# **JHON JOSHUA ABUTAN**

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### **SUMMARY**

Full-Stack Developer specializing in front-end and UI/UX design. Skilled in Bootstrap, JavaScript, PHP, and MySQL, with a strong focus on building responsive, user-friendly, and scalable web applications. Committed to clean code and seamless user experiences.

# **PROJECTS & WORK EXPRIENCES**

## Full Stack Developer, Rigtrove Computer Trading

Sep 2025 - Present

- Designed and developed a responsive e-commerce website for computer products using Bootstrap, JavaScript, PHP, and MySQL.
- Implemented dynamic product listings, category filters, and search functionality to enhance customer experience and accessibility.

# Full Stack Developer, Smart Clinic (Capstone Project)

Jan 2025 - Sep 2025

- Built a web-based clinic management system with appointment scheduling, electronic medical records, and patient notifications using PHP, MySQL, and Javascript.
- Developed a secure user authentication system and role-based access for doctors, patients, and administrators.

## Social Media Manager, Just Lyne LLC

Nov 2024 - Feb 2025

- Managed Facebook and Instagram accounts for a clothing brand, creating engaging content and visuals to grow brand awareness.
- Assisted customers via social media platforms and email, addressing problems and concerns with timely solutions.

# **Technical and Retention Specialist, Concentrix**

Nov 2022 - Mar 2024

- Delivered expert technical support by troubleshooting complex issues for telecom customers, ensuring minimal downtime and improved user satisfaction.
- Implemented customer retention strategies, resolving escalations and providing tailored solutions that reduced churn and increased loyalty.

## **EDUCATION**

Bachelor of Science in Information Technology AMA Computer College Cavite

Nov 2022 - Mar 2024

### **EXPERTISE**

- Front-End Development (JavaScript, Tailwind CSS, Bootstrap)
- Responsive Web Design & UI/UX Implementation (Figma, HTML/CSS)
- Database Management & Back-End Integration (PHP, MySQL)
- Web Hosting & Deployment (Hostinger, Git/GitHub)
- Social Media Management, Community Outreach & Content Creation (Canva, CapCut)
- Customer Support Tools (Zendesk, Richpanel)