Jhon Alexis Ortiz Perlaza Tema: Blog en el que consolide y presente las evidencias de video, audio y texto que ha elaborado en inglés20020062 Instructor: SONIA YAMILE Ficha: 2758377

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  MENTALSOBRE PLE

# ■ GA3-240202501-AA1-EV02 AUDIO

Good, my name is Brayan Anibal Miranda, ID number 1130264919, for InstructorVerónica Saldarriaga, GA3-240202501-AA1-EV02. Audio.

#### **Track Record**

Academic: If I had not studied and handed in the work on time, I would not have agood grade.

Professional: If I hadn't scheduled my clients' appointments, I wouldn't have hadtime.

#### plans

Academic: If I study, work hard, and turn in my work on time, I will be able tograduate with honors.

Professional: If I graduate with good grades, I will have the chance to work at Cisco.

#### **Actions**

Academic: If I participate in the virtual classes I will be able to clarify all my doubtsand in this way carry out my work assertively.

Professional: When I don't schedule myself to serve clients on time, the day doesn'twork for me.

#### **Address Problems**

Academic: If at the time of developing a team project I identify that a topic is notwell developed, I discuss it with the working group.

Professional: If a client arrives with doubts about what they want to do, I can suggest a modern cut.



mix\_1m58s (audio-joiner.com) (1).mp3 (Línea de comandos)

# ■ GA3-240202501-AA1-EV03-FORO

#### 1 how can You be environmentally friendly at work?

- . We must recycle plastic bottles, cardboard and paper
- . They company currently buys sustainable technological equipment.
- . We turn off the equipment when we are not using it.

## 2. What kind of incentives could a green company offer to its employees?

- . Companies should buy a machine that changes plastic for money.
- . Companies should reward the employee who recycles the most in the month.
- . If I take several environmental awareness trainings, the company Will promote me.
- 3. In what other ways could businesses involve their employees in environmental issues? Companies should develop policies and terms of sustainability. Promoting practices to integrate a sustainable work methodology that enhances the company's sustainable philosophy.

3 Comentario(s)

2 Nuevo(s)

# ■ GA3-240202501-AA2-EV02-AUDIO

Hi, I'm Brayan Anibal Miranda Perea, I study software development at SENA.Currently, I work as a hairdresser every day from 9:00 am. At 7:00p.m

#### My attitudes to work contexts.

I must be punctual at work.

I should have a positive attitude towards clients.

I have to be proactive and have initiative to solve problems.

#### My beliefs to work contextis.

I believe that perseverance and perseverance is essential for success. I believe that empathy and sincerity are essential for the job.

I believe that it is important to be open minded to learn and improve.

## My obligations to work contextis.

I must make the cuts assigned by the client
I should follow the policies and procedures established by the company. I have to keep my workplace in order

#### My attitudes to study contextis.

I must be organized with my academic work
I should be participative in the classes, and so I will learn
more. I have to have active listening to work in a team

### My beliefsto to study contextis;

I believe that education is essential to achieve my goals
I believe that participation is fundamental and thus clarify my
doubts. I believe that perseverance and discipline are key in
academics.

### My obligations to study contextis;

I must attend classes and complete my assigned tasks. I should follow the rules of the institution educational

I have to respect my class schedule and the dates established in the delivery guides.

# **Audio**



aa2 vol2.mp3 (Línea de comandos)

## ■ GA3-240202501-AA2-EV03-FORO

Working for contractor companies, it is very common that with each client who makes job requests, for the same type of problem, there are different types of processes in them, mostly documentary, adapting to the type of documentation to be delivered, regulations and times is essential to ensure satisfaction. The client's.

#### ? What was the result of the experience?

It is not easy to adapt to new processes, especially after maintaining a rigid follow-up guide for them, learning to unlearn is the most important thing in this aspect and restart without prejudice using previous experience as a support to improve the quality of the final product.

#### ? How did your flexibility and adaptability help you to deal with the situation?

Since the process changes with each client, while the solution is the same, learning how they want to be informed about the evolution of their problems is always complex.

Having experienced different solutions to the same problem allowed me to open my mind to situations and offer more complete solutions thanks to the sum of the experiences of previous clients, managing to offer a better portfolio of services that is easier to adapt to new clients.

#### ? Would you change anything in order to deal in a better way with it?

Standardizing and generalizing processes is an easy way to solve different problems, but observing new solutions and applying them to current processes improves the quality of service, allowing customer satisfaction, which is why with each experience the portfolio grows in the same way. Reason why I would not change much since the fact of learning to unlearn is what is important.

■ 0 Me gusta

☐ 1 Comentario(s)

1 Nuevo(s)

# GA4-240202501-AA1-EV02 MAPA MENTAL SOBRE PLE

