Location

Languages

English
Native

Educational Background

Zero to Mastery
UI/UX Product Design | Oct 2025

W3Schools
Web Design | Jan 2025

Rockland High School
Diploma | Aug 2011 - May 2014

Skills

UX Design, User Flows, Information, Architecture, Interaction Logic, Wireframing, HTML, CSS, JavaScript (Foundational)

Summary

Product Designer focused on B2B SaaS workflows, systems thinking, and reducing complexity in user-facing tools.

Experience

Target Corproration
Guest Advocate | Aug 2025 - Sept 2025

Identified recurring user friction points through high-volume customer interactions, rapidly diagnosing issues and adapting responses in real time. Developed strong problem-solving speed and user empathy — skills directly transferable to UX decision-making and usability evaluation.

Walgreens Corporation
Customer Service Associate | Oct 2024 - Jan 2025

Built deep user empathy through daily customer interactions, improving communication clarity, expectation management, and problem-resolution efficiency — foundational skills for user-centered design and usability-focused thinking.

Projects

TENNAJAM
Product Design Case Study (end-to-end flows, WIP)

- Designed end-to-end hosting flows for non-technical and semi-technical users
- Defined setup, management, and server detail workflows
- Documented information architecture and decision trade-offs

QUILLTY
UX Research & Design Reasoning

Explored layout structure, hierarchy, and distraction-reduced writing workflows