Downloading Amazon Chime

- Navigate to Amazon Chime: https://chime.aws/
- Click on the 'Free Download' button
- Click on the download button below your operating system
- The next steps will differ depending on your operating system:

Mac User

- Navigate to your Downloads folder and double click on the Chime.dmg file
- In the new window, drag and drop the Chime icon into the Applications folder
- Double-click on the Applications folder and navigate to "Chime" in the list.
- Double-click to launch the program
- If you encounter a message saying "Chime can't be opened because the identity of the developer cannot be confirmed," click "OK" and follow the steps below:

Windows User

- Navigate to your downloads folder and double click on the Chime.exe software file
- In the pop up window, click Run, and follow the installer prompts
- Click Finish
- To launch chime, click on your start menu, search for 'Chime' and double click the application

- Navigate the following path: Apple icon (top left) > System Preferences > Security & Privacy
- Under the General tab, you can select "Anywhere" under the "Allow apps downloaded from:" section. At this point you will be able to open Chime.
- You may also be presented with an option to "Open Anyway," so you don't have to change your download preferences

Joining a Meeting from a laptop (Audio and Video)

- When you are ready to interview, open Chime, and click 'Join a Meeting'
- Input your meeting ID, which your Recruitment Coordinator will have provided
- Click 'Join'
- When prompted, select 'Use Mic and Speakers'
- If you are connecting for a video interview, you will then need to select 'Start Webcam'
- You are now connected!

Joining a Meeting from a phone (Audio only)

- Dial the relevant Chime dial-in for your country: https://chime.aws/dialinnumbers/
- Enter your meeting ID, which will have been provided by your Recruitment Coordinator, then press the £ key OR the # key.
- You are now connected!

Experiencing issues?

Please see the Chime FAQ's Page: https://answers.chime.aws/