



Jaqweal Holit

ALSO KNOWN AS "JACK"

PRODUCT DESIGNER

Summary

Product Designer focused on user flows, information architecture, interaction design, and usability optimization.

Experience

Target Corporation

Guest Advocate | Aug 2025 - Sept 2025

Identified recurring user friction points through high-volume customer interactions, rapidly diagnosing issues and adapting responses in real time. Developed strong problem-solving speed and user empathy — skills directly transferable to UX decision-making and usability evaluation.

Walgreens Corporation

Customer Service Associate | Oct 2024 - Jan 2025

Built deep user empathy through daily customer interactions, improving communication clarity, expectation management, and problem-resolution efficiency — foundational skills for user-centered design and usability-focused thinking.

Projects

TENNAJAM - SYSTEMS DESIGN SIMPLIFICATION

Product Design Case Study (Systems Architecture & Workflow Simplification)

- Identified cognitive overload within a dense, multi-step technical configuration process
- Restructured complex server setup and management workflows into guided, progressive interaction flows
- Designed clear state modeling, information architecture, and control surfaces to reduce decision stacking and improve user confidence

CHATGPT INTERFACE DESIGN

Product Design Case Study (UX Structure & Workflow Optimization)

- Identified structural friction between conversation flow and system navigation elements
- Redesigned layout to separate communication, navigation, and system controls into clearer functional zones
- Produced interaction models, workflow diagrams, and rationale to improve usability, continuity, and focus

Contact & Location

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🌐 [LinkedIn](#) & [Portfolio](#)

📍 Rockland, Massachusetts
USA

Languages

English

Native

Educational Background

Zero to Mastery

UI/UX Product Design | Oct 2025

W3Schools

Web Design | Jan 2025

Skills

Product Design, User Flows,
Information Architecture,
Interaction Design, Wireframing,
Usability, Front-End Foundations